



Says

What have we heard them say?
What can we imagine them saying?



Thinks

What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

The stages in this process are understand client, Analysis, design, planning, Execution, Transition support.

They keep workers safe by assessing and dominating workplace safety hazards.

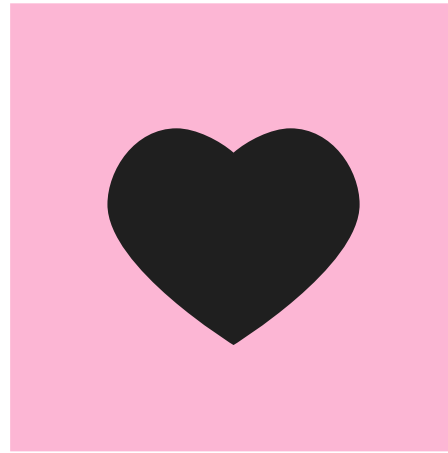
The main values of consultants include their knowledge, expert skills and influence.

Consult,confer imply talking over a situation or a subject with someone to decide points in doubt.



Does

What behavior have we observed?
What can we imagine them doing?



Feels

What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?

