## Tech ABC Corp - HR Database

[Osama Alsubaie, 18/11/2023]



## **Business Scenario**

#### **Business requirement**

Tech ABC Corp saw explosive growth with a sudden appearance onto the gaming scene with their new AI-powered video game console. As a result, they have gone from a small 10 person operation to 200 employees and 5 locations in under a year. HR is having trouble keeping up with the growth, since they are still maintaining employee information in a spreadsheet. While that worked for ten employees, it has becoming increasingly cumbersome to manage as the company expands.

As such, the HR department has tasked you, as the new data architect, to design and build a database capable of managing their employee information.

#### **Dataset**

The <u>HR dataset</u> you will be working with is an Excel workbook which consists of 206 records, with eleven columns. The data is in human readable format, and has not been normalized at all. The data lists the names of employees at Tech ABC Corp as well as information such as job title, department, manager's name, hire date, start date, end date, work location, and salary.

#### **IT Department Best Practices**

The IT Department has certain Best Practices policies for databases you should follow, as detailed in the Best Practices document.

# Step 1 Data Architecture Foundations

# Step 1: Data Architecture Foundations

Hi.

Welcome to Tech ABC Corp. We are excited to have some new talent onboard. As you may already know, Tech ABC Corp has recently experienced a lot of growth. Our AI powered video game console WOPR has been hugely successful and as a result, our company has grown from 10 employees to 200 in only 6 months (and we are projecting a 20% growth a year for the next 5 years). We have also grown from our Dallas, Texas office, to 4 other locations nationwide: New York City, NY, San Francisco, CA, Minneapolis, MN, and Nashville, TN.

While this growth is great, it is really starting to put a strain on our record keeping in HR. We currently maintain all employee information on a shared spreadsheet. When HR consisted of only myself, managing everyone on an Excel spreadsheet was simple, but now that it is a shared document I am having serious reservations about data integrity and data security. If the wrong person got their hands on the HR file, they would see the salaries of every employee in the company, all the way up to the president.

After speaking with Jacob Lauber, the manager of IT, he suggested I put in a request to have my HR Excel file converted into a database. He suggested I reach out to you as I am told you have experience in designing and building databases. When you are building this, please keep in mind that I want any employee with a domain login to be have read only access the database. I just don't want them having access to salary information. That needs to be restricted to HR and management level employees only. Management and HR employees should also be the only ones with write access. By our current estimates, 90% of users will be read only.

I also want to make sure you know that am looking to turn my spreadsheet into a live database, one I can input and edit information into. I am not really concerned with reporting capabilities at the moment. Since we are working with employee data we are required by federal regulations to maintain this data for at least 7 years; additionally, since this is considered business critical data, we need to make sure it gets backed up properly.

As a final consideration. We would like to be able to connect with the payroll department's system in the future. They maintain employee attendance and paid time off information. It would be nice if the two systems could interface in the future

I am looking forward to working with you and seeing what kind of database you design for us.

Thanks, Sarah Collins Head of HR

# Data Architect Business Requirement

#### Purpose of the new database:

The current Excel spreadsheet lacks scalability and security, resulting in data integrity issues across multiple regions and inadequate protection of sensitive information like salaries. To address these concerns, a new OLTP database is proposed, aiming to offer enhanced scalability, data integrity, and security measures. This solution accommodates data growth while specifically catering to the business partner's needs.

#### Describe current data management solution:

The company's HR data is currently managed in a single Excel spreadsheet comprising 15 columns. This spreadsheet, containing sensitive information, is shared company-wide, posing potential security risks.

#### Describe current data available:

The current data available is a single spreadsheet with 15 columns and 206 records.

The columns are -> [ employee id, employee name, e-mail, hire date, job title, salary, department, manager, start date, end date, location, address, city, state, education level ].

#### Additional data requests:

- 1- Scaling the database, reflecting an increase in records driven by the company's annual hiring.
- 2- Integration with the payroll system, facilitating access to paid time off and employee attendance details.

#### Who will own/manage data

The owner of the data will be HR and management level employees.

#### Who will have access to database

#### 1- Regular employees - Read access.

The access will be through user and password login and sensitive data, such as salary, will not be accessible for those users.

#### 2- HR and management level employees - Read and Write access.

Those users will have unlimited access to the database.

