What went well? What went poorly? UNLOCKING INSIGHTS Where did we have problems? What should we keep doing? INTO THE GLOBAL AIR What was frustrating to us or others? What should we celebrate? **TRANSPORTATION** Where did we make progress? What held us back? **NETWORK WITH TABLEAU** booking I just want to skyscanner This is super pick a flight flights is is my annoying already favceite tedious I love booking i wish there sights because was an it means iam essier way going to do this somethere i'm eager to I always check I used to enjoy get this done i dont have the calender booking flights so my trip is time for this for the until they shut solidfied down hipmunk. cheapest flights. eager:enjoys shops over getting ready sorts by arround to whelmed to go on a data compare with options annoyed sorts by airliunes don't flight time offer multicity travel frustrated: uses kayak checks google the options flights and impatient: the because cross checks process takes are never hipmunk a lot of time that with kayak perfect and effect shut down expedia etc.... How should we take action? What ideas do you have? What ideas do you have for future work together? What do you believe we should do next? Where do you see opportunities to improve? What specific things should we change? What has untapped potential? What should extend beyond this meeting?

See an example