ASIA PACIFC COLLEGE SCHOOL OF COMPUTING AND INFORMATION TECHNOLOGIES

A database system for:

Crown Worldwide Group

In partial fulfillment of requirements in

Database Management 1 (DATAMA1)

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Introduction

Company Profile

The proponents have chosen Crown Worldwide Group (also known as Crownrelo), as the subject of their DBMS. Crown Worldwide Group is a company that offers logistical and relocation services globally and locally. The company aims to provide quality and service excellence. Crown has five branches: Crown Fine Art, Crown Records Management, Crown Wine Cellars, Crown World Mobility, and Crown Relocations. Many of its business transactions include corporate business, management of workforce, relocations, and security of the items of their clients.

Business Transactions

To avail Crown's services, customers (or clients) will input requests for relocation on their website. The said request will be routed as a lead to a specific lead center, depending on the country of origin. When a lead is generated, the lead center will then get in touch with the clients to gather more information. This is done in order for the lead team to get the proper data to offer the proper services and proper sales team. The sales team will then make a service proposal and try to win the business from the client. Once successful, the client's order(s) will be booked and will be endorsed to the actual field services that will physically handle the relocation.

Objectives

General Objective

- The propose Crown Worldwide Group a Database Management System (DBMS) that can help improve their services.

Specific Objective

- Identify the company's business transactions.
- Create a DBMS and Entity Relationship Diagram based on the company's business procedures/processes.

Scope and Limitations

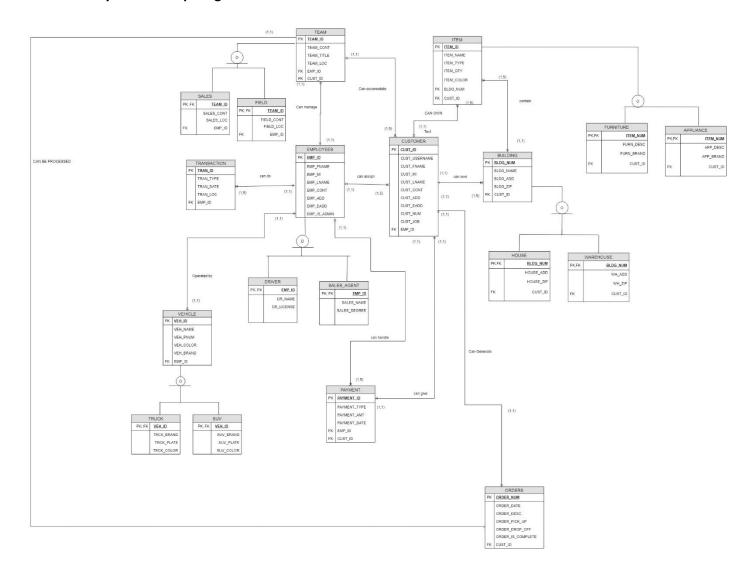
Crown Worldwide Group has offices across the globe; therefore, the proponents will only include business and transactions from Crown's offices in the Philippines. The information for the DBMS and ERD will be coming from an employee that the proponents interviewed. The proponents will also be focusing more towards the Crown Relocations branch, since the aforementioned employee works under said branch.

II.

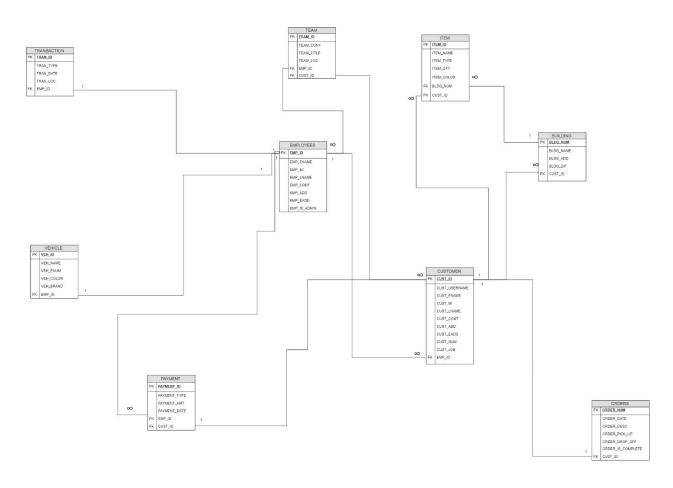
Business Rules

- 1. An employee can assist many customers. A customer can be assisted by an employee
- 2. A customer can own many buildings. A building can be owned by a customer.
- 3. An Employee can do many transactions. A transaction can be done by many employees.
 - 4. A customer can own many items. An item is owned by a customer.
 - 5. A building can contain many items. An item can be contained in a building.
 - 6. A vehicle can be operated by an employee. An employee can operate a single vehicle.
 - 7. A team can be managed by employees. Employees can manage a team.
 - 8. An order can be generated by a customer. A customer can generate an order.
- 9. A team can accommodate many customers. A customer can be accommodated by a team.
 - 10. An order can be processed by a team. A team can process many orders.
 - 11. An employee can handle payments. A payment is handled by an employee.
 - 12. A customer will give a payment. A payment will be given by a customer.

Entity Relationship Diagram



Relational Diagram



III. **Tables**Data Dictionary

Table	Attribute	Contents	Type	Format	Range	Required	PK or FK	FK Referenced Table
EMPLOYEEES	EMP_ID	Employee ID	Int	9999	1-	Υ	PK	
LIVII LOTELLO	EMP_FNAME	First Name	Varchar	Xxxx	9999	Y	' ' \	
	EMP_MI	Middle Initial	Varchar	Xxxx	3333	N .		
	EMP_LNAME	Last Name	Varchar	Xxxx		Y		
	EMP_CONT	Contact No.	INT	99999		Y		
	EMP ADD	Address	Varchar	Xxxxx		Y		
	EMP EADD	Email Address	varchar	Xxxx		Y		
	EMP_IS_ADMIN	is employee admin?	Boolean	0/1	0-1	Y		
CUSTOMER	CUST_ID	Customer ID	Int	9999	1-	Υ	PK	
					9999	-		
	CUST FNAME	First Name	Varchar	Xxxx		Υ		
	CUST_MI	Middle Initial	Varchar	Xxxx		N		
	CUST_LNAME	Last Name	Varchar	Xxxx		Y		
	CUST_CONT	Contact No.	Int	99999		Y		
	CUST_ADD	Address	Varchar	Xxxx		Y		
	CUST EADD	Email Address	Varchar	Xxxx		Υ		
	CUST_NUM	number	Varchar	Xxxx		N		
	CUST_JOB	Occupation	Varchar	Xxxx		N	FK	EMPLOYEE
	EMP_ID	Employee ID	int	9999	1- 9999	Y		
ORDERS	ORDER_ID	Order ID	Int	9999	1- 9999	Υ	PK	
	ORDER_DATE	Date of order	Date	YYYY- MM- DD		Y		
	ORDER_DESC	Description of order	Varchar	Xxxx		Y		
	ORDER_PICK_UP	Pick-up location of order	Varchar	Xxxx		Y		
	ORDER_DROP_ OFF	Drop-off location of order	Varchar	Xxxx		Y		
	ORDER_LOC	Order Location	Varchar	Xxxx		Υ		
	CUST_ID	Customer ID	Int	9999	1- 9999	Y	FK	CUSTOMER
BUILDING	BLDG_ID	Building ID	Int	999	1-	Υ	PK	
	BLDG_ADD	Building Address	Varchar	Xxxxx	9999	Y		
	BLDG_ZIP	Building Zip Code	Int	9999		Y		
	CUST_ID	Customer ID	int	9999		Y	FK	CUSTOMER

					4		1	
					1-			
					9999			
	.===			0000		.,		
TEM	ITEM_ID	Item ID	Int	9999	1-	Υ	PK	
					9999	Y		
	ITEM_NAME	Name of item	Varchar	Xxxx		Υ		
	ITEM_TYPE	Type of item	Varchar	Xxxx		Υ		
	ITEM_QTY	Quantity of item	Int	9999	1-	Υ		
					9999			
	BLDG_ID	Building ID	Int	9999	1-	Υ	FK	BUILDING
	_	0			9999			
	CUST_ID	Customer ID	Int	9999	1-	Υ	FK	CUSTOMER
	C031_ID	Customer ib	1110		9999	'	110	COSTONIER
	TEANA ID	Tooms ID	l.a.t	0000		Υ	DI	
ГЕАМ	TEAM_ID	Team ID	Int	9999	1-		PK	
					9999	Y		
	TEAM_CONT	Team contacts	Int	9999				
	TEAM_TITLE	Team name	Varchar	Xxxx		Υ		
	TEAM_LOC	Team Location	Varchar	Xxxx		Υ		
	CUST_ID	Customer ID	Int	9999	1-	Υ	FK	CUSTOMER
					9999			
	EMP_ID	Employee ID	Int	9999	1-	Υ	FK	EMPLOYEE
	_	, ,			9999			
/EHICLE	VEH_ID	Vehicle Id	Int	9999		Υ	PK	
	VEH_NAME	Vehicle Name	Varchar	Xxxx		Υ		
	VEH_PNUM	Plate No.	Varchar	XXX-		Y		
	VEII_I IVOIVI	riate No.	Varcitat	999		'		
	VELL COLOR	Car Color	Varchar			V		
	VEH_COLOR			XXXX		Y		
	VEH_BRAND	Car Brand	Varchar	XXXX		Y	,	
	EMP_ID	Employee Id	Int	9999		Υ	FK	EMPLOYEE
FRANSACTION	TRAN_ID	Transaction Id	Int	9999		Υ	PK	
	TRAN_TYPE	Туре	Varchar	Xxxx		Υ		
	TRAN_DATE	Date	Date	YYYY-		Υ		
	TRAN_LOC	Location	Varchar	MM-		Υ		
	EMP ID	Employee ID	Int	DD		Υ	FK	EMPLOYEE
	_	, ,		Xxxx				
				9999				
PAYMENT	PAYMENT_ID	Payment ID	Int	9999	1-	Υ	PK	
ATIVILIVI	TATIVILIVI_ID	1 dyllicht 1D	1110		9999	Y	1 1	
	DAVAGNIT TVDE	Type of Dayment	Marchar	Vygg				
	PAYMENT_TYPE	Type of Payment	Varchar	Xxxx	1.00-	Y		
	PAYMENT_AMT	Payment Amount	Decimal	999.99	9999.			
					99			
	PAYMENT_DATE	Payment Date	Date	YYYY-		Υ		
				MM-				
				DD				
	EMP_ID	Employee ID	Int	9999	1-	Υ	FK	EMPLOYEE
	_				9999			
	CUST_ID	Customer ID	int	9999		Υ	FK	CUSTOMER