# Data Architect Business Requirement

#### Estimated size of database

The database will consist of 7 tables, Estimation for each table:

Employee: ~200 rows, 7 columns

Job: ~200 rows, 7 columns

Geography: 6 rows, 5 columns

Education Level: 10 rows, 2 columns

Job Title: 10 rows, 2 columns

Department: 20 rows, 2 columns

Salary: ~200 rows, 2 columns

The total estimated size is ~1000 records for this year.

#### Estimated annual growth

Anticipating a 20% annual growth, the business partner foresees an increase of 40 records in the tables for jobs, employees, and salaries each, resulting in a total of 120 additional records within a year from the current 200 records.

#### • Is any of the data sensitive/restricted

The business partner states that the salaries information are sensitive, and the regular employees must not have access to that information.

# Data Architect Technical Requirement

#### Justification for the new database

- 1. Data integrity: the new database will provide data integrity since it relies on ACID principles .
- **2. Data access management:** DBMS addresses security concerns absent in spreadsheets, particularly safeguarding sensitive information from unauthorized access by restricting visibility to designated users.

#### Database objects

#### Tables of the database:

Employee - employee personal information.

Salary - sensitive information about salary and the access will be restricted.

Job - job titles of the employees in the company.

Education – education information.

Department - department names within the company.

Location - location and the address of the workplace.

City – list of the location cities.

State – list of the city's states.

#### • Data ingestion

Since the current storage solution is an Excel spreadsheet,, the ETL approach should be chosen.

# Data Architect Technical Requirement

#### Data governance (Ownership and User access)

Ownership: HR and Management level employees

**User Access:** Full access: HR and management level employees.

Restricted access with salary not visible: All regular employees

#### Scalability

Sharding isn't necessary for this database since the input data processing won't entail massive volumes.

However, replication is vital for scalability, especially with 90% of usage dedicated to read access across diverse locations. This approach ensures efficient access and availability of data across different user locations.

#### Flexibility

Our solution's design aims for seamless integration with the payroll department system in the future. We prioritize standards and structures conducive to smooth integration, such as adopting shared employee IDs across both systems. This alignment simplifies future processes, allowing for straightforward data linkage between the systems.

# Storage & retentionStorage (disk or in-memory):

- Standard partition of 1GB since it will not increase 10k rows in the next year.
- The data should be stored in disk as no high-level computation will be performed.

#### **Retention:**

- Data has to be kept for at least 7 years required by federal regulation.

#### Backup

For Critical Business Data, the backup schedule is full backup 1x per week, with an incremental backup daily.

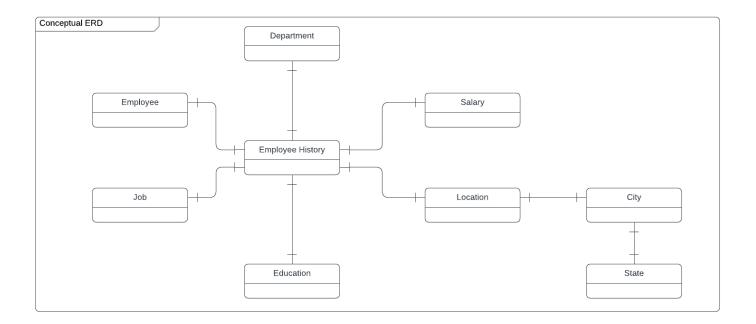
# Step 2 Relational Database Design

## **ERD**

#### Conceptual

This is the most general level of data modeling. At the conceptual level, you should be thinking about creating entities that represent business objects for the database. Think broadly here. Attributes (or column names) are not required at this point, but relationship lines are required (although Crow's foot notation is not needed at this level). Create at least three entities for this model; thinking about the 3NF will aid you in deciding the type of entities to create.

Use Lucidchart's built-in template for DBMS ER Diagram UML.

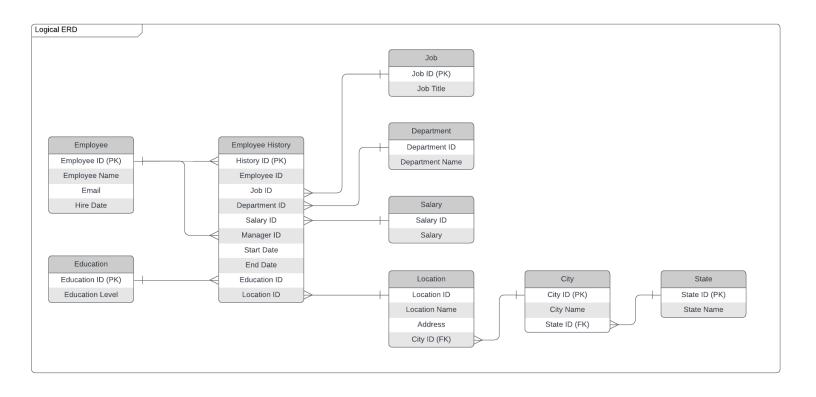


### **ERD**

#### Logical

The logical model is the next level of refinement from the conceptual ERD. At this point, you should have normalized the data to the 3NF. Attributes should also be listed now in the ERD. You can still use human-friendly entity and attribute names in the logical model, and while relationship lines are required, Crow's foot notation is still not needed at this point.

