Usability Study

1) **Unscheduled Navigation**

   Task: Navigate (find directions) to "ENGCTR"

User Errors:
1. Navigated to admin
2. clicked Map
3. Navigated to ADMIN
User failed task.

2) **Create Schedule**

   Task: Create a new Schedule. Name it "Spring 2018"
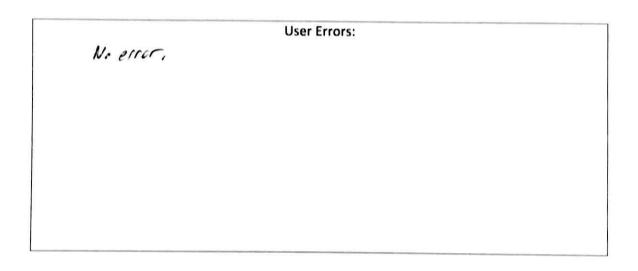
User Errors:
No error.

3) **Add two courses to the new schedule**

   Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

1. Difficulty clicking Friday au

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

No error,

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

User Errors:

No error.

6) Delete a Course

Task: Delete the HIST 2301 course.

No error.

User Errors:

Usability Study

1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

User Errors:

Selected ADMIN Building on Quickfind.
... searched for ENGCTR on the Maps feature

2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

no errors

3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building. 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

> **User Errors:**
>
> no errors

4) Edit Course

   Task: Change the name/course of SPAN 1302 to "SPAN 1310"

> **User Errors:**
>
> no errors

5) Rename Schedule

   Task: Rename the Spring 2018 schedule to "Spring 18"

L

User Errors:
no errors

6) Delete a Course

Task: Delete the HIST 1301 course.

User Errors:
no errors

Usability Study

1) **Unscheduled Navigation**

   Task: Navigate (find directions) to "ENGCTR"

   > User Errors:
   >
   > ① fail The starting point is not current location
   >
   > ② Successed

2) **Create Schedule**

   Task: Create a new Schedule. Name it "Spring 2018"

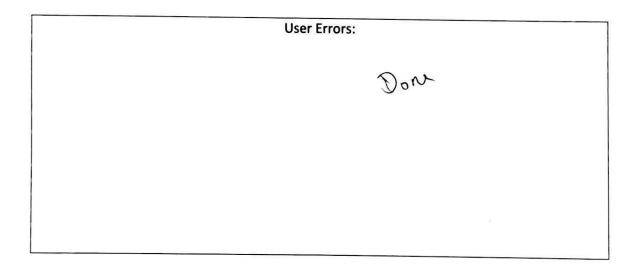   > User Errors:
   >
   > Done within one minute.

3) **Add two courses to the new schedule**

   Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

Too difficult to choose building

4) **Edit Course**

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

Done

5) **Rename Schedule**

Task: Rename the Spring 2018 schedule to "Spring 18"

User Errors:

Done with in ten second

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

Done within ten second.

1) Type. vs. Drop-down menu
                              for location

Usability Study

1) Unscheduled Navigation

2) Won't stay zoomed in
   Turn off auto-focus

Task: Navigate (find directions) to "ENGCTR"

User Errors:

~~scribbled out text~~

User performed action immediately with no errors.

First attempted Arkansas or wherever on first attempt. Artifact of back button on Navigation.

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2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

No errors. Immediately pressed correct buttons and created without

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3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

> **User Errors:**
>
> Task 1:
> Confusion over military time. Easier to use dropdown?
>
> Task 2:
> Hitting "enter" removing keyboard after typing

4) **Edit Course**

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

> **User Errors:**
>
> No Issues. Finished before Vasilis
> finished reading instructions.

5) **Rename Schedule**

Task: Rename the Spring 2018 schedule to "Spring 18"

User Errors:

No Issues.

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

No Issues

• Contrast Text colors
Made bigger overall
Hard to utilize on small screen

Arrow on drop-down menu

Categories
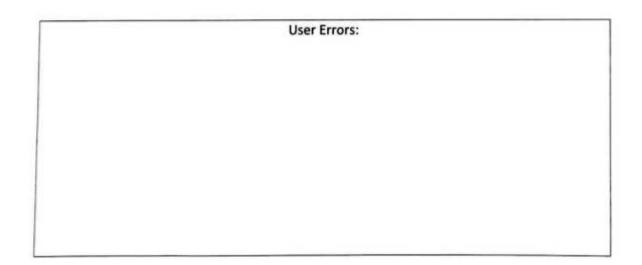Type first few letters

user 3

: tried clicking the map first
: dont know where to click to get drop down
of buildings.
share button to go to the class?

User Errors:

completed ✓

2) Create Schedule

   Task: Create a new Schedule. Name it "Spring 2018"

   User Errors:

3) Add two courses to the new schedule

   Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User 4

User Errors:

█████ do you have ▧ to put a ∅ before the time to make it work?

User 3

██████ : "what does the check box mean?"
⚹Just had probs w/ computer⚹

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

Completed easy

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

Completed easy

User Errors:

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

Completed easy!

Input: font color not red & bigger, (contrast colors)
Type building instead of Scroll.

Highlight where to click to get buildings down