4.2 Understanding the needs and expectations of interested parties

- Keep in mind the needs and expectations of interested parties
- Interested parties that are relevant to the ISMS span a whole variety
- Identify who might affect, or be affected by your business and your ISMS
- Differ from company to company

E.G.

Examples of interested parties include:

Customers, Regulators, Suppliers, Trade and Professional Associations, Information Security Experts, Staff and etc.