



भारतीय स्टेट बैंक
STATE BANK OF INDIA

CERTIFICATE

Certified that the summer internship project report "Analysing customer satisfaction in relation to online banking systems" is the bonafide work of "Altamash Ali, Regd. No.12100471, student of Bachelor of Commerce (B.Com) of Mittal of School of Business, Lovely Professional University carried out under my supervision during June 02, 2023 to July 17, 2023.

I express my appreciation for the valuable contribution made by Altamash Ali in completing this project, which demonstrates their academic competence, research skills, and professional growth.



Chief Manager

Date : July 17, 2023

Name of Supervision : Dravin Kumar Thakur

bank.sbi

RACHHARI CAMPUS, SAHARSA

SAHARSA BRANCH (00172)

sbi.00172@sbi.co.in

बचत एवं विकास बैंक

सहसरा शाखा (००१७२)



STATE BANK OF INDIA

Industry Feedback Form & Attendance

1. Name of the student: Altamash Ali

Reg. No and Section: 12100471; Q2118

2. Name of the Organization & Address: State Bank of India,
Main Branch, Kachhadi Campus, Sahayra.

3. How do you rank him/her on the following 7 attributes?

S. No	Evaluation Criteria	Max. Marks	Marks Obtained
1	Punctuality	10	10
2	Adherence to company norms	10	10
3	Conduct / Behaviour	10	10
4	Initiative	10	10
5	Eagerness to Learn	20	18
6	Approach toward the project/ company	20	19
7	Quality of Project work	20	18
	Total	100	95



4. Attendance

No. of Working Days (Calendar Days)	No. of Days student was Present (Calendar Days)
35	35

5. What are the prospects of the students being recruited by the organization on the completion of their degree? (Please ✓ at the appropriate place)

High	Moderate	Low
✓		

6. Any specific observations/suggestions for further improvement?

Nil

Particulars of the Project in charge of the training:

Name & Designation: Dravir Kumar Thakur

Address (Office): Kaulhanni Campus, Sahasra

Company Stamp, Signature & Date



17/07/2023