

Humans of AI

Modeling Humans for Designing Effective Collaborative AI Systems

Shiwali Mohan

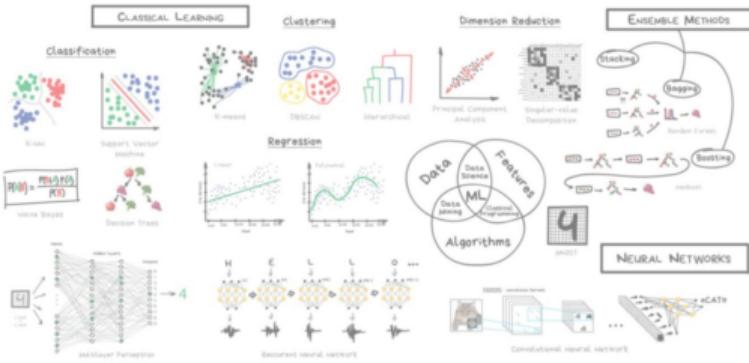
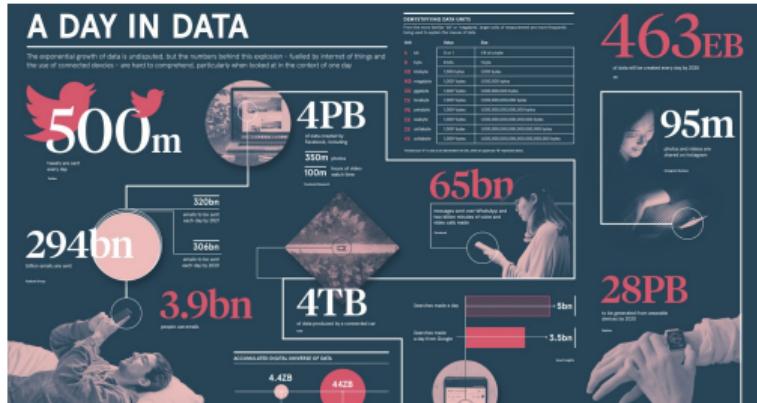
February 24, 2021

Senior Member of Research Staff, Palo Alto Research Center



Intelligent collaborators:
independent, long-living entities with
goal-driven, problem-solving behavior who
interact and communicate with humans
learning from their experience

AI Algorithmic Research



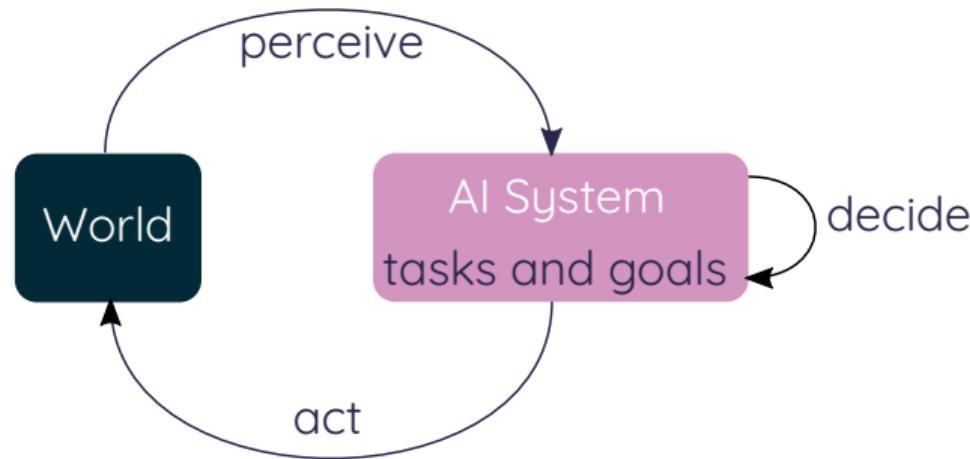
Show the proposed method is better than SOTA on a task-agnostic metric.

Will algorithmic research by itself will lead to intelligent collaborators?

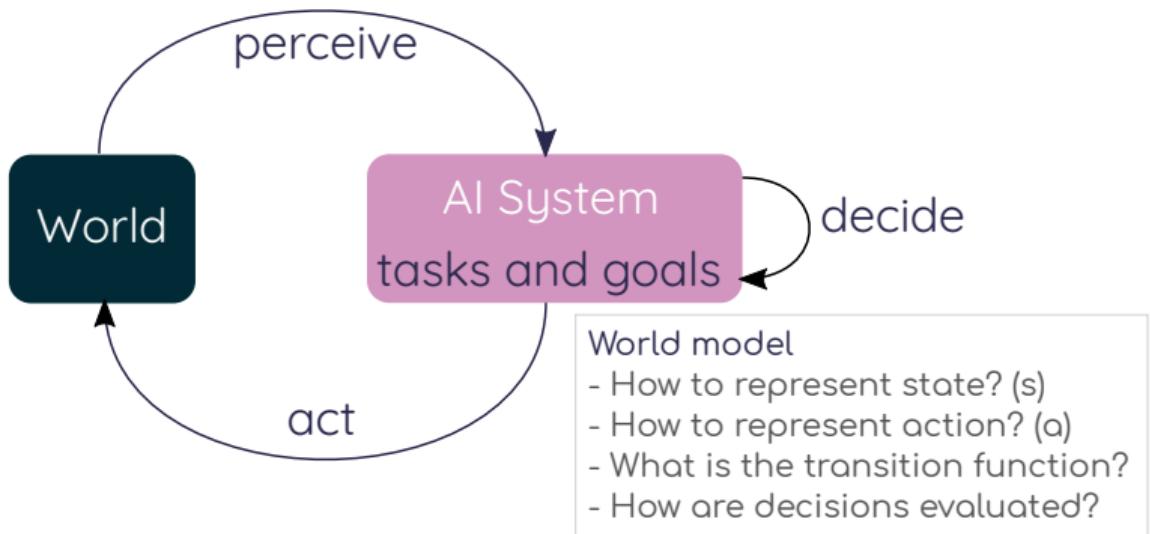
AI Systems Research: Allen Newell, John Laird, Ken Forbus, Yolanda Gil, Ashok Goel, Milind Tambe, and several others

Unified Theories of Cognition: from models to architecture

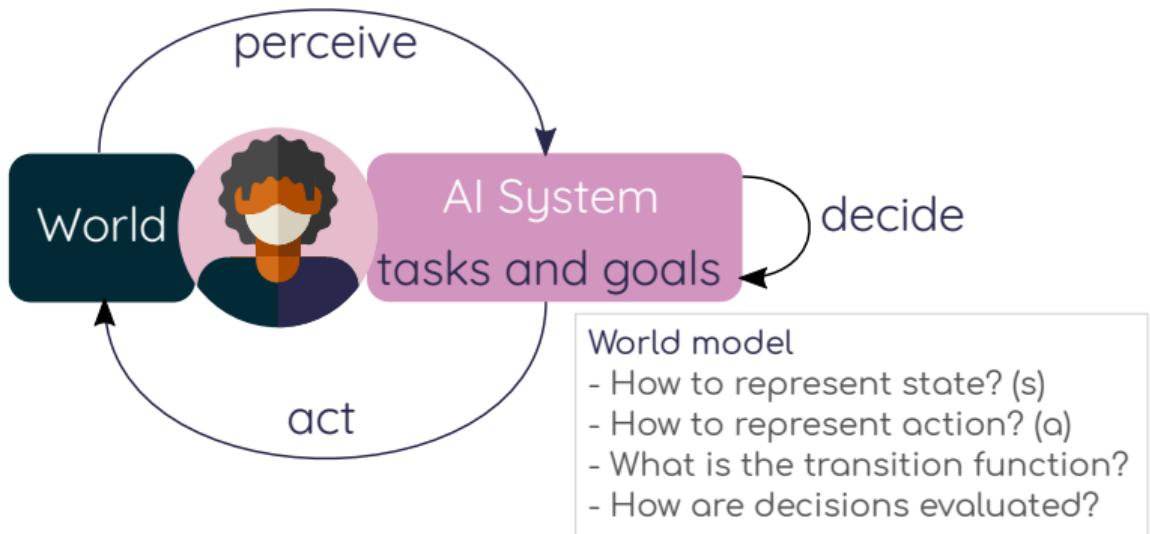
AI as a System View



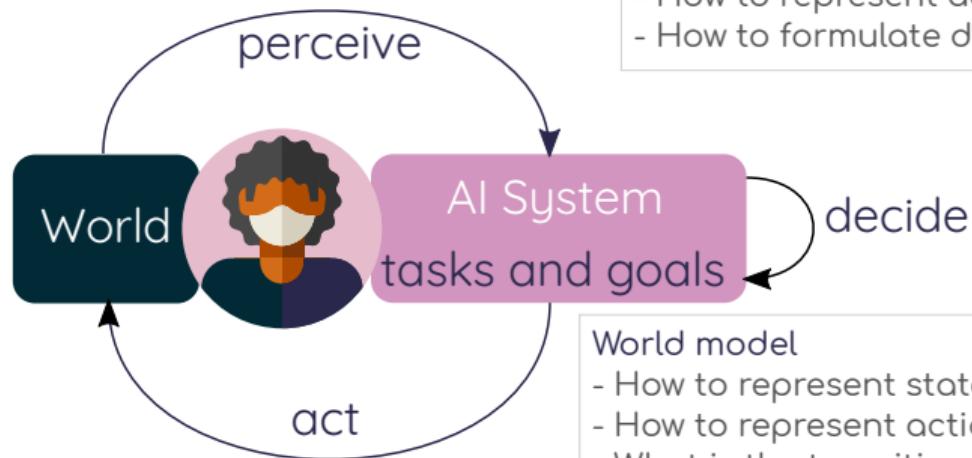
AI as a System View



AI as a System View



AI as a System View



Human model?

- How to represent state?
- How to represent action?
- How to formulate decisions?

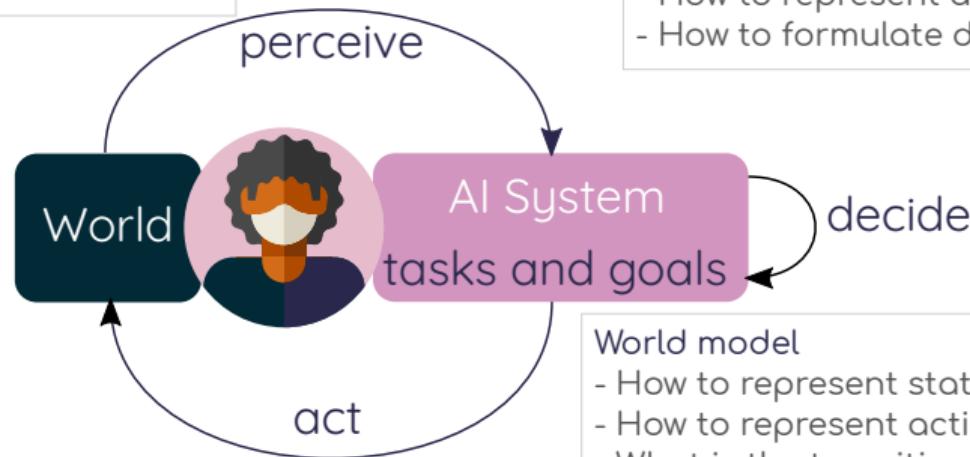
World model

- How to represent state? (s)
- How to represent action? (a)
- What is the transition function?
- How are decisions evaluated?

AI as a System View

Artificial Intelligence Journal 2018

Albrecht, S. V., & Stone, P. 2018. *Autonomous Agents Modelling Other Agents: A Comprehensive Survey and Open Problems*. Artificial Intelligence, 258, 66-95.



Human model?

- How to represent state?
- How to represent action?
- How to formulate decisions?

AAAI Presidential Address 2018

Khambhampat, S. 2018. *Challenges of Human-Aware AI Systems*

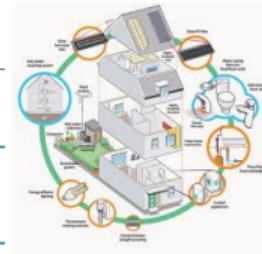
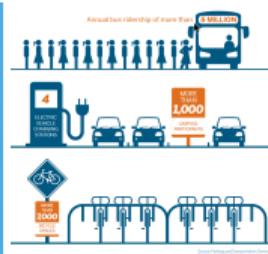
World model

- How to represent state? (s)
- How to represent action? (a)
- What is the transition function?
- How are decisions evaluated?

How do we build intelligent collaborators?

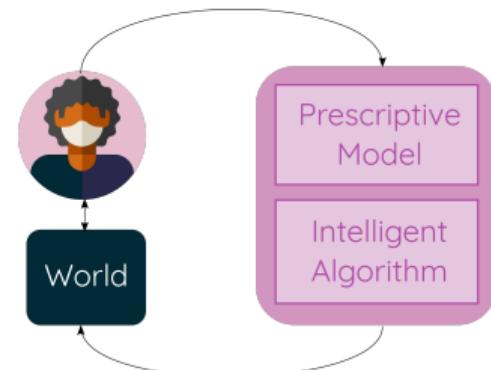
- that are designed to **support** the goals of a **human partner**
- that **model the human partner** explicitly
- that have **effective performance** on human tasks

user programmable robots, augmented reality task assistant, mHealth, sustainable communities



A Constrained Approach

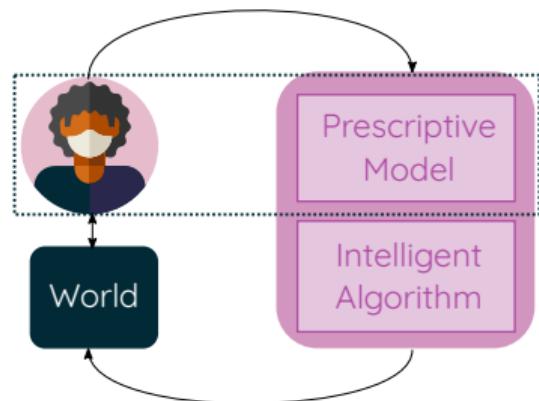
1. Define a **real-world** problem where **success** crucially depends on **modeling the human collaborator**
2. Develop **human-centered** desiderata, metrics, and evaluation
3. Design **prescriptive** models from insights of **human-centered sciences**
 - Indexical Model (Glenberg and Robertson 1999) is not computational
 - Choice theory (Tversky and Kahnemann 1987) is descriptive
4. Adapt **AI algorithms** to work in **collaborative settings**
 - Human-centered sciences provide useful desiderata for system behavior
5. Embody in **end-to-end interactive systems**, demonstrate efficacy
6. Refine and iterate



Collaborative Human-AI System

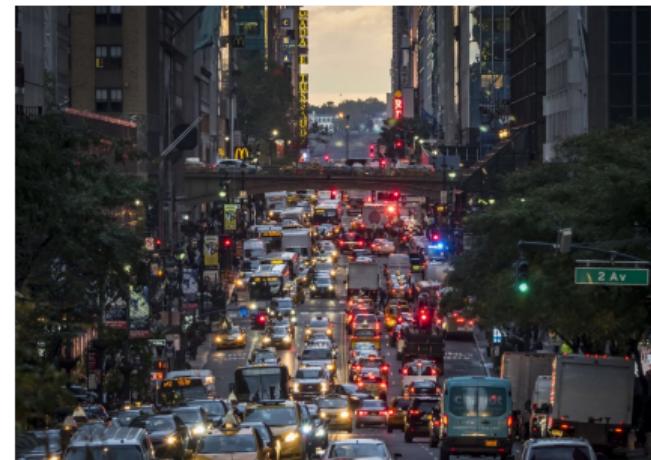
1. Why collaborative human-AI systems?
2. Sustainable transportation: modeling the human collaborator
3. Interactive task learning: designing AI systems for collaborative settings
4. Health behavior change: evaluating intelligent collaborators in ecological settings
5. Humans of AI: A Research Agenda

Sustainable Transportation



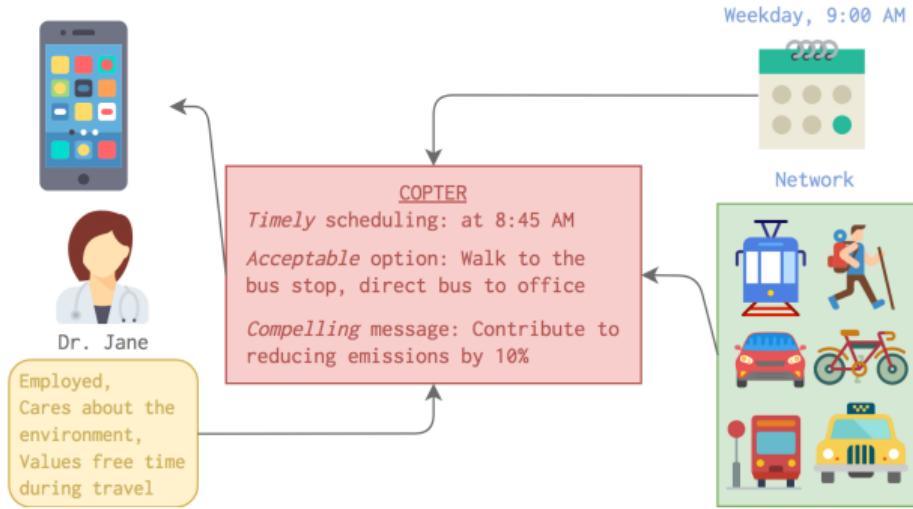
Energy Consumption in Transportation

- Transportation is one of the largest consumers of energy - **29% of energy** in US in 2016
- It is far from efficient - both under and over utilization of networks
- Congestion wastes **6.1 billion hours** and **3.1 billion gallons** fuel per year (Schrank et al. 2015)
- ARPA-E TransNet: energy efficient transportation is an important **technology** and **policy** problem
- Success depends on understanding **how humans are influenced**



David Schrank, Bill Eisele, Tim Lomax, & Jim Bak. *2015 Urban Mobility Scorecard*. Annual Urban Mobility Scorecard (2015)

The Influence Problem



Shiwali Mohan, Hesham Rakha, and Matt Klenk. *Acceptable Planning: Influencing Individual Behavior to Reduce Transportation Energy Expenditure of a City.* Journal of Artificial Intelligence Research 66 (2019)

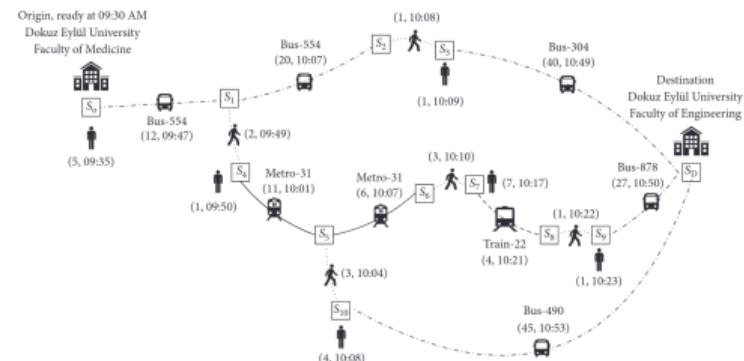
Shiwali Mohan, Frances Yan, Victoria Bellotti, Ahmed Elbery, Hesham Rakha, and Matt Klenk. *On Influencing Individual Behavior for Reducing Transportation Energy Expenditure in a Large Population.* Proceedings of the 2019 AAAI/ACM Conference on AI, Ethics, and Society. (2019)

Shiwali Mohan, Matt Klenk, and Victoria Bellotti. *Exploring How to Personalize Travel Mode Recommendations For Urban Transportation* ACM Intelligent User Interfaces Workshops'19, (2019)

Multi-modal Transportation Planning

AI planning theory; Bast et al. (2016), Dvorak et al. (2018)

- Multiple edges between nodes
 - $G = (V, E)$, $\text{lbl} : E \rightarrow \Sigma$
- Regular expression language for plausible plans for every user
 - $L(u) = w * (d + |b+|w*$
- Solve $\pi^* = \arg \min_{\pi \in \Pi} \sum_{e \in \pi} \text{cost}(e_i)$
 - cost as a function of energy, money, and duration



Filip Dvorak, **Shiwali Mohan**, Victoria Bellotti, and Matthew Klenk. *Collaborative Optimization and Planning for Transportation Energy Reduction*. In ICAPS Proceedings of the 6th Workshop on Distributed and Multi-Agent Planning (2018).
Bast, H.; Delling, D.; Goldberg, A.; Müller-Hannemann, M.; Pajor, T.; Sanders, P.; Wagner, D.; and Werneck, R. F. *Route Planning in Transportation Networks*. In Algorithm Engineering. (2016)

Understanding Choice

Rational choice theory from behavioral economics; Domencich & McFadden (1975), Tversky and Kahnemann (1985)

- Determine a set of available alternatives
 - car, walking, bus, train
- Evaluate utility using attributes relevant to the decision
 - mode dependent: cost, distance, time
 - person dependent: income, education

$$val(x_i, p) = \gamma_1 \times x_{i1} + \dots + \gamma_k \times x_{ik} + \lambda_1 \times f_{p1} + \dots + \lambda_l \times f_{pl}$$

- Probabilistic utility maximization; multinomial logit assumption

$$\Pr(i, p) = \frac{e^{val(x_i, f_p)}}{\sum_{j \in C} e^{val(x_j, f_p)}}$$

Amos Tversky & Daniel Kahneman. *Rational Choice and the Framing of Decisions*. Journal of Business. (1986)

Domencich, T. A., & McFadden, D. Urban Travel Demand - A Behavioral Analysis. Transport and Road Research Laboratory (1975)

Defining Acceptability

- Dr. Jane's utility of usual route, $\text{val}(x_u, f_p)$
- Dr. Jane's utility of recommended route, $\text{val}(x_r, f_p)$
- Dr. Jane's switching cost (- switching gain)
- Higher switching gain, more acceptable plan, better adoption

$$\frac{e^{\text{val}(x_u, f_p)}}{e^{\text{val}(x_r, f_p)}} = \frac{\Pr(u, p)}{\Pr(r, p)}$$

$$e^{\text{val}(x_u, f_p) - \text{val}(x_r, f_p)} = \frac{\Pr(u, p)}{\Pr(r, p)}$$

$$\Delta_{u,r} = \text{val}(x_u, f_p) - \text{val}(x_r, f_p) = \ln \frac{\Pr(u, p)}{\Pr(r, p)}$$

$$\Delta_{r,u} = -\Delta_{u,r} = \ln \frac{\Pr(r, p)}{\Pr(u, p)}$$

Estimating Acceptability

Machine learning methods; random forest and multi-layer perceptron

- **Problem:** multi-class prediction
- **Dataset:** trip data (CHTS) from CalTrans 2012 - 2012
- **Features:** trip related (distance), person-related (demographics), network-related (transit pass, license), experience (bike trips in the past week)
- **Hypothesis:** Dr. Jane's utility function is close to others' who are similar to

Table 1: F1 scores on 20% test set

Mode	Baseline 1	Baseline 2	RF	MLP
Walk	0.00	0.12	0.82*	0.62
Cycle	0.00	0.00	0.81*	0.28
Bus	0.00	0.02	0.78*	0.38
Subway/train	0.00	0.00	0.58*	0.05
Drive	0.72	0.56	0.93*	0.86
Ride	0.00	0.28	0.84*	0.65
Motorcycle	0.00	0.00	0.80*	0.00
Total	0.68	0.40	0.88*	0.74
Category				
Non-motorized	0.00	0.05	0.83*	0.60
Public transit	0.00	0.14	0.79*	0.43
Motorized	0.90	0.82	0.97*	0.93
Total	0.68	0.70	0.94*	0.86

Evaluating Acceptability

Stated preference choice experiments from behavioral economics

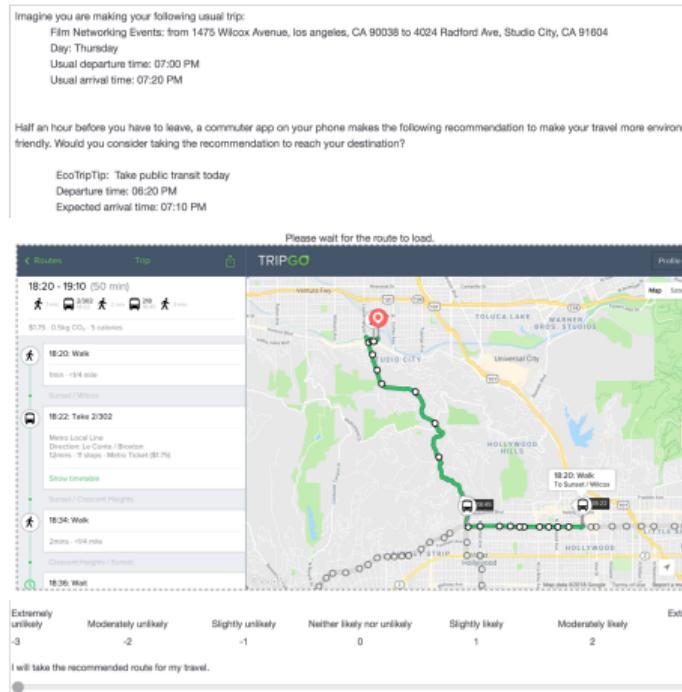
49 (27 female, 22 male) drivers in LA

1. Profiler survey:

- Classifier features
- Regular weekly trips

2. Choice experiments

- 10 per participant



Johnston, R. J., Boyle, K. J., Adamowicz, W., Bennett, J., Brouwer, R., Cameron, T. A., . . . Scarpa, R., et al. *Contemporary Guidance for Stated Preference Studies*. Journal of the Association of Environmental and Resource Economists (2017)

Modeling Impact of Acceptability on Adoption

Mixed-effects linear for **ordinal** adoption

$$y = \alpha + \beta x + \gamma z + \epsilon$$

Mixed-effects **logit** for **binary** adoption

$$\Pr(y) = 1/(1 + e^{-(\alpha + \beta x + \gamma z + \epsilon)})$$

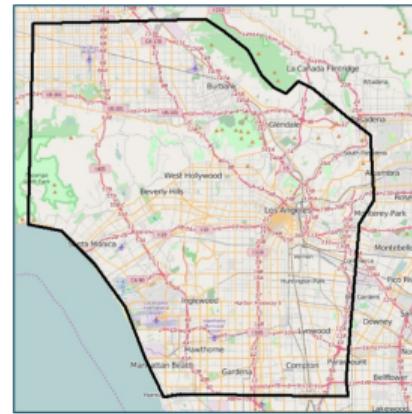
Dependent variables → Independent variables ↓	Adoption (ordinal)	Adoption (binary)
(intercept)	-0.017	-0.185
switching gain, $\Delta_{r,u}$	0.108*	0.104*
R^2_m	0.034	0.035
R^2_c	0.347	0.270
(intercept)	-0.949	-1.065
odds, $e^{\Delta_{r,u}}$	2.386***	2.159*
R^2_m	0.075	0.064
R^2_c	0.379	0.300
(intercept)	-0.964	-1.080
probability, $\Pr(r,p)$	3.623***	3.317*
R^2_m	0.066	0.058
R^2_c	0.369	0.293

Acceptable Planning

1. Generate a mode candidate set for Dr. Jane; $M = \{\text{walk}(w), \text{bus}(b), \text{subway}(s)\}$.
2. Determine regex language for valid plans; $L_p = \{w^*, w * b + w^*, w * s + w^*\}$
3. Generate the most time-efficient plan for each element; Π_p .
4. Compute the energy reduction in each plan using energy models (Elbery et al 2018)
5. Evaluate the likelihood of adoption
6. Select a plan that has maximal expected energy savings

Potential Impact of Acceptable Planning

- Agent-based models from complexity sciences
 - LA transportation network: 170,000 roadway links, 1 million daily trips
 - State-of-the-art simulation model of the LA region (Elbery et al. 2018)
- Influence experiment: 10% influenced population
- Expected outcome: 4% energy and 20% time savings in LA, mode shift in influenced population



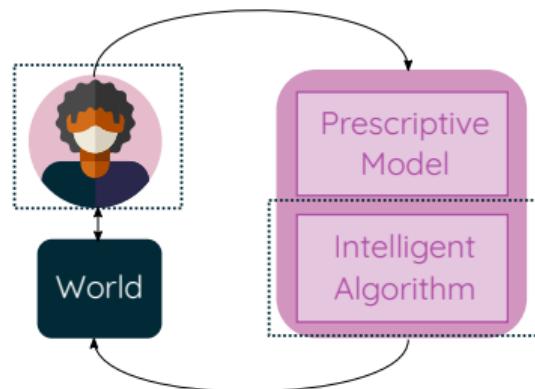
	Baseline	Influence	Change (CI)
Total Fuel (l)	3,195,637	3,048,278	-4.6% (-3.6% -5.6%)
Total Delay (hr)	249,221	199,395	-20% (-13.6% -26.4%)
	Baseline	Influence	Change (CI)
Total Fuel (l)	3,487,982	3,367,675	-3.5% (-2.6% -4.3%)
Total Delay (hr)	375,137	322,228	-14.1% (-10% -18%)

Mode	AM Share	PM Share
Car	54%	53%
Walk	42.7%	42.8%
Bike	3.6%	3.8%
Bus	38.9%	39.1%
Train	14.4%	14%

Publications

1. **Shiwali Mohan**, Hesham Rakha, and Matt Klenk. *Acceptable Planning: Influencing Individual Behavior to Reduce Transportation Energy Expenditure of a City*. Journal of Artificial Intelligence Research 66 (2019)
2. **Shiwali Mohan**, Matthew Klenk, and Victoria Bellotti. *Exploring How to Personalize Travel Mode Recommendations For Urban Transportation.” IUI Workshops* (2019)
3. **Shiwali Mohan**, Frances Yan, Victoria Bellotti, Ahmed Elbery, Hesham Rakha, Matt Klenk *On Influencing Individual Behavior for Reducing Transportation Energy Expenditure in a Large Population*. Proceedings of the 2019 AAAI/ACM Conference on AI, Ethics, and Society (2019)
4. Filip Dvorak, **Shiwali Mohan**, Victoria Bellotti, Matt Klenk. *Collaborative Optimization and Planning for Transportation Energy Reduction*. ICAPS Proceedings of the 6th Workshop on Distributed and Multi-Agent Systems (2018)
5. Matt Klenk, Victoria Bellotti, Filip Dvorak and **Shiwali Mohan**. Palo Alto Research Center Inc, 2021. *Generating Collaboratively Optimal Transport Plans*. U.S. Patent 10,885,783.
6. Matt Klenk, Victoria Bellotti, and **Shiwali Mohan**. Palo Alto Research Center Inc, 2020. *User Behavior Influence in Transportation Systems*. U.S. Patent Application 16/181,152.

Interactive Task Learning



Deployment in Dynamic Environments



- AI designers cannot **predict all deployment usecases**
- AI should be designed to **enable non-expert human programming**
- Success depends on understanding **how do humans teach and learn**

Interactive Task Learning - ESF 2017

Machine learning: Tom Mitchell

Cognitive architectures: John Laird, Ken Forbus,
Christian LeBiere, Paul Rosenbloom, Shiwali Mohan

Robotics: Andrea Thomaz, Julie Shah, Maya
Cakmak, Peter Stone, Matthias Scheutz

Psychology: Ken Koedinger, Suzanne Stevenson,
Andrea Stocco, Peter Pirolli

Computational Linguistics: Joyce Chai, Parisa
Kordjamshidi, Candy Sidner



edited by Kevin A. Gluck and John E. Laird



ITL is a Different Paradigm

Classical machine learning

- Batch: dataset -> model
- Phased: training -> testing
- Passive: learn when asked
- Big data
- Data: confounding

Interactive learning

- Incremental: experience -> knowledge
- Online
- Active: learn when failed
- Small data
- Teacher: benevolent

Ishaan

Soar Family of ITL Systems

Built with Soar (Laird 2012); enhanced with computer vision and control. Michigan Rosie - <http://soargroup.github.io/rosie/>

- 2012 First demonstration of Rosie an end-to-end interactive learning system. **Mohan** et al. ACS 2012.
- 2013 Cognitively plausible model of learning from instruction. **Mohan** et al. ICCM 2013.
- 2014 Defined indexical language comprehension for embodied agents. **Mohan** et al. ACS 2014
- 2014 First demonstration of interactive explanation-based learning for robots. **Mohan** and Laird AAAI 2014.
- 2014 Rosie learns over 10 table-top games from interactions. Kirk and Laird 2014, Kirk, Mininger, and Laird 2016.
- 2016 Rosie learns with perceptual uncertainty. Mininger and Laird ACS 2016.
- 2017 Interactive Task Learning defined at the Ernst Strungmann Forum. Laird et al. IEEE Intelligent Systems 2017.
- 2018 First demonstration of learning goal-oriented and procedural tasks with interactive EBL. Mininger and Laird AAAI 2018
- 2018 Learning Fast and Slow: Levels of Learning in General Autonomous Intelligent Agents. Laird and **Mohan** AAAI 2018 (Blue Sky Award)
- 2018 Interactive Task Learning, **MIT Press**. Gluck and Laird, 2018.
- 2019 Rosie learns over 40 table-top games from interactions. Kirk and Laird IJCAI 2019
- 2020 First demonstration of joint concept and language learning with analogical processing. **Mohan** et al. ACS 2020
- 2021 First observational analysis of human teaching. Ramaraj et al. [arXiv preprint arXiv:2102.06755]

Embodied Language Processing

DARPA GAILA: Where does meaning come from?

