
Software Requirