JAMES NELSON

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PROFILE

- Veteran manager with 19 years of business development and operating experience.
- Positive human resource trainer with stellar team building skills, excellent time management and goal oriented.
- Love learning new things or tools everyday. If I don't know something, I will learn it.

WORK EXPERIENCE

Assistant Store Manager   **08/2001 – 10/2019**
Super 1 Foods, Spokane, United States

- Oversaw all aspects of store operation and customer service
- Trained employees on all new policies including company, local and state
- Implemented new technology upgrades both hardware and software
- Wrote a multi-million dollar budget factoring individual department sales, labor percent and sales per man hour.
- Maintained stellar customer service level from all employees and grew business through community outreach
- Literate in Microsoft Office, Windows, & Kronos systems.
- Hippaa certified, PCI compliant, and OSHA trained.

EDUCATION

Computer Science   **10/2019 – present**
University of Oregon, Portland

Full Stack coding Boot Camp in partnership with Trilogy Education
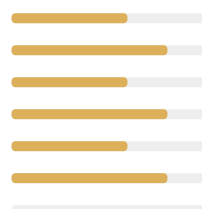
Network and Web Design   **09/2001 – 04/2003**
Spokane Community College
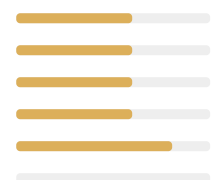
Network building and web design

SKILLS

Frontend

- Html
- CSS
- JavaScript
- Github
- Agile Development
- React

Backend

- Node
- OPP
- Express
- ORM
- MySQL

STRENGTHS

Action oriented   Building teams   Working under pressure

Supervising   Professional   Team Player   Positive attitude

ACHIEVEMENTS

Eagle Scout