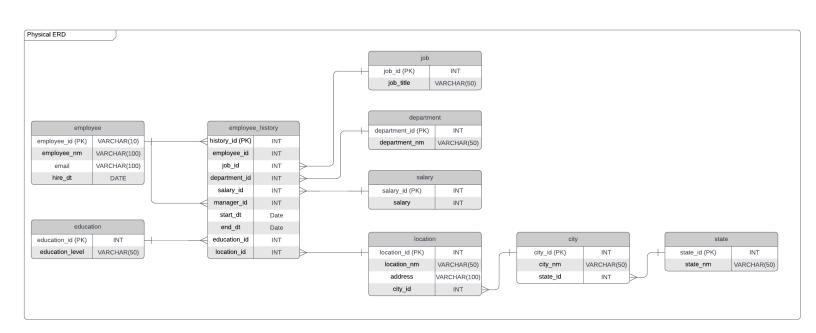
Use Lucidchart's built-in template for DBMS ER Diagram UML.



### **ERD**

#### Physical

The physical model is what will be built in the database. Each entity should represent a database table, complete with column names and data types. Primary keys and foreign keys should also be represented here. Primary keys should be in bold type with the (PK) designation following the field name. Foreign keys should be in normal type face, but have the designation (FK) after the column name. Finally, in the physical model, Crow's foot notation is important.



# Step 3 Create A Physical Database

# Step 3: Create A Physical Database

In this step, you will be turning your database model into a physical database.

#### You will:

- Create the database using SQL DDL commands
- Load the data into your database, utilizing flat file ETL
- Answer a series of questions using CRUD SQL commands to demonstrate your database was created and populated correctly

#### **Submission**

For this step, you will need to submit SQL files containing all DDL SQL scripts used to create the database.

You will also have to submit screenshots showing CRUD commands, along with results for each of the questions found in the starter template.

#### Hints

Your DDL script will be graded by running the code you submit. Please ensure your SQL code runs properly!

Foreign keys cannot be created on tables that do not exist yet, so it may be easier to create all tables in the database, then to go back and run modify statements on the tables to create foreign key constraints.

After running CRUD commands like update, insert, or delete, run a SELECT\* command on the affected table, so the reviewer can see the results of the command.

