



## Milo update – February 2015

It's been a busy few weeks for the Milo team. The **Milo User Group** recently met in Glasgow to discuss progress and feed into the development of some of the new system areas. Work is proceeding well on the project to rebuild Milo on the Salesforce platform. When the new system is complete, it will greatly reduce support and development costs from current levels, and provide a better and more adaptable experience for users in the TSI network.

### Progress on new system

- Our new technology partner **Synovations** has set up the new **Milo Salesforce environment** with structures mirroring the existing system
- **Organisations, Contacts, Volunteer Registrations, Opportunities** and **Placements** have been successfully loaded to the new system from a test cut of data from the current Milo system
- The Milo team at SCVO has been carrying out initial **user acceptance testing** on the new system
- Synovations have met with Volunteer Scotland to plan work to ensure that **volunteer opportunities** will continue to feed the **Volunteer Scotland** website, and also to scope the work to feed **Volunteer Zone** opportunities back into Milo
- A new **Interaction Management** structure prototype has been designed and presented to MUG before being provided to Synovations
- A new **Historical data fields** structure prototype has been designed and presented to MUG before being provided to Synovations

### Next steps

- As previously stated, following discussion with the user group and the wider network, we have moved the planned migration date back from the end of March to enable TSIs to complete their annual reporting for 14/15 – we have arranged an extension with Sopra and Pulsant so that the existing Milo system will be supported until **June 30<sup>th</sup>**
- Everything remains on track to migrate to the new system in **May** – we'll be identifying an exact migration date and timescale soon in discussion with TSI leads and our technical colleagues at Volunteer Scotland
- We'll soon be purchasing some additional licences to allow advance testers from the User Group to start working with the test build
- We've been discussing the Milo enhancements list with the User Group – in the next couple of weeks we'll be sending a briefing to all Milo leads outlining the key changes and immediate improvements we hope to see following go-live day

If you'd like an opportunity to meet the new Milo technology partner, Synovations will be hosting an event on **Wednesday 25 February** at **The Gathering** entitled 'Transformation Through Technology' – if you'd like to find out more or book a place, [click here](#) for information.

If you'd like to discuss anything about the new Milo in greater detail, please get in touch with me by email or on 0141 559 5004. As always, you can drop an email to [milosupport@scvo.org.uk](mailto:milosupport@scvo.org.uk) for any Milo issues with the current system. The good news is some recurring issues will soon be a thing of the past!