			1-		
			9999		

Tables with records

Transactions

Insert

Employees

```
MariaDB [case_study_crownrelo]> INSERT INTO employees VALUES ('2','Joemari','','Boto',622591,'Makati','jboto@yahoo.com',FALSE);
Query OK, 1 row affected (0.162 sec)
MariaDB [case_study_crownrelo]> select * from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont
                                                                     emp_eadd
                                                                                           emp_is_admin
      1 | Fiel
                                          2147483647
                                                       Tanza, Cavite | fielbuada@gmail.com
                              Buada
                                                                                                       1 |
      2 | Joemari
                              Boto
                                               622591 | Makati
                                                                     jboto@yahoo.com
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> INSERT INTO employees VALUES ('3','Wish','T.','Mustary','0912345','Taguig','wishmustary@outlook.com',FALSE);
Query OK, 1 row affected (0.060 sec)
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                                              emp_is_admin
                                                                     emp_eadd
                                                                                                          1 |
      1 | Fiel
                              Buada
                                          2147483647
                                                       Tanza, Cavite | fielbuada@gmail.com
          Joemari
                              Boto
                                                       Makati
                                                                       jboto@yahoo.com
      3 | Wish
                            Mustary
                                              912345 | Taguig
                                                                                                          0
                    | T.
                                                                     wishmustary@outlook.com
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> INSERT INTO employees VALUES ('4','Juan','D.','Cruz',655478,'Makati','jdc@gmail.com',TRUE);
Query OK, 1 row affected (0.106 sec)
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                    emp_eadd
                                                                                             emp_is_admin |
                                                                                                          1 |
      1 | Fiel
                              Buada
                                          2147483647 | Tanza, Cavite | fielbuada@gmail.com
                                             622591 | Makati
                              Boto
      2 | Joemari
                                                                      jboto@yahoo.com
                                              912345 | Taguig
      3 | Wish
                              Mustary
                                                                      wishmustary@outlook.com
      4 Juan
                    D.
                              Cruz
                                              655478 | Makati
                                                                     jdc@gmail.com
 rows in set (0.000 sec)
```

aDB [ase_study_c	rownrelo]:	> select*from	n employees;				
np_id	emp_fname	+ emp_mi	+ emp_lname	emp_cont	+ emp_add	+ emp_eadd	+ emp_is_admin	
1	Fiel	+ М.	+ Buada	2147483647	Tanza, Cavite	+ fielbuada@gmail.com	1	
2	Joemari	ĺ	Boto	622591	Makati	jboto@yahoo.com	0	
3	Wish	T.	Mustary	912345	Taguig	wishmustary@outlook.com	0	
4	Juan	D.	Cruz	655478	Makati	jdc@gmail.com	1	
5	Diwel	Н.	Herrera	6994583	Manila	dhd@gmail.com	1	

Customer

```
MariaDB [case_study_crownrelo]> insert into customer VALUES ( '2', 'David', 'A.', 'De Guzman', '0958741', 'Pasay', 'dadg@outlook.com','', 'Engineer', '2');
Query OK, 1 row affected, 1 warning (0.049 sec)
MariaDB [case_study_crownrelo]> select *from customer;
 cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd | cust_num | cust_job | emp_id |
       1 | Tin
                                Marquez
                                               658990 | Quezon | pbm@yahoo.com
                                                                                                              1
                                                                                                              2
       2 David
                      A.
                                               958741 | Pasay
                                                                dadg@outlook.com
                                De Guzman
                                                                                           0 | Engineer
2 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into customer VALUES ( '3','Pedro','','Penduko','666999','Pasay','pandab@outlook.com','555','Security Guard','3');
Query OK, 1 row affected (0.051 sec)
MariaDB [case_study_crownrelo]> select*from customer;
 cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd
                                                                                      cust_num | cust_job
                                                                                                                  emp_id |
       1 | Tin
                      | C.
                                 Marquez
                                                 658990 Quezon
                                                                    pbm@yahoo.com
                                                                                               0 |
                                                                                                                        1
       2 David
                      A.
                                 De Guzman
                                                 958741 | Pasay
                                                                    dadg@outlook.com
                                                                                               0 | Engineer
                                                                                                                        2
       3 | Pedro
                                 Penduko
                                                 666999 | Pasay
                                                                    pandab@outlook.com
                                                                                             555 | Security Guard
 rows in set (0.001 sec)
```

MariaDB [case_study_crownrelo]> insert into customer VALUES ('4','Khina','C','Herrera','859642','Manila','Kyou@gmail.com','','Teacher','4'); Query OK, 1 row affected, 1 warning (0.174 sec) MariaDB [case_study_crownrelo]> select*from customer; cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd emp_id cust_num | cust_job 1 | 1 | Tin Quezon 0 Marquez 658990 pbm@yahoo.com 0 | Engineer 2 2 David De Guzman 958741 dadg@outlook.com Pasay pandab@outlook.com 3 | Pedro Penduko 666999 Pasay 555 | Security Guard 4 | Khina Herrera 859642 Manila Kyou@gmail.com 0 Teacher 4 rows in set (0.000 sec)

OK, :	1 row affecte	d, 1 warnin	ng (0.058 sec)							
aDB [ca	ase_study_cro	wnrelo]> se	elect*from cus	stomer;						
ust_id	+ cust_fname	+ cust_mi	 cust_lname	cust_cont	cust_add	+ cust_eadd	+ cust_num	cust_job	++ emp_id	
1	Tin	C.	Marquez	658990	Quezon	pbm@yahoo.com	0		1	
2	David	Α.	De Guzman	958741	Pasay	dadg@outlook.com	0	Engineer	2	
3	Pedro		Penduko	666999	Pasay	pandab@outlook.com	555	Security Guard	3	
4	Khina	C	Herrera	859642	Manila	Kyou@gmail.com	0	Teacher	4	
5	Maria		Sta. Ana	923561	Manila	maria24@gmail.com	0	Teacher	5	

Orders

```
MariaDB [case_study_crownrelo]> insert into orders values ('3','2019-08-15','logistics','Makati','Makati','Makati','3');
Query OK, 1 row affected (0.044 sec)
MariaDB [case_study_crownrelo]> select* from orders;
 order id | order date | order desc | order pick up | order drop off | order loc | cust id |
                                                                                         1
            2019-09-21 | relocation | Makati
                                                      Taguig
                                                                       Pasay
        2
            2019-01-24 | relocation | Pasay
                                                      Taguig
                                                                       Taguig
                                                                                         3
                                                                                         3
        3 | 2019-08-15 | logistics | Makati
                                                      Makati
                                                                       Makati
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select* from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
        1 | 2019-09-21 | relocation | Makati
                                                                       Pasay
                                                                                         1 |
                                                      Taguig
        2 | 2019-01-24 | relocation | Pasay
                                                      Taguig
                                                                       Taguig
                                                                                         3
        3 | 2019-08-15 | logistics | Makati
                                                      Makati
                                                                       Makati
        4 | 2019-08-15 | relocation | Makati
                                                      Makati
                                                                                         2 |
                                                                       Makati
4 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into orders values ('5','2019-09-22','relocation','Taguig','Quezon','Taguig','5');
Query OK, 1 row affected (0.029 sec)
MariaDB [case_study_crownrelo]> select* from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
         1 | 2019-09-21 | relocation | Makati
2 | 2019-01-24 | relocation | Pasay
3 | 2019-08-15 | logistics | Makati
                                                                                                     1 |
                                                              Taguig
                                                                                 Pasay
                                                              Taguig
                                                                                 Taguig
                                                             Makati
                                                                                Makati
         4 | 2019-08-15 | relocation | Makati
                                                             Makati
                                                                                Makati
         5 | 2019-09-22 | relocation | Taguig
                                                             Quezon
                                                                               | Taguig
 rows in set (0.000 sec)
```

