

Contents

Web Filter Categorization Submission Guide	1
Purpose	1
Submission Tracking	1
Standard Description (Copy for All Submissions)	1
Vendor Submission Details	2
Verification Steps	4
Additional Recommendations	4
Troubleshooting	5
References	5

Web Filter Categorization Submission Guide

Site: icraftstories.com **Requested Category:** Education **Date Created:** 2025-12-12

Purpose

Schools use web filtering solutions to comply with CIPA (Children's Internet Protection Act) requirements. To ensure iCraftStories is accessible in educational environments, the site must be properly categorized as "Education" across major web filtering vendors.

Submission Tracking

Vendor	Status	Submitted	Approved	Notes
Palo Alto Networks	[] Pending			
Fortinet/FortiGuard	[] Pending			
Cisco Talos	[] Pending			
Zscaler	[] Pending			
Symantec/Broadcom	[] Pending			
Cloudflare	[] Pending			
Lightspeed Systems	[] Pending			
GoGuardian	[] Pending			

Status Legend: [] Pending | [~] Submitted | [x] Approved | [-] Rejected

Standard Description (Copy for All Submissions)

Use this description when submitting categorization requests:

iCraftStories is an educational platform for creating visual social stories, designed specifically for:

- **Autism support** and social skill development
- **ADHD learning** with visual engagement tools
- **Special education** curriculum support
- **Speech therapy** and communication development

The platform is used by: - Schools and school districts - Special education teachers - Speech-language pathologists - Occupational therapists - Parents supporting children with learning differences

Features include AI-powered story generation, dyslexia-friendly fonts (Lexend, Atkinson Hyperlegible), WCAG 2.1 AA accessibility compliance, and offline PWA support for classroom use.

Appropriate Category: Education / Educational Materials / Special Education

Vendor Submission Details

1. Palo Alto Networks (PAN-DB)

Priority: High (widely used in enterprise/school networks)

Submission URL: <https://urlfiltering.paloaltonetworks.com/>

Steps: 1. Go to <https://urlfiltering.paloaltonetworks.com/> 2. Enter **icraftstories.com** in the search box
3. Click “Check URL” 4. Review current categorization 5. Click “Request a Change” 6. Select suggested category: **Education** 7. Enter your email for notifications 8. Paste the standard description above 9. Submit

Bulk Submission (if needed): https://urlfiltering.paloaltonetworks.com/bulk_cr - Format: URL,category1,category2,category3
- Max 1000 entries per file

Turnaround: Automated crawler reviews first; if not auto-approved, human review within 24-72 hours

2. Fortinet / FortiGuard

Priority: High (common in K-12 schools)

Submission URL: <https://fortiguard.com/webfilter>

Steps: 1. Go to <https://fortiguard.com/webfilter> 2. Enter **icraftstories.com** in the URL lookup
3. View current rating 4. If incorrect, click “Submit URL for Rating” 5. Or go directly to: <https://www.fortiguard.com/faq/wfratingsubmit> 6. Fill in: - URL: <https://icraftstories.com> - Suggested Category: **Education** - Comments: Paste standard description - Email: Your contact email 7. Complete CAPTCHA and submit

Alternative: <https://url.fortinet.net/rate/submit.php>

Turnaround: 24-48 hours typical

3. Cisco Talos

Priority: High (powers Cisco Umbrella, Meraki, and WSA)

Submission URL: https://talosintelligence.com/reputation_center/web_categorization

Steps: 1. Go to https://talosintelligence.com/reputation_center 2. Log in with Cisco CCO credentials (create free account if needed) 3. Click “Submit a Web Categorization Ticket” 4. Enter URL: **icraftstories.com** 5. Click “Get Category Data” 6. If miscategorized, select “Submit a Web Categorization Request” 7. Suggested category: **Education** 8. Add comments with standard description 9. Submit

Limits: 50 URLs per submission for individual users

Turnaround: 3-5 business days

4. Zscaler

Priority: High (common in enterprise and education)

Submission URL: <https://sitereview.zscaler.com/>

Steps: 1. Go to <https://sitereview.zscaler.com/> 2. Enter **icraftstories.com** 3. Click “Look Up” 4. Review current categories 5. Click dropdown to suggest new categories 6. Select: **Education** 7. In Comments box, paste standard description 8. Enter your email address 9. Click “Submit Request”

Alternative Tools: - <https://threatlabz.zscaler.com/tool/url-check> - <https://tools.zscaler.com/category>/

Turnaround: 24-72 hours

5. Symantec / Broadcom (Blue Coat)

Priority: Medium (legacy but still widely deployed)

Submission URL: <https://sitereview.bluecoat.com/>

Steps: 1. Go to <https://sitereview.bluecoat.com/sitereview.jsp> 2. Enter **icraftstories.com** 3. Click “Check Rating” 4. Review current categorization 5. If site is not locked, click to request recategorization 6. Select suggested category: **Education** 7. Enter email for notification 8. Add comments with standard description 9. Submit

Note: Some sites may be “locked” and cannot be recategorized via self-service

Turnaround: 24-48 hours

6. Cloudflare

Priority: Medium (powers 1.1.1.1 for Families, Gateway, Zero Trust)

Submission URL: <https://radar.cloudflare.com/domains/feedback/icraftstories.com>

Steps: 1. Go to <https://radar.cloudflare.com/domains/feedback/icraftstories.com> 2. Review current categorization 3. Click to suggest category changes 4. Select: **Education** 5. Add comments with standard description 6. Submit feedback

Alternative (for Cloudflare customers): - Dashboard > Security Center > Investigate > Change Categorization

Turnaround: Content category changes typically 24-48 hours

7. Lightspeed Systems

Priority: High (K-12 specific, very common in US schools)

Submission URL: <https://archive.lightspeedsystems.com/>

Steps: 1. Go to <https://archive.lightspeedsystems.com/> 2. Use the Dynamic Database Lookup tool 3. Search for **icraftstories.com** 4. Review current categorization 5. Click to submit for review 6. Enter your email address 7. Provide reasoning: Paste standard description 8. Submit

Note: Sites with reasoning/email are prioritized in review queue

Turnaround: Reviews processed hourly; decisions within 24 hours

8. GoGuardian

Priority: High (very common in K-12, especially Chromebook deployments)

Submission URL: No public portal - requires admin access or support contact

Steps: 1. If you have GoGuardian admin access: - Navigate to Activity or Individual Student page - Hover over category name - Click to edit/suggest new category 2. If no admin access: - Contact GoGuardian Support: <https://support.goguardian.com/> - Request categorization review for icraftstories.com - Suggest category: **Education** - Include standard description

Alternative: Ask a school district IT admin who uses GoGuardian to submit the request

Turnaround: Varies; typically 3-5 business days

Verification Steps

After submissions are approved, verify categorization:

Quick Check URLs

Vendor	Check URL
Palo Alto	https://urlfiltering.paloaltonetworks.com/
Fortinet	https://fortiguard.com/webfilter
Cisco Talos	https://talosintelligence.com/reputation_center
Zscaler	https://sitereview.zscaler.com/
Symantec	https://sitereview.bluecoat.com/
Cloudflare	https://radar.cloudflare.com/scan/icraftstories.com
Google Safe Browsing	https://transparencyreport.google.com/safe-browsing/search?url=icraftstories.com

Additional Recommendations

1. Google Search Console

Ensure site is verified in Google Search Console to: - Monitor for any security issues - Receive alerts if site is flagged - Request review if incorrectly flagged

URL: <https://search.google.com/search-console>

2. SSL/Security

Ensure the site maintains: - Valid SSL certificate (HTTPS) - No mixed content warnings - No malware or suspicious scripts - Clean security headers

3. Content Guidelines

To maintain Education categorization: - Keep content appropriate for all ages - No adult/mature content - No gambling or violence - No excessive advertising - Educational focus evident on homepage

4. Re-check Periodically

Web filter databases are updated regularly. Re-verify categorization: - After major site redesigns - Every 6 months as maintenance - If users report access issues

Troubleshooting

Site Still Blocked After Approval

1. **DNS Cache:** School may need to flush DNS cache
2. **Local Override:** School IT may have local block rules
3. **Different Vendor:** School may use a vendor not yet submitted to
4. **Subcategory Block:** “Education” may be allowed but a subcategory blocked

Request Rejected

1. Review rejection reason
2. Update site content if needed
3. Resubmit with more detailed justification
4. Contact vendor support for clarification

Contact School IT Directly

If a specific school reports issues: 1. Ask which web filter they use 2. Request they whitelist icraftstories.com locally 3. Provide this document as reference

References

- [Palo Alto URL Filtering Documentation](#)
- [FortiGuard Web Filter Categories](#)
- [Cisco Talos Intelligence](#)
- [Zscaler URL Categories](#)
- [Cloudflare Radar](#)
- [Lightspeed Systems](#)
- [GoGuardian Support](#)

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