

# Care4purrt – Pet Healthcare System (Pre-Use User Survey)






## Welcome!

Thank you for taking part in this short survey for our project **Care4purrt – Pet Healthcare System**.





Care4purrt is a **smart, all-in-one digital platform** designed to make pet healthcare management easier, more personalized, and travel-compliant. It connects **Pet Owners, Veterinarians, and Admins** in a single secure system that supports every aspect of pet health and well-being.

The goal of Care4purrt is to bring together medical, emotional, and travel-related care for pets ensuring convenience, accuracy, and better collaboration between users.






### For Pet Owners

-  **Maintain complete health records** including vaccination, medical history, and treatments.
-  **Book and manage appointments** with veterinarians.
-  **Track daily moods and behaviors** through *MoodTrack* for emotional insights.
-  **Receive personalized health, nutrition, and exercise plans** via *CareTailor*.
-  **Access travel-ready documents and digital pet passports** using *PurrPort*.

### For Doctors / Veterinarians

-  **View, diagnose, and update pet medical histories** with ease.
-  **Review mood and behavioral logs** to offer emotional or therapy-based recommendations.
-  **Add prescriptions, treatment notes, and follow-up details** directly in the system.
-  **Verify vaccination, health certificates, and compliance** for travel approval.

### For Admins

-  **Monitor all users** (pet owners and doctors) and manage system activities.
-  **Approve vaccination, microchip, and health certificates** for travel compliance.
-  **Generate and print digital pet passports** (*PurrPort*) for approved pets.
-  **Add, edit, or remove doctors and oversee user roles.**
-  **Generate health summaries, vaccination reports, and system-wide compliance records.**

This survey is being conducted **before the final development phase**, after introducing you to Care4purrt's features and use cases.

Your feedback will help us refine the system's design, user interface, and overall experience to make it practical and user-friendly.

Please answer all questions honestly – your responses will remain confidential and will only be used for academic and development purposes.



**Duration:** 3–5 minutes



**Target Participants:** Pet Owners, Veterinarians, and Admins



**Survey Type:** Pre-use feedback (after concept demonstration)

**\* Indicates required question**

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**1. Participant Role: \***

*Mark only one oval.*

- ☐ Pet Owner
- ☐ Doctor (Veterinarian)

**Section A: Multiple Choice Questions (for Both Roles)**

**2. How often do you search for pet health information online? \***

*Mark only one oval.*

- ☐ Frequently
- ☐ Occasionally
- ☐ Rarely
- ☐ Never
- ☐ N/A

**3. How do you currently manage pet health information or medical records? \***

*Mark only one oval.*

- ☐ Paper documents
- ☐ Mobile apps
- ☐ Manually written notes
- ☐ I don't manage much
- ☐ N/A

4. **How comfortable are you using online systems or apps for pet-related management?**

\*

*Mark only one oval.*

- ☐ Very comfortable
- ☐ Somewhat comfortable
- ☐ Neutral
- ☐ Not comfortable
- ☐ N/A

5. **Would a unified platform for pet owners and veterinarians improve overall pet healthcare?**

\*

*Mark only one oval.*

- ☐ Yes, definitely
- ☐ Maybe
- ☐ Not sure
- ☐ No
- ☐ N/A

6. **How useful do you find the idea of *MoodTrack* – logging a pet's emotions or behavior patterns?**

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*Mark only one oval.*

- ☐ Extremely useful
- ☐ Somewhat useful
- ☐ Neutral
- ☐ Not useful
- ☐ N/A

7. **How likely are you to use *CareTailor*, the personalized health and nutrition planner for pets?**

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*Mark only one oval.*

- ☐ Very likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ N/A

8. **How important is a *digital pet passport (PurrPort)* for travel and health verification?**

\*

*Mark only one oval.*

- ☐ Very important
- ☐ Somewhat important
- ☐ Neutral
- ☐ Not important
- ☐ N/A

9. **How much do you trust digital platforms to securely store and manage pet health data?**

