

## Table of Contents

Chapter I – introducing the Problem Domain3	
Introduction to the Problem Domain	3
Chapter II – Requirements Definition5	
Functional requirements	5
Quality Requirements	7
System Architecture	10
Chapter III – Requirements Specification	
Use Case Diagrams	11
Payment Management Subsystem	11
Ratings & Reports Management Subsystem	11
Drives Management Sub System	12
Users Management Sub System	12
Glossary	13
Actors Table	17
Traceability Matrix	18
Activity Diagrams	20
Chapter IV – Design24	
Class Diagram	24

## Chapter I – introducing the Problem Domain Introduction to the Problem Domain

The startup company "Rupintremp" has decided to develop a new system in favor of efficient management of cooperative travel, to reduce the congestion from public transportation and the roads and reduce CO2.

These days, there is no public / cooperative transportation system in Israel that guarantees availability and efficiency in real time for passengers who do not want to rely on inefficiency and rigid public transportation times.

Therefore, the company decided to set up a system that will connect drivers and passengers who are nearby, and provide an additional envelope for solving public transportation - the "**Get-Ride**" app.

The system will automatically connect passengers and drivers so they will be able to travel together, resulting in reduced traffic jams, and as a result of the more efficient traffic situation on the roads, the annual general GDP as well as the annual GDP, will both increase significantly as people spend less time standing in traffic jams and more Time at work and in personal activities, which can lead to an increase in the national happiness index.

In addition, the association of passengers with drivers encourages a market and a free economy, since now every driver who meets the criteria can profit legally and openly, which will encourage consumerism and competition in the public transportation market, which can indirectly streamline the national public transportation system.

- Users of the system are the general population aged 16 and over.
  - A user can be both a driver and a daily commuter.
  - \* A driver must be 18+ years old.
- When a passenger wants to travel to a destination (booking a new trip), he will log in to the mobile app and coordinate a trip.
- For each order the customer will be asked to enter the destination address and source address as well as the following details:
- Desired Connection Time
- Number of passengers
  - The Source address can be entered automatically according to location permissions given to the app on the smartphone.
- The system will check if there is at least one driver available within the 30 minutes' drive zone from the pickup point.
  - Using an external API to calculate travel times.
  - If available, the system will show the passenger his\her data (profile picture, number of stars and reviews, as well as the cost of travel by travel time).
  - If it doesn't exist, the system will show the passenger an error message stating that no driver was found nearby.
- If the passenger chooses a driver, the driver will be notified in his\her applicable interface, where he can choose whether to accept on reject the shuttle offer.
  - If the passenger chooses to receive the drive, the driver will confirm it in his applicable interface, the passenger will receive confirmation message in his\her application, and the ride will start.
  - If the driver chooses to reject the shuttle offer, a suitable alert will be sent to the passenger's app, and it will be returned to the screen of possible drivers to be updated according to the current status of available drivers.
    - o Rejected drivers will not be shown to the passenger again.
- The system will store all the details of users and drivers in dedicated Database for each type of user (passenger or driver)

- The system will be able to display personal statistics for each driver- ie the amount of trips he made, the number of passengers he took in total, how much money he earned, fuel expenses, etc.
- The system will be able to display personal statistics for each passenger how many trips he\her made this month, total cost, how many KM traveled, how many reviews given. In addition, it will be possible to view but not to edit them.
- At the end of each trip the system will ask the passenger to enter a driver review.
  - o Review based on text, and star rating (between 1 [lowest] and 5 [highest])
    - A **negative** review will lower the driver's rating and he\she will appear lower in the app's drivers menu.
    - A positive review will increase the driver's rating so that more passengers are recommended nearby.
- A passenger will be able to add a driver he likes to a list of favorites, which he\her will be able to order more easily (depending on the distance as mentioned above)
  - o In addition, the system will present to the passenger, the preferred drivers (if available) in higher priority for the desired trip.