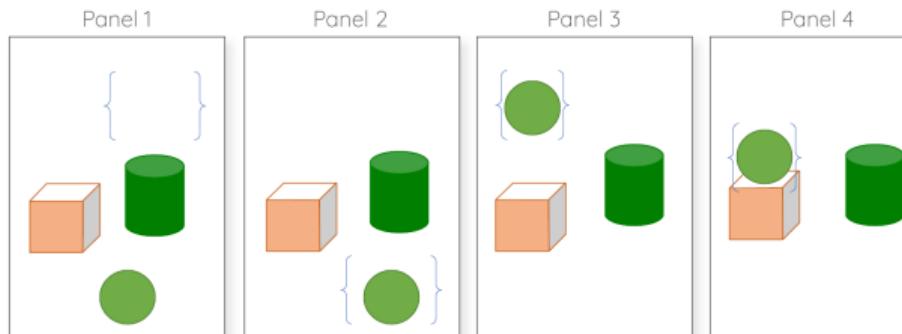
- NLP (BERT, GPT) derives meaning from statistical patterns in word usage
- GLP (VQA task) derives meaning from paired visual/linguistic stimuli

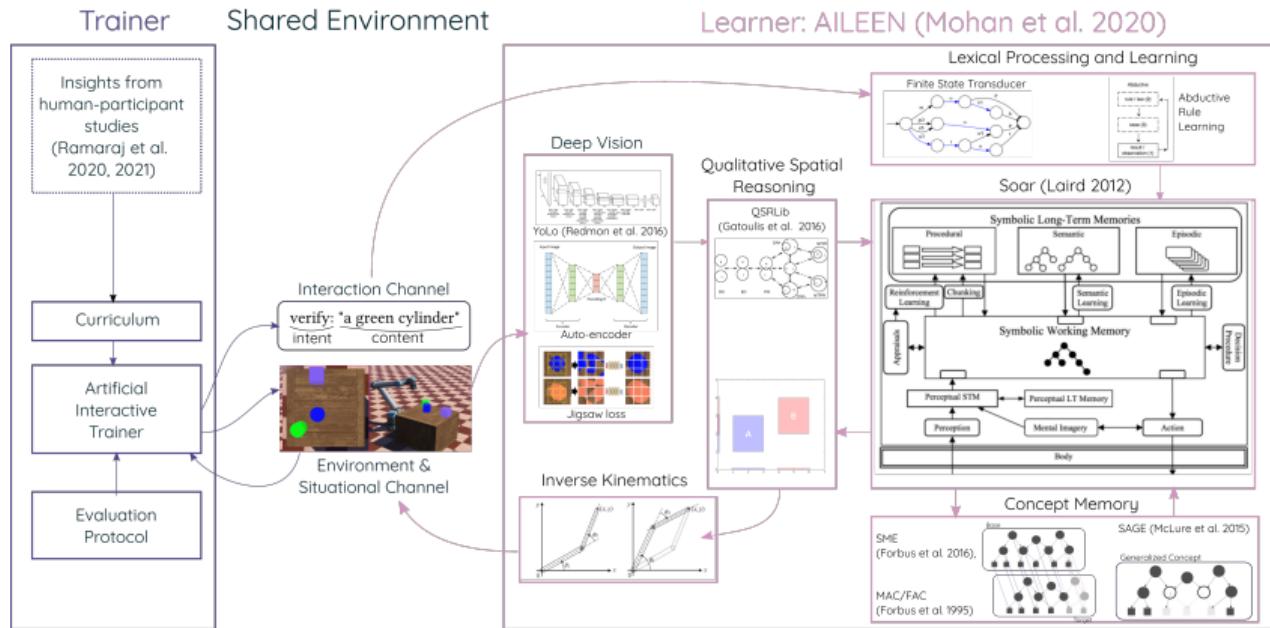
The **Indexical Hypothesis** (Glenberg and Robertson, Discourse Processes 1999)

Language - a mechanism to guide attention to relevant seen and unseen elements on the environment and compose them for useful action.

The **Indexical Model of Comprehension** (Mohan et al. ACS 2014); Similar in philosophy to DMAP (Livingston and Reisbeck 2009)

“Move the green sphere onto the red cube.”



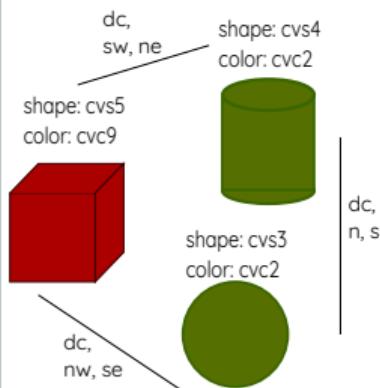


Shiwalii Mohan, Matt Klenk, Matthew Shreve, Kent Evans, Aaron Ang, John Maxwell. *Characterizing an Analogical Concept Memory for Newellian Cognitive Architectures.* Proceedings of the Eighth Annual Conference on Advances in Cognitive Systems (ACS). 2020

Interactive Concept Learning

Shared Environment

move green sphere
on(to) red cube



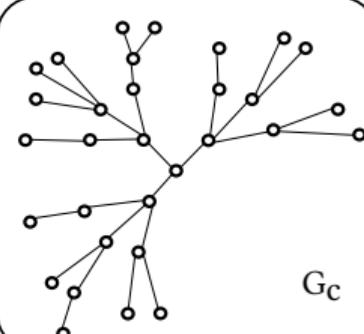
Lexical Processing

name -> sphere, cube, cylinder
prop -> red, green
obj-ref -> prop* name

Soar

Working Memory

Scene Graph



Problem Space

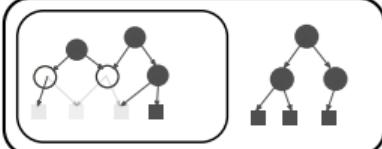
comprehend
interpret
obj-ref("green sphere")
name("sphere")

Concept Memory Ops

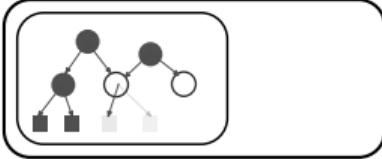
isa ?o c_sphere
| G_C , E_c_sphere

Concept Memory

E_c_green



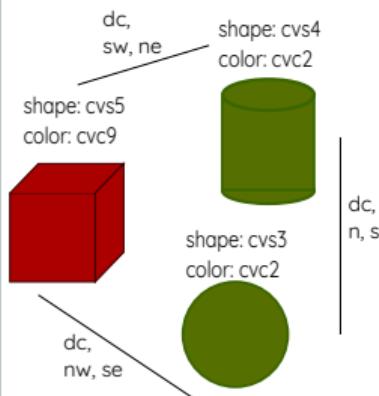
E_c_sphere



Interactive Concept Learning

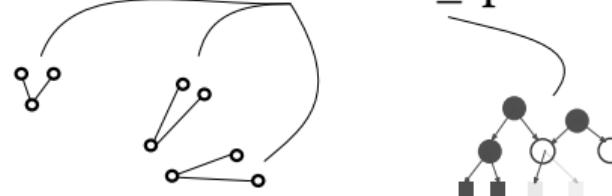
Shared Environment

move green sphere
on(to) red cube



Concept Memory

$$M_O = \text{sim}(o \text{ in } G_C, E_{C_sphere})$$



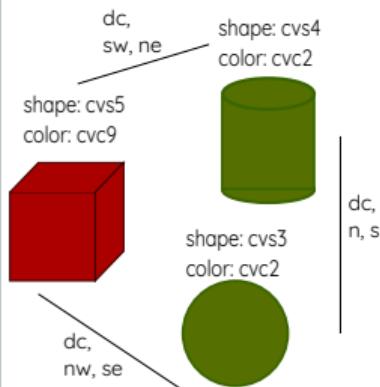
if $M_O > t$, assert(G_C , o isa c_sphere)

Forbus, K. D., Ferguson, R. W., Lovett, A., & Gentner, D. (2017).
Extending SME to Handle Large-Scale Cognitive Modeling.
Cognitive Science, 41, 1152–1201

Interactive Concept Learning

Shared Environment

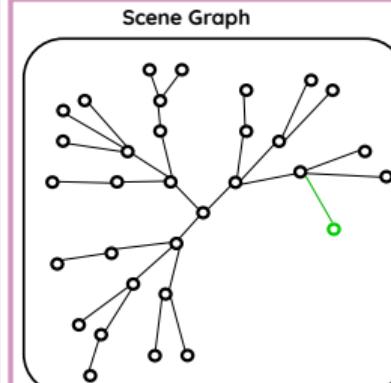
move green sphere
on(to) red cube



Lexical Processing

name -> sphere, cube, cylinder
prop -> red, green
obj-ref -> prop* name

Working Memory

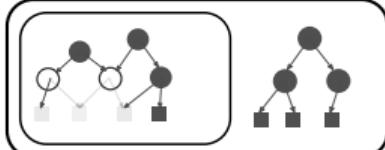


comprehend
interpret
obj-ref("green sphere")
name("sphere")

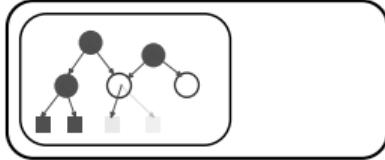
Concept Memory Ops
isa ?o c_sphere
| G_C, E_{c_sphere}

Concept Memory

E_c_green



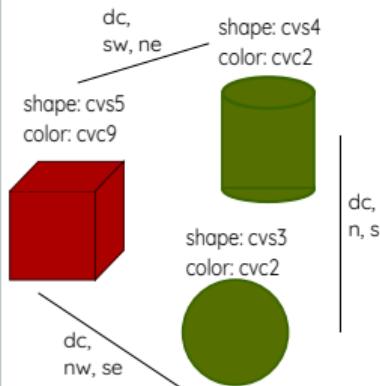
E_c_sphere



Interactive Concept Learning

Shared Environment

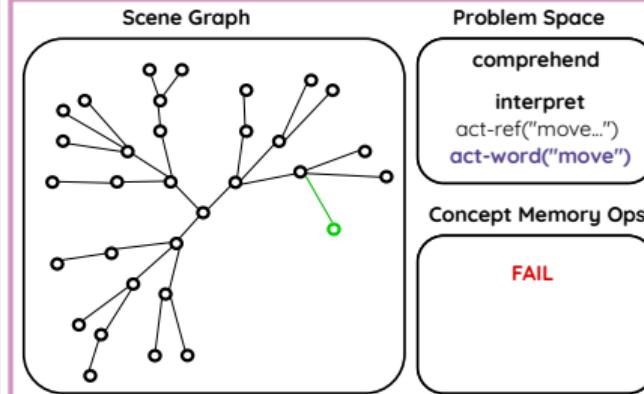
move green sphere
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Lexical Processing

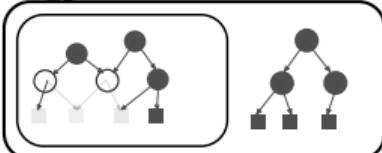
name -> sphere, cube, cylinder
prop -> red, green
obj-ref -> prop* name
abduce (action-word -> "move"
action-ref -> action-word np config np)