\*

*Mark only one oval.*

- ☐ Fully trust
- ☐ Somewhat trust
- ☐ Neutral
- ☐ Don't trust
- ☐ N/A

10. **How valuable would it be for pet owners and doctors to communicate directly within the same system?** \*

*Mark only one oval.*

- ☐ Very valuable
- ☐ Somewhat valuable
- ☐ Neutral
- ☐ Not valuable
- ☐ N/A

11. **How helpful do you think appointment scheduling and reminders will be in maintaining pet health?** \*

*Mark only one oval.*

- ☐ Very helpful
- ☐ Somewhat helpful
- ☐ Neutral
- ☐ Not necessary
- ☐ N/A

12. **How easy do you expect the Care4purrt dashboard to be for daily use and navigation?** \*

*Mark only one oval.*

- ☐ Very easy
- ☐ Fairly easy
- ☐ Average
- ☐ Complicated
- ☐ N/A

13. **How likely are you to recommend this kind of pet healthcare platform to others?** \*

*Mark only one oval.*

- ☐ Very likely
- ☐ Likely
- ☐ Neutral
- ☐ Unlikely
- ☐ N/A

14. **How important is it for you to track vaccination and medical compliance digitally?** \*

*Mark only one oval.*

- ☐ Very important
- ☐ Somewhat important
- ☐ Neutral
- ☐ Not important
- ☐ N/A

15. **How useful do you find the concept of generating printable pet travel passports?** \*

*Mark only one oval.*

- ☐ Very useful
- ☐ Somewhat useful
- ☐ Neutral
- ☐ Not useful
- ☐ N/A

16. **Do you feel having separate role-based dashboards (Owner, Doctor, Admin) makes the system more organized?** \*

*Mark only one oval.*

- ☐ Yes, definitely
- ☐ Maybe
- ☐ Not sure
- ☐ No
- ☐ N/A

17. **Based on the demo, how innovative do you think Care4purrt is compared to existing pet management solutions?** \*

*Mark only one oval.*

- ☐ Extremely innovative
- ☐ Moderately innovative
- ☐ Average
- ☐ Not innovative
- ☐ N/A

18. **Have you ever used or visited any of the following online pet care platforms? (Select all that apply)** \*

*Mark only one oval.*

- ☐ PetMD
- ☐ United Pet Care (UPC)
- ☐ Zoetis Petcare
- ☐ Petivity
- ☐ Veterinary Partner (VIN)
- ☐ Pet Health Club
- ☐ None of the above
- ☐ N/A

**19. What kind of pet care feature do you find most useful from these platforms? \***

*Mark only one oval.*

- ☐ Health and disease information (PetMD, VIN)
- ☐ Discount/membership programs (UPC)
- ☐ Smart tracking devices (Petivity)
- ☐ Reward-based pet care (Zoetis)
- ☐ Preventive care plans (Pet Health Club)
- ☐ N/A

**20. Do you think a single integrated system like Care4purrt (combining medical, emotional, and travel features) is more convenient than using separate platforms? \***

*Mark only one oval.*

- ☐ Strongly agree
- ☐ Agree
- ☐ Neutral
- ☐ Disagree
- ☐ N/A

**21. How much do you think Care4purrt could improve your overall pet management or clinical experience compared to current methods? \***

*Mark only one oval.*

- ☐ Significantly improve
- ☐ Slightly improve
- ☐ Neutral
- ☐ No change
- ☐ N/A

**Section B: Open-Ended Questions (for All Users)**



22. Which feature of Care4purrt do you find most valuable or promising, and why? \*

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23. What improvements or extra features would you suggest for better user experience? \*

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24. How do you feel about the system's user interface (UI) and dashboard layout from what you've seen? \*

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25. What potential challenges or limitations do you think users might face when using Care4purrt? \*

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26. **How do you feel about integrating Care4purrt with wearable or smart tracking devices for pets in the future?** \*

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### Section C: Final Feedback

27. **Would you like to share any additional comments, expectations, or suggestions to help us improve Care4purrt before its official development?**

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