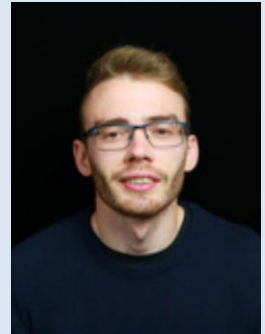


Alvaro Rubio Quiros

C/ Jovellanos, 43 • Rivas Vaciamadrid, Madrid • 639112320 • arubioquiros@gmail.com

Proactive and ambitious professional whose **computing and communication skills** have brought academically and professionally bright results. **At Amazon**, his expertise in **Supply Chain and programming** has allowed him to excel at **improving processes**, bringing **time and money savings** for the company. Likewise, he has successfully **led a team of 74 people** when being **Area Manager**.



PROFESSIONAL EXPERIENCE

(04/2023 – Present) Outbound Area Manger

Amazon (LTN4 FC), Luton, London



- Leading a team of +60 associates in **Amazon Robotics** building
- Responsible for Picking Dpt. Monitoring CPTs (Critical Pull Time) to ensure customer promise
- Leading disciplinary, investigations meetings and briefings for large audience

(09/2022 – 04/2023) Inbound Area Manger

Amazon (LTN2 FC), Hemel Hempstead, London



- Leading a team of +70 associates in **Amazon Legacy** building
- Motivating and engaging associates to ensure all tasks are completed in a timely and efficient manner, with the right quality
- Delivering and communicating change during briefs where over 100 AAs attend
- Monitoring quality and productivity KPIs (units/hour, time off task, DPMO overages/shortages)
- Leading process improvements meetings for Stow Department

Achievements

- **Best SLI (Safety Leadership Index):** KPI that evaluates how safe associates feel in workplace. Went down from 6% in Sept. 2022 to 2% in Dec. 2022 and following months (best SLI in the FC)
- **Improvement in Job Satisfaction Metric:** KPI that evaluates how satisfied associates are with the job. Increasing from 64% in Sept. 2022 to 91% in Dec. 2022 (variation of +-5% in following months)

(10/2020 – 08/2022) Logistic Scheduler

Amazon (AMZL EU CO), Hemel Hempstead, London



- Process Improvement: Building tools to automate processes by using Python and JS
- Member of CO Voice (committee to represent the schedulers) and potentially solve problems
- Employee of the month during 6 consecutive months (0 mistakes in 6 months).
- Mentoring new joiners and leading briefs for continuous improvement known as Gemba meetings
- Creating routes for Delivery Stations across Europe (an avg. of 4K routes and over 40K parcels)
- Coordinating operations between Forecasting, Scheduling and Routing Team while creating reports

Achievements

- **Sequencing tool:** Python tool displaying all data required to create a route for any of the 300 nodes
Results: errors reduction from 24 to 4 weekly, SLA to extract information reduced from 30 to 5 secs
- **Break management app:** Python tool that splits the workload of a person that is going for a break. This app is capable of notifying all stakeholders as well as storing data.
Results: time saving splitting workload and clean “0 defects” transitions when going for break.

(02/2019 - 09/2019) Supply Chain Consultant

Telecomunicaciones y Sistemas Informaticos S.L, Madrid, Spain



- Building and monitoring every department's KPIs. Developing SOPs, organizational charts, job roles and responsibilities documents
- Responsible for the company's ERP and CRM. Being the first point of contact for customers.
- Supporting company partners by acting as a link between CEO and delegations.

EDUCATION

(09/2019 – 09/2020) MSc in Supply Chain & Logistics Management

The University of Strathclyde, Glasgow, Scotland



- **Grade/Role: First-Class Honours 1:1 / Selected as Course Rep**
- **Accreditation:** Chartered Institution of Procurement & Supply (CIPS)

(09/2015 - 07/2019) BEng Industrial Management Engineering

University of Rey Juan Carlos (URJC), Madrid, Spain



- **Grade: 7.49/10** (Best in Class on subjects: Operations Management, Investment and Financing Decisions & Human Resources)

LANGUAGES

Spanish (native), English (C2), French (B1)

COURSES & COMPETENCES

Courses

- **Lean Six Sigma Black Belt** by The Council for Six Sigma Certification (2021)
- **Python**
- **SQL**
- **JavaScript, HTML, CSS**
- **Microsoft Office Specialist Certification (Excel and Word)**
- **Leadership Skills**