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C.S.C - RELATÓRIO DE MONITORAMENTO



Relatório de Monitoramento

Cliente: LIFETIME

Período: July de 2025

Indicadores Chave de Disponibilidade (KPIs)

91,50%

Média de SLA (23 Hosts)

Meta: 99,90% | Status: Não Atingido

22

Hosts com SLA < 99.9%

3455

Total de Incidentes

LFTM-SP-FW

Principal Ofensor

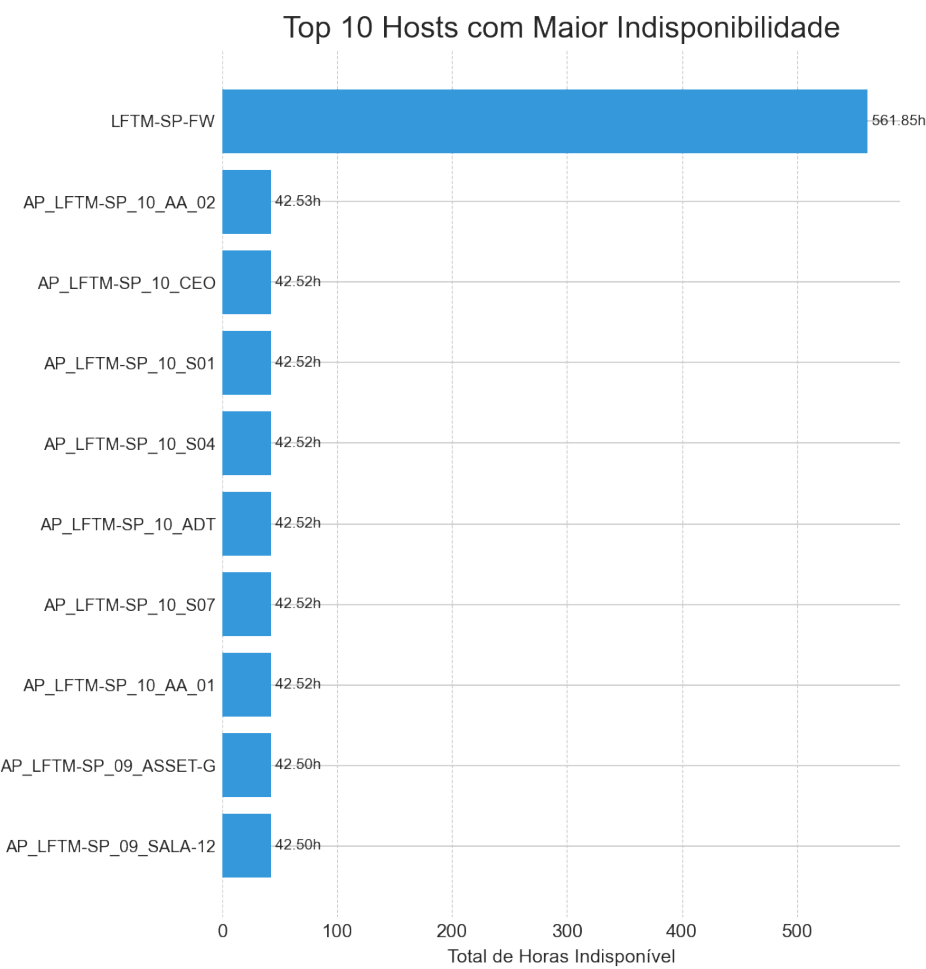
Análise de Disponibilidade (SLA)

Atenção: 22 de 24 hosts analisados não atingiram 100% de disponibilidade.