Working Memory

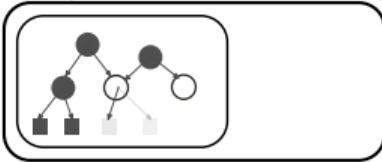


Concept Memory

Ec_green



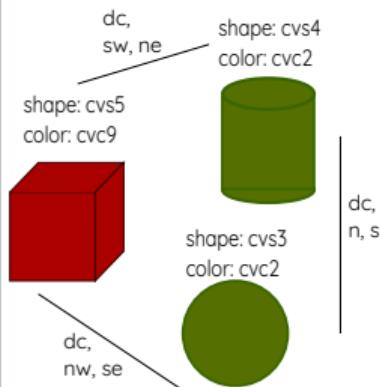
Ec_sphere



Interactive Concept Learning

Shared Environment

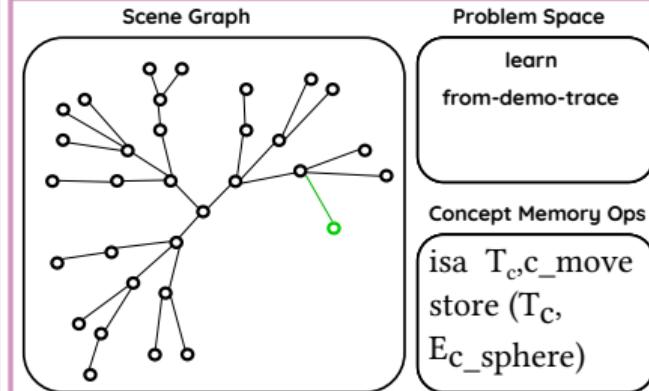
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Lexical Processing

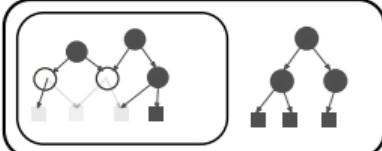
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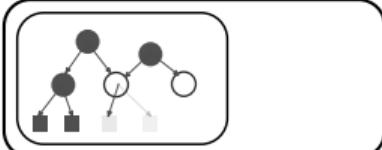


Concept Memory

E_c_green



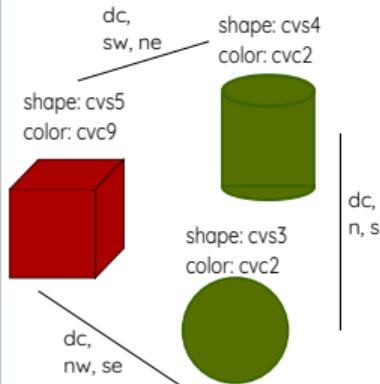
E_c_sphere



Interactive Concept Learning

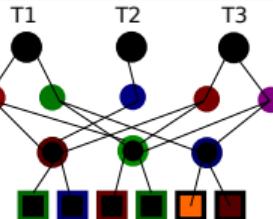
Shared Environment

move green sphere
on(to) red cube



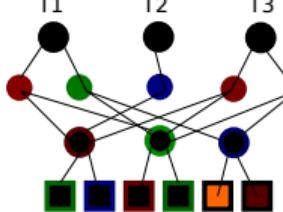
Concept Memory

store (



, E_{c_move})

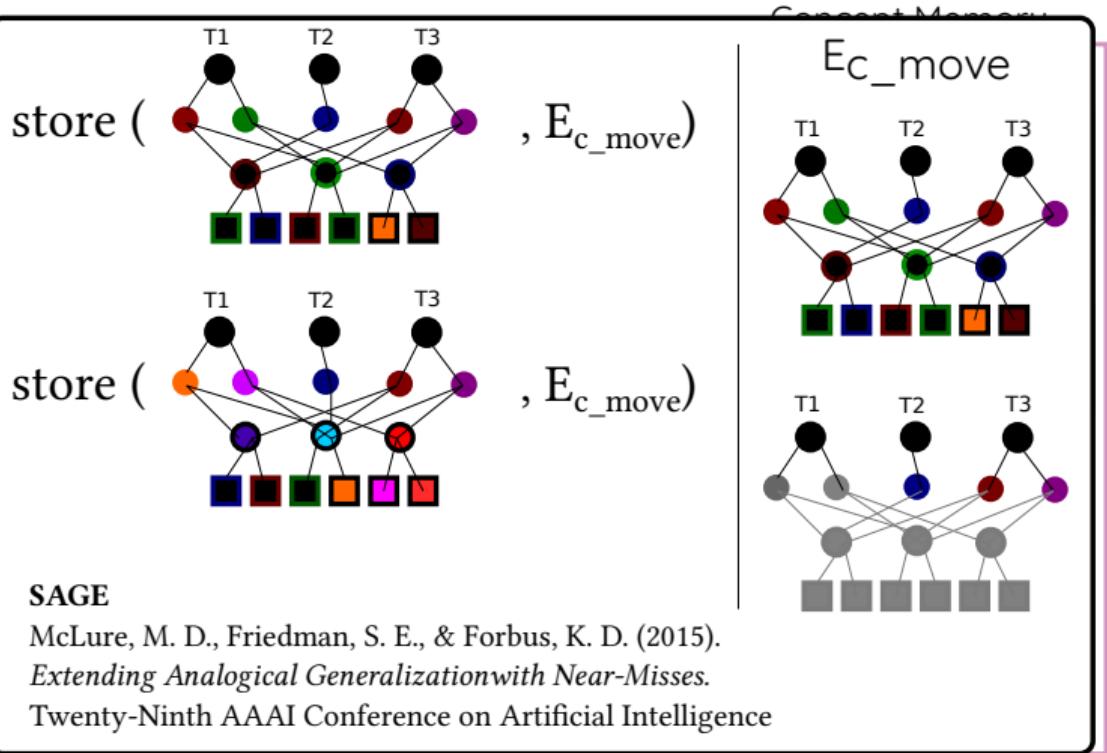
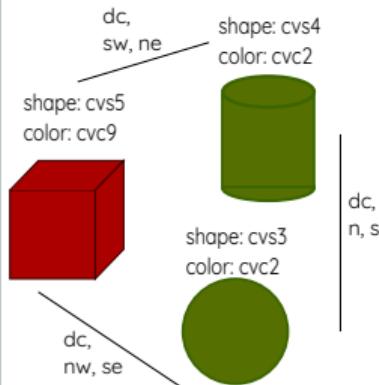
E_{c_move}



Interactive Concept Learning

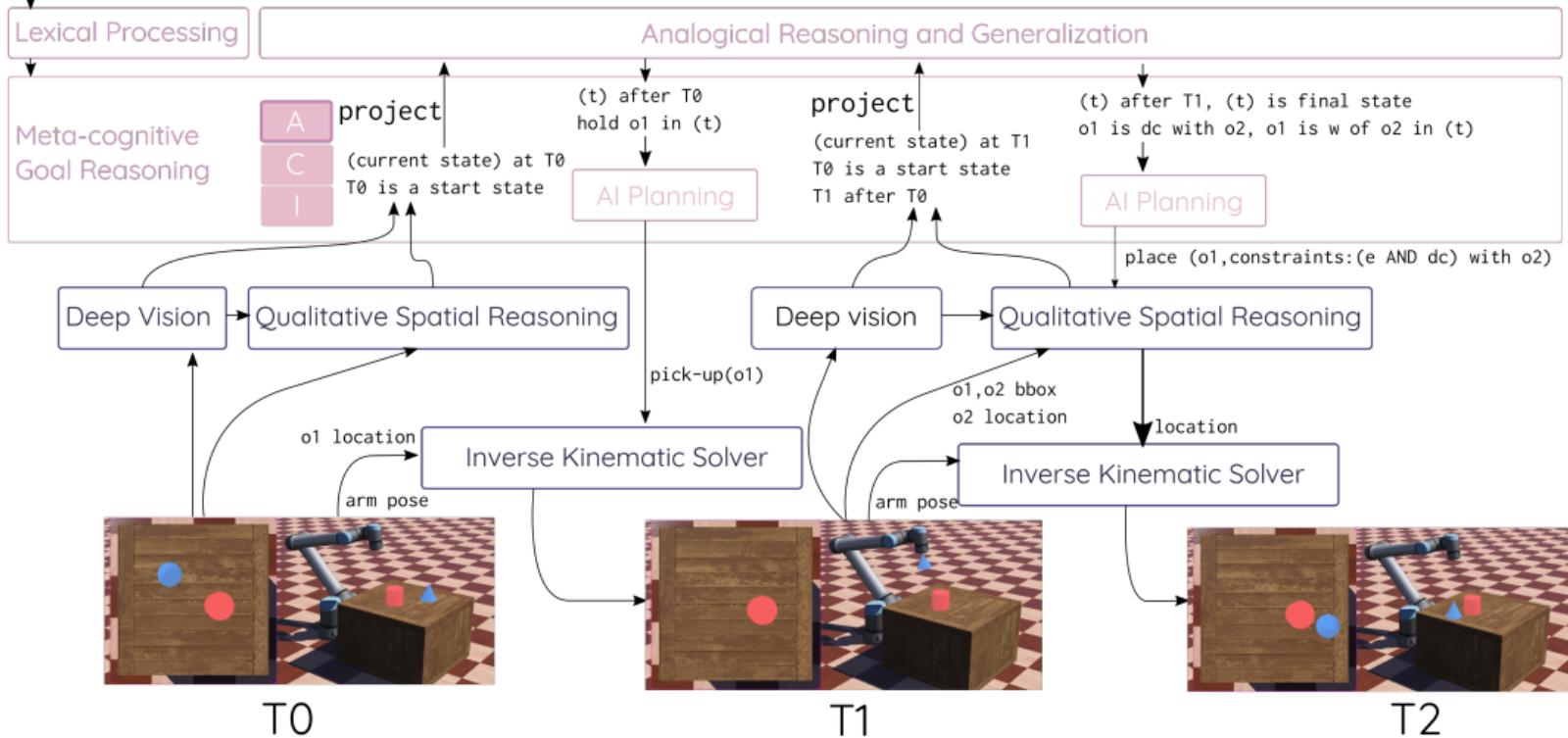
Shared Environment

move green sphere
on(to) red cube



A Neuro-Cognitive Architecture

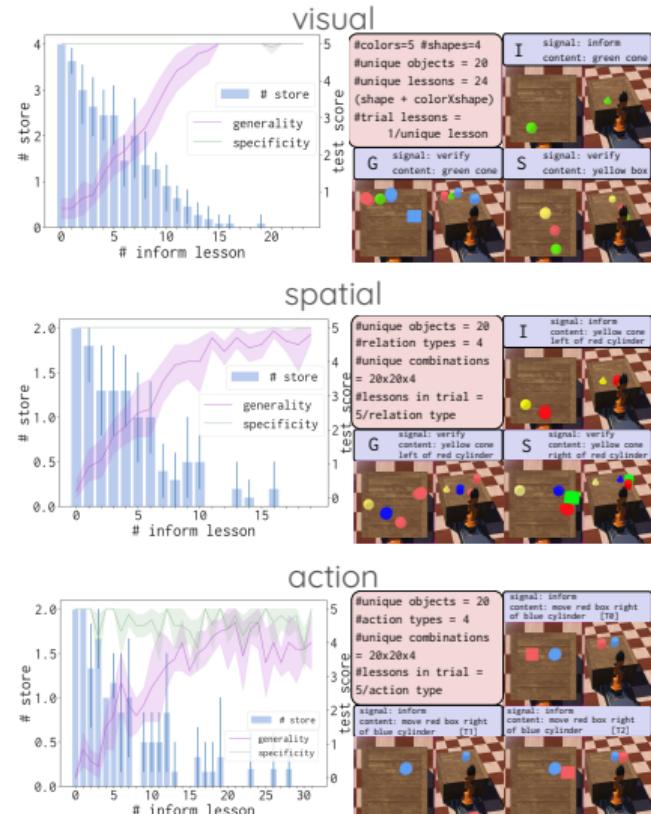
react: move the blue cone right of the red cylinder



