Glossary for Loss Data Analytics

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Chapter 1

Terms and Descriptions by Chapter

1.1 Chapter 1 Terms

analytics

business intelligence

business analytics

data science

short-term

property insurance

casualty insurance

nonlife or general insurance

Underwriting

ratemaking

experience rating or merit rating claims adjustment

claims leakage

The process of using data to make decisions.

This process involves gathering data,
understanding models of uncertainty,making
general inferences, and communicating
results

May focus on processes of collecting data, often through databases and data warehouses

Utilizes tools and methods for statistical analyses of data

Can encompass broader applications in many scientific domains

Contracts where the insurance coverage is typically provided for six months or a year In the US, policies such as renters and homeowners

In the US, a policy such as auto that covers medical damages to people

In the rest of the world, property and casualty insurance are both known as nonlife or general insurance, to distinguish them from life insurance

The process of classifying risks into homogenous categories and assigning policyholders to these categories, lies at the core of ratemaking. Policyholders within a class have similar risk profiles and so are charged thesame insurance price

Where analysts seek to determine the right price for the right risk

Modifying premiums with claims history The process of determining coverage, legal liability, and settling claims

Dollars lost through claims management inefficiencies

loss reserving Setting aside money for unpaid claims claim At a fundamental level, insurance companies accept premiums in exchange for promises to indemnify a policyholder upon the uncertain occurrence of an insured event. This indemnification is known as a claim severity A positive amount is a key financial expenditure for an insurer. So, knowing only the claim amount summarizes the reimbursement to the policyholder frequency How often claims arise pure premium or loss cost The total severity divided by the number of claims rating variables Externally available variables useful in setting insurance rates and premiums claim compensation from insurer to insured upon the occurrence of an insured event

1.2 Chapter 2 Terms

claim

Frequency

Severity expected cost

binomial distribution

negative binomial distribution

poisson distribution

likelihood maximum likelihood estimator (mle)

risk parameter mixture

fitted distribution Pearson chi-square statistic compensation from insurer to insured upon the occurrence of an insured event how often claims arise or how often insured event occurs

amount of each payment for an insured event expected number of claims (frequency) times expected amount per claim (severity) discrete frequency distribution and member of

(a, b, 0) class; for number of successes in a fixed number of independent identical trials with binary outcomes

discrete frequency distribution and member of (a, b, 0) class; for number of successes until we observe the r-th failure in independent identical trials with binary outcomes discrete frequency distribution and member of (a, b, 0) class; for independent events occuring

at a constant rate in a certain time period observed value of mass function to find parameter values that produce the

to find parameter values that produce the largest likelihood

a unit covered by insurance a numerical characteristic of a population mixture of subgroups, each with their own distribution

distribution used for modeling the data to check for the goodness of fit of the fitted distribution

Chapter 2

Terms and Chapter First Defined

analytics	1
binomial distribution	2
business analytics	1
business intelligence	1
casualty insurance	1
claim	1
claim	NA
claims adjustment	1
claims leakage	1
data science	1
expected cost	2
experience rating or merit rating	1
fitted distribution	NA
frequency	1
Frequency	2
likelihood	NA
loss reserving	1
maximum likelihood estimator (mle)	2
mixture	NA
negative binomial distribution	NA
nonlife or general insurance	1
parameter	NA
Pearson chi-square statistic	NA
poisson distribution	2
property insurance	1
pure premium or loss cost	1
$\operatorname{ratemaking}$	1
rating variables	1
risk	NA
severity	1
Severity	2
short-term	1
Underwriting	1