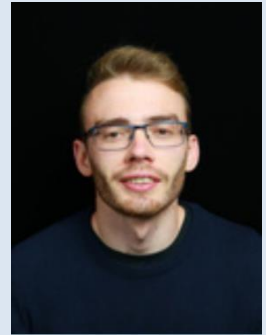


Alvaro Rubio Quiros

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Proactive and ambitious professional whose **computing and communication skills** have brought academically and professionally bright results. **At Amazon**, his expertise in **Supply Chain and programming** has allowed him to excel at **improving processes**, bringing **time and money savings** for the company. Likewise, he has successfully **led different large teams** when being **Area Manager** in three different sites across Europe.



PROFESSIONAL EXPERIENCE

(09/2023 – Present) Last Mile Outbound Area Manager SSD VAD4 NXEA



Amazon (MAD4 FC), Madrid, Spain

- Area Manager in Last Mile Project Volta (parcels are delivered from first mile warehouses)
- Leading operations meetings, managing drivers' fleet, implementing continuous improvement ideas
- Automation Tools: automated reports (VBA+ Python), automation on drivers' payments, block length display, drivers over blocks calculation processes, productivity monitoring
- **Achievements:** DEA (94.82%→97.39%), volume (338K → 395K), prod (54.2 tph → 66.7tph)

(04/2023 – 09/2023) Outbound Area Manager



Amazon (LTN4 FC), Luton, London

- Leading a team of +60 associates in **Amazon Robotics** building
- Responsible for Picking Dpt. Monitoring CPTs (Critical Pull Time) to ensure customer promise
- Leading disciplinary, investigations meetings and briefings for large audience
- **Achievements:** Tote Transition Time report automation and 39% KPI improvement (2.8 to 1.7 secs)

(09/2022 – 04/2023) Inbound Area Manager



Amazon (LTN2 FC), Hemel Hempstead, London

- Leading a team of +70 associates in **Amazon Legacy** building
- Monitoring quality and productivity KPIs (units/hour, time off task, DPMO overages/shortages)
- **Achievements:** best metrics Safety and Job Satisfaction KPIs at FC level. Safety KPI: from 6% in Sept.2022 to 2% in Feb.2023. Satisfaction: from 64% in Sept.2022 to 91% in Dec.2022

(10/2020 – 08/2022) Logistic Scheduler



Amazon (AMZL EU CO), Hemel Hempstead, London

- Process Improvement: Building tools to automate processes by using Python and JS
- Mentoring new joiners and leading briefs for continuous improvement known as Gemba meetings
- Creating routes for Delivery Stations across Europe (an avg. of 4K routes and over 40K parcels)
- Coordinating operations between Forecasting, Scheduling and Routing Team while creating reports
- **Achievements:** sequencing tool: Python tool displaying all inputs required to create a route (dept. time, block length, service type) for any of the 300 nodes across Europe. Other tools: Flex Pricing App, Break Management, SA Forecast. Employee of the month for 6 consecutive months

(02/2019 - 09/2019) Supply Chain Consultant

Telecomunicaciones y Sistemas Informaticos S.L, Madrid, Spain



- Building and monitoring every department's KPIs. Developing SOPs, organizational charts, job roles and responsibilities documents
- Responsible for the company's ERP and CRM. Being the first point of contact for customers.
- Supporting company partners by acting as a link between CEO and delegations.

EDUCATION

(09/2019 – 09/2020) MSc in Supply Chain & Logistics Management

The University of Strathclyde, Glasgow, Scotland



- **Grade/Role: First-Class Honours 1:1 / Selected as Course Rep**
- **Accreditation:** Chartered Institution of Procurement & Supply (CIPS)

(09/2015 - 07/2019) BEng Industrial Management Engineering

University of Rey Juan Carlos (URJC), Madrid, Spain



- **Grade: 7.49/10** (Best in Class on subjects: Operations Management, Investment and Financing Decisions & Human Resources)

LANGUAGES

Spanish (native), **English** (C2), **French** (B1)

COURSES & COMPETENCES

Courses

- **Lean Six Sigma Black Belt** by The Council for Six Sigma Certification (2021)
- **Python**
- **SQL**
- **JavaScript, HTML, CSS**
- **Microsoft Office Specialist Certification (Excel and Word)**
- **Leadership Skills**