### DDL

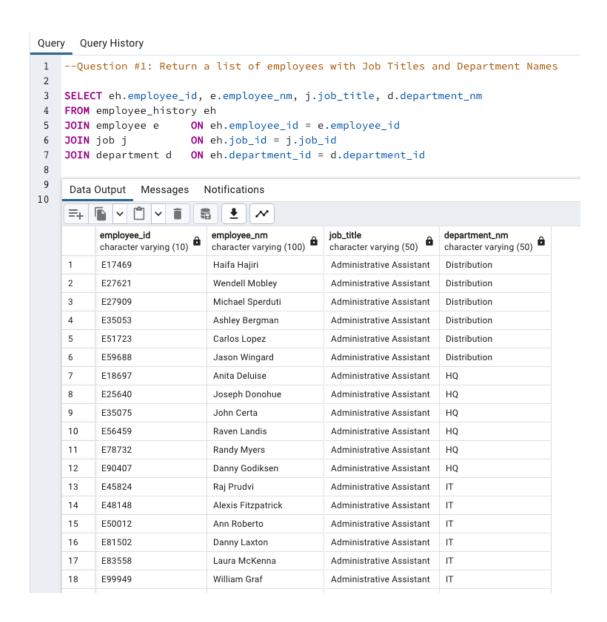
```
Query Query History
    CREATE TABLE IF NOT EXISTS employee (
                                    employee_id VARCHAR(10) PRIMARY KEY,
 2
 3
                                    employee_nm VARCHAR(100),
                                    email
                                               VARCHAR(100),
 4
                                    hire_dt
                                                DATE
 6
                                    );
    CREATE TABLE IF NOT EXISTS education (
 8
                                    education_id
                                                   SERIAL PRIMARY KEY,
10
                                    education_level VARCHAR(50)
11
12
13
   CREATE TABLE IF NOT EXISTS job (
                                                SERIAL PRIMARY KEY,
14
                                    job_id
15
                                    job_title
                                                VARCHAR (50)
16
17
18 CREATE TABLE IF NOT EXISTS department (
19
                                    department_id SERIAL PRIMARY KEY,
20
                                    department_nm VARCHAR(50)
21
                                    ):
22
23
   CREATE TABLE IF NOT EXISTS salary (
                                    salary_id SERIAL PRIMARY KEY,
24
25
                                    salary
                                                INT
26
27
28
   CREATE TABLE IF NOT EXISTS state (
29
                                    state_id SERIAL PRIMARY KEY,
30
                                    state_nm VARCHAR(50)
31
32
33 CREATE TABLE IF NOT EXISTS city (
34
                                    city_id
                                                SERIAL PRIMARY KEY,
                                                VARCHAR(50),
35
                                    city_nm
36
                                    state_id
                                                INT
37
                                    );
38
39
   CREATE TABLE IF NOT EXISTS location (
40
                                    location_id SERIAL PRIMARY KEY,
41
                                    location_nm VARCHAR(50),
42
                                                VARCHAR(100),
                                    address
43
                                                INT
                                    city_id
44
                                    );
45
   CREATE TABLE IF NOT EXISTS employee_history (
46
                                                                PRIMARY KEY,
47
                                    history_id
                                                    SERIAL
48
                                                    VARCHAR(10) REFERENCES employee (employee_id),
                                    employee_id
49
                                                                REFERENCES job (job_id),
                                    job_id
                                                    INT
50
                                    department_id
                                                    INT
                                                                REFERENCES department (department_id),
51
                                    salary_id
                                                    INT
                                                                REFERENCES salary (salary_id),
52
                                                    VARCHAR(10) REFERENCES employee (employee_id),
                                    manager_id
53
                                    start_dt
                                                    DATE,
54
                                    end_dt
                                                    DATE,
55
                                    education_id
                                                    INT
                                                                REFERENCES education (education_id),
                                                                REFERENCES location (location_id)
56
                                    location_id
                                                    INT
57
```

CREATE TABLE

Query returned successfully in 37 msec.

Data Output Messages Notifications

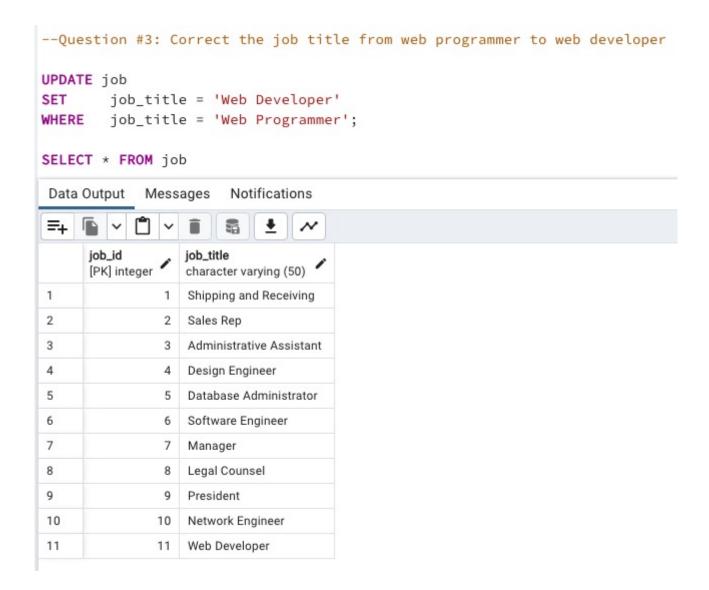
 Question 1: Return a list of employees with Job Titles and Department Names