Evaluating Interactive Concept Learning

- Evaluating online, interactive, learning systems is a challenge
- New experimental scheme inspired by reinforcement learning
- A trial: N lessons of [inform, generality exam, specificity exam]
- Results:
 - Can learn a diverse types of concepts (and language)
 - Learns quickly, generalizes rapidly
 - Is smart about when to learn

Shiwali Mohan, Matt Klenk, Matthew Shreve, Kent Evans, Aaron Ang, John Maxwell. *Characterizing an Analogical Concept Memory for Newellian Cognitive Architectures*. Proceedings of the Eighth Annual Conference on Advances in Cognitive Systems (ACS). 2020



Demonstration

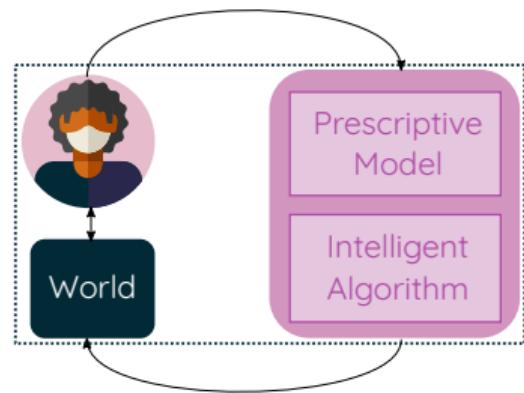
Joint Language, Concept, and Task Learning

Publications

1. Preeti Ramaraj, Charlie Ortiz, Matt Klenk, **Shiwali Mohan**. *Unpacking Human Teachers' Intentions for Natural Interactive Task Learning.* [arXiv preprint arXiv:2102.06755]
2. **Shiwali Mohan**, Matt Klenk, Matthew Shreve, Kent Evans, Aaron Ang, John Maxwell. *Characterizing an Analogical Concept Memory for Architectures Implementing the Common Model of Cognition.* In the Proceedings of the Eighth Annual Conference on Advances in Cognitive Systems (ACS). 2020
3. John Laird and **Shiwali Mohan**. *Learning Fast and Slow: Levels of Learning in General Autonomous Intelligent Agents.* In Proceedings of the Thirty-Second AAAI Conference on Artificial Intelligence (AAAI/Blue Sky Award). 2018.

More at <http://soargroup.github.io/rosie/>

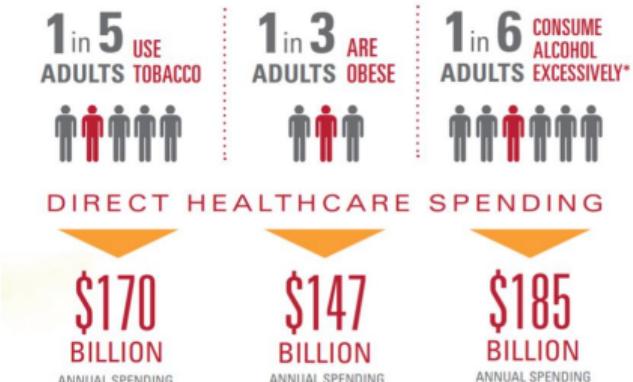
Health Behavior Change



Healthcare Costs from Unhealthy Behaviors

- Behaviors rooted in sedentary lifestyles imposes major costs on healthcare
- NSF/NIH Smart and Connected Health: healthy behaviors is a critical **technology** and **society** problem
- Success depends on understanding **how do humans learn new behaviors**

UNHEALTHY BEHAVIORS CONTRIBUTE TO HIGH HEALTHCARE COSTS

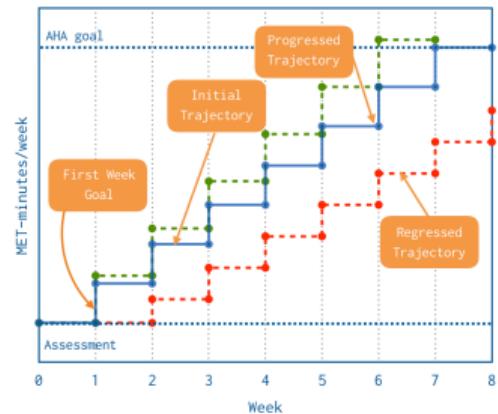


Interactive Coaching Agent for Walking

- Motivation
 - Individual coaching is highly effective
 - Mobile computing devices are pervasive
- Design goal
 - AHA recommended - 30 minutes of moderate activity 5 times a week
- Computational Approach
 - Prescriptive model from physical therapists guidelines (Bushman 2014)
 - Heuristics scheduling to design adaptive goal setting based on goal setting theory (Shilts and Townsend 2000)



User's Weekly Goal Trajectory



Shiwali Mohan, Anusha Venkatakrishnan, Michael Silva, and Peter Pirolli. *On Designing a Social Coach to Promote Regular Aerobic Exercise*. In the Proceedings of the 29th IAAI/AAAI. 2017

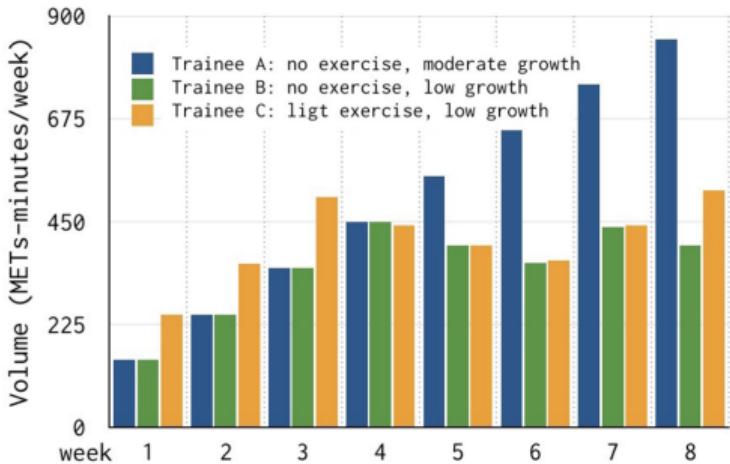
Evaluating an Interactive Coaching Agent

1. Is the AI system's behavior **productive** and **beneficial**?
2. Can humans trainees provide **relevant information** to the AI system?
 - Novel exercise goals interface
 - Interactive measurement of rate of perceived exertion (RPE), self-efficacy
3. Is the AI system **effective** in promoting regular walking?

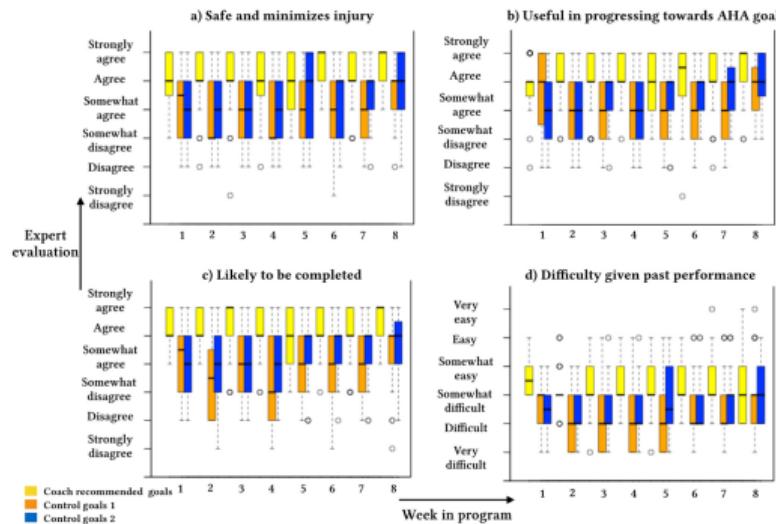
Shiwali Mohan, Anusha Venkatakrishnan, Andrea Hartzler. *Designing an AI Health Coach and Studying its Utility in Promoting Regular Aerobic Exercise*. In ACM Transactions on Interactive Intelligent Systems. 2020

Is It Productive?

1. Is it adaptive?



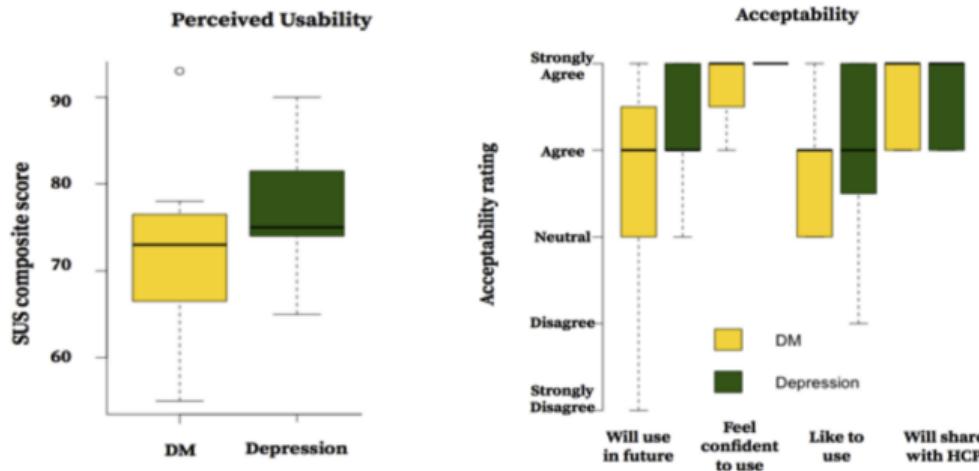
2. Do it experts agree with it?



Shiwali Mohan, Anusha Venkatakrishnan, Michael Silva, and Peter Pirolli. *On Designing a Social Coach to Promote Regular Aerobic Exercise*. In the Proceedings of the 29th IAAI/AAAI. 2017

Do Human Trainees Understand It?

8 participants managing diabetes, 7 managing depression. Participants' perception of adaptive goal setting : could provide users with control (P9), help you take responsibility (P1), with more choice (P7), and allow you to set goals that you can strive for (P8).



Andrea Hartzler*, Anusha Venkatakrishnan*, **Shiwali Mohan**, Paula Lozano, James D Ralston, ...Les Nelson, Peter Pirolli. *Acceptability of a Team-Based Mobile Health Application for Lifestyle Self-Management in Individuals in Chronic Illnesses* In 38th Annual International Conference of the Engineering in Medicine and Biology Society. 2016

Is it Effective?

An **ecological, observational study** with 21 participants managing diabetes used our interactive coach for **6 weeks**.

