Vinay Alsa

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PROFECITINAL SUMMARY

A Salesforce professional with over 4.3 years of experience as a Developer and Administrator, specializing in Salesforce CRM. Proven expertise in configuration, customization, system analysis, design, development, deployment, and application support. Skilled in managing reports and dashboards for business analysis and leveraging advanced features of the Lightning platform. Strong understanding of the Force.com platform and the Salesforce development lifecycle, with experience in performance testing to ensure optimal system functionality. Proficient in establishing and following testing protocols to ensure system reliability. Strategic thinker with strong interpersonal skills, adept at collaborating with cross-functional teams to ensure compliance and improve business processes.

TECHNICAL SKILLS:

- Salesforce Administration: Custom and standard objects, fields, page layouts, record types, validation rules, schema builder, flow Builder, Process Builder, workflow rules, approval process, permission sets, Org, and object level security, OWD, Data Management.
- Salesforce Development: Apex programming language, Asynchronous and Synchronous Apex, Batch Apex, Triggers, SOQL, SOSL, triggers, DML, Visualforce, Lightning Web Components Framework, Integration, REST API, SOAP API.
- Salesforce Clouds: Sales Cloud, Service Cloud, Community Cloud.

Programming Languages and Database: C++, Python, Java, SQL MySQL, SQLite.

• Web Development: HTML, CSS, JavaScript, Bootstrap, GitHub.

Tools and software: Agile Methodology, Technical Documentation, Software Development Lifecycle, Jira, Project

Management, Microsoft Visual Studio, Deployment tools.

Soft Skills:
 Leadership, Communication, Time management, Teamwork, Problem-solving, Work ethic,

Creativity.

CERTIFICATIONS

Salesforce certified Platform Developer I | Salesforce Certified Administrator | Salesforce Certified AI Associate

PROFESSIONAL EXPERIENCE:

Salesforce Developer at Cognizant Technology Services, Hyderabad, India.

Nov 2021 - Dec 2022

- Implemented multiple integration **APIs** to retrieve data from external sources, provided **live service support**, particularly in the insurance industry project (DLG-Direct line group), And used Tools like **Jira**, **GitHub**, and **Visual Studio code**.
- Responsible for implementing component-based security by configuring user permissions, record type permissions, and field-level security
 within the Salesforce org, Debugging and troubleshooting issues raised by users, and ensuring the smooth functioning of the Salesforce
 applications.
- Involved in customizing various aspects of the Salesforce platform, including custom objects, fields, record types, forms, layouts, custom tabs, and applications, as well as maintaining workflow rules, approvals, and relationships between objects.
- Worked on **Data Loader** To perform **CURD** Operation and Implemented various advanced fields like **Picklist Fields, Master-Detail Fields, Custom Formula Fields, and defined Field Dependencies** for custom Picklist fields.
- Collaborated with stakeholders to analyze business requirements and map them to Salesforce functionality, implementing applications using Agile Scrum Methodology; configured role-based access controls, permission sets, and data security measures; streamlined case management processes by modifying page layouts and triggers; deployed changes via user stories across sprints after thorough testing and UAT.
- Developed a user-friendly digital UI web-based signup form for onboarding new regions, seamlessly integrating LWC Framework with Apex and triggers. Ensured robust communication between systems through REST and SOAP APIs, deploying the new functionality within the existing platform framework.

SFDC developer & Admin at LTIMindtree Ltd, Hyderabad, India.

Sep 2018 - Oct 2021

- Developed **Apex classes, triggers, Visualforce pages, components,** and controller extensions to create custom functionality and user interfaces within the Salesforce platform, including public-facing websites using **Force.com** Sites.
- Set up Marketing Campaigns, Campaign Hierarchies, Lead Queries, Assignment rules, **Web-to-Lead** and **Auto-Response rules**, Configured Campaign Management, **Campaign Influence**, and **Lead Conversion**.
- Managed user accounts, roles, profiles, and sharing rules to define access levels, and permissions, implemented data management processes, including data migration using the Data Loader tool, and configured security settings like tab permissions, record type permissions, field-level security, and sharing rules to control access and data visibility.
- **Customized Salesforce.com applications** to meet organizational needs, including **standard objects** like Accounts, Contacts, Leads, Cases, and Opportunities, and created **custom Visualforce components** to enhance the **user interface**.
- Involved in customization, including creating custom labels, custom settings, custom buttons, custom fields, record types, forms and layouts, custom tabs, and applications; maintained workflow rules and approvals, established relationships between objects, implemented data migration using Data Loader, and managed users, roles, profiles, and sharing rules.
- Used Visualforce Templates and Placeholders to encapsulate page elements to be reused across several Visualforce pages, Tab permissions,
 Record Type permissions, and Field Level Security to implement Component-based security.

EDUCATION: