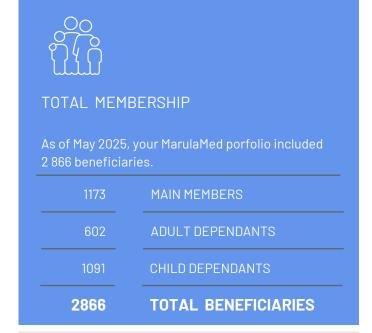


Period: January 2025 to May 2025

DEMOGRAPHIC PROFILE



A free child dependant means a child who is added to a member's plan without any additional monthly contribution. Your porfolio has:

- 106 free child dependants
- 985 paying child dependents

MEMBER AGE

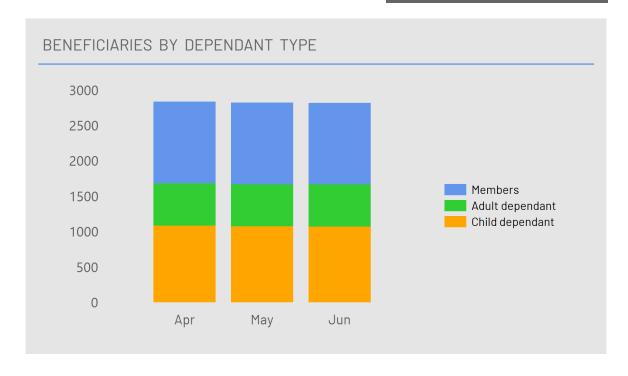
The average age of your membership is 46,3 years. This is younger than the MarulaMed average member age of 52,7 years.

FAMILY SIZE

The family size for your membership is 2,4. This is higher than the MarulaMed average family size of 2,1.

CHRONICITY

13,2% of your beneficiary base is registered for chronic conditions. This is lower than MarulaMed's beneficiary base of 22,9%.



DEMOGRAPHIC PROFILE



PENSIONER RATIO

The pensioner ratio for your portfolio is 6,6% which is lower than MarulaMed's pensioner ratio.



GENDER DISTRIBUTION

46,3% of your portfolio is male. 53,7% of your portfolio is female



COMMON OPTION

The majority (38,8%) of your porfolio is on Core Care.



NETWORK OPTION

64,4% of beneficiaries in your portfolio are on network plans. Network plans offer better value for money to members.

CARE INTENSITY INDEX

The care intensity index is an index that measures how "care-intensive" members in your portfolio are. The higher the care intensity, the higher the member's claims.



LOW

75,6%



MEDIUM

12,4%



HIGH

9,9%



INTENSIVE

1,9%

Approximately 0,2% of your porfolio has not yet been determined

BENEFICIARIES BY PROVINCE



Majority of your portfolio is based in:

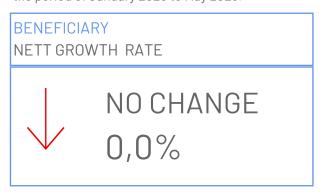
Gauteng

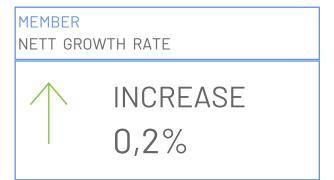
Western Cape

KwaZulu-Natal

GROWTH AND RETENTION

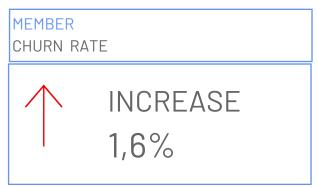
The nett growth rate indicates change in the number of people covered from your portfolio by MarulaMed for the period of January 2025 to May 2025.

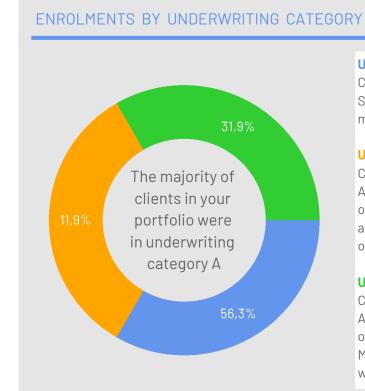




The churn rate indicates the rate at which the total people covered from your portfolio are either dropping off or growing for the period of January 2025 to May 2025.







Underwriting category A

Clients who haven't belonged to a registered South African medical scheme for 90 days or more before joining MarulaMed.

Underwriting category B

Clients who belonged to a registered South African medical scheme for a continuous period of 24 months or less before joining MarulaMed and become MarulaMed members within 90 days of leaving their previous scheme.

Underwriting category C

Clients who belonged to a registered South African medical scheme for a continuous period of more than 24 months before joining MarulaMed and become MarulaMed members within 90 days of leaving their previous scheme.

MEMBERSHIP SUMMARY

for the period January 2025 to May 2025

Existing	Student Care	Standard Care	Premier Care	Premier+ Care	Core Care	Core+ Care
Members	22	64	201	58	406	86
Adult dependants	0	9	116	39	210	50
Child dependants	0	2	183	59	444	110
Free child dependants	0	0	14	14	50	21
Total beneficiaries	22	75	500	156	1060	246
Average member age	22,6	39	48,3	50,1	45	45,2
Average beneficiary age	23	39	35,1	34,1	31,1	30
Chronic ratio	-	8,0%	11,8%	12,2%	11,4%	11,8%
Pensioner ratio	0,0%	12,0%	7,4%	8,3%	4,5%	4,9%
	Family Care	Family+ Care	BRONZE	SILVER	GOLD	PLATINUM
Existing						
Members	198	14	39	38	7	
Adult dependants	117	5	17	21	5	_
Child dependants	196	8	33	15	2	
Free child dependants	0	0	2	0	0	
Total beneficiaries	511	27	89	74	14	-
Average member age	48,3	49,8	50,2	56,1	67,3	-
Average beneficiary age	34,4	38,8	36,8	48,1	61	-
Chronic ratio	15,9%	18,5%	23,6%	35,1%	42,9%	-
Pensioner ratio	5,9%	3,7%	6,7%	31,1%	50,0%	_

ENROLMENT SUMMARY

for the period January 2025 to May 2025

Enrolments	Student Care	Standard Care	Premier Care	Premier+ Care	Core Care	Core+ Care
Members	1	1	7	-	11	1
Adult dependants	0	0	2	_	5	0
Child dependants	0	0	2	-	14	1
Free child dependants	0	0	0	-	3	0
Total beneficiaries	1	1	11	-	30	2
Average member age	18,3	31,3	42,7	-	42,4	43,8
Average beneficiary age	18,3	31,3	37,2	-	25,9	21,7
Chronic ratio	-	-	-	-	-	-
Pensioner ratio	0,0%	0,0%	9,1%	_	0,0%	0,0%
	Family Care	Family+ Care	BRONZE	SILVER	GOLD	PLATINUM
Enrolments						
Members	0	_	-	-	_	
Adult dependants	0	-	-	-	-	
Child dependants	1	_	_	_	_	
Free child dependants	0	-	-	-	-	_
Total beneficiaries	1	-	-	-	-	-
Average member age	0	_	_	_	_	
Average beneficiary age	0	_	_	_	_	_
Chronic ratio	_	_	_	_	_	
Pensioner ratio	0,0%	-	-	-	-	-

