

## Information for your repair

- The repair is performed by our service partners. In order to facilitate the repair process, Amazon will send the contact information and the purchase receipt of your order (without giving payment data) to the service provider.
- Please remove any password or security features from your device before packing it. The repairer may not be able to complete the service, or your repair may be delayed, if they can't access or bypass the device security.
- Make sure to securely wrap the parcel and follow the instructions on your return label. Retain your proof of postage.
- Data may be lost during the repair process. It's important that you back up your files prior to sending your item to our service partner.

## Additional Instructions for mailing your parcel

- Print the label.
- Securely pack the items you are sending for repair, and include the barcode and/or original packing slip in the package.
- Write your return address in the space provided in the upper-left corner of the label, after the word "FROM."
- Securely pack the items to be repaired in a box and, if possible, include the original packing slip in the package with the "Reason for Repair" section completed.
- Affix the label squarely onto the address side of the parcel, covering up any previous delivery address and barcode without overlapping any adjacent side.
- Take the package to your nearest post office for delivery. No postage is necessary if the package is mailed from within the United States.
- If your package is less than 60 x 35 x 35 cm, you can also use this repair label to drop off your item at a DHL Packstation.
- Please be aware to only add the items into the parcel that are listed below. This will help avoid potential delays during the repair process.
- To ensure safe transportation, the battery must be returned inside the product.

## Return Mailing Label

Cut this label and affix to the outside of the return package

**Absender**  
Altayhan Aydemir  
Liselotte Herrmann Str. 31  
10407 Berlin  
Germany

  
26 212 794 135 7

**DHL Retoure**

INGRAM MICRO SERVICES GMBH – AMAZON / TOR4  
AM SOPHIENHOF 8-10  
24941 FLENSBURG  
GERMANY

  
24941.015.008.00 9

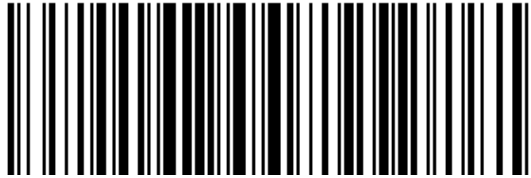
  
D3NqPq qGRRMA

## Return Authorisation Label

Cut this and place inside the return package

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D3NqPqqGRRMA



Item Descriptions	Quantity
Apple iPhone X, 5.8" Display, 256 GB, 2017, Mobile no contract, 64 gb	1