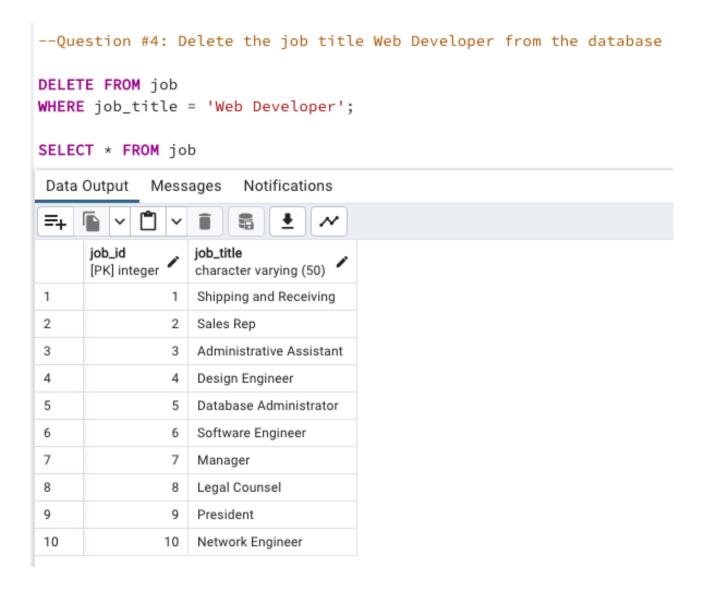
Question 2: Insert Web Programmer as a new job title

Question #2: Insert Web Programmer as a new job title			
<pre>INSERT INTO job (job_title) VALUES ('Web Programmer'); SELECT * FROM job</pre>			
Data Output Messages Notifications			
<b>=</b> +			
	job_id [PK] integer	job_title character varying (50)	
1	1	Shipping and Receiving	
2	2	Sales Rep	
3	3	Administrative Assistant	
4	4	Design Engineer	
5	5	Database Administrator	
6	6	Software Engineer	
7	7	Manager	
8	8	Legal Counsel	
9	9	President	
10	10	Network Engineer	
11	11	Web Programmer	

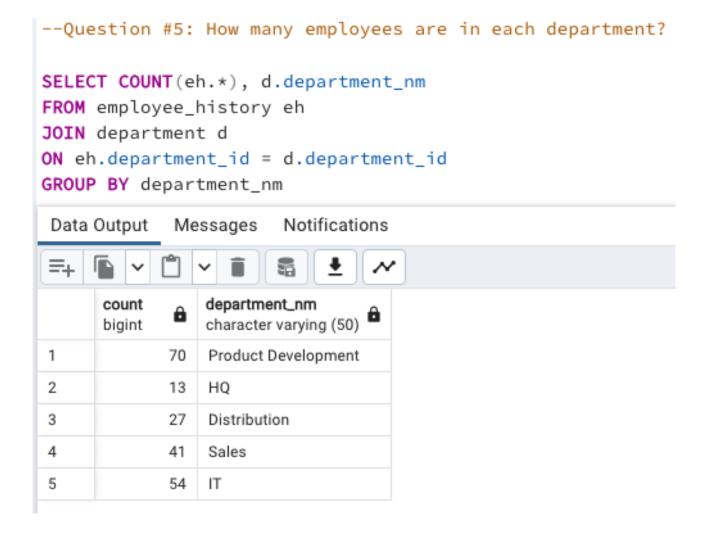
 Question 3: Correct the job title from web programmer to web developer



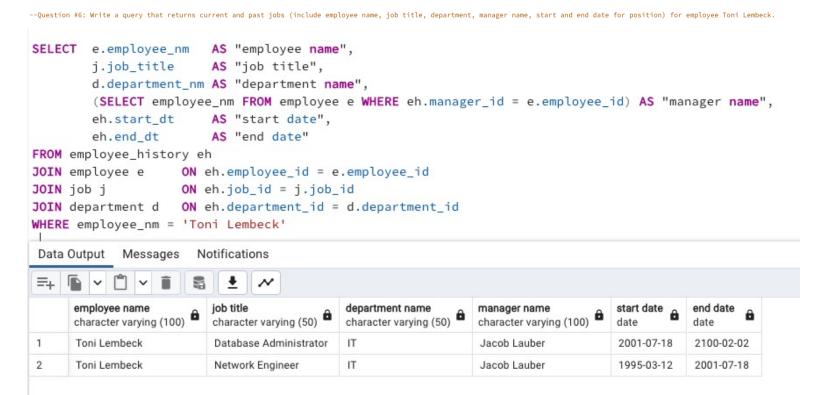
 Question 4: Delete the job title Web Developer from the database



Question 5: How many employees are in each department?



 Question 6: Write a query that returns current and past jobs (include employee name, job title, department, manager name, start and end date for position) for employee Toni Lembeck.



 Question 7: Describe how you would apply table security to restrict access to employee salaries using an SQL server.