TERMINATIONS SUMMARY

for the period January 2025 to May 2025

Deceased	Student Care	Standard Care	Premier Care	Premier+ Care	Core Care	Core+ Care
Members	-	-	-	-	-	-
Adult dependants	-	-	-	-	-	-
Child dependants	-	-	-	-	-	-
Free child dependants	-	-	-	-	-	-
Total beneficiaries	-	-	-	-	-	-
Deceased	Family Care	Family+ Care	BRONZE	SILVER	GOLD	PLATINUM
Members	-	-	-	-	-	-
Adult dependants	-	-	-	-	-	-
Child dependants	-	-	-	-	-	-
Free child dependants	-	-	-	-	-	-
Total beneficiaries	-	-	-	-	-	-
Resigned	Student Care	Standard Care	Premier Care	Premier+ Care	Core Care	Core+ Care
Members	-	1	4	2	9	0
Adult dependants	-	0	1	1	3	1
Child dependants	-	0	2	4	9	1
Free child dependants	-	0	0	0	0	0
Total beneficiaries	-	1	7	7	21	2
Resigned	Family Care	Family+ Care	BRONZE	SILVER	GOLD	PLATINUM
Members	2		_	1	_	_
Adult dependants	0	-	-	0	-	-
Child dependants	0	-	-	5	-	-
Free child dependants	0	-	-	2	-	_
Total beneficiaries	2	-	-	6	-	-

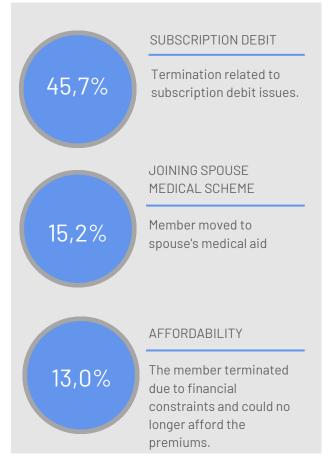
RESIGNATION ANALYSIS

for the period January 2025 to May 2025

Majority (45,7%) of resignations, 21 out of a total of 46 beneficiaries were on the Core Care option, and the average age of resigned beneficiaries was 29,9 years.

The chronic ratio for these resigned beneficiaries was 8,7%, and the pensioner ratio of your portfolio's resigned beneficiaries is 6,5%.

The top 3 reasons for resigning from MarulaMed were (featured right):





PLAN MOVEMENTS

for the period January 2025 to May 2025













Network movements

Move to a network plan	71	1568	-	3354	-
Move from a network plan	-	-	-	-	1
Other plan movements					
Upgrade	-	-	-	-	1
Downgrade	_	-	-	-	_







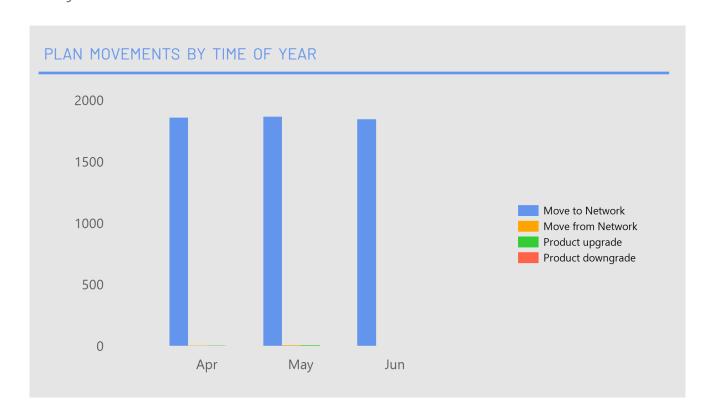






Network movements

Move to a network plan	-	78	271	-	-	-
Move from a network plan	3	3	-	-	-	-
Other plan movements						
Upgrade	3	3	-	-	-	_
Downgrade	_	_	_	_	_	-



CLAIMS ANALYSIS

The risk claims ratio for the period January 2025 to May 2025 for your portfolio is lower than MarulaMed's claims ratio.

Plans with risk claims ratio **below** MarulaMed's claims ratio

























Plans with risk claims ratio **above**MarulaMed's claims ratio

























CLAIMS BY SETTING



38,8% IN HOSPITAL

54,2%OUT OF HOSPITAL





7,0%
PREVENTATIVE CARE

^{*} Plans with coloured images belong to the above category.

TOP CLAIM AREAS

for the period January 2025 to May 2025



35,4% accounted for Pharmacies of your portfolio's claims.

26,1% accounted for Specialists of your portfolio's claims.

22,1% accounted for Hospitals of your portfolio's claims.

