

Summary

I am a self-driven, ambitious, innovative Information Technology Professional. Experienced in providing client-focused IT support and in successfully analyzing and resolving IT hardware and software problems in a timely and accurate manner. Highly focused with a comprehensive understanding of designing, developing, and maintaining systems and components to required specifications, focusing on the economy, safety, reliability, quality, and sustainability. I am looking forward to work in a dynamic and challenging environment that will enable me to utilize my strengths in interpersonal skills, excel and contribute towards the organization's growth and development.

Skills

- HTML5
- CSS3
- SASS
- PHP
- BOOTSTRAP
- JAVASCRIPT
- Computer skills
- Troubleshooting

Education and Training

Diploma

KCA University

Experience

National Museum of Kenya

Attchee | Nairobi, NRB 04/2017 to 06/2021

- Provided IT and software trouble-shooting support to rest of the organization.
- Kept team on track by assigning and supervising their activities and giving constructive feedback.
- Exceeded customer satisfaction by finding creative solutions to problems.
- Installation of windows 8, 10 and computer softwares for crashed computers.
- Communication skills and etiquette which enabled me to gain trust in handling personal computers in the absence of my clients.
- Improved computer functionality such as the installation of windows, replacing power cables, configuring software's setting.
- Installation of software's.
- Filing KRA file returns.

TechCamp

Web Developer | Nairobi, NRB 03/2020 to 05/2021

- Managed all project and web strategic planning for marketing and web development team.
- Designed websites, portals and large-scale web applications for multiple clients.

St Joseph Hospital Wendani

Web Design & Developer | Nairobi, NRB 03/2021 to 03/2021

- Built website content and designs using HTML and CSS,
- Delivered end-user training on content management systems allowing staff to make easy updates and maintenance to website without developer assistance.
- Completed design projects to meet budget, equipment, performance and legal requirements.
- Project created: stjosephhospitalkahawawendani.com

Nairobi

Information Technology, 12/2020

• Completed professional development in velvetonmarble.co.ke

Websites, Portfolios, Profiles

• https://github.com/altontonn