

## Says

What have we heard them say?
What can we imagine them saying?

THIS SOFTWARE MAKES EASIER TO TRACK OUR DONORS DONOR'S FINANCIAL SUPPORT HELPS TO TRACK EXPENSES RELATED TO EDUCATIONAL PROGRAM

I'm worried to financial reports convenient to learn learning and collaboration

Offering of loans and transactions connection globally Interaction section with mentors
Updated and advanced learning

**Thinks** 

What are their wants, needs, hopes, and dreams? What other thoughts might influence their behavior?



How do get donor? How to generate donor receipt? Is it possible to track all expenses?

How to manage our donations? Is this hard to connect with this center?

As any resources available for utilizing? Is there any age limit to join any course? What order of payments were there?



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Making records for each transaction It helps financial transparency Manage donations

Track expenses
Financial
transparency
Handle grant
finances Generate
financial reports

Classify the donor's receipts Expenses send to donors Is eligibility given importance? What sort of enhancement facilities available?

Feeling stressed for network issues clear Records Lack of clarity

Helps to improve my efficiency Fear when reliably problem happens

Anxious in developing skills Frustrated during system corruption challenging while learning Confused when synchronized error occurs Enrichment may enlighten many lives



## Does

What behavior have we observed? What can we imagine them doing?



See an example

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