## Chapter II – Requirements Definition

## Functional requirements

Req#	Priority	Requirement
Req #1	5	The system will allow registration as follows: Registration of a passenger to the system: The following details: first name, last name, sex, city of residence, telephone number, email address, date of birth, credit card / PayPal information (for debit or credit), is an accessible vehicle needed, Preferred languages. Registration of a driver for the system: The following details: All the details the system asks of a passenger, but in addition the following parameters: ID card, what languages are spoken, mother of an accessible vehicle, type of vehicle, number of seats in the vehicle, license plate number, photocopy of valid driver's license, Israel Police conviction sheet, profile picture.
Req #2	5	To make a reservation the system will ask the passenger to enter the following details: destination, whether you are interested in a private trip (without picking up additional passengers) and a free text field (note field)
Req #3	5	After entering a collection point and destination, the system will show the passenger all the relevant drivers who are in his area (within a range of up to 30 minutes' drive) and ready to receive trips. * An available driver will be defined according to the following criteria: The driver must be connected to the system, the driver must be within the collection range.
Req #4	3	The system will show the passenger the reviews and ratings of the drivers in descending order (from a driver with five service stars to a driver with one service star).
Req #5	2	When choosing a driver, the system will display the estimated time of arrival at the collection point, and will also display the following details: a picture of the type of vehicle the driver should arrive with + license plate tax, number of seats in the vehicle and the cost of travel with the same driver.
Req #6	5	The system will display an option to select the driver and place the trip booking.
Req #7	4	The system will display to the passenger and driver the "travel" screen that shows the travel route on a map by using an external API as well as the arrival times.
Req #8	5	After selecting a driver for the trip and submitting a new trip: The system will send the selected driver a push notification about the trip booking, which will allow him to decide whether he accepts the booking or rejects it. If the driver rejects the request, the system will cancel the ride submitted and allow the passenger to select another driver from the list of available drivers. If the driver received the ride, the passenger and driver will be shown a "ride" screen (Req # 9). * In any case, the system will send the passenger a push alert that updates the status of the reservation (accepted or rejected by the driver). * If a driver did not respond within 10 minutes of sending the request - the system will cancel the trip and send an update message to the passenger
Req #9	5	At the end of the trip, the system will automatically debit the passenger's credit card or PayPal account and will send the user an invoice by email. The credit to the driver's account will be made by the credit card company
Req #10	3	The system will allow drivers to be rated. Driver rating will be performed according to the following criteria and according to the star rating method (1-5 stars): driving safety, ride comfort, vehicle cleanliness, punctuality. In addition, after entering these parameters, the passenger will be allowed to enter free text as a free review of the driver. The system will keep the rating given by the user to the star table and ratings of the same driver.
Req #11	3	The system will allow cancellation of a travel booking by the passenger after it is performed (up to 5 minutes) for a payment of 25% of the planned trip cost. If the passenger cancels the travel booking, the system will send a push alert to the driver stating that the trip is canceled.
Req #12	3	The system will allow you to update and change all user details (driver or passenger) at any time through a suitable menu within the app except for the ID card and date of birth and will also allow password reset
Req #13	2	The system will allow each user's travel history to be displayed as follows: For each passenger his travel history according to the following parameters: driver name, vehicle type, travel date, review given to that driver, departure point and destination, travel time, arrival time and so on. Also, the cost of travel in addition to the option to view the invoice. For each driver his transportation history according to the following parameters: names of the passengers on the same trip, date of travel, point of departure and destination.
Req #14	1	The system will make it possible to issue a monthly report for each user that contains travel / transportation statistics
Req #15	2	The system will detect if the passenger has entered a low star rating (e.g., 1 or 2), and if so will present him with a question as to whether it is necessary to contact customer service. If the passenger chooses yes, the referral will be forwarded to the customer service department, where he will be analyzed by a person, and if necessary, the driver will be reprimanded, and even more serious measures will be taken against him at his discretion.
Req #16	2	The system will allow a customer service representative to make a refund to a passenger who was not satisfied in exceptional cases that require it. It should be noted that the company is the one that returns the money to the passenger, and in such a situation the system will alert the driver about the incident and that he is in financial debt to the company and must arrange it with customer service. If no refund is made by the driver, he will be removed from the system.
Req #17	1	The system will allow users to search for and rate other drivers, coordinate a new ride.
Req #18	1	The system will allow users to share the profile of other drivers on social media and instant messaging apps (WhatsApp / SMS, etc.). * A driver can share himself
Req #19	3	The system will allow users to add favorite driver profiles to their favorites list, for quick contact for future trips.

Req #20	1	The system will check the user activity in the app every 10 minutes. If there is no use of the application (and there is no active travel) or alternatively the application is closed on the mobile device, the system will disconnect the user from the system
Req #21	5	The system will show the user the home screen that contains all the options that can be made (start a new trip, view history, search for a driver, file a complaint, edit details, view favorite drivers)

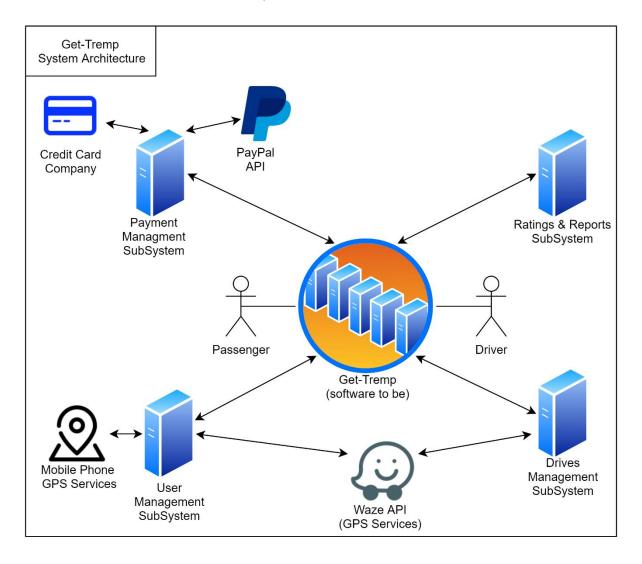
## **Quality Requirements**

Quality Req #	Category	Requirement	Comments
Req #1		Prevention of counterfeit travel booking	For example by creating verification and authentication mechanisms (e.g. using 2FA) or connecting biometrically
Req #2		Reducing system hacking risks	For example, by charging users the use of passwords of a certain character length / combination.
Req #3		Using the SSL protocol and the HTTPS protocol in all communication to the server	
Req #4		Store credit card and PayPal account information encrypted on a DB server and according to PCI standard	
Req #5	Data Security	Payment confirmation in the application will only be made by user verification biometrically or with the help of a unique PIN code for the user	If the user selects a payment using a PIN code, the user will select the code, and he will be solely responsible for it - this method is considered less secure than the biometric and recommended method (recommended by the system using a Recommended graphic indication)
Req #6		DB user data stored will be encrypted using the AES algorithm	
Req #7		Each user will only be able to access his personal information	
Req #8		Information stored in the application will be stored on the end devices with end to end encryption so that no other application / system running on the device or alternatively attacks the server, you will not be able to "intercept" information from the application and / or the server	