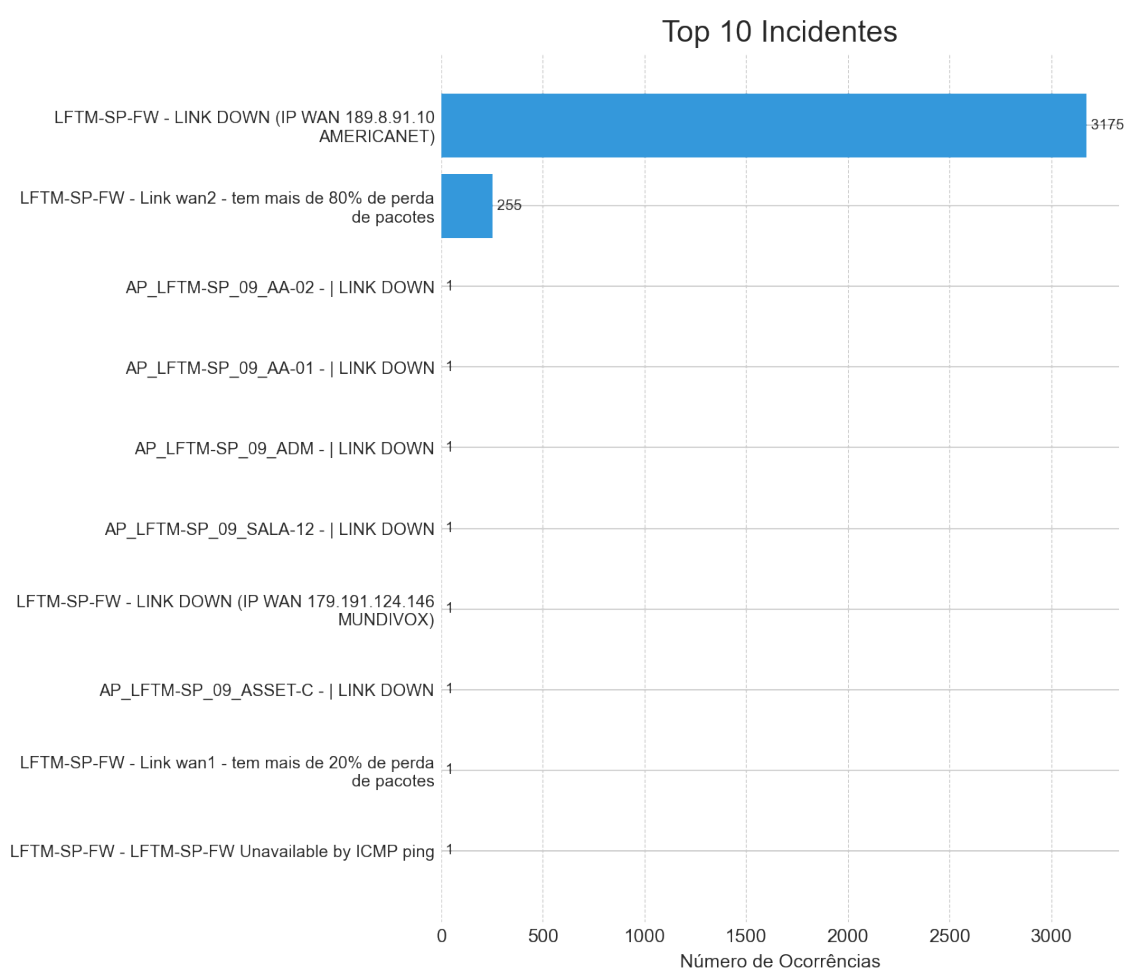
| Host | IP | Tempo Indisponível | SLA (%) |
|-------------------------|-----------------|--------------------|---------|
| AP_LFTM-SP_09_AA-01 | 10.38.40.55 | 1 day, 18:30:00 | 94,29 |
| AP_LFTM-SP_09_AA-02 | 10.38.40.54 | 1 day, 18:30:00 | 94,29 |
| AP_LFTM-SP_09_ADM | 10.38.40.53 | 1 day, 18:30:00 | 94,29 |
| AP_LFTM-SP_09_ASSET-C | 10.38.40.51 | 1 day, 18:30:00 | 94,29 |
| AP_LFTM-SP_09_ASSET-G | 10.38.40.56 | 1 day, 18:30:00 | 94,29 |
| AP_LFTM-SP_09_SALA-12 | 10.38.40.52 | 1 day, 18:30:00 | 94,29 |
| AP_LFTM-SP_10_AA_01 | 10.38.40.63 | 1 day, 18:31:00 | 94,29 |
| AP_LFTM-SP_10_AA_02 | 10.38.40.57 | 1 day, 18:32:00 | 94,28 |
| AP_LFTM-SP_10_ADT | 10.38.40.59 | 1 day, 18:31:00 | 94,29 |
| AP_LFTM-SP_10_CEO | 10.38.40.60 | 1 day, 18:31:00 | 94,29 |
| AP_LFTM-SP_10_S01 | 10.38.40.58 | 1 day, 18:31:00 | 94,29 |
| AP_LFTM-SP_10_S04 | 10.38.40.61 | 1 day, 18:31:00 | 94,29 |
| AP_LFTM-SP_10_S07 | 10.38.40.62 | 1 day, 18:31:00 | 94,29 |
| LFTM-SP-FW | 179.191.124.146 | 23 days, 9:51:00 | 24,48 |
| LINK CONNECT - CAMPINAS | 177.55.163.178 | 0:00:00 | 100,00 |
| SW-AC-09-01 | 10.38.40.91 | 1 day, 18:30:00 | 94,29 |
| SW-AC-09-02 | 10.38.40.92 | 1 day, 18:30:00 | 94,29 |
| SW-AC-09-04 | 10.38.40.94 | 1 day, 18:29:00 | 94,29 |
| SW-AC-10-01 | 10.38.40.101 | 1 day, 18:30:00 | 94,29 |
| SW-AC-10-02 | 10.38.40.102 | 1 day, 18:30:00 | 94,29 |

| | | | |
|-------------|--------------|-----------------|-------|
| SW-AC-10-03 | 10.38.40.103 | 1 day, 18:29:00 | 94,29 |
| SW-AC-10-04 | 10.38.40.104 | 1 day, 18:29:00 | 94,29 |
| SW-Core | 10.38.40.252 | 1 day, 18:29:00 | 94,29 |

Top 10 Hosts com Maior Indisponibilidade



Top 10 Incidentes





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