

User #1

Usability Study

1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

User Errors:

1. Navigated to admin
 2. clicked map
 3. Navigated to ADMIN
- User failed task.

2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

No error.

3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

User #1

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

1. Difficulty clicking Friday
2. N/A

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

No error.

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

User #1

User Errors:

No error.

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

No error.

User 2

Usability Study

1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

User Errors:

Selected ADMIN Building on Quickfind.
searched for ENGCTR on the map feature

2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

no errors

3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:
no errors

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:
no errors

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

User Errors:
no errors

6) Delete a Course

Task: Delete the HIST 301 course.

User Errors:
no errors

User 3

Usability Study

1) Unscheduled Navigation

Task: Navigate (find directions) to "ENGCTR"

User Errors:

- ① Fail The starting point is not current location
- ② Succeeded

2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

Done within one minute.

3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User Errors:

Too difficult to choose building

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

Done

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

User 3

User Errors:

Done with in ten second

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

Done within ten second,

User 4

1) Type vs. Drop-down menu for location

Usability Study

1) Unscheduled Navigation

2) Won't stay focused in
Turn off auto-focus

Task: Navigate (find directions) to "ENGCTR"

User Errors:

~~scribbled out text~~

User performed action immediately with no errors.

First attempted Arkansas or wherever on first attempt. Artifact of back button on Navigation.

2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

No errors. Immediately pressed correct buttons and created without

3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Vlaser 4

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

<p>Task 1:</p> <p>Confusion over military time. Easier to use drop-down?</p> <p>Task 2:</p> <p>Hitting "enter" removing keyboard after typing</p>	<p>User Errors:</p>
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4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

<p>No Issues. Finished before Vasilis finished reading instructions.</p>	<p>User Errors:</p>
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5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

Ukr 4

User Errors:

No Issues

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

No Issues

Contrast Text colors

Made bigger overall

Hard to utilize on small screen

Arrow on drop-down menu

Categories

Type first few letters

user 3

User Errors:

██████: tried clicking the map first
: don't know where to click to get drop down
of buildings.
start button to go to the class?

Completed ✓

2) Create Schedule

Task: Create a new Schedule. Name it "Spring 2018"

User Errors:

3) Add two courses to the new schedule

Task 1: Class 1 Details: SPAN 1302, Foreign Language Building, 08:00 - 08:50 M/W/F

Task 2: Class 1 Details: HIST 1301, Holden Hall, 09:00 - 09:50 M/W/F

User 4

User Errors:

do you have to put a ϕ before the time to make it work?

User 3

"what does the checkbox mean?"
Just had probs w/ computer?

4) Edit Course

Task: Change the name/course of SPAN 1302 to "SPAN 1310"

User Errors:

Completed easy

5) Rename Schedule

Task: Rename the Spring 2018 schedule to "Spring 18"

Completed easy

User Errors:

6) Delete a Course

Task: Delete the HIST 2301 course.

User Errors:

Completed easy!

Input: font color not red & bigger, (contrast colors)
Type building instead of Scroll.
Highlight where to click to get buildings down

Red and black is hard to see.

Small. Make bigger.

Change gray to white.

Outline lettering w/ white.

Button colors ~~are~~ should be brighter.

Have arrow for dropdown.

Type building destination in dialog.

Click destinations on map.

Use categories for buildings.