	T	T	T
Req #9		The system will back up the database every 24 hours to the Offsite database	
Req #10		AutoComplete support	
Req #11	UI\UX	Language support - Hebrew, English (default language), Arabic and Russian	
Req #12		Minimal and intuitive interface	
Req #13		An application adapted for Android and iOS	There is no need for compatibility with smart TVs
Req #14		Switching from menu to menu and between steps should not exceed 0.5 seconds	
Req #15		All images will be saved in DB as JPG files, and all files will be saved as PDF files - (such as receipts)	
Req #16		Updating a record in DB does not exceed 1 second	
Req #17		The minimum time required to book a new trip should not exceed 10 seconds in total	
Req #18	performance	Access to DB for about 10,000 users simultaneously (drivers and passengers)	
Req #19		Storage and management of up to about 100,000 trips per year	
Req #20		Maintenance of DB and storage servers with a volume of about 100TB	Adding storage volumes according to traffic and storage needs
Req #21		The system will allow a deviation of up to 60 meters in the GPS position	
Req #22		The app will verify network connectivity on the end device, before displaying the main menu	
Req #23	maintenance	Code-level system maintenance will include adding features and	

		new functionality, as well as fixing bugs in existing features	
Req #24		The system will be written and set up in a modular way so that adding a new feature will not result in significant changes in the way the code is implemented	
Req #25		Development using #C server side, JAVA for Android devices and Swift 5 for iPhone devices	
Req #26	technology	The system will calculate driving distances with an accuracy of tens of meters (displayed in kilometers)	For example, 1.04 km
Req #27		The system will calculate the travel costs with the accuracy of a penny (two digits after the point)	For example, 42.86 NIS
Req #28		The cost of the development will not exceed NIS 500,000	
Req #29	budget	The cost of monthly maintenance will not exceed NIS 20,000, including server maintenance	
Req #30		For each credit clearing (payment for travel) a commission of 5% of the transaction amount will be charged	For example, if a trip cost NIS 100, the system will bring the company NIS 5
Req #31		The duration of development shall not exceed six months	
Req #32	development	The development will be carried out according to a meticulous timetable	
Req #33	employees	The company will employ ten employees who will function as customer service	For dissatisfied customers and exceptional public inquiries

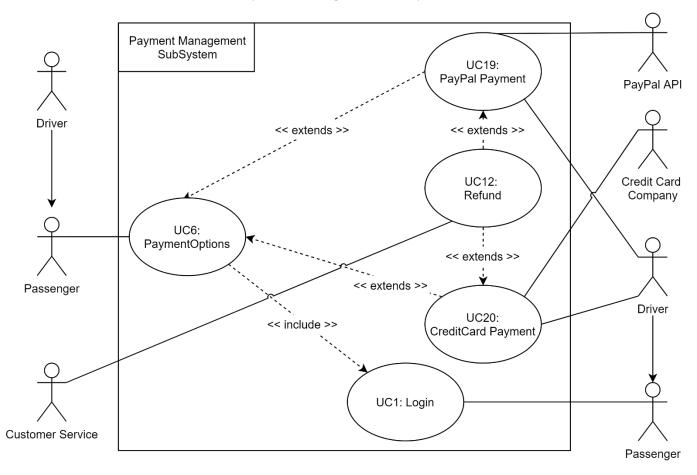
## System Architecture



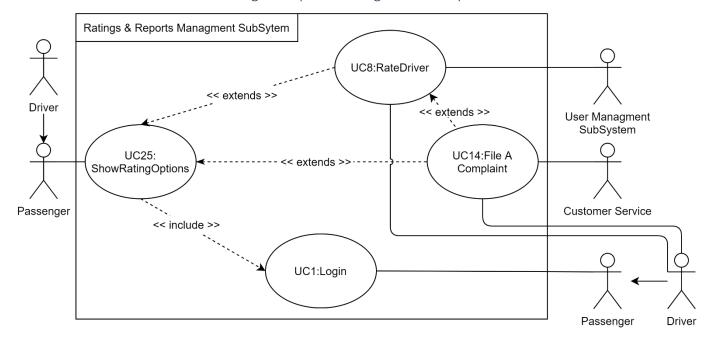
## Chapter III – Requirements Specification

