

# Care4purrt – Pet Healthcare System (Pre-Use User Survey)

## Welcome!

Thank you for taking part in this short survey for our project **Care4purrt – Pet Healthcare System**.

Care4purrt is a **smart, all-in-one digital platform** designed to make pet healthcare management easier, more personalized, and travel-compliant. It connects **Pet Owners, Veterinarians, and Admins** in a single secure system that supports every aspect of pet health and well-being.

The goal of Care4purrt is to bring together medical, emotional, and travel-related care for pets ensuring convenience, accuracy, and better collaboration between users.

### For Pet Owners

-  **Maintain complete health records** including vaccination, medical history, and treatments.
-  **Book and manage appointments** with veterinarians.
-  **Track daily moods and behaviors** through *MoodTrack* for emotional insights.
-  **Receive personalized health, nutrition, and exercise plans** via *CareTailor*.
-  **Access travel-ready documents and digital pet passports** using *PurrPort*.

### For Doctors / Veterinarians

-  **View, diagnose, and update pet medical histories** with ease.
-  **Review mood and behavioral logs** to offer emotional or therapy-based recommendations.
-  **Add prescriptions, treatment notes, and follow-up details** directly in the system.
-  **Verify vaccination, health certificates, and compliance** for travel approval.

### For Admins

-  **Monitor all users** (pet owners and doctors) and manage system activities.
-  **Approve vaccination, microchip, and health certificates** for travel compliance.
-  **Generate and print digital pet passports** (*PurrPort*) for approved pets.
-  **Add, edit, or remove doctors and oversee user roles**.
-  **Generate health summaries, vaccination reports, and system-wide compliance records**.

This survey is being conducted **before the final development phase**, after introducing you to Care4purrt's features and use cases.

Your feedback will help us refine the system's design, user interface, and overall experience to make it practical and user-friendly.

Please answer all questions honestly – your responses will remain confidential and will only be used for academic and development purposes.

 **Duration:** 3–5 minutes

 **Target Participants:** Pet Owners, Veterinarians, and Admins

 **Survey Type:** Pre-use feedback (after concept demonstration)

---

\* Indicates required question

**1. Participant Role: \***

*Mark only one oval.*

Pet Owner

Doctor (Veterinarian)

**Section A: Multiple Choice Questions (for Both Roles)**

**2. How often do you search for pet health information online? \***

*Mark only one oval.*

Frequently

Occasionally

Rarely

Never

N/A

**3. How do you currently manage pet health information or medical records? \***

*Mark only one oval.*

Paper documents

Mobile apps

Manually written notes

I don't manage much

N/A

4. How comfortable are you using online systems or apps for pet-related management? \*

Mark only one oval.

- Very comfortable
- Somewhat comfortable
- Neutral
- Not comfortable
- N/A

5. Would a unified platform for pet owners and veterinarians improve overall pet healthcare? \*

Mark only one oval.

- Yes, definitely
- Maybe
- Not sure
- No
- N/A

6. How useful do you find the idea of *MoodTrack* – logging a pet's emotions or behavior patterns? \*

Mark only one oval.

- Extremely useful
- Somewhat useful
- Neutral
- Not useful
- N/A

7. How likely are you to use **CareTailor**, the personalized health and nutrition planner for pets? \*

Mark only one oval.

- Very likely
- Likely
- Neutral
- Unlikely
- N/A

8. How important is a **digital pet passport (PurrPort)** for travel and health verification? \*

Mark only one oval.

- Very important
- Somewhat important
- Neutral
- Not important
- N/A

9. How much do you trust digital platforms to securely store and manage pet health data? \*

Mark only one oval.

- Fully trust
- Somewhat trust
- Neutral
- Don't trust
- N/A

10. How valuable would it be for pet owners and doctors to communicate directly \*  
within the same system?

*Mark only one oval.*

- Very valuable
- Somewhat valuable
- Neutral
- Not valuable
- N/A

11. How helpful do you think appointment scheduling and reminders will be in \*  
maintaining pet health?

*Mark only one oval.*

- Very helpful
- Somewhat helpful
- Neutral
- Not necessary
- N/A

12. How easy do you expect the Care4purrt dashboard to be for daily use and \*  
navigation?

*Mark only one oval.*

- Very easy
- Fairly easy
- Average
- Complicated
- N/A

13. How likely are you to recommend this kind of pet healthcare platform to others? \*

*Mark only one oval.*

- Very likely
- Likely
- Neutral
- Unlikely
- N/A

14. How important is it for you to track vaccination and medical compliance digitally? \*

*Mark only one oval.*

- Very important
- Somewhat important
- Neutral
- Not important
- N/A

15. How useful do you find the concept of generating printable pet travel passports? \*

*Mark only one oval.*

- Very useful
- Somewhat useful
- Neutral
- Not useful
- N/A

16. **Do you feel having separate role-based dashboards (Owner, Doctor, Admin) makes the system more organized?**

\*

*Mark only one oval.*

- Yes, definitely
- Maybe
- Not sure
- No
- N/A

17. **Based on the demo, how innovative do you think Care4purrt is compared to existing pet management solutions?**

\*

*Mark only one oval.*

- Extremely innovative
- Moderately innovative
- Average
- Not innovative
- N/A

18. **Have you ever used or visited any of the following online pet care platforms? \***  
**(Select all that apply)**

\*

*Mark only one oval.*

- PetMD
- United Pet Care (UPC)
- Zoetis Petcare
- Petivity
- Veterinary Partner (VIN)
- Pet Health Club
- None of the above
- N/A

**19. What kind of pet care feature do you find most useful from these platforms? \***

*Mark only one oval.*

- Health and disease information (PetMD, VIN)
- Discount/membership programs (UPC)
- Smart tracking devices (Petivity)
- Reward-based pet care (Zoetis)
- Preventive care plans (Pet Health Club)
- N/A

**20. Do you think a single integrated system like Care4purrt (combining medical, emotional, and travel features) is more convenient than using separate platforms? \***

*Mark only one oval.*

- Strongly agree
- Agree
- Neutral
- Disagree
- N/A

**21. How much do you think Care4purrt could improve your overall pet management or clinical experience compared to current methods? \***

*Mark only one oval.*

- Significantly improve
- Slightly improve
- Neutral
- No change
- N/A

**Section B: Open-Ended Questions (for All Users)**

22. Which feature of Care4purrt do you find most valuable or promising, and why? \*

---

---

---

---

23. What improvements or extra features would you suggest for better user experience? \*

---

---

---

---

24. How do you feel about the system's user interface (UI) and dashboard layout from what you've seen? \*

---

---

---

---

25. What potential challenges or limitations do you think users might face when using Care4purrt? \*

---

---

---

---

26. How do you feel about integrating Care4purrt with wearable or smart tracking devices for pets in the future? \*

## Section C: Final Feedback

27. Would you like to share any additional comments, expectations, or suggestions to help us improve Care4purr before its official development?

---

---

---

---

---

This content is neither created nor endorsed by Google.

# Google Forms