

Loss Data Analytics

An open text authored by the Actuarial Community

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Preface

Date: 01 October 2018

Book Description

Loss Data Analytics is an interactive, online, freely available text.

- The online version contains many interactive objects (quizzes, computer demonstrations, interactive graphs, video, and the like) to promote *deeper learning*.
- A subset of the book is available for *offline reading* in pdf and EPUB formats.
- The online text will be available in multiple languages to promote access to a *worldwide audience*.

What will success look like?

The online text will be freely available to a worldwide audience. The online version will contain many interactive objects (quizzes, computer demonstrations, interactive graphs, video, and the like) to promote deeper learning. Moreover, a subset of the book will be available in pdf format for low-cost printing. The online text will be available in multiple languages to promote access to a worldwide audience.

How will the text be used?

This book will be useful in actuarial curricula worldwide. It will cover the loss data learning objectives of the major actuarial organizations. Thus, it will be suitable for classroom use at universities as well as for use by independent learners seeking to pass professional actuarial examinations. Moreover, the text will also be useful for the continuing professional development of actuaries and other professionals in insurance and related financial risk management industries.

Why is this good for the profession?

An online text is a type of open educational resource (OER). One important benefit of an OER is that it equalizes access to knowledge, thus permitting a broader community to learn about the actuarial profession. Moreover, it has the capacity to engage viewers through active learning that deepens the learning process, producing analysts more capable of solid actuarial work. Why is this good for students and teachers and others involved in the learning process?

Cost is often cited as an important factor for students and teachers in textbook selection (see a recent post on the \$400 textbook). Students will also appreciate the ability to “carry the book around” on their mobile devices.

Why loss data analytics?

Although the intent is that this type of resource will eventually permeate throughout the actuarial curriculum, one has to start somewhere. Given the dramatic changes in the way that actuaries treat data, loss data seems like a natural place to start. The idea behind the name *loss data analytics* is to integrate classical loss data models from applied probability with modern analytic tools. In particular, we seek to recognize that big data (including social media and usage based insurance) are here and high speed computation s readily available.

Project Goal

The project goal is to have the actuarial community author our textbooks in a collaborative fashion.

To get involved, please visit our Loss Data Analytics Project Site.

Acknowledgements

Edward Frees acknowledges the John and Anne Oros Distinguished Chair for Inspired Learning in Business which provided seed money to support the project. Frees and his Wisconsin colleagues also acknowledge a Society of Actuaries Center of Excellence Grant that provided funding to support work in dependence modeling and health initiatives.

We acknowledge the Society of Actuaries for permission to use problems from their examinations.

We thank Rob Hyndman, Monash University, for allowing us to use his excellent style files to produce the online version of the book.

We thank Yihui Xie and his colleagues at Rstudio for the R bookdown package that allows us to produce this book.

We also wish to acknowledge the support and sponsorship of the International Association of Black Actuaries in our joint efforts to provide actuarial educational content to all.



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- Vytautas Brazauskas, University of Wisconsin - Milwaukee
- Chun Yong Chew, Universiti Tunku Abdul Rahman (UTAR)
- Eren Dodd, University of Southampton
- Gordon Enderle, University of Wisconsin - Madison
- Rob Erhardt, Wake Forest University
- Liang (Jason) Hong, Robert Morris University
- Hirokazu (Iwahiro) Iwasawa
- Himchan Jeong, University of Connecticut
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- Samuel Kolins, Lebanon Valley College
- Andrew Soon-Yong Kwon, Zurich Re
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- Mark Maxwell, University of Texas at Austin
- Tatjana Miljkovic, Miami University
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Chapter 12

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Bonus-Malus

Bonus-malus system, which is used interchangeably as “no-fault discount”, “merit rating”, “experience rating” or “no-claim discount” in different countries, is based on penalizing insureds who are responsible for one or more claims by a premium surcharge, and awarding insureds with a premium discount if they do not have any claims (Frangos and Vrontos, 2001). Insurers use bonus-malus systems for two main purposes; firstly, to encourage drivers to drive more carefully in a year without any claims, and secondly, to ensure insureds to pay premiums proportional to their risks which are based on their claims experience.

NCD and Experience Rating

No Claim Discount (NCD) system is an experience rating system commonly used in motor insurance. NCD system represents an attempt to categorize insureds into homogeneous groups who pay premiums based on their claims experience. Depending on the rules in the scheme, new policyholders may be required to pay full premium initially, and obtain discounts in the future years as a results of claim-free years.

Hunger for Bonus

An NCD system rewards policyholders for not making any claims during a year, or in other words, it grants a bonus to a careful driver. This bonus principle may affect policy holders’ decisions whether to claim or not to claim, especially when involving accidents with slight damages, which is known as ‘hunger for bonus’ phenomenon (Philipson, 1960). The option of ‘hunger for bonus’ implemented on insureds under an NCD system may reduce insurers’ claim costs, and may be able to offset the expected decrease in premium income.

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Interval Variables

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16.1.1 Conditional Distribution

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Continuous Case

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Discrete Case

Continuous Case

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Placeholder

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17.3.2 MLE and Model Validation