#### Use Case Diagrams

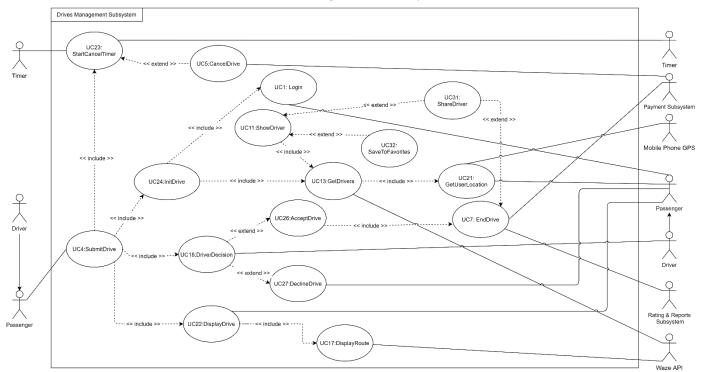
#### Payment Management Subsystem



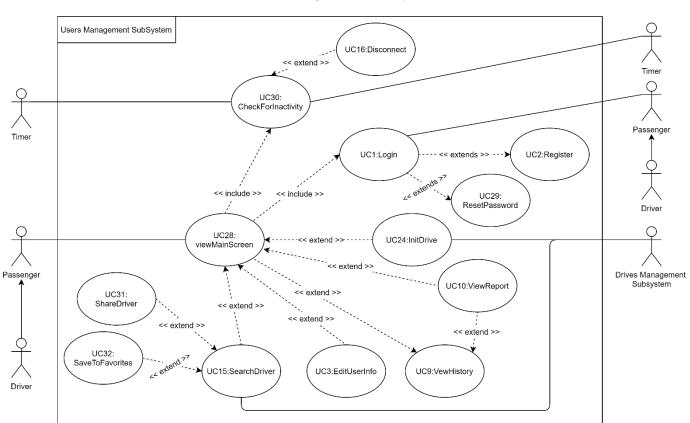
Ratings & Reports Management Subsystem



#### Drives Management Sub System



#### Users Management Sub System



## Glossary

UC#	UC	Goal	Actors	Scenarios
				>User will enter to the application from mobile device home screen.
				<system &="" (email="" for="" info="" login="" password).<="" prompt="" td="" user=""></system>
		Let the Drivers nor Passengers		>User will provide info.
		log into the	-Driver	<system confirms="" login.<="" td="" user=""></system>
1	login	system or asking	-Passenger	<system into="" lets="" main="" menu<="" td="" the="" user=""></system>
		to register if user does not exist in	-	Alternative scenario:
		DB		<user failed.<="" login="" td=""></user>
				<system a="" and="" as="" choice="" into="" let="" new="" not="" or="" password.<="" prompt="" register="" resetting="" system="" td="" the="" to="" user="" will="" with=""></system>
				<system a="" as="" ask="" driver="" or="" passenger.<="" register="" td="" the="" to="" user="" whether="" will=""></system>
				>User will select desired role.
				<system #1)<="" (ref="" display="" form="" func="" proper="" registration="" req="" td="" the="" will=""></system>
_		Let new user register as driver	-Driver	>User enters all required and optional fields and press the "register" button.
2	register	or just as a	-Passenger	<system entered="" info.<="" td="" validates=""></system>
		passenger		<system and="" automatically="" db,="" entered="" in="" in<="" info="" logs="" saves="" td="" the="" user=""></system>
				Alternative scenario:
				<validation failed.<="" td=""></validation>
				<system and="" field="" field.<="" for="" him="" info="" into="" mismatched="" prompts="" re-enter="" td="" the="" to="" user="" wait=""></system>
		The system will		>User will press "edit info" button
	EditUserInfo	enable users to change their data		<system current="" filled="" form="" him="" registration="" show="" td="" the="" user<="" will="" with=""></system>
3		except certain-	-Driver -Passenger	info.
		crusial information fields	-i asserigei	>User will select field\s and make changes as he wishes.
		(FuncREQ#26)		>User will press "Save" button
				>Driver approved the passenger's drive order (REF UC 18)
				< System will notify the passenger and transfer him to the drive screen
		The system will		< System will start cancelation timer (REF UC 5)
4	SubmitDrive	enable the	-Passenger	< System will display the drive screen (REF UC 22)
		passenger to order new drives		Alternative scenario:
				>Driver declined the passenger's drive order (REF UC 18)
				< System will discard the submitted drive < System will notify the passenger and take him back to initDrive
				stage (REF UC 24) >After ordering a drive, passenger can cancel it within 5 minutes after submitting
		Passenger will		Payment Subsystem will handle a 25% payment from the passenger for the driver as a cancelation fine
		be able to cancel ordered drive before the driver	-Driver -Passenger	<system and="" canceled.<="" current="" drive="" driver="" notification="" p="" push="" send="" stating="" stop="" the="" to="" was="" will=""></system>
5	CancelDrive	comes to pick	-Timer -Payment	Alternative scenario:> Driver denied Passenger's submitted drive
		minutes from	Subsystem	System will cancel the submitted drive
		submitting a drive (ref UC:23)		Alternative scenario:
		(. 3. 3 3.23)		> Passenger submitted a drive
				> Driver did not reply within 10 minutes of submitting
				2 2.175. aid flot toply maint to finitates of subflitting

		1	I	< System will cancel the submitted drive						
				< System will notify the passenger and take him back to initDrive						
				stage (REF UC 24)						
6	PaymentOptions	system will display the passenger with a	-Passenger	<system a="" and="" approve="" card="" costs="" credit="" drive="" notify="" or="" passenger="" pay="" paypal.<="" td="" the="" to="" via="" will=""></system>						
_		payment options screen	- Coloring or	>Passenger will choose from the two. (Ref UC 19 & 20)						
7	EndDrive	System will end the drive and save it to history	-Passenger	<system and="" db<="" drive="" driver's="" end="" history="" info="" passenger's="" save="" td="" the="" to="" will=""></system>						
				<at ask="" drive="" driver.<="" end,="" enter="" for="" review="" system="" td="" the="" to="" user="" will=""></at>						
				>Passenger chose to enter a review						
8	RateDriver	Passenger will be able to rate the driver after	-Passenger	<system (mandatory,="" a="" asking="" display="" for:="" free="" funcreq10),="" passenger="" ref="" review="" review(optional).<="" screen="" stars="" td="" text="" the="" will="" with=""></system>						
		drive ends		Alternative scenario:						
				>Passenger chose to decline and continue						
				<system (ref="" main="" passenger="" return="" screen="" td="" the="" to="" uc28)<="" will=""></system>						
		System will		< System will present "view history" button in the main menu						
		display history of all drives	-Passenger	> User will choose "view History" option.						
9	ViewHistory	(ordered top down from the latest to earliest)	-Driver	<system (5="" a="" at="" display="" drives="" he's="" history="" of="" per="" preview="" td="" the="" time)<="" user="" will="" with=""></system>						
10	ViewReport	System will display full drives history Report including costs	-Passenger -Driver	>Both passengers and drivers will have "view Report" button inside the view history screen						
		and other statistical info	-Dilvei	<system and="" costs,="" display="" drives="" full="" he's="" history="" include="" info<="" receipts="" report="" statistical="" td="" the="" user="" will="" with=""></system>						
		Let passengers see driver's fare		>Passenger will select a specific driver from available drivers list (FuncREQ#3)						
11	ShowDriver	rates (drive costs) and reviews, having	-Passenger	<system and="" db="" driver's="" for="" it="" passenger.<="" present="" request="" statistics="" td="" the="" to="" will=""></system>						
		the option to start a drive.		>Passenger can now press the "select" button to select the driver and start a new drive (UC#4).						
		System will refund Passenger	-Credit Card Company	<system a="" account<="" card="" company="" credit="" passenger's="" refund="" request="" sends="" td="" the="" to=""></system>						
12	Refund	account if decided by customer service representative	-PayPal API -customer service	< Credit card company transfers the refund directly into Passenger's account.						
		System will get drivers and passenger's	-Mobile Phone	<system (available="" available="" current="" devices="" driver="logged" drivers="" get="" in="" mobile="" position.="" query="" system)<="" td="" the="" their="" to="" will=""></system>						
13	getDrivers	current location and calculate best route for each driver, and display the drivers list to the passenger	GPS - Waze API -Passenger -Driver	<system a="" all="" and="" area="" available="" display="" drivers="" he's="" in="" info<="" list="" of="" passenger="" rating="" td="" the="" their="" to="" will="" with=""></system>						
		passerige		>Passenger files a complaint after an unsatisfied drive.						
		An unsatisfied Passenger can	-Passenger	>Customer service deals with the issue and find the best solution for this case.						
14	File a complaint	file a complaint against an offensive or	-Customer service	>Customer service decides that the passenger deserves a refund for the drive. (REF UC12)						
		dangerous driver		>Customer service closes the dispute alerting the driver about the incident.						

			I	Alternative scenario:
				>Customer service decides that the driver should no longer provide services as part of "Get-Tremp" system and suspends he's account.
				>Passenger taps "search driver" button
				<system displays="" driver's="" enter="" name\id<="" td="" textbox="" to=""></system>
				<system displays="" driver="" info<="" passenger="" td="" the="" to=""></system>
15	SearchDriver	To find a specific driver	-Passenger	>User can select the driver for a new drive, and "order" him, which will initiate a new drive automatically (REF UC 24)
		divei		Alternative scenario:
				<system db.<="" did="" driver="" find="" in="" not="" searched="" td="" the=""></system>
				<system a="" display="" divers="" message="" no="" passenger="" td="" that="" the="" were<="" will=""></system>
		system will		found and takes him back to the search screen.
16	disconnect	disconnect the user from the system	-Passenger -Driver	< System will disconnect user automatically (log him out).
17	displayRoute	The system will display drive route on a live map	-Waze API -Phone GPS	<system "drive"="" a="" api.<="" display="" drive="" live="" map="" on="" route="" screen,="" td="" the="" using="" waze="" will=""></system>
		The system will give the driver		< System will display the recent passengers submitted drives, that want to drive with him
18	DriverDecision	the ability to	-Driver	Alternative scenario: the driver accepted the drive - REF UC 26
		accept or decline incoming drives		Alternative scenario: the driver chose not to take the passenger - REF UC 27
		system will allow	_	>User chose to pay with PayPal
19	PaypalPayment	payments (and	-Passenger -Driver	<system api.<="" info="" paypal's="" send="" td="" to="" transaction="" will=""></system>
19	т аурап ауттетт	refunds) with PayPal account	-PayPal API	<paypal and="" api="" email="" passenger.<="" perform="" receipt="" send="" td="" to="" transaction="" via="" will=""></paypal>
		system will allow	-Passenger	>User chose to pay with Credit Card
20	CreditCardPaym ent	payments (and refunds) with	-Driver -Credit Card	<system ccc<="" info="" send="" td="" to="" transaction="" will=""></system>
	Cit	credit card	Company	<ccc and="" email="" passenger.<="" perform="" receipt="" send="" td="" to="" transaction="" via="" will=""></ccc>
		system will use	-Passenger	<system current="" for="" gps="" location<="" query="" td="" user's="" will=""></system>
21	getUserLocation	phone GPS to get his current location	-Phone GPS	>User's mobile device will return its current location
		System will	-Driver	> Driver accepted the drive (REF UC# 4)
22	DisplayDrive	display the Drive Screen	-Waze API	< System will display the "Drive screen" which will show ETA to destination, estimated remaining drive time and a live map of the route
23	StartCancelTimer	System will start countdown timer (5 minutes)	-Timer	<system (5="" cancelation="" drive="" enable="" given="" min)="" quota<="" start="" td="" the="" timer="" to="" will="" within=""></system>
		System will		>Passenger will press "new drive" button
24	initDrive	provide the user with required	-Passenger	>User will select driver and fill the required fields (REF FuncREQ 2)
24	IIIIDIIVE	fields to Submit a drive	-i asserigei	<system (ref="" app="" approval="" asking="" drive="" driver's="" for="" mobile="" notification="" push="" send="" td="" to="" uc18)<="" will=""></system>
	ChawDatia	System will	Dogganas	<system and="" display="" menu<="" rating="" reviews="" td="" will=""></system>
25	ShowRating Options	display rating and reviews menu	-Passenger -Driver	>User will choose weather to input a review or just watch driver's reviews
26	AcceptDrive	driver will accept	-Driver	>Driver will accept the drive
20	, looopiDiive	the drive	DIIVGI	<system (ref="" )<="" drive="" submit="" td="" the="" uc4="" will=""></system>
		driver will decline	-Passenger	>Driver will decline the drive
27	DeclineDrive	the job offer	-Driver	<system "drivers"="" (ref="" and="" back="" drive,="" driver="" him="" notify="" passenger="" reselect="" reset="" screen="" take="" td="" the="" to="" uc13)<="" will=""></system>
28	viewMainScreen	system will display to the user the main menu	Passenger, Driver, Timer	<system (ref="" 3,9,15,24)<="" display="" him="" in="" logged="" main="" options="" screen="" showing="" td="" the="" uc:="" user="" will="" with=""></system>

			_	>User forgot password and pressed "ResetPassword" button						
29	ResetPassword	system will reset user's password	-Passenger -Driver	<system (will="" a="" accordingly.<="" and="" ask="" db="" enter="" for="" new="" password="" td="" the="" to="" twice="" update="" user="" validation)="" will=""></system>						
		the system will		<system 10="" check="" every="" for="" inactivity="" minutes.<="" td="" user="" will=""></system>						
	0	automatically		>User active – do nothing						
30	CheckFor Inactivity	disconnect a user from the system	-Timer	Alternative Scenario:						
	maouvity	after 10 minutes of inactivity		>User inactive –app minimized \closed on mobile device, and no ongoing drives*						
		system will		>user will be able to press "share driver profile" button						
31	ShareDriver	enable users to share drivers profiles	-Passenger -Driver	<system driver="" medias<="" share="" social="" td="" via="" will=""></system>						
		system will		>Passenger will be able to "press save driver's profile" button						
32	SaveToFavorites	enable passengers to save drivers to favorite	-Passenger -Driver	< System will save driver profile into a Passengers favorite list						

### Actors Table

Actors	Actor's Goal	Goal UC#						
	Edit profile info	UC3:EditUserInfo						
	Submit a new drive	UC4:SubmitDrive						
	Rate the driver	UC8:RateDriver						
	See recent drives	UC9:ViewHistory						
	View full drives report	UC10:ViewReport						
	File a Complaint against misbehaving driver	UC14:File A Complaint						
Passenger	Search a driver	UC15:SearchDriver						
	Pay with paypal	UC19:Paypal Payment						
	Pay with credit card	UC20:CreditCardPayment						
	See an ongoing drive screen	UC22:DisplayDrive						
	Share driver's profile via social media (facebook, whatsapp, twitter etc)	UC31:ShareDriver						
	Save a driver to favorites	UC32:SaveToFavorites						
	Edit profile info	UC3:EditUserInfo						
	Watch recent drives	UC9:ViewHistory						
Driver	Watch full drives report	UC10:ViewReport						
	Accept the submitted drive	UC26:AcceptDrive						
	Decline the submitted drive	UC27:DeclineDrive						
Customer Service	Refund a user	UC12:Refund						
Customer Service	Handle the complaint filed by the passenger	UC14:File A Complaint						
CreditCardCompany	Handle credit card payments	UC20:CreditCardPayment						
Paypal API	Handle Paypal payments	UC19:Paypal Payment						
Payment	Initiate payment procedure and Handle the drive payment	UC7:EndDrive						
Subsystem	To fine the passenger that canceled the drive (25% of drives cost)	UC5:CancelDrive						
UserManagment SubSystem	Save driver's review and rating	UC8:RateDriver						
Ratings & Reports Subsystem	Offer rating after the drive ended and handle it	UC7:EndDrive						
	Cancel a drive within given time quota	UC5:CancelDrive						
Timer	Start Countdown before disabling the option to cancel drive	UC23:StartCancelTimer						
	Check for user inactivity every x time units	UC30:CheckForInactivity						
Mobile Phone GPS	Get the Passenger's current location in order to get nearby drivers	UC21:GetUserLocation						
Waze API	Get drivers within 30min range of passengers location	UC13:GetDrivers						
	Display the user with a live map of the drive	UC17:DisplayRoute						