Building

```
MariaDB [case_study_crownrelo]> INSERT INTO building VALUES ('1','Pasay','1300','1');

Query OK, 1 row affected (0.052 sec)

MariaDB [case_study_crownrelo]> select * from building;

+-----+
| bldg_id | bldg_add | bldg_zip | cust_id |

+-----+
| 1 | Pasay | 1300 | 1 |

+-----+
1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> INSERT INTO building VALUES ('2','Taguig','1630','2');
Query OK, 1 row affected (0.078 sec)

MariaDB [case_study_crownrelo]> select * from building;
+-----+
| bldg_id | bldg_add | bldg_zip | cust_id |
+-----+
| 1 | Pasay | 1300 | 1 |
| 2 | Taguig | 1630 | 2 |
+-----+
2 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> INSERT INTO building VALUES ('3','Makati','1233','3');
Query OK, 1 row affected (0.048 sec)

MariaDB [case_study_crownrelo]> select * from building;

+-----+
| bldg_id | bldg_add | bldg_zip | cust_id |

+-----+
| 1 | Pasay | 1300 | 1 |
| 2 | Taguig | 1630 | 2 |
| 3 | Makati | 1233 | 3 |

+-----+
3 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select*from building;
  -----
 bldg_id | bldg_add | bldg_zip | cust_id |
                                 1 |
      1 | Pasay
                     1300
      2
                      1630 l
                                 2
         Taguig
      3 | Makati
                      1233
      4 | Makati
                      1220
                                 4
4 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> INSERT INTO building VALUES ('5','Pasay','1300','5');
Query OK, 1 row affected (0.072 sec)
MariaDB [case_study_crownrelo]> select*from building;
 bldg_id | bldg_add | bldg_zip | cust_id |
       1 Pasay
                          1300
       2
           Taguig
                          1630
       3 l
           Makati
                          1233
       4 | Makati
                                       4
                          1220
       5 | Pasay
                          1300
 rows in set (0.000 sec)
```

Item

```
      MariaDB [case_study_crownrelo]> insert into item values('1','sofa','furniture','3','1','2');

      Query OK, 1 row affected (0.180 sec)

      MariaDB [case_study_crownrelo]> select*from item;

      +-----+

      | item_id | item_name | item_type | item_qty | bldg_id | cust_id |

      +-----+

      | 1 | sofa | furniture | 3 | 1 | 2 |

      +-----+

      1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into item values('3','RTW clothes','apparel','100','3','3');
Query OK, 1 row affected (0.213 sec)
MariaDB [case_study_crownrelo]> select*from item;
 1 | sofa
                    furniture |
                                    3 |
                                            1 |
                                                    2
         T.V
      2
                    appliance
      3 | RTW clothes | apparel
                                            3 İ
                                  100
3 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into item values('4','painting','art','5','4','4');
Query OK, 1 row affected (0.074 sec)
MariaDB [case_study_crownrelo]> select*from item;
                       | item_type | item_qty | bldg_id | cust_id |
 item id | item name
       1 | sofa
                         furniture
                                           3
                                                     1 |
       2 | T.V
                        appliance
                                                     2
       3 | RTW clothes | apparel
                                          100
       4 | painting
                       art
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into item values('5','encyclopedia','book','21','5','5');
Query OK, 1 row affected (0.044 sec)
MariaDB [case_study_crownrelo]> select*from item;
                        | item_type | item_qty | bldg_id | cust_id |
 item_id | item_name
                          furniture
                                                      1 |
                                                                2 |
       1 sofa
                         appliance
       2 | T.V
                                                      2 |
                         apparel
          RTW clothes
                                          100
                                                      3 |
       3 l
       4 | painting
                         art
                                                      4
                                                               4
       5 | encyclopedia | book
                                           21
                                                      5
                                                               5
 rows in set (0.000 sec)
```

Team

```
MariaDB [case_study_crownrelo]> insert into team VALUES ('4','6910047','accounting','4','5');
Query OK, 1 row affected (0.048 sec)

MariaDB [case_study_crownrelo]> select*from team;

| team_id | team_cont | team_title | cust_id | emp_id |

| 1 | 909546 | sales | 1 | 1 |

| 2 | 665897 | field team | 1 | 2 |

| 3 | 995832 | public relations | 3 | 3 |

| 4 | 6910047 | accounting | 4 | 5 |

4 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into team VALUES ('5','691003','human relations','5','5');
Query OK, 1 row affected (0.043 sec)

MariaDB [case_study_crownrelo]> select*from team;

| team_id | team_cont | team_title | cust_id | emp_id |
| 1 | 909546 | sales | 1 | 1 |
| 2 | 665897 | field team | 1 | 2 |
| 3 | 995832 | public relations | 3 | 3 |
| 4 | 6910047 | accounting | 4 | 5 |
| 5 | 691003 | human relations | 5 | 5 |
| team_id | team_cont | team_title | cust_id | emp_id |
| 1 | 1 | 1 |
| 2 | 665897 | field team | 1 | 2 |
| 3 | 995832 | public relations | 5 | 5 |
| 5 | 691003 | human relations | 5 | 5 |
| 5 | 691000 | sec)
```

Vehicle

```
MariaDB [case_study_crownrelo]> insert into vehicle VALUES ('1','Bandito','ABC-123','White','Ford','1');
Query OK, 1 row affected (0.100 sec)

MariaDB [case_study_crownrelo]> select*from vehicle;
+-----+
| veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
+-----+
| 1 | Bandito | ABC-123 | White | Ford | 1 |
+-----+
1 row in set (0.000 sec)
```

_		crownrelo]> cted (0.058		vehicle VAL	JES ('4','	'Innova','JKL-012','Gray','Toyota',	,'4');
MariaDB [d			select*from	vehicle;			
veh_id	veh_name	veh_pnum	veh_color	veh_brand	emp_id		
1 2 3 4	Bandito	ABC-123 DEF-456 GHI-789 JKL-012	White Black Gray Gray	Ford Toyota Hyundai Toyota	1 2 3 4		
4 4 rows in	set (0.000	sec)		+	+		

```
MariaDB [case_study_crownrelo]> insert into vehicle VALUES ('5','Pajero','NHI-245','Red','Mitsubishi','5');
Query OK, 1 row affected (0.051 sec)
MariaDB [case_study_crownrelo]> select*from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
          Bandito
                     ABC-123
                                White
                                            Ford
                     DEF-456
          Hiace
                                Black
                                            Toyota
      3 İ
                     GHI-789
                                Gray
          Cher
                                            Hyundai
                     JKL-012
      4
          Innova
                                Gray
                                            Toyota
      5 | Pajero
                     NHI-245
                              Red
                                            Mitsubishi
 rows in set (0.000 sec)
```

Transaction

```
MariaDB [case_study_crownrelo]> insert into transaction VALUES('1','payment','2019-02-20','Taguig','1');
Query OK, 1 row affected (0.090 sec)

MariaDB [case_study_crownrelo]> select*from transaction;
+-----+
| tran_id | tran_type | tran_date | tran_loc | emp_id |
+-----+
| 1 | payment | 2019-02-20 | Taguig | 1 |
+-----+
1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into transaction VALUES('5','payment','2019-09-23','Makati','5');
Query OK, 1 row affected (0.036 sec)

MariaDB [case_study_crownrelo]> select*from transaction;

| tran_id | tran_type | tran_date | tran_loc | emp_id |

| 1 | payment | 2019-02-20 | Taguig | 1 |

| 2 | relocation | 2019-08-18 | Manila | 2 |

| 3 | relocation | 2019-08-18 | Manila | 3 |

| 4 | payment | 2019-09-01 | Pasay | 4 |

| 5 | payment | 2019-09-23 | Makati | 5 |

**Tows in set (0.000 sec)
```

Payment

```
MariaDB [case_study_crownrelo]> insert into payment values ('3','credit','5250.75','2019-08-18','3','3');
Query OK, 1 row affected (0.141 sec)
MariaDB [case_study_crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
                                 9999.99 | 2019-02-20
          1 | cash
                                                               1 |
                                                                         1 |
          2
              debit
                                 9999.99
                                           2019-08-24
                                                                         2
                                                               1 |
                                 5250.75 | 2019-08-18
                                                               3 İ
                                                                          3 İ
          3 | credit
3 rows in set (0.000 sec)
```

```
MariaDB [case study crownrelo]> insert into payment values ('4','cash','2000.00','2019-09-02','4','4');
Query OK, 1 row affected (0.046 sec)
MariaDB [case_study_crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
                                9999.99
          1 cash
                                          2019-02-20
                                9999.99
              debit
                                          2019-08-24
                                                              1 |
              credit
                                 5250.75
                                          2019-08-18
                                                              4
                                 2000.00 | 2019-09-02
                                                                       4
          4 cash
4 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> insert into payment values ('5','cash','1050.00','2019-09-21','5','5');
Query OK, 1 row affected (0.044 sec)
MariaDB [case_study_crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
          1 cash
                                9999.99
                                          2019-02-20
                                                             1 |
                                                             1
            debit
                                9999.99
                                          2019-08-24
                                                                       2
          3 | credit
                                5250.75
                                          2019-08-18
                                                             3 |
                                          2019-09-02
          4 cash
                                2000.00
                                                             4
                                                                       4
                                1050.00 | 2019-09-21
                                                             5
                                                                       5
          5 cash
 rows in set (0.000 sec)
```

