

User #1

## Usability Study

### 1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

#### User Errors:

1. Navigated to admin
  2. clicked Map
  3. Navigated to ADMIN
- User failed task.

### 2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

#### User Errors:

No error.

### 3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

User #1

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

1. Difficulty clicking Friday  
2. N/A

#### 4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

No error.

#### 5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

User #1

User Errors:

No error.

#### 6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

No error.

user 3

User Errors:

Jordan : tried clicking the map first  
: dont know where to click to get drop down  
of buildings.  
start button to go to the class?

Completed ✓

## 2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

## 3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User 4

User Errors:

Bianca: do you have ~~a~~ to put a  $\emptyset$  before the time to make it work?

User 3

Jordan: "what does the checkbox mean?"  
\*just had probs w/ computer\*

#### 4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

Completed easy

#### 5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

Completed easy

User Errors:

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

Completed easy!

Input: font color not red & bigger, (contrast colors)  
Type building instead of Scroll.  
Highlight where to click to get buildings down

User 2

## Usability Study

### 1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

User Errors:

Selected ADMIN building on Quickfind.  
was searched for ENGCTR on the map feature

### 2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

no errors

### 3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

no errors

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

no errors

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"



User Errors:

no errors

6) Delete a Course

Task: Delete the HIST 301 course.

User Errors:

no errors

User 3

## Usability Study

### 1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

#### User Errors:

- ① Fail The starting point is not current location
- ② Succeeded

### 2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

#### User Errors:

Done within one minute.

### 3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

Too difficult to choose building

#### 4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

Done

#### 5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

User 3

User Errors:

Done within ten second

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

done within ten second,