#### Traceability Matrix

Fund	Req																U	С															
	PW	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32
1	5		Χ																														
2	5																								Χ								
3	5	Χ												Χ								Χ			Χ								
4	3											Χ		Χ																			
5	2											X		Χ																			
6	5	Χ			Χ							Χ		Χ											Χ								
7	4				Χ													Χ					Χ										
8	5				Χ	X												Χ	Χ				Χ				Χ	Х					
9	5						Χ	Х												Χ	Χ												
10	3							Χ	X																	Χ							
11	3					X	X													Χ	Χ			Χ									
12	3			Х																									X	Χ			
13	2									Χ	Х																		X				
14	1										Х																						
15	3							Х							Χ																		
16	2												Χ																				
17	1															Χ																	
18	1																															Χ	
19	3																																Χ
20	1																Χ							Χ							Χ		
21	5																												X				
	PW	5	5	3	5	5	5	5	3	2	2	5	2	5	3	1	1	5	5	5	5	5	5	3	5	3	5	5	5	3	1	1	3
Tota	I PW	10	5	3	14	8	8	11	3	2	3	10	2	15	3	1	1	9	5	8	8	5	9	4	15	3	5	5	10	3	1	1	3

#### **Conclusion**

We can use the traceability matrix to figure out which use cases are important, which are less, and which are nice to haves.

#### **High Priority Requirements**

REQ: 1, 2, 3, 6, 7, 8, 9, 21

these requirements are classified with priority 4 and 5.

We gave those requirements the highest priority because they are crucial to the basic behavior of our system, which is to connect between a driver and a passenger in order to perform a drive together.

these requirements are the "beating heart" of our system, and without them the system will loose from its purpose.

UCs: 13, 24, 4, 7, 1, 11, 28, 17, 22

These UCs are critical to our system.

We can see that they have a priority of 9 and above.

Without those, our system will be incomplete and key functionality of the system will be missed, causing the system to not work properly (if not work at all)

#### **Low Priority Requirements**

Req: 4, 5, 10, 11, 12, 13, 15, 16, 19

We gave those requirements a low priority of 2 and 3.

These requirements are features that are less critical to the system basic functionality, which is to connect between a driver and a passenger to perform a drive in a unifying system.

UCs: 2, 3, 5, 6, 8, 9, 10,12, 14, 18, 19, 20, 21, 23, 25, 26, 27, 29, 32

These UCs received priority from 3 to 8.

Those UCs help and support the high priority UCs and Functional requirements, and without those the system will function, but will not function at 100%.

Therefore, they are needed but they are not critical to the main purpose of the system.

#### Nice To Have

Req: 14,17,18,20

We gave those requirements the lowest priority of 1.

Those requirements will be "nice to haves" because they do not reflect a system functionality.

They are in the form of "features" that will be nice if were added to the system in a later version.

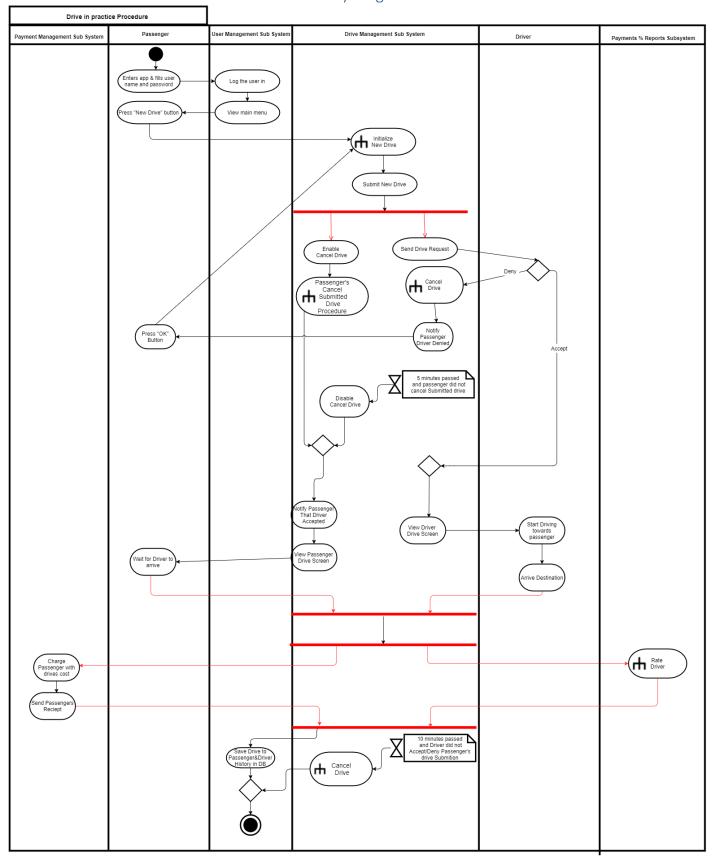
The system can work fluently without them.

