

473 Ridge Road
Parereremo
Auckland

2 July 2014

TO WHOM IT MAY CONCERN

It is with pleasure that I recommend David Alsh for any IT related work.

He helped me on numerous occasions when I had problems with my laptop. On one occasion the computer had a terrible virus which disabled the whole keyboard and all the controls, and I could not get back any of my information which was crucial. I dropped the computer with him, and he managed to extract all my information onto a external hard drive which he transferred to a new laptop. He then fixed and upgraded the old laptop with new windows and information. Later I had a problem with the new computer, with the boot drive and without effort he sorted it out perfectly.

He is diligent and extremely helpful and courteous. More that willing to go the extra mile for his customers.

Will definitely miss having him to help me with my computer problems.

I wish him all the luck and success with whatever lies ahead for him.

Please do not hesitate to email if you are wanting anymore feedback.

With thanks

A handwritten signature in black ink, appearing to be 'Debbie Ferreira', with a stylized, cursive script.

(Mrs) Debbie Ferreira (New Zealand)

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