TOP CONDITIONS DIAGNOSED

Cardiovascular Diseases such as Coronary artery disease, cardiac failure, dysrhythmias, etc.

Portfolio

27,9% Lower incidence when compared to MarulaMed.

Essential (primary) Hypertension

Portfolio

5,5% Lower incidence when compared to MarulaMed.

Laboratory Examination

Portfolio

4,1% Lower incidence when compared to MarulaMed.

Mental health and psychiatric disorders such as depression, bipolar disorder, etc.

Portfolio

2,1% Lower incidence when compared to MarulaMed.

General Medical Examination

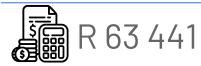
Portfolio

1,9% Lower incidence when compared to MarulaMed.

FOCUS ON HOSPITILISATION

for the period January 2025 to May 2025

AVERAGE COST PER ADMISSION



AVERAGE LENGTH OF STAY



The average event cost of a hospital admission for beneficiaries on your portfolio is R 63 441. This is lower than the average event cost of a hospital admission for MarulaMed.

The average length of stay for a hospital admission for beneficiaries on your portfolio is 3,5 days. This is shorter than the average length of stay for MarulaMed (3,6 days).

TOP HOSPITAL ADMISSIONS Fracture Of Other And Unspecified Parts Of Lumbar Spine And Pelvis, Closed R 673 157 37 days in hospital Pyothorax Without Fistula 15 days in hospital R 555 233 Stage Iv Decubitus Ulcer 63 days in hospital R 526 810 Fracture Of Neck Of Femur, Closed 27 days in hospital R 449 901 Benign Neoplasm: Cerebral Meninges 5 days in hospital R 380 813

FOCUS ON CHRONIC UTILISATION

for the period January 2025 to May 2025

377 (13,2%)

BENEFICIARIES ON YOUR
PORTFOLIO WERE
REGISTERED FOR
CHRONIC BENEFITS

R 631 406

PAID FOR BENEFITS

An average of R 1674,82 was paid for chronic benefits per registered beneficiary.

7,8% of your portfolio has 1 chronic condition.

3,0% of your portfolio has 2 chronic conditions.

0,7% of your portfolio has 3+ chronic conditions

TOP CHRONIC CONDITIONS



Hypertension 57,0%



Hyperlipidaemia 27,1%



Diabetes Mellitus Type 2 17,0%

TOP MARULAMED CHRONIC CONDITIONS



Hypertension



Hyperlipidaemia

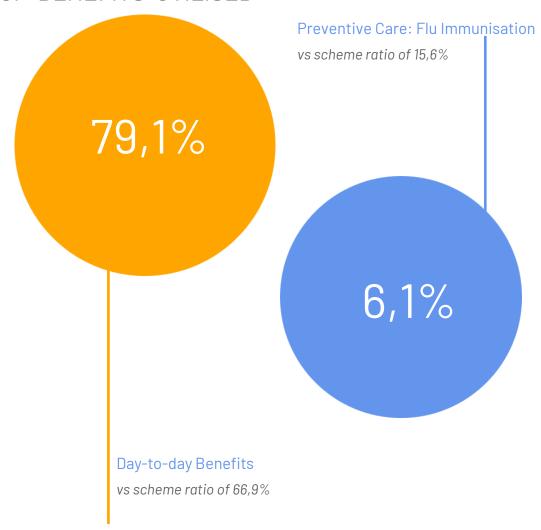


Diabetes Mellitus Type 2

FOCUS ON PREVENTATIVE CARE

for the period January 2025 to May 2025

TOP BENEFITS UTILISED



OTHER PREVENTATIVE BENEFITS

Care Extend: Additional Gp Consultation

Portfolio utilisation Scheme utilisation

5,8% 6,1%

Radiology & Pathology And Acute Medicine

Portfolio utilisation Scheme utilisation

4,6% 4,0%

Preventive Care: Prostate Test

Portfolio utilisation Scheme utilisation

4,4% 4,7%

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