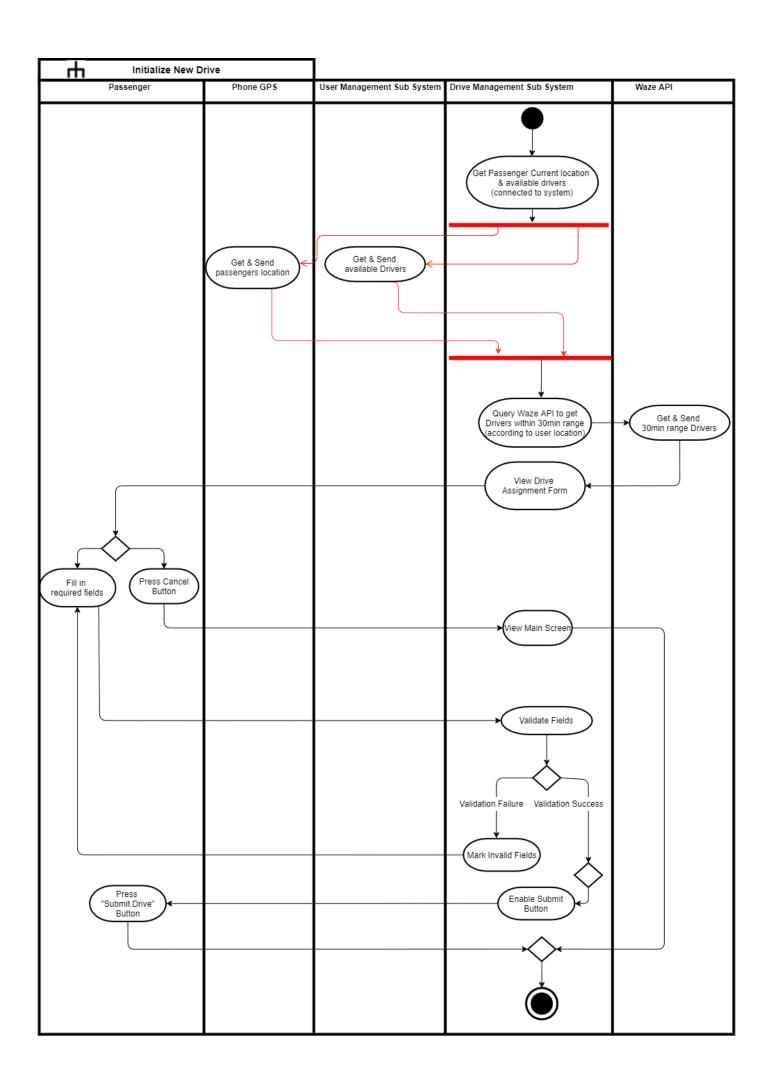
UCs:15, 16, 30, 31

These UCs received the lowest priority and are within the bounds of "nice to have", which mean that their development will be done in a later version (if developed at all) and that the system can do well without them at all.

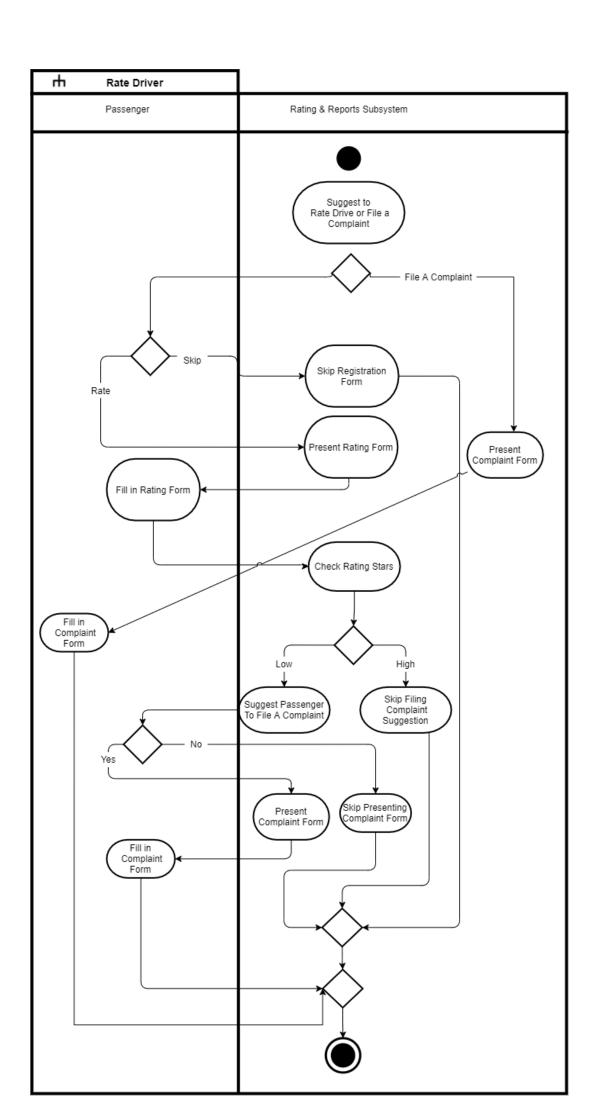
They are extensions of existing and functioning use cases and requirements.

### **Activity Diagrams**





## Passenger's Cancel Submitted Drive Procedure Payment Management Sub System Drive Management Sub System Passenger Press Cancel Drive Button Calculate cancelation fee 25% of drive cost) Notify Passenger For cancellation Fee "Cancel" "OK" View Drive Screen Again Fine the passenger with 25% of the Ride Cost Cancel Drive Notify Driver for drive cancellation



# Chapter IV – Design Class Diagram