Update

Employees

```
MariaDB [case_study_crownrelo]> UPDATE employees set emp_eadd ='fielmb@gmail.com' where emp_id = '1';
Query OK, 1 row affected (0.042 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont
                                                                                                   emp_is_admin
                                                         emp_add
                                                                        emp_eadd
          Fiel
                                            2147483647
                                                          Tanza, Cavite |
                                Buada
                                                                          fielmb@gmail.com
          Joemari
                                                622591
                                                         Makati
                                                                          jboto@yahoo.com
                                Boto
          Wish
                                Mustary
                                                912345
                                                          Taguig
                                                                          wishmustary@outlook.com
                                                                          jdc@gmail.com
dhd@gmail.com
                                                655478
                                                         Makati
          Juan
                                Cruz
          Diwel
                                Herrera
                                               6994583
                                                         Manila
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> UPDATE employees set emp_cont ='655489' where emp_is_admin = '0';
Query OK, 2 rows affected (0.060 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont
                                                                                                emp_is_admin |
                                                      emp_add
                                                                      emp_eadd
                                                        Tanza, Cavite
          Fiel
                                           2147483647
                                                                        fielmb@gmail.com
                                                                                                             1
                               Buada
                                               655489
                                                                        jboto@yahoo.com
          Joemari
                               Boto
                                                        Makati
          Wish
                               Mustary
                                               655489
                                                        Taguig
                                                                        wishmustary@outlook.com
          Juan
                               Cruz
                                               655478
                                                        Makati
                                                                        jdc@gmail.com
                                                                        dhd@gmail.com
          Diwe1
                               Herrera
                                              6994583
                                                        Manila
                                                                                                             1
 rows in set (0.000 sec)
```

```
ariaDB [case_study_crownrelo]> UPDATE employees set emp_add = "Taguig" where emp_is_admin = '1' AND emp_add = "Manila";
Query OK, 1 row affected (0.053 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont
                                                          emp_add
                                                                            emp_eadd
                                                                                                        emp_is_admin
                                                            Tanza, Cavite
Makati
                                               2147483647
                                                                              fielmb@gmail.com
           Fiel
                                  Buada
                                                   655489
           Joemari
                                                                              jboto@yahoo.com
                                  Boto
                                                                              wishmustary@outlook.com
                                                            Taguig
           Wish
                                  Mustary
                                                   655489
                                                   655478
                                                                              jdc@gmail.com
           Juan
                                                             Makati
           Diwel
                                                                              dhd@gmail.com
                                  Herrera
                                                  6994583
                                                            Taguig
  rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update employees set emp_cont ='0915708' where emp_id = '1';
Query OK, 1 row affected (0.060 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from employees;
  emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                                                              emp_is_admin
                                                                                emp_eadd
                                                     915708 I
                                                               Tanza, Cavite
                                                                                  fielmb@gmail.com
                          Μ.
                                    Buada
            Joemari
                                     Boto
                                                     655489
                                                               Makati
                                                                                  jboto@yahoo.com
                                                     655489
            Wish
                                     Mustary
                                                               Taguig
                                                                                  wishmustary@outlook.com
                                                                                  jdc@gmail.com
            Juan
                                    Cruz
                                                     655478
        4
                          D.
                                                               Makati
            Diwel
                                    Herrera
                                                    6994583
                                                               Taguig
                                                                                  dhd@gmail.com
  rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update employees set emp_mi = 'A' where emp_lname = 'Boto';
Query OK, 1 row affected (0.059 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                                                emp_is_admin |
                                                                     emp eadd
          Fiel
                                                                       fielmb@gmail.com
                               Buada
                                              915708
                                                       Tanza, Cavite
          Joemari
                                Boto
                                              655489
                                                       Makati
                                                                       jboto@yahoo.com
                                              655489
          Wish
                               Mustary
                                                       Taguig
                                                                       wishmustary@outlook.com
                                                                       jdc@gmail.com
                                              655478
                                                       Makati
          Juan
                                Cruz
          Diwel
                               Herrera
                                             6994583
                                                       Taguig
                                                                       dhd@gmail.com
 rows in set (0.000 sec)
```

Customer

```
MariaDB [case_study_crownrelo]> update customer set cust_job = 'Professor' where cust_lname = "Herrera";
Query OK, 1 row affected (0.054 sec)
 ows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from customer;
 cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd
                                                                                                                      emp_id
                                                                                          | cust_num | cust_job
                                  Marquez
                                                   658990
                                                            Quezon
                                                                       pbm@yahoo.com
           David
                                  De Guzman
                                                   958741
                                                            Pasay
                                                                       dadg@outlook.com
                                                                                                       Engineer
           Pedro
                                  Penduko
                                                                       pandab@outlook.com
                                                                                                       Security Guard
                                                   666999
                                                            Pasay
           Khina
                                                   859642
                                                            Manila
                                                                                                       Professor
                                  Herrera
                                                                       Kyou@gmail.com
                                                                       maria24@gmail.com
           Maria
                                  Sta. Ana
                                                            Manila
                                                                                                   0
                                                                                                       Teacher
5 rows in set (0.000 sec)
```

```
lariaDB [case_study_crownrelo]> update customer set cust_lname = 'Paterno' where cust_id = "3";
Query OK, 1 row affected (0.058 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from customer;
 cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd
                                                                                       | cust_num | cust_job
                                                                                                                  emp_id
       1 | Tin
                                                 658990
                                                                                               0
                                                                                                                         1 |
                                 Marquez
                                                          Quezon
                                                                    pbm@yahoo.com
                                                                                                                         2
       2
           David
                                 De Guzman
                                                 958741
                                                          Pasay
                                                                    dadg@outlook.com
                                                                                               0
                                                                                                    Engineer
          Pedro
                                                                    pandab@outlook.com
                                                                                              555
                                                                                                    Security Guard
                                 Paterno
                                                 666999
                                                          Pasay
                                                                    Kyou@gmail.com
                                                                                                   Professor
       4 | Khina
                                 Herrera
                                                 859642
                                                          Manila
                                                                                               0
                                                                                                                         5 j
       5 | Maria
                                                                    maria24@gmail.com
                                                                                                0 | Teacher
                                                 923561
                                                         Manila
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update customer set cust_num = '50' where cust_num = 0;
Query OK, 4 rows affected (0.071 sec)
Rows matched: 4 Changed: 4 Warnings: 0
MariaDB [case_study_crownrelo]> select*from customer;
  cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd
                                                                                                                  emp_id
                                                                                       cust_num | cust_job
       1 | Tin
                      C.
                                 Marquez
                                                 658990
                                                          Quezon
                                                                    pbm@yahoo.com
                                                                                               50 l
                                                                                                                         1 |
       2 | David
                                                                                               50
                                 De Guzman
                                                 958741
                                                          Pasay
                                                                    dadg@outlook.com
                                                                                                   Engineer
                                                 666999
       3 | Pedro
                                 Paterno
                                                          Pasay
                                                                    pandab@outlook.com
                                                                                              555
                                                                                                    Security Guard
                                                 859642
                                                          Manila
                                                                    Kyou@gmail.com
                                                                                               50
                                                                                                   Professor
                                                                                                                         4
       4 | Khina
                                 Herrera
       5 | Maria
                                 Sta. Ana
                                                 923561 | Manila
                                                                    maria24@gmail.com
                                                                                               50 | Teacher
                                                                                                                         5
  rows in set (0.000 sec)
```

s match	2 rows affectored: 2 Changeo	ed (0.068 s d: 2 Warn	sec) ings: 0		um – 75 Wile	re cust_add in ('Pasay	<i>()</i> ;		
ust_id	+ cust_fname	+ cust_mi	 cust_lname	cust_cont	+ cust_add	+ cust_eadd	cust_num	cust_job	 emp_id
	+	+	+	+	+	+			+
1	Tin	C.	Marquez	658990	Quezon	pbm@yahoo.com	50		1
2	David	Α.	De Guzman	958741	Pasay	dadg@outlook.com	75	Engineer	2
	Pedro		Paterno	666999	Pasay	pandab@outlook.com	75	Security Guard	3
4	Khina	C	Herrera	859642	Manila	Kyou@gmail.com	50	Professor	4
	Maria	i	Sta. Ana	923561	Manila	maria24@gmail.com	50	Teacher	5

```
MariaDB [case_study_crownrelo]> update customer set cust_job ="Cook" where cust_lname ="Marquez" AND emp_id = '1';
Query OK, 1 row affected (0.068 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from customer;
 cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd | cust_num | cust_job | emp_id |
                                               658990 | Quezon
       1 | Tin
                               Marquez
                                                                  pbm@yahoo.com
                                                                                           50 Cook
                                                                                                                     1 |
       2 | David
                                               958741 | Pasay
                                                                  dadg@outlook.com
                                                                                           75 | Engineer
                                De Guzman
                                               666999 | Pasay
       3 | Pedro
                                Paterno
                                                                  pandab@outlook.com
                                                                                          75 | Security Guard |
       4 | Khina
                              Herrera
                                               859642
                                                       Manila
                                                                  Kyou@gmail.com
                                                                                           50 | Professor
                                                                                           50 Teacher
                                                                  maria24@gmail.com
       5 | Maria
                               Sta. Ana
                                               923561 | Manila
                                                                                                                     5
 rows in set (0.000 sec)
```

