

Request for Further Information in relation to your Hardship Notice given to Toyota Finance (Individuals)

ACCOUNT DETAILS

Loan contract number(s)

Vehicle registration number(s)

PERSONAL DETAILS

BORROWER 1

Given name(s)

Surname

Residential address

 Postcode

Mailing address (if different to your residential address)

 Postcode

Email address

Mobile phone number

Home phone number

Work phone number

Preferred contact method

☐ Paper ☐ Electronic

Marital status

Number of dependants

Age(s) of dependants

Current employer's name

BORROWER 2

Given name(s)

Surname

Residential address

 Postcode

Mailing address (if different to your residential address)

 Postcode

Email address

Mobile phone number

Home phone number

Work phone number

Preferred contact method

☐ Paper ☐ Electronic

Marital status

Number of dependants

Age(s) of dependants

Current employer's name


MONTHLY INCOME DETAILS

BORROWER 1

After tax salary per month	\$
Pension	\$
Family allowance	\$
Newstart allowance	\$
Partner's income (if applicable)	\$
Child support	\$
Other government benefits	\$
Other income e.g. rental income	\$
Specify type	\$

BORROWER 2

After tax salary per month	\$
Pension	\$
Family allowance	\$
Newstart allowance	\$
Partner's income (if applicable)	\$
Child support	\$
Other government benefits	\$
Other income e.g. rental income	\$
Specify type	\$

 Please provide evidence of income such as two most recent payslips, tax return, PAYG summary, Centrelink documentation or Family Assistance statement

ASSETS

Type of Asset	Estimated Value
Residential property – Specify address	\$
Investment property – Specify address	\$
Vehicle 1 – Specify make, model & year	\$
Vehicle 2 – Specify make, model & year	\$
Superannuation	\$
Savings	\$
Household furniture	\$
Shares	\$
Other – Specify	\$
TOTAL	\$

LIABILITIES

Type of Liability	Date Account Opened	Balance Outstanding	Monthly Repayment
Rent/Board			\$
Residential Mortgage	With Current rate	Original loan amount Original term	\$ Years
Investment Mortgage	With Current rate	Original loan amount Original term	\$ Years
Secured Loan with			\$
Secured Loan with			\$
Personal/Unsecured Loan with			\$
Personal/Unsecured Loan with			\$
Credit Card with		Credit limit	\$
Credit Card with		Credit limit	\$
Credit Card with		Credit limit	\$
Credit Card with		Credit limit	\$
Other – Specify			\$
TOTAL			\$

GENERAL LIVING EXPENSES PER MONTH

Food and Groceries	\$
Clothing and Personal Care	\$
Utilities (Electricity, Gas, Water, etc)	\$
Primary Residence (Land Tax, Council Rates, Body Corporate, etc)	\$
Telephone / Mobile / Internet	\$
Vehicles (fuel, registration, maintenance, tolls, CTP, etc)	\$
Transport (public transport, taxis, ride sharing)	\$
Insurance – house and contents	\$
Insurance – motor vehicle	\$
Insurance – health	\$
Insurance – other	\$
Childcare / Child Maintenance	\$
Public or Government primary and secondary education	\$
Private Schooling and Tuition	\$
Higher education and vocational training	\$
Media Subscriptions (magazines, sporting, pay TV, media)	\$
Hobbies, Sports and Memberships	\$
Dining Out & Alcohol & Tobacco	\$
Gambling	\$
Medical, Dental and Health (GP, pharmaceuticals, optical, specialists, etc)	\$
Investment (Secondary/Other) Property Expenses	\$
Other (e.g. Holidays)	\$
TOTAL PER MONTH	\$

BACKGROUND TO HARDSHIP

Reason for financial difficulty

<input type="checkbox"/> Unemployment	<input type="checkbox"/> Natural disaster	<input type="checkbox"/> Illness or injury	<input type="checkbox"/> Over commitment	<input type="checkbox"/> Reduction of income
<input type="checkbox"/> Illness or injury of family member <input type="checkbox"/> Other ▶ Specify <input type="text"/>				
<input type="checkbox"/> Accident ▶ Are you eligible for compensation?				
<input type="checkbox"/> No <input type="checkbox"/> Yes ▶ How much? \$ <input type="text"/>		When do you anticipate compensation being paid? <input type="text"/> / <input type="text"/> / <input type="text"/>		

Approximately what date did these financial difficulties commence?	/ /
What date do you expect to be able to resume your full contractual repayments?	/ /

Briefly describe your circumstances



Please provide evidence of your hardship such as a Separation Certificate or medical certificate or similar.

BACKGROUND TO HARDSHIP *continued*

How long do you expect to be affected by these difficulties and how do you anticipate your situation changing?

If you are not currently in paid employment and are searching for work, when you find suitable employment what do you expect your gross (before tax) monthly wage/salary to be?

\$

Did you have Finance Protection Insurance, Payment Protection Insurance or Consumer Credit Insurance financed on your loan contract?

<input type="checkbox"/> No	<input type="checkbox"/> Yes	▶ If 'Yes', have you lodged a claim?	<input type="checkbox"/> No	<input type="checkbox"/> Yes	▶ If 'Yes', specify date claim was lodged	/	/
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PROPOSAL FOR ASSISTANCE

What assistance do you require? *(select the most appropriate assistance for your situation)*

<input type="checkbox"/> Postpone my repayments for a period of:	<input type="checkbox"/> 1 month	<input type="checkbox"/> 2 months	<input type="checkbox"/> 3 months	<input type="checkbox"/> Other	▶ Specify		months
<input type="checkbox"/> Reduce my repayments for a period of:	<input type="checkbox"/> 1 month	<input type="checkbox"/> 2 months	<input type="checkbox"/> 3 months	<input type="checkbox"/> Other	▶ Specify		months
How much are you currently able to afford towards the repayments per month?							\$
<input type="checkbox"/> Continue with my normal repayments and request assistance with my missed repayments							
<input type="checkbox"/> Extend the loan term to reduce ongoing payments							

OR – Please provide a description of some other proposal

Note: Should we accept your hardship request, we will need to speak with you to agree on a suitable variation to your credit contract.

DECLARATION

Each of the borrowers warrant that, to the best of their knowledge, the information above is true and correct and they consent to its collection by Toyota Finance and use or disclosure as detailed in the Toyota Finance Privacy Policy (www.toyota.com.au/privacy).

Signature of Borrower 1

X

Date

/	/
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Signature of Borrower 2

X

Date

/	/
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Please return the completed form to: Hardship Management Team, PO Box 9215, Scoresby VIC 3179

T 1800 233 979 E hardship@toyota.com.au
toyotafinance.com.au

Toyota Finance is a division of Toyota Finance Australia Limited ABN 48 002 435 181, AFSL and Australian Credit Licence 392536

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