eMergency Assistant with aleXa

Alvaro Gomez – alvarogoher@gmail.com

Alvaro Gomez – alvarogoher@gmail.com

ALEXA

"Amazon's cloud-based voice-controlled intelligent personal assistant"

→ Allows to build natural voice experiences to interact with technology

ECHO
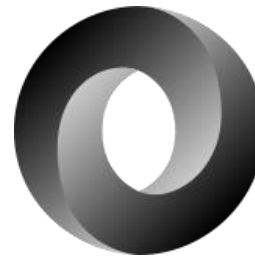
"Smart speaker connected to Alexa"

SKILL

"Conversational application that interacts with ALEXA"

Echo dot

Alvaro Gomez – alvarogoher@gmail.com

Alvaro Gomez – alvarogoher@gmail.com

Amazon echo

Alexa

aws

AWS

Twilio

"Alexa, tell MAX to make a CALL"

User

911 operator

User's folk

Group

Alvaro Gomez – alvarogoher@gmail.com
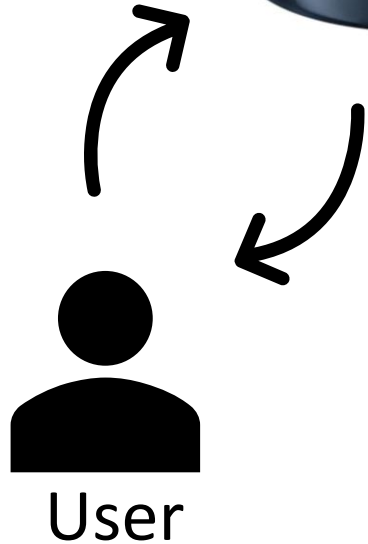
3. Front-end

Amazon echo

User

Alexa, open MAX

Wake word   Starting phrase   Skill invocation name

Alexa, tell MAX to make a call

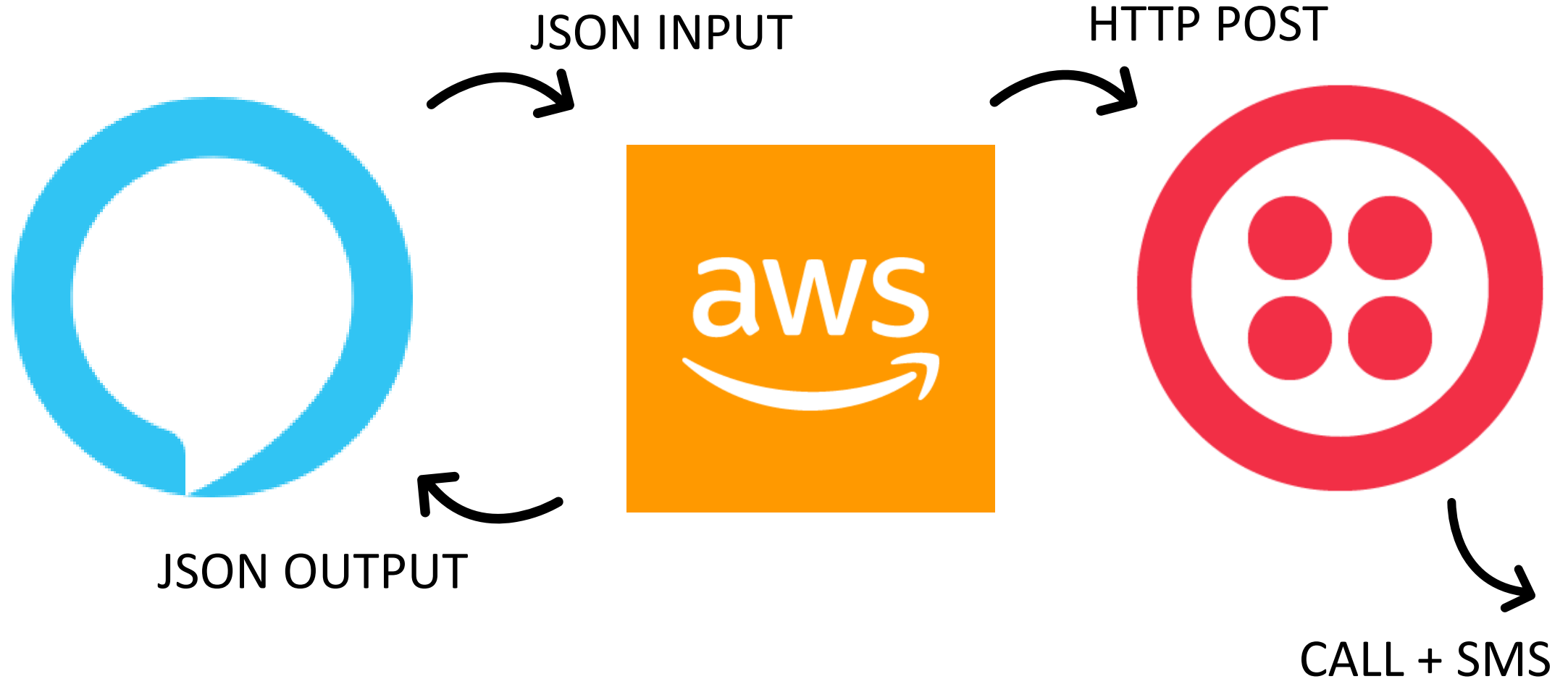Wake word   Starting phrase   Skill invocation name   Utterance

Alvaro Gomez – alvarogoher@gmail.com

JSON INPUT

HTTP POST

JSON OUTPUT

CALL + SMS

Alvaro Gomez – alvarogoher@gmail.com

AWS cloud

Lambda function

IAM

(Security)
- Encryption keys
- User permissions
- Policies
- …

DynamoDB

(Data management)
- User id
- Session attributes
- Global index
- …

CloudWatch

(Debugging)
- Alarms
- Logs
- Rules
- …

(Main logic)
- Functions
- Intents
- Error handling
- …

Alvaro Gomez – alvarogoher@gmail.com

twilio

"Developer platform for communications which allows to add capabilities like voice, video, and messaging to their applications"

| STANDARD PHONE CALL | SMS | SIP CALL |

Alvaro Gomez – alvarogoher@gmail.com

5. Calling function

Calling function

```javascript
const accountSid = '...';
const authToken = '...';
const client = require('twilio')(accountSid, authToken);

client.calls
  .create({
    url: 'http://demo.twilio.com/docs/voice.xml',
    to: '+14155551212',
    from: '+15017122661',
  })
  .then(call => process.stdout.write(call.sid));
```

TwiML
"The Twlio Marckage Language"

TwiML BINS
"TwiML executable code"

```xml
<?xml version="1.0" encoding="UTF-8"?>
<Response>
  <Pause length="2"/>
  <Say loop="5">
    Hello, this is a SIP call demo.
  </Say>
</Response>
```

Alvaro Gomez – alvarogoher@gmail.com

DEMO

Let's code and try...

1 volunteer with a smartphone to receive a call

Alvaro Gomez – alvarogoher@gmail.com

VIDEO

Alvaro Gomez – alvarogoher@gmail.com

Alvaro Gomez

alvarogoher@gmail.com
www.linkedin.com/in/alvarogoher/

Mentor: Carol Davids, Director of
REAL-TIME COMMUNICATIONS LAB
Illinois Institute of Technology