Orders

```
MariaDB [case_study_crownrelo]> UPDATE orders SET order_loc = "Makati" where cust_id =1;
Query OK, 1 row affected (0.093 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
   -----
       1 | 2019-09-21 | relocation | Makati
                                           Taguig
                                                         Makati
                                                                       1 l
       2 | 2019-01-24 | relocation | Pasay
                                                                       3 I
                                           Taguig
                                                         Taguig
       3 | 2019-08-15 | logistics | Makati
                                           Makati
                                                         Makati
       4 | 2019-08-15 | relocation | Makati
                                           Makati
                                                         Makati
       5 | 2019-09-22 | relocation | Taguig
                                                                       5 İ
                                          Quezon
                                                         Taguig
 rows in set (0.080 sec)
```

```
MariaDB [case study crownrelo]> UPDATE orders SET order drop off = 'Pasay' where order date = '2019-08-15';
Query OK, 2 rows affected (0.063 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
              2019-09-21 | relocation | Makati
         1 |
                                                                                Makati
                                                             Taguig
         2 | 2019-01-24 | relocation | Pasay
3 | 2019-08-15 | logistics | Makati
4 | 2019-08-15 | relocation | Makati
                                                             Taguig
                                                                                 Taguig
                                                             Pasay
                                                                                Makati
                                                             Pasay
                                                                                Makati
         5 | 2019-09-22 | relocation | Taguig
                                                                                Taguig
                                                             Quezon
 rows in set (0.000 sec)
```

```
MariaDB [case study crownrelo]> UPDATE orders SET order desc = 'relocation' where order id = '3';
Query OK, 1 row affected (0.043 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
        1 | 2019-09-21 | relocation | Makati
                                                                      Makati
                                                    Taguig
                                                                                         1 |
                                                    | Taguig
| Pasay
        2 | 2019-01-24 | relocation | Pasay
                                                                                         3 I
                                                                      Taguig
        3 | 2019-08-15 | relocation | Makati
                                                                     Makati
                                                                                         3 I
        4 | 2019-08-15 | relocation | Makati
                                                    Pasay
                                                                      Makati
        5 | 2019-09-22 | relocation | Taguig
                                                    Quezon
                                                                     Taguig
5 rows in set (0.000 sec)
```

```
MariaDB [case study crownrelo]> UPDATE orders SET order date = '2019-09-21' where order pick up IN ('Makati');
Query OK, 2 rows affected (0.040 sec)
Rows matched: 3 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
          1 | 2019-09-21 | relocation | Makati
                                                                                     Makati
                                                                                                           1 |
                                                                 Taguig
         2 | 2019-01-24 | relocation | Pasay
3 | 2019-09-21 | relocation | Makati
4 | 2019-09-21 | relocation | Makati
5 | 2019-09-22 | relocation | Taguig
                                                                 Taguig
                                                                                      Taguig
                                                                                                           3
                                                                 Pasay
                                                                                     Makati
                                                                 Pasay
                                                                                     Makati
                                                               Ouezon
                                                                                    Taguig
                                                                                                            5 I
```

```
MariaDB [case_study_crownrelo]> UPDATE orders SET order_desc = 'logistics' where cust_id = '3'and order_id = 2;
Query OK, 1 row affected (0.052 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from orders;
  order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
          1 | 2019-09-21 | relocation | Makati
2 | 2019-01-24 | logistics | Pasay
3 | 2019-09-21 | relocation | Makati
                                                                Taguig
                                                                                    Makati
                                                                Taguig
                                                                                    Taguig
                                                                Pasay
                                                                                    Makati
                                                                                                          3
          4 | 2019-09-21 | relocation | Makati
5 | 2019-09-22 | relocation | Taguig
                                                                Pasay
                                                                                    Makati
                                                              Quezon
                                                                                   Taguig
 rows in set (0.000 sec)
```

Building

```
MariaDB [case_study_crownrelo]> update building set cust_id = '3' where bldg_add ="Makati";
Query OK, 1 row affected (0.134 sec)
Rows matched: 2 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from building;
 bldg_id | bldg_add | bldg_zip | cust_id |
                                      1
       1 | Pasay
                          1300
       2 | Taguig
                          1630
       3 | Makati
                          1233
                                      3
       4 | Makati
                          1220
       5 | Pasay
                                      5
                          1300
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update building set bldg_zip = '1300' where bldg_add = 'Pasay';
Query OK, 2 rows affected (0.059 sec)
Rows matched: 4 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from building;
 bldg_id | bldg_add | bldg_zip | cust_id |
                          1300 l
           Pasay
       2
                          1630
           Taguig
           Pasay
                          1300
       4
           Pasay
                          1300
        5 | Pasay
                          1300 l
                                        5 I
5 rows in set (0.003 sec)
```

```
MariaDB [case_study_crownrelo]> update building set bldg_add = 'Makati' where cust_id in('3')
Query OK, 2 rows affected (0.079 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> update building set bldg_add = 'Makati' where cust_id in('3')
ERROR 1064 (42000): You have an error in your SQL syntax; check the manual that corresponds to you
MariaDB [case_study_crownrelo]> select*from building;
 bldg_id | bldg_add | bldg_zip | cust_id |
                                       1 |
           Pasay
                          1300
                                       2
       2
           Taguig
                          1630
           Makati
                          1300
                                       3 |
         Makati
                          1300
        5 | Pasay
                          1300
                                       5 I
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update building set bldg_zip = '1200' where bldg_add = 'Makati';
Query OK, 2 rows affected (0.122 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from building;
 bldg id | bldg add | bldg zip | cust id |
                                       1 |
           Pasay
                          1300
       2
           Taguig
                          1630
                                       2
                          1200
           Makati
           Makati
                          1200
                                       5 I
         Pasay
                          1300
5 rows in set (0.000 sec)
```

Item

```
MariaDB [case_study_crownrelo]> update item set item_qty = 10 where item_qty >10;
Query OK, 2 rows affected (0.076 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from item;
 3 |
                      furniture
                                                       2
          sofa
          T.V
                      appliance
          RTW clothes
                      apparel
                                      10
                      art
                                               4
                                                       4
      4
          painting
      5 | encyclopedia | book
                                      10 l
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update item set item_qty = 20 where item_qty< 5
Query OK, 2 rows affected (0.133 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> update item set item_qty = 20 where item_qty< 5
Query OK, 0 rows affected (0.000 sec)
Rows matched: 0 Changed: 0 Warnings: 0
MariaDB [case_study_crownrelo]> select*from item;
                       | item_type | item_qty | bldg_id | cust_id |
 item_id | item_name
       1 | sofa
                       | furniture |
                                        20 |
20 |
                                                     1 |
                                                               2
       2 | T.V
                        appliance |
                                                     2
       3 | RTW clothes | apparel
                                          10
       4 | painting
                        art
                                                     4
                                                               4
       5 | encyclopedia | book
                                          10
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update item set  item_name = 'Mona Lisa' where item_id = 4 AND cust_id = 4;
Query OK, 1 row affected (0.087 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from item;
 | furniture |
     1 | sofa
                                20
                                        1 |
     2 | T.V
                  appliance |
                                20
                                        2
     3 | RTW clothes | apparel
                               10
                                        3 I
     4 | Mona Lisa
                  art
     5 | encyclopedia | book
                                10
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update item set item_qty = 50 where item_name = 'RTW clothes';
Query OK, 1 row affected (0.063 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from item;
 1 sofa
                    | furniture |
                                    20
                                                     2
                     appliance
                                             2 |
      2 | T.V
                                    20
                                                     1 |
      3 | RTW clothes | apparel
                                    50
                                             3
                                                     3 l
                                    5 |
                                                     4
      4 | Mona Lisa
                    art
                                             4
      5 | encyclopedia | book
                                             5 I
                                                     5 I
                                    10
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update item set item_qty = 5 WHERE cust_id = 2;
Query OK, 1 row affected (0.132 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from item;
 1 sofa
                   | furniture |
                                  5
                                          1 |
                                                    2
                                          2
      2 | T.V
                    appliance |
                                  20
                                                   1 |
      3 | RTW clothes | apparel
                                   50
                                          3 |
                                                   3
      4 | Mona Lisa | art
                                   5 l
                                           4
                                                   4
                                           5
                                                    5 |
      5 | encyclopedia | book
                                   10
5 rows in set (0.000 sec)
```

Team

```
MariaDB [case_study_crownrelo]> update team set team_title = 'sales and marketing' where team_id = 1;
Query OK, 1 row affected (0.044 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case study crownrelo]> select*from team;
 team id | team cont | team title
                                          cust id emp id
       1 |
              909546 | sales and marketing |
                                                 1 |
              665897 | field team
                                                          2
       2
                                                  1 |
              988746 | external relations
                                                 3 l
       3 l
              988746 | accounting
       4
              988746 | human relations
       5
                                                  5
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update team set cust_id = 1 where cust_id != 1;
Query OK, 3 rows affected (0.094 sec)
Rows matched: 3 Changed: 3 Warnings: 0
MariaDB [case_study_crownrelo]> select*from team;
 team_id | team_cont | team_title
                                          cust_id emp_id
       1 |
             909546 | sales and marketing |
                                               1 |
                                                          1 |
       2
             665897 | field team
                                                 1 |
                                                          2
              988746 | external relations
                                                 1 |
                                                          3
       4
              988746 | accounting
                                                  1
                                                          4
              988746 | human relations
       5
                                                 1
5 rows in set (0.000 sec)
```