1. Increased exercise volume [✓]
2. Over-optimistic with self-assessment [X] [✓]
3. Personalized goals + collaborative selection led to more successful completion [✓]
4. Rate of perceived measurement scale provides informative feedback for adaptation [✓]

Independent Variables↓	(1)	(2)	(3)
Week	9.608*	12.392*	-0.487*
Goal Volume	(5.166)	(12.202)	(12.007)
Mean Dependent Variable	601.098	392.250	392.250
	(23.138)	(24.830)	(24.830)
Random effect	✓	✓	✓
Marginal R^2	0.004	0.005	0.378
Conditional R^2	0.868	0.662	0.639

Table 2. Mixed-effect linear regression models for goal volume (column 1) and performed exercise volume (column 2). Volume is measured in MET-mins/week. The numbers in parentheses are standard errors. *** p < 0.001, ** p < 0.05, * p < 0.1

Publications

1. **Shiwali Mohan.** *Exploring the Role of Common Model of Cognition in Designing Adaptive Coaching Interactions for Health Behavior Change.* (in press). In ACM Transactions on Interactive Intelligent Systems. 2020.
2. **Shiwali Mohan**, Anusha Venkatakrishnan, Andrea Hartzler. *Designing an AI Health Coach and Studying its Utility in Promoting Regular Aerobic Exercise.* In ACM Transactions on Interactive Intelligent Systems. 2020
3. Aaron Springer, Anusha Venkatakrishnan, **Shiwali Mohan**, Les Nelson, Michael Silva, Peter Pirolli. *Leveraging Self-Affirmation to Increase mHealth Behavior Change.* In Journal of Medical Information Research. 2018
4. Peter Pirolli, **Shiwali Mohan**, Anusha Venkatakrishnan, Les Nelson, Michael Silva, Aaron Springer. *Implementation Intention and Reminder Effects on Behavior Change in a Mobile Health System: A Predictive Cognitive Model.* In Journal of Medical Information Research. 2017
5. **Shiwali Mohan**, Anusha Venkatakrishnan, Michael Silva, and Peter Pirolli. *On Designing a Social Coach to Promote Regular Aerobic Exercise.* In the Proceedings of the 29th IAAI/AAAI. 2017
6. Andrea Hartzler*, Anusha Venkatakrishnan*, **Shiwali Mohan**, Paula Lozano, James D Ralston, ..., Les Nelson, Peter Pirolli. *Acceptability of a Team-Based Mobile Health Application for Lifestyle Self-Management in Individuals in Chronic Illnesses* In 38th Annual International Conference of the Engineering in Medicine and Biology Society. 2016

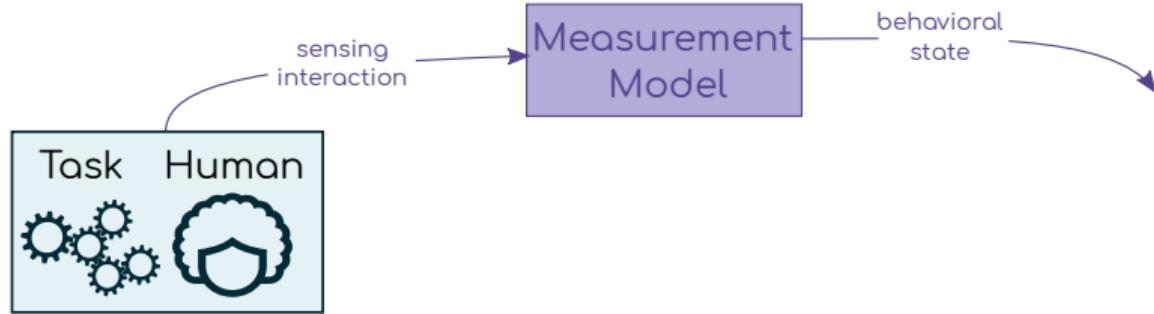
Humans of AI: A Research Agenda

Science of Collaborative Human-AI Systems

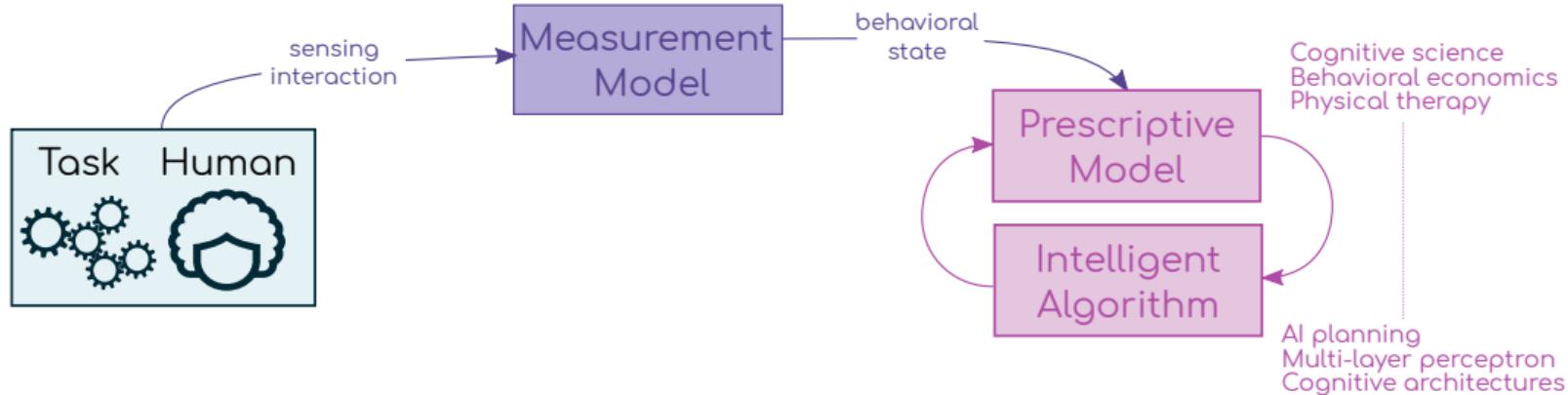
Science of Collaborative Human-AI Systems



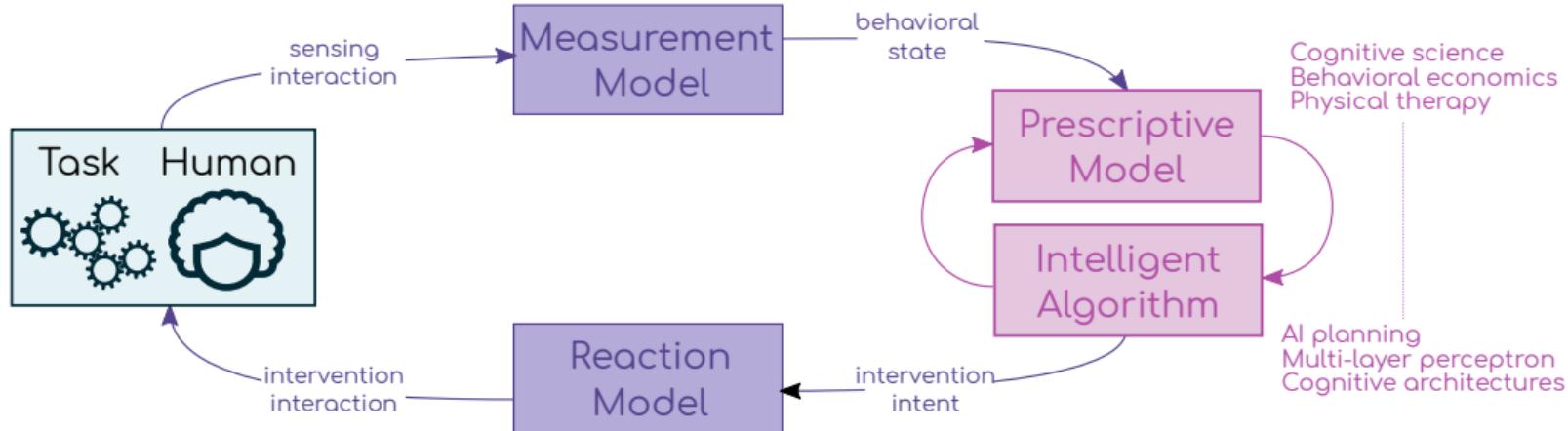
Science of Collaborative Human-AI Systems



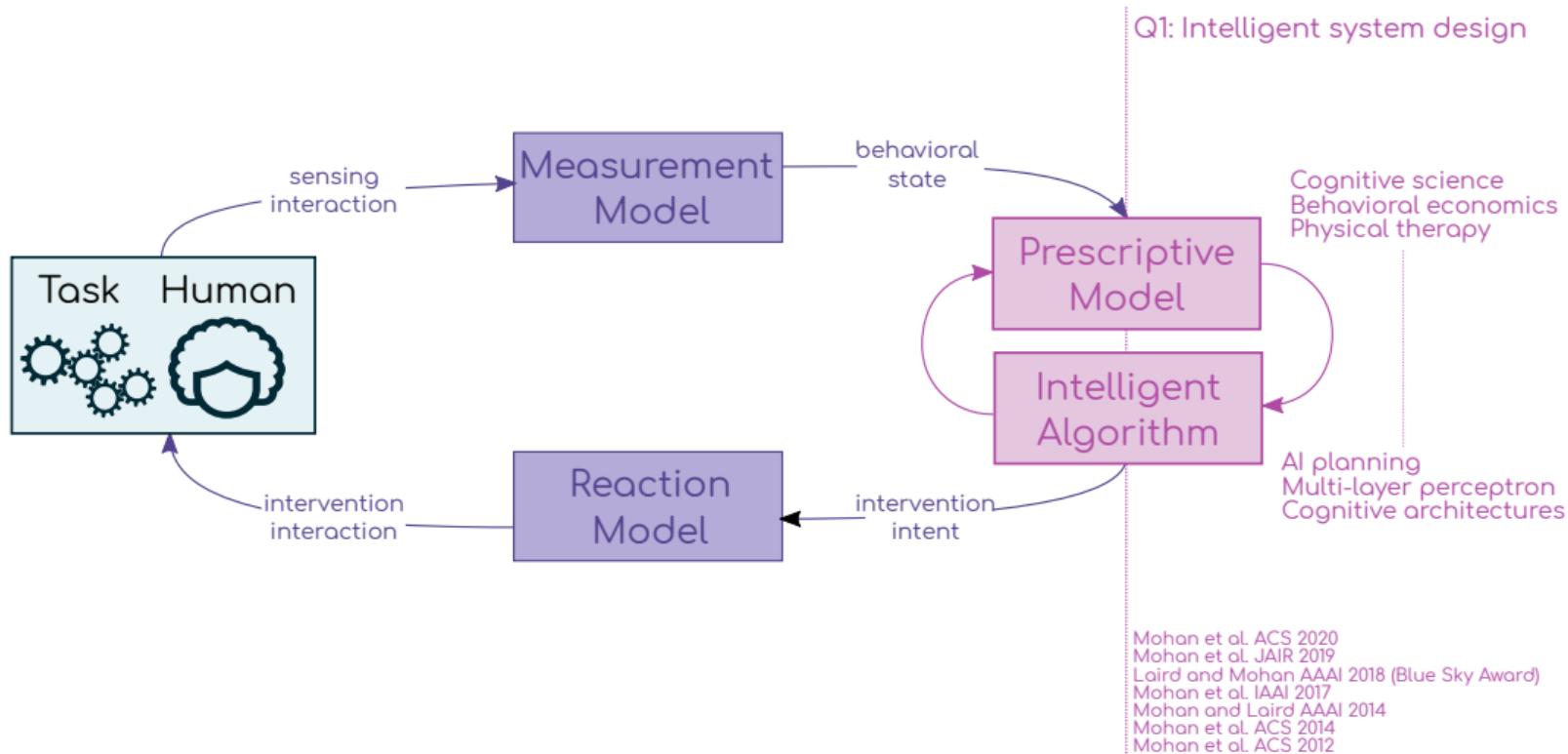
Science of Collaborative Human-AI Systems



