#### Glossary for Loss Data Analytics

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#### Chapter 1

## Making Changes

First, open up our repository on GitHub here.

#### 1.1 Changing terms within exsiting chapters

- Click on the issues tab.
- Click on "create an issue".
- Indicate which chapters you want to make changes to in the title.
- Specify the terms and definitions you wish to change, add or remove.
- Click "Submit new issue".

#### 1.2 Uploading new chapters

- Click on the issues tab.
- Click on "create an issue".
- Indicate which chapters you want to make changes to in the title.
- Click on "selecting them" and upload the excel file and csv file.
- Click "Submit new issue".

## Chapter 2

## Terms and Descriptions by Chapter

#### 2.1 Chapter 1 Introduction to Loss Data Analytics

Term	Description
analytics	The process of using data to make decisions.  This process involves gathering data, understanding models of uncertainty,making general inferences, and communicating results
business intelligence	May focus on processes of collecting data, often through databases and data warehouses
business analytics	Utilizes tools and methods for statistical analyses of data
data science	Can encompass broader applications in many scientific domains
short-term	Contracts where the insurance coverage is typically provided for six months or a year
property insurance	In the US, policies such as renters and homeowners
casualty insurance	In the US, a policy such as auto that covers medical damages to people
nonlife or general insurance	In the rest of the world, property and casualty insurance are both known as nonlife or general insurance, to distinguish them from life insurance
underwriting	The process of classifying risks into homogenous categories and assigning policyholders to these categories, lies at the core of ratemaking. Policyholders within a class have similar risk profiles and so are charged thesame insurance price
ratemaking	Where analysts seek to determine the right price for the right risk
experience rating or merit rating claims adjustment	Modifying premiums with claims history The process of determining coverage, legal liability, and settling claims

Term	Description
claims leakage	Dollars lost through claims management inefficiencies
loss reserving	Setting aside money for unpaid claims
claim	At a fundamental level, insurance companies accept premiums in exchange for promises to indemnify a policyholder upon the uncertain occurrence of an insured event. This indemnification is known as a claim
severity	A positive amount is a key financial expenditure for an insurer. So, knowing only the claim amount summarizes the reimbursement to the policyholder
frequency	How often claims arise
pure premium or loss cost	The total severity divided by the number of claims
rating variables	Externally available variables useful in setting insurance rates and premiums

#### 2.2 Chapter 2 Frequency Modeling

Description
compensation from insurer to insured upon
the occurrence of an insured event
how often claims arise or how often insured
event occurs
amount of each payment for an insured event
expected number of claims (frequency) times
expected amount per claim (severity)
discrete frequency distribution and member of
(a, b, 0) class; for number of successes in a
fixed number of independent identical trials
with binary outcomes
discrete frequency distribution and member of
(a, b, 0) class; for number of successes until
we observe the r-th failure in independent
identical trials with binary outcomes
discrete frequency distribution and member of
(a, b, 0) class; for independent events occuring
at a constant rate in a certain time period
observed value of mass function
to find parameter values that produce the
largest likelihood
a unit covered by insurance
a numerical characteristic of a population
mixture of subgroups, each with their own
distribution
distribution used for modeling the data
to check for the goodness of fit of the fitted
distribution

## Chapter 3

# Terms and Chapter First Defined

Term	Chapter first defined
analytics	1
binomial distribution	2
business analytics	1
business intelligence	1
casualty insurance	1
$\operatorname{claim}$	1
claims adjustment	1
claims leakage	1
data science	1
expected cost	2
experience rating or merit rating	1
fitted distribution	NA
frequency	1
likelihood	NA
loss reserving	1
maximum likelihood estimator (mle)	2
mixture	NA
negative binomial distribution	NA
nonlife or general insurance	1
parameter	NA
Pearson chi-square statistic	NA
poisson distribution	2
property insurance	1
pure premium or loss cost	1
ratemaking	1
rating variables	1
risk	NA
severity	1
short-term	1
underwriting	1