Vehicle

```
MariaDB [case study crownrelo]> Update vehicle set veh name = "Crown" where veh brand = "Toyota";
Query OK, 2 rows affected (0.077 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
      1 | Bandito
                   ABC-123
                             White
                                          Ford
      2 Crown
                    DEF-456
                             Black
                                          Toyota
      3 I
         Cher
                    GHI-789
                             Gray
                                          Hyundai
      4 | Crown
                             Gray
                    JKL-012
                                          Toyota
                   NHI-245 Red
                                         Mitsubishi
      5 | Pajero
5 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> Update vehicle set veh_color = "Red" where veh_color = "Gray";
Query OK, 2 rows affected (0.056 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
          Bandito
                    ABC-123
                               White
                                           Ford
                    DEF-456
                               Black
          Crown
                                           Toyota
         Cher
                     GHI-789
                               Red
                                           Hyundai
        Crown
                     JKL-012
                               Red
                                           Toyota
      4
                                           Mitsubishi
      5 | Pajero
                   NHI-245
                               Red
5 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> Update vehicle set veh_brand = 'Mitsubishi' where emp_id = 1;
Query OK, 1 row affected (0.093 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
      1 | Bandito
                     ABC-123
                                White
                                            Mitsubishi
      2 | Crown
                     DEF-456
                                Black
                                            Toyota
      3 | Cher
                     GHI-789
                                            Hyundai
                                Red
      4 | Crown
                     JKL-012
                                Red
                                            Tovota
                                                             4
      5 Pajero
                   NHI-245
                                           Mitsubishi |
                                Red
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update vehicle set veh_name = 'Pajero' where veh_brand LIKE 'M%';
Query OK, 1 row affected (0.153 sec)
Rows matched: 2 Changed: 1 Warnings: 0
MariaDB [case study crownrelo]> select * from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
      1 I
          Pajero
                     ABC-123
                                White
                                            Mitsubishi
          Crown
                     DEF-456
                                Black
                                            Toyota
      3 l
          Cher
                     GHI-789
                                Red
                                            Hyundai
      4
          Crown
                     JKL-012
                                Red
                                            Toyota
                                                              4
                     NHI-245
                                Red
                                            Mitsubishi |
       5 | Pajero
5 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update vehicle set veh_color = 'Green' where veh_brand IN ('HYUNDAI');
Query OK, 1 row affected (0.057 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
      1 | Pajero
                     ABC-123
                             White
                                           Mitsubishi
                     DEF-456
                               Black
                                                            2
      2
        Crown
                                           Toyota
        Cher
                     GHI-789
                               Green
                                           Hyundai
      4 Crown
                     JKL-012
                               Red
                                           Toyota
                                                            4
                             Red
        Pajero
                   NHI-245
                                           Mitsubishi |
  rows in set (0.000 sec)
```

Transaction

```
MariaDB [case_study_crownrelo]> update transaction set tran_type = 'relocation' where tran_loc ='Makati';
Query OK, 1 row affected (0.061 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from transaction;
 tran_id | tran_type | tran_date | tran_loc | emp_id |
                      | 2019-02-20 | Taguig
       1 payment
                                                     1 |
                        2019-08-18 | Manila
       2 | relocation |
                                                     2
       3 | relocation | 2019-08-18 | Manila
                        2019-09-01 | Pasay
       4 payment
                                                     4
       5 | relocation | 2019-09-23 | Makati
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update transaction set emp_id = 4 where tran_type = 'payment';
Query OK, 1 row affected (0.112 sec)
Rows matched: 2 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from transaction;
 tran_id | tran_type | tran_date | tran_loc | emp_id |
                        2019-02-20 | Taguig
                                                    4
       1 |
           payment
           relocation | 2019-08-18 |
                                    Manila
                                                     2
           relocation |
                        2019-08-18
                                    Manila
           payment
                        2019-09-01
                                    Pasay
       4
                                                    4
           relocation | 2019-09-23 | Makati
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update transaction set tran_loc = "Taguig" where tran_type in ('payment');
Query OK, 1 row affected (0.050 sec)
Rows matched: 2 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from transaction;
 tran_id | tran_type | tran_date | tran_loc | emp_id |
                        2019-02-20
                                                    4
       1 | payment
                                    Taguig
                       2019-08-18
       2 | relocation |
                                    Manila
       3 | relocation | 2019-08-18
                                    Manila
                       2019-09-01
       4 | payment
                                    Taguig
       5 | relocation | 2019-09-23 | Makati
                                                    5 |
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update transaction  set tran_type = 'delivery' where tran_date ='2019-09-01';
Query OK, 1 row affected (0.032 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from transaction;
 tran_id | tran_type | tran_date | tran_loc | emp_id |
                        2019-02-20 | Taguig
           payment
           relocation
                        2019-08-18
                                     Manila
       2 |
           relocation
                        2019-08-18
       3 |
                                     Manila
       4
           delivery
                        2019-09-01
                                     Taguig
       5 | relocation | 2019-09-23 |
                                                     5
                                     Makati
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update transaction set emp_id = '1' where tran_type ='delivery';
Query OK, 1 row affected (0.024 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select * from transaction;
 tran_id | tran_type | tran_date | tran_loc | emp_id |
                                                    4
       1 | payment
                        2019-02-20
                                    Taguig
                                    Manila
       2 | relocation |
                        2019-08-18
       3
                        2019-08-18
                                    Manila
          relocation
                        2019-09-01
       4 l
           delivery
                                    Taguig
       5 | relocation | 2019-09-23 |
                                                    5 I
                                    Makati
5 rows in set (0.000 sec)
```

Payment

```
MariaDB [case_study_crownrelo]> update payment set payment_amt = '5000.00' where payment_amt >9000.00;
Query OK, 2 rows affected (0.098 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from payment;
  payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
                                    5000.00
                                              2019-02-20
           1 | cash
                                                                               1 |
               debit
                                    5000.00
                                              2019-08-24
                                    5250.75
           3 | credit
                                              2019-08-18
               cash
                                    2000.00
                                              2019-09-02
           5 cash
                                    1050.00 | 2019-09-21
 rows in set (0.000 sec)
```

```
lariaDB [case_study_crownrelo]> update payment set payment_type = 'debit' where payment_amt between 1000.00 and 1500.00;
Query OK, 1 row affected (0.069 sec)
 ows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
                                 5000.00
                                           2019-02-20
              cash
                                 5000.00
                                           2019-08-24
              debit
                                 5250.75
                                           2019-08-18
              credit
                                 2000.00
                                           2019-09-02
                                 1050.00 | 2019-09-21
            debit
 rows in set (0.000 sec)
```

```
MariaDB [case study crownrelo]> update payment set payment type = 'credit' where emp id = 1;
Query OK, 2 rows affected (0.064 sec)
Rows matched: 2 Changed: 2 Warnings: 0
MariaDB [case_study_crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
          1 |
                                 5000.00
                                           2019-02-20
              credit
              credit
          2
                                 5000.00
                                           2019-08-24
                                                                        2
              credit
          3 I
                                 5250.75
                                           2019-08-18
                                                                        3
          4
                                           2019-09-02
              cash
                                 2000.00
                                                              4
                                                                        4
          5
             debit
                                 1050.00 | 2019-09-21
                                                                        5 |
 rows in set (0.000 sec)
```

```
MariaDB [case study crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id
           1
                                                                 1
                                                                            1
               credit
                                   5000.00
                                             2019-02-20
           2
                                                                 1
                                                                            2
               debit
                                  5000.00
                                             2019-08-24
                                                                            3
               credit
                                  5250.75
                                             2019-08-18
                                   2000.00
           4
               cash
                                             2019-09-02
                                                                 4
                                                                            4
             debit
                                  1050.00
                                             2019-09-21
                                                                  5
                                                                            5
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> update payment set payment_date = '2019-09-20' where cust_id = 5 and emp_id =5;
Query OK, 1 row affected (0.055 sec)
Rows matched: 1 Changed: 1 Warnings: 0
MariaDB [case_study_crownrelo]> select*from payment;
  payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
                credit
                                     5000.00
                                                2019-02-20
                                     5000.00
                                                2019-08-24
                debit
                                                2019-08-18
                credit
                                     5250.75
                                     2000.00
                                                2019-09-02
                cash
                                     1050.00 | 2019-09-20
                debit
                                                                                5
  rows in set (0.000 sec)
```

