

Usability Study Script

Thank you for participating in this usability study. The purpose of the usability study is to make sure that the interface we have here is usable. As such, we will be monitoring your performance. Your performance is not a reflection of your abilities; only a reflection of how usable our interface is. Therefore, do not think of this study as a test, but endeavor to do well in accomplishing the tasks you are given. We have six tasks that you must complete. We will not be assisting you with the task you are doing. Please perform your actions slowly so that your errors may be recorded by your observer. You will have two minutes to play with the app and familiarize yourself with it prior to the set of tasks being given to you.

Are there any questions?

[wait for end of questions]

You may now begin to familiarize yourself with the app.

[wait 2 minutes]

Two minutes is up.

We are ready to begin. We will dive into the first task, so please return to the main screen on the app.

Is everybody on the main screen?

[wait for confirmation]

For your first task, you will be performing an unscheduled navigation, which is to say that you are at some location presently and you need to get to a building without adding it to your schedule. Your task is to navigate and find directions to the Engineering Center, also known as ENGCTR.

[wait for completion]

Task number 2: You are going to create a schedule. Name the schedule «Spring 2018.»

[wait for completion]

You are going to add two courses to your newly-created schedule.

Your first course is going to be Spanish 1302 in the Foreign Language building from 8:00am to 8:50am on Monday, Wednesday, and Friday.

[wait for completion]

The second course that you need to add is History 1301 in Holden Hall from 9am to 9:50am on Monday, Wednesday, and Friday.

[wait for completion]

Task number 4: You are going to edit a course. Find your Spanish course and change it to Spanish 1310.

[wait for completion]

Task number 5: You are going to rename a schedule. Rename your schedule to «Spring 18.»

[wait for completion]

Final task: You are going to delete a course. Find your History 1301 course and delete it.

[wait completion]

That is the end of the task portion of our usability study. Do you have any final inputs or recommendations?

[collect all feedback]

That concludes our usability study. Thank you for your participation.