

Says

What have we heard them say?
What can we imagine them saying?

Healthcare Medical Clinic, a healthcare facility, where Dr. Zulu Bwala is managing patient billing and recording. They can track medical service fees, manage insurance payments, and generate statements for patients. Zulu Bwala helps them maintain financial transparency and ensures efficient billing processes.

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Thinks

What are their words, needs, hopes, and dreams?
What other thoughts might influence their behavior?

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Does

What behaviors have we observed?
What can we imagine them doing?

Feels

What are their fears, frustrations, and aspirations?
What other feelings might influence their behavior?