Delete

Employees

```
MariaDB [case_study_crownrelo]> delete from employees where emp_eadd like 'dh%';
Query OK, 1 row affected (0.070 sec)
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                      emp_eadd
                                                                                                 emp_is_admin
                                                       Tanza, Cavite |
Makati
           Fiel
                                Buada
                                              915708
                                                                        fielmb@gmail.com
                                                                                                              1 |
                                              655489
                                                                        jboto@yahoo.com
                                                                                                              ø i
                                Boto
           Joemari
          Wish
                                              655489
                                                                        wishmustary@outlook.com
                                Mustary
                                                        Taguig
                                                                                                             0
          Juan
                     | D.
                                Cruz
                                              655478
                                                       Makati
                                                                        jdc@gmail.com
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from employees where emp_id = 4
Query OK, 1 row affected (0.057 sec)
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                                               emp_is_admin |
                                                                     emp_eadd
          Fiel
                               Buada
                                             915708
                                                                      fielmb@gmail.com
      1 |
                                                      Tanza, Cavite
                                             655489
          Joemari
                               Boto
                                                      Makati
                                                                       jboto@yahoo.com
          Wish
                                             655489
                               Mustary
                                                      Taguig
                                                                      wishmustary@outlook.com
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from employees where emp_add in ('Makati');
Query OK, 1 row affected (0.058 sec)
MariaDB [case_study_crownrelo]> select*from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                     emp_eadd
                                                                                               emp_is_admin
          Fiel
                      Μ.
                                             915708
                                                      Tanza, Cavite
                                                                      fielmb@gmail.com
                                                                                                            1 |
                               Buada
      3 |
          Wish
                                             655489
                                                                      wishmustary@outlook.com
                                                                                                           0 |
                               Mustary
                                                      Taguig
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from employees where emp_fname like '_is%';

Query OK, 1 row affected (0.135 sec)

MariaDB [case_study_crownrelo]> select*from employees;

| emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add | emp_eadd | emp_is_admin |

| 1 | Fiel | M. | Buada | 915708 | Tanza, Cavite | fielmb@gmail.com | 1 |

1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from employees where emp_is_admin !=0;
Query OK, 1 row affected (0.054 sec)

MariaDB [case_study_crownrelo]> select*from employees;
Empty set (0.000 sec)

MariaDB [case_study_crownrelo]>
```

Customer

```
MariaDB [case_study_crownrelo]> delete from customer where cust_id = '5';
Query OK, 1 row affected (0.026 sec)
MariaDB [case_study_crownrelo]> select*from customer;
  cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd
                                                                                                  cust_num | cust_job
                                                                                                                                emp_id |
                                                       658990
                                                                            pbm@yahoo.com
                                                                Pasay
                                     De Guzman
                                                       958741
                                                                             dadg@outlook.com
                                                                                                               Engineer
                                                                            pandab@outlook.com
            Pedro
                                     Paterno
                                                       666999
                                                                Pasay
                                                                                                               Security Guard
            Khina
                                                       859642
                                     Herrera
                                                                Manila
                                                                            Kyou@gmail.com
                                                                                                          50
                                                                                                               Professor
 rows in set (0.000 sec)
```

```
lariaDB [case_study_crownrelo]> delete from customer where emp_id = 1;
uery OK, 1 row affected (0.139 sec)
lariaDB [case_study_crownrelo]> select*from customer;
 cust_id | cust_fname | cust_mi | cust_lname | cust_cont | cust_add | cust_eadd
                                                                                         cust_num | cust_job
                                                                                                                      emp_id |
           David
                                  De Guzman
                                                  958741
                                                           Pasay
                                                                      dadg@outlook.com
                                                                                                      Engineer
                                                                                                      Security Guard
                                                                      pandab@outlook.com
           Pedro
                                  Paterno
                                                  666999
                                                           Pasay
                                                                                                 75
       4 Khina
                                  Herrera
                                                  859642
                                                          Manila
                                                                      Kvou@gmail.com
                                                                                                 50
                                                                                                      Professor
                                                                                                                            4
3 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from customer where cust_mi = '';
Query OK, 1 row affected (0.049 sec)
MariaDB [case_study_crownrelo]> select*from customer;
 cust id | cust fname | cust mi | cust lname | cust cont | cust add | cust eadd
                                                                                        | cust num | cust job | emp id |
                                                  958741 | Pasay
                                                                                                    Engineer
       2 David
                        Α.
                                  De Guzman
                                                                      dadg@outlook.com
                                                                                                                      2
       4 | Khina
                                                                                                                      ā i
                                                  859642 | Manila
                                                                                                50
                                  Herrera
                                                                      Kyou@gmail.com
                                                                                                    Professor
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from customer where cust_add like'P%';
Query OK, 1 row affected (0.069 sec)
MariaDB [case_study_crownrelo]> select*from customer;
Empty set (0.000 sec)
```

Orders

```
MariaDB [case study crownrelo]> delete from orders where order id = 4;
Query OK, 1 row affected (0.082 sec)
MariaDB [case_study_crownrelo]> select*from orders;
 order_id | order_date | order_desc | order_pick_up | order_drop_off | order_loc | cust_id |
         1 | 2019-09-21 | relocation | Makati
                                                         Taguig
                                                                           Makati
         2 | 2019-01-24 | logistics | Pasay
3 | 2019-09-21 | relocation | Makati
                                                         Taguig
                                                                           Taguig
                                                         Pasay
                                                                           Makati
         5 | 2019-09-22 | relocation | Taguig
                                                                                               5 I
                                                         Quezon
                                                                          Taguig
4 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from orders;
Query OK, 1 row affected (0.143 sec)
MariaDB [case_study_crownrelo]> select*from orders;
Empty set (0.000 sec)
```

Building

```
MariaDB [case_study_crownrelo]> delete from building where bldg_add in ('Pasay','Quezon');
Query OK, 2 rows affected (0.073 sec)

MariaDB [case_study_crownrelo]> select*from building;

+------+
| bldg_id | bldg_add | bldg_zip | cust_id |
+------+
| 2 | Taguig | 1630 | 2 |
| 3 | Makati | 1200 | 3 |
| 4 | Makati | 1200 | 3 |
+------+
3 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from building where bldg_add = 'Makati';
Query OK, 1 row affected (0.133 sec)
MariaDB [case_study_crownrelo]> select*from building;
Empty set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from building where bldg_id !=4;
Query OK, 1 row affected (0.067 sec)

MariaDB [case_study_crownrelo]> select*from building;
+-----+
| bldg_id | bldg_add | bldg_zip | cust_id |
+-----+
| 4 | Makati | 1200 | 3 |
+----+
1 row in set (0.000 sec)
```

Item

```
MariaDB [case_study_crownrelo]> delete from item where item_qty >40;
Query OK, 1 row affected (0.078 sec)
MariaDB [case_study_crownrelo]> select*from item;
 furniture
                                         1 l
                                                 2
     1 sofa
                               20 |
     2 | T.V
                  appliance
                                         2
                                                 1 |
     4 | Mona Lisa
                  art
                                                 4
     5 | encyclopedia | book
                                 10
4 rows in set (0.000 sec)
```

```
MariaDB [case study_crownrelo]> delete from item where item_name like ('M%');
Query OK, 1 row affected (0.198 sec)
MariaDB [case study crownrelo]> select*from item;
                       | item_type | item_qty | bldg_id | cust_id |
 item id | item name
       1 sofa
                         furniture |
                                          5
                                                     1 |
                                                               2
       2 | T.V
                         appliance
                                          20
                                                     2
                                                               1
       5 | encyclopedia | book
                                          10
3 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from item where item_type in ('furniture');
Query OK, 1 row affected (0.275 sec)

MariaDB [case_study_crownrelo]> select*from item;
+-----+
| item_id | item_name | item_type | item_qty | bldg_id | cust_id |
+-----+
| 2 | T.V | appliance | 20 | 2 | 1 |
+-----+
1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from item where bldg_id <5;
Query OK, 1 row affected (0.184 sec)

MariaDB [case_study_crownrelo]> select*from item;
Empty set (0.000 sec)
```

Team

```
MariaDB [case_study_crownrelo]> delete from team where team_title like 'B%' OR team_title like 'h%';

Query OK, 1 row affected (0.076 sec)

MariaDB [case_study_crownrelo]> select*from team;

+------+
| team_id | team_cont | team_title | cust_id | emp_id |

+------+
| 4 | 988746 | accounting | 1 | 4 |

+------+
1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from team where team_cont like '_88%';
Query OK, 1 row affected (0.097 sec)
MariaDB [case_study_crownrelo]> select*from team;
Empty set (0.000 sec)
```

Vehicle

```
MariaDB [case_study_crownrelo]> delete from vehicle where veh_pnum like 'A%';
Query OK, 1 row affected (0.070 sec)
MariaDB [case_study_crownrelo]> select*from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
                                                       2
                  DEF-456 Black
      2 Crown
                                        Toyota
                                                       3 l
                                       Hyundai
      3 | Cher
                  GHI-789 Green
      4 Crown
                  | JKL-012 | Red
                                       Toyota
                                                       4
      5 | Pajero | NHI-245 | Red
                                       Mitsubishi
4 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from vehicle where veh_brand = 'Hyundai';
Query OK, 1 row affected (0.184 sec)
MariaDB [case_study_crownrelo]> select*from vehicle;
 veh_id | veh_name | veh_pnum | veh_color | veh_brand | emp_id |
                   DEF-456 | Black
                                                          2
      2 Crown
                                        Toyota
      4 | Crown
                   | JKL-012 | Red
                                         Toyota
                                                          4
      5 | Pajero
                   NHI-245 Red
                                        Mitsubishi
                                                          5 |
```

```
MariaDB [case_study_crownrelo]> delete from vehicle;
Query OK, 1 row affected (0.048 sec)
MariaDB [case_study_crownrelo]> select*from vehicle;
Empty set (0.000 sec)
```