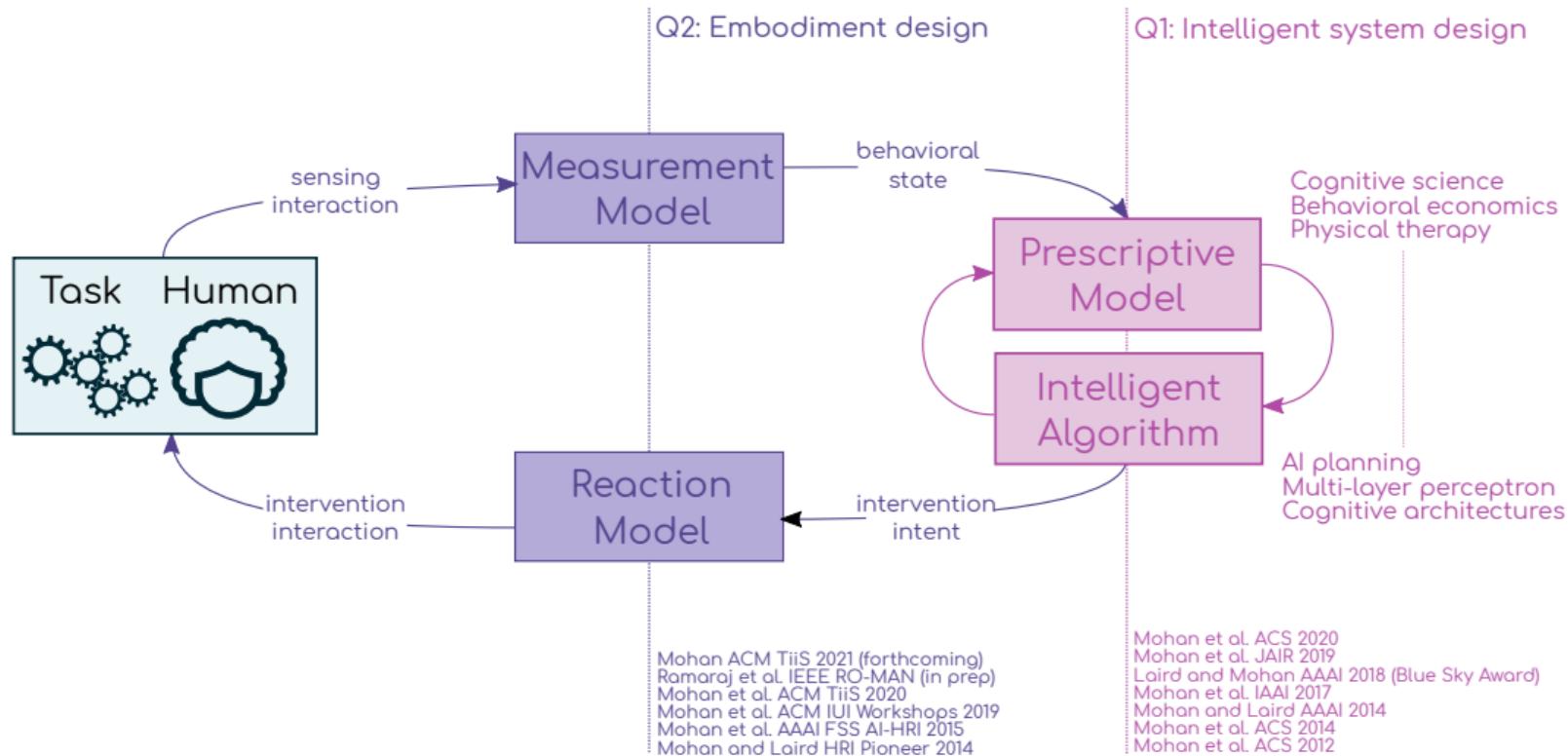
Science of Collaborative Human-AI Systems



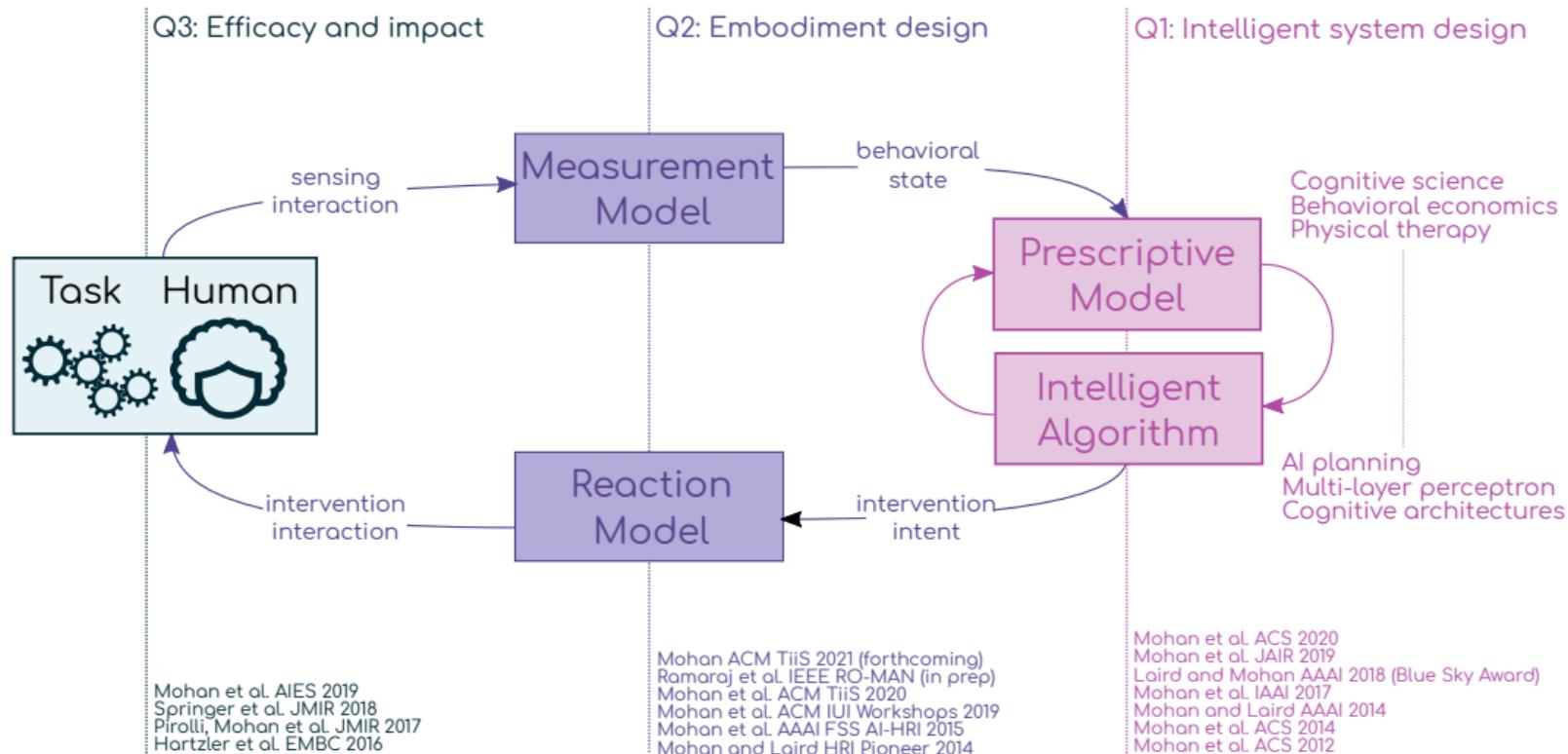
Science of Collaborative Human-AI Systems



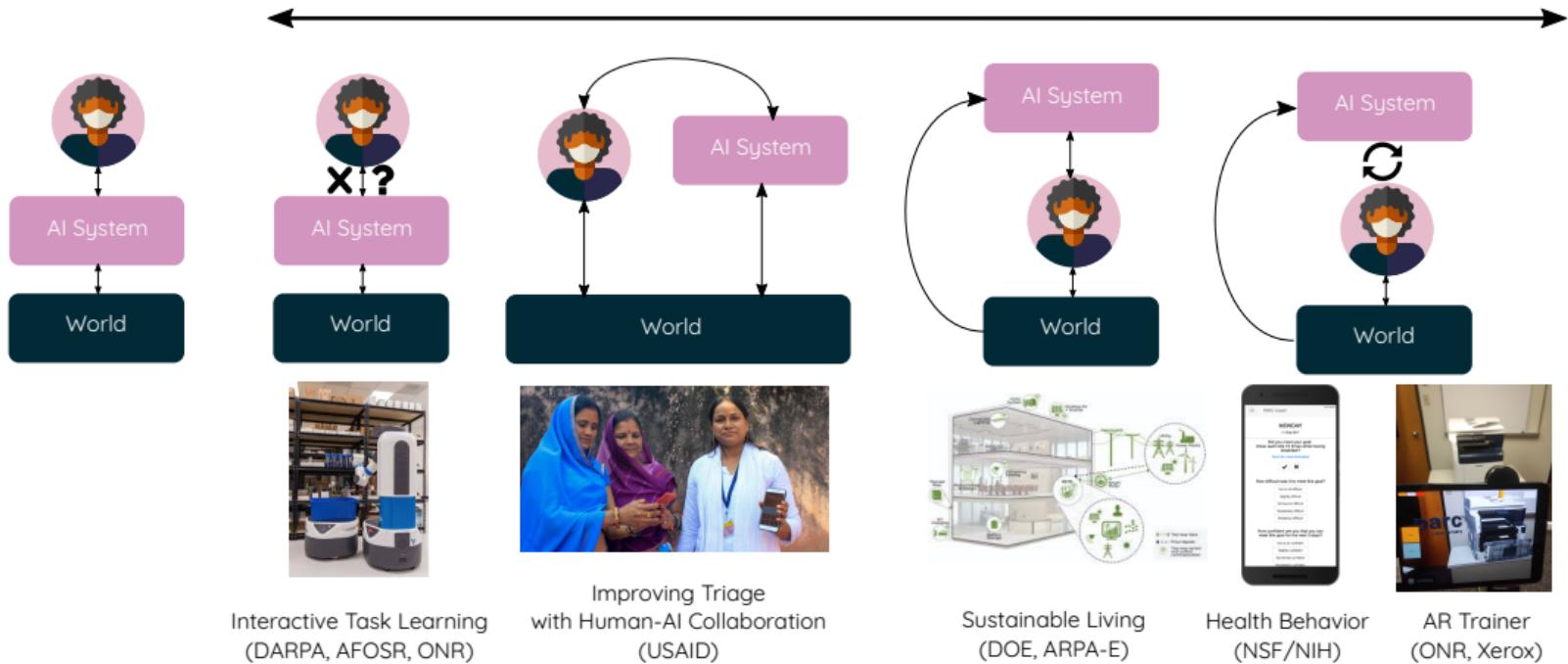
Science of Collaborative Human-AI Systems



Science of Collaborative Human-AI Systems



Impact of Collaborative Human-AI Systems



Thanks!

Colleagues:

Xerox PARC: Kalai Ramea, Matt Klenk, Victoria Bellotti, Charlie Ortiz, Matthew Shreve, Anusha Venkatakrishnan, Peter Pirolli, Aaron Ang, Kent Evans, Bob Price, Les Nelson.

University of Michigan: John Laird, Preeti Ramaraj, Aaron Mininger

SoarTech: James Kirk, Mike van Lent

Virginia Tech: Hesham Rakha, Hoda Eldardiry

University of Washington: Andrea Hartzler, Andrea Stocco

Funders:



Collaborative Human-AI Systems

