

(In millions)

Year Ended June 30,	2016	2015	2014
Operating income (loss)			
Productivity and Business Processes	\$ 12,461	\$ 13,359	\$ 14,173
Intelligent Cloud	9,358	9,871	8,446
More Personal Computing	6,142	4,667	5,605
Corporate and Other	(7,779)	(9,736)	(465)
Total operating income	<u>\$ 20,182</u>	<u>\$ 18,161</u>	<u>\$ 27,759</u>

Corporate and Other operating income (loss) includes adjustments to conform our internal accounting policies to U.S. GAAP, and impairment, integration, and restructuring expenses. Significant internal accounting policies that differ from U.S. GAAP relate to revenue recognition.

Corporate and Other operating income (loss) activity was as follows during the periods presented:

(In millions)

Year Ended June 30,	2016	2015	2014
Impairment, integration and restructuring expenses	\$ (1,110)	\$ (10,011)	\$ (127)
Revenue reconciling amounts and other <sup>(a)</sup>	(6,669)	275	(338)
Total Corporate and Other	<u>\$ (7,779)</u>	<u>\$ (9,736)</u>	<u>\$ (465)</u>

(a) Revenue reconciling amounts and other for fiscal year 2016 primarily consisted of a net \$6.6 billion of revenue deferrals related to sales of Windows 10. Revenue reconciling amounts for fiscal year 2015 included a net \$303 million of previously deferred net revenue related to sales of bundled products and services ("Bundled Offerings"). Revenue reconciling amounts for fiscal year 2014 included a net \$349 million of revenue deferrals related to Bundled Offerings.

No sales to an individual customer or country other than the United States accounted for more than 10% of fiscal year 2016, 2015, or 2014 revenue. Revenue, classified by the major geographic areas in which our customers are located, was as follows:

(In millions)

Year Ended June 30,	2016	2015	2014
United States <sup>(a)</sup>	\$ 40,578	\$ 42,941	\$ 43,474
Other countries	44,742	50,639	43,359
Total	<u>\$ 85,320</u>	<u>\$ 93,580</u>	<u>\$ 86,833</u>

(a) Includes billings to OEMs and certain multinational organizations because of the nature of these businesses and the impracticability of determining the geographic source of the revenue.

Revenue from external customers, classified by significant product and service offerings were as follows:

(In millions)

Year Ended June 30,	2016	2015	2014
Microsoft Office system	\$ 23,588	\$ 23,538	\$ 24,323
Server products and tools	19,177	18,612	17,055
Xbox	9,395	9,121	8,643
Windows PC operating system	8,104 <sup>(a)</sup>	14,826	16,856
Advertising	6,098	4,557	4,016
Consulting and product support services	5,641	5,090	4,767
Surface	4,108	3,900	1,883
Phone	3,358	7,702	3,073
Other	5,851	6,234	6,217
Total	<u>\$ 85,320</u>	<u>\$ 93,580</u>	<u>\$ 86,833</u>

(a) Includes a net \$6.6 billion of revenue deferrals related to sales of Windows 10.