Transaction

```
      MariaDB [case_study_crownrelo]> delete from transaction where tran_date = '2019-02-20';

      Query OK, 1 row affected (0.106 sec)

      MariaDB [case_study_crownrelo]> select*from transaction;

      +-----+

      | tran_id | tran_type | tran_date | tran_loc | emp_id |

      +-----+

      | 5 | relocation | 2019-09-23 | Makati | 5 |

      +-----+

      1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from transaction where tran_loc != 'Manila';
Query OK, 1 row affected (0.059 sec)
MariaDB [case_study_crownrelo]> select*from transaction;
Empty set (0.000 sec)
```

Payment

```
MariaDB [case_study_crownrelo]> delete from payment where payment_amt between 1000.00 and 1200.00;
Query OK, 1 row affected (0.099 sec)
MariaDB [case_study_crownrelo]> select*from payment;
 payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |
                                 5000.00 | 2019-02-20
                                                                             1 |
                                                                  1 |
           1 credit
                                5000.00 | 2019-08-24
5250.75 | 2019-08-18
2000.00 | 2019-09-02
           2 | debit
                                                                  1 |
                                                                             2
           3 | credit
           4 cash
                                                                  4
                                                                             4
4 rows in set (0.000 sec)
```

```
      MariaDB [case_study_crownrelo]> delete from payment where emp_id = 1;

      Query OK, 1 row affected (0.093 sec)

      MariaDB [case_study_crownrelo]> select*from payment;

      +-----+

      | payment_id | payment_type | payment_amt | payment_date | emp_id | cust_id |

      +-----+

      | 4 | cash | 2000.00 | 2019-09-02 | 4 | 4 |

      1 row in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> delete from payment where payment_amt != 2500.00;
Query OK, 1 row affected (0.066 sec)
MariaDB [case_study_crownrelo]> select*from payment;
Empty set (0.000 sec)
```

Select

```
MariaDB [case_study_crownrelo]> select * from employees;
 emp_id | emp_fname | emp_mi | emp_lname | emp_cont | emp_add
                                                                                              emp_is_admin
                                                                    emp_eadd
                                                                      fielbuada@gmail.com
         Fiel
                              Buada
                                          2147483647
                                                      Tanza, Cavite |
                                                                                                          1 |
         Joemari
                              Boto
                                             622591
                                                      Makati
                                                                      jboto@yahoo.com
                                             912345
         Wish
                              Mustary
                                                      Taguig
                                                                      wishmustary@outlook.com
                                                                                                          0
         Juan
                              Cruz
                                             655478
                                                      Makati
                                                                      jdc@gmail.com
                                            6994583
      5 | Diwel
                              Herrera
                                                      Manila
                                                                      dhd@gmail.com
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select cust_lname, cust_cont from customer;

+------+

| cust_lname | cust_cont |

+-----+

| Marquez | 658990 |

| De Guzman | 958741 |

| Penduko | 666999 |

| Herrera | 859642 |

| Sta. Ana | 923561 |

+-----+

5 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select order_date, order_loc from orders order by order_date;

+------+
| order_date | order_loc |

+------+
| 2019-01-24 | Taguig |
| 2019-08-15 | Makati |
| 2019-08-15 | Makati |
| 2019-09-21 | Pasay |
| 2019-09-22 | Taguig |

+------+
5 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select bldg_add, count(bldg_add) from building group by bldg_add;
+-----+
| bldg_add | count(bldg_add) |
+-----+
| Makati | 2 |
| Pasay | 2 |
| Taguig | 1 |
+-----+
3 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select * from item where cust_id in ('1','2');

+-----+

| item_id | item_name | item_type | item_qty | bldg_id | cust_id |

+-----+

| 1 | sofa | furniture | 3 | 1 | 2 |

| 2 | T.V | appliance | 1 | 2 | 1 |

+-----+

2 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select * from transaction order by tran_date;
 tran id | tran type | tran date | tran loc | emp id
       1 payment
                      | 2019-02-20 | Taguig
       2 | relocation | 2019-08-18 | Manila
                                                   2
       3 | relocation | 2019-08-18 | Manila
                                                   3
                      2019-09-01 | Pasay
       4
          payment
                                                   4
       5 payment
                      | 2019-09-23 | Makati
                                                   5
 rows in set (0.000 sec)
```

```
MariaDB [case_study_crownrelo]> select cust_id, payment_amt from payment order by payment_amt asc;

+------+

| cust_id | payment_amt |

+------+

| 5 | 1050.00 |

| 4 | 2000.00 |

| 3 | 5250.75 |

| 1 | 9999.99 |

| 2 | 9999.99 |

+------+

5 rows in set (0.000 sec)
```

Appendices:

Screen Design for the System Prototype



This is the login page, where Crown's customers would be able to keep track of their orders. This leads to the home page of the site. If the customer has not been registered yet for the company's services, they will be directed immediately on the site's homepage.



This is the home page, where users will be able Crown's features, specifically, its logistical and relocations services. There also additional features like destination guides and contacts in case the user needs more information. Availing Crown's services will lead to the customer registration page, assuming the user has not registered yet.



This is the customer registration interface. Data entered here will be put in the *customer* database. Upon successful registration this will lead to the order interface, where customers can place the services they want to avail.



By accomplishing this order form, customers can avail Crown's Services. Data entered here will be put in the *orders* where employees can view the order can offer the proper services.



Data input from this interface will also be saved at the *orders* table. Specifically, the pick-up and drop-off points of the items that customer would want to relocate.

C	ROWN OF THE RESERVE O
<u>VE</u>	HICLE AVAILABILITY
VEHICLE PLATE NUMBER:	
VEHICLE COLOR:	
VEHICLE TYPE:	
DATE OF DELIVERY:	
	PROCEED TO DRIVER AVAILABILITY

This interface will check if the vehicle is available. The necessary information will be coming from the *vehicle* database. However, the 'Date of Delivery' input will be from *transaction* table. Accomplishing this form will allow the user to check driver availability.



Information entered here will be checked with the information on the *driver* table. Since an employee can operate a single vehicle, that employee is also recorded on the *driver* table. Accomplishing this form will direct to the payment interface.

CROWN CONS								
<u>PAYMENT</u>								
Customer Full Name: Amount to be paid: Payment Type: Payment Date:	Order: Type of order: Order Date: Order Quantity:							
	FINISH PAYMENT							

In the payment interface, this is where customers can place their appropriate payments for the services they availed. Data entered in 'Customer Full Name' will be cross checked on the data stored in the *customer* table. Meanwhile, data entered on 'Order','Type of Order','Order Date', and 'Order Quantity' will be checked on the data stored on *orders* table. Lastly, data entered on 'Amount to be paid','Payment Type','Payment Date', will be stored on payment table. This is where an employee will process the order and payment of the customer.

CROWN						
Customers Order:		Order Type:				
Paid:	Y/N	Order Date:				
Customers Name:		Quantity:				
Customers Email:						
Customers Contact:						
Customers Address:						
Customers ID number:						

On the employee's side, this s where they'll be able to process a customer order. Anything related to customer will have its data on the *customer* table, as well as anything related to order will be coming from the *orders* table. An order is complete is the customer has paid the availed services and the company in doing their part of providing quality and excellent service.

Interviews	
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The following is a record of the interview the proponents had with an employee of Crown.

What is your company name?

"Crown Worldwide Group"

Discuss what is your Company all About?

"In a nutshell, Crown is a logistics company that specializes in transporting good from one place to another."

Does your Company have different branches?

"Crown have five (5) branches: Crown Fine Art, Crown Records Management, Crown Wine Cellars, Crown World Mobility, and Crown Relations. I am under the Crow Relocations brand where we focus on good transportation both locally and internationally."

What are your Company Procedures/ Processes?

"Under the Crown Relocations Brand, I am part of the Manila Lead Center team. We do leads management for the Asia Pacific Region. From our website, prospective clients will input their quotation requests for relocation. A lead will then be created and will be routed to a specific lead center depending on the country of origin. Once a lead is generated and routed to our lead center, we will then get in touch with clients, gather more information, sift through quality leads then endorse to the right sales team. The sales team will then generate a quotation in a form of a service proposal then will try to win the business directly from the client. This will be a 'booked' file that will be endorsed to actual field service team that will physically handle the relocation."

Copy of Company Procedures/Processes

- 1. A client will input quotations for relocation requests.
- 2. A lead will be generated and will be sent o a specific lead center, depending on the country of origin.
- 3. Once a lead is generated, the company will now get in touch with clients to gather more information and sift through quality leads.
- 4. The client will be endorsed to the right sales team.
- 5. The sales team will generate a service proposal to try and win the business from the client.
- 6. A 'booked' file will endorsed to the actual field service team.
- 7. The field service team will now then physically handle the relocation.

References:

(n.d.). About Crown. Retrieved from https://www.crownworldwide.com/en-us/about-crown-worldwide

(n.d.). About The Crown Group. Retrieved from https://www.crownrelo.com/intl/en-ph/page/about-crown-worldwide-group-Relocations