To restrict access to employee salaries in SQL Server:

Column-Level Permissions: Grant SELECT permission to specific columns excluding salaries.

Views: Create views without salary details for access control.

Row-Level Security: Implement policies to restrict row access based on conditions.

# Step 4 Above and Beyond (optional)

# Step 4: Above and Beyond

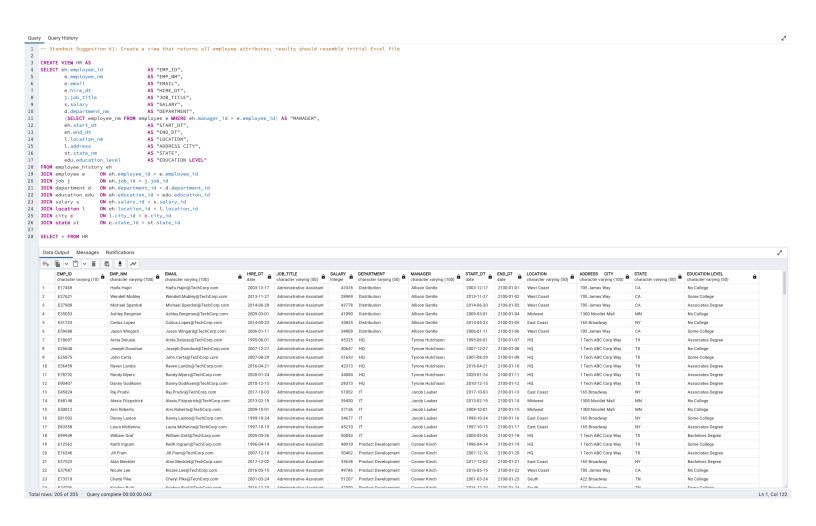
This last step is called Above and Beyond. In this step, I have proposed 3 challenges for you to complete, which are above and beyond the scope of the project. This is a chance to flex your coding muscles and show everyone how good you really are.

These challenge steps will bring your project even more in line with a real-world project, as these are the kind of "finishing touches" that will make your database more usable. Imagine building a car without air conditioning or turn signals. Sure, it will work, but who would want to drive it.

I encourage you to take on these challenges in this course and any future courses you take. I designed these challenges to be a challenge to your current abilities, but I ensured they are not an unattainable challenge. Remember, these challenges are completely optional - you can pass the project by doing none of them, or just some of them, but I encourage you to at least attempt them!

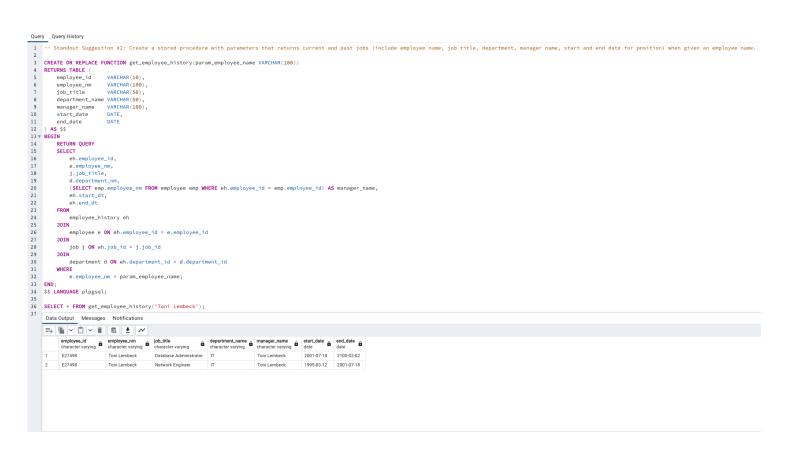
## Standout Suggestion 1

# Create a view that returns all employee attributes; results should resemble initial Excel file



# Standout Suggestion 2

Create a stored procedure with parameters that returns current and past jobs (include employee name, job title, department, manager name, start and end date for position) when given an employee name.



## Standout Suggestion 3

Implement user security on the restricted salary attribute.

```
Query Query History
    -- Standout Suggestion #3: Implement user security on the restricted salary attribute.
1
2
3 -- Create user
 4 CREATE USER NoMgr;
 5 -- Grant access to the DB
 6 GRANT SELECT ON HR TO NoMgr;
7 -- Revoke access to the salary table for the NoMgr user
    REVOKE SELECT ON TABLE salary FROM NoMgr;
8
     Data Output Messages
                           Notifications
10
11
     REVOKE
     Query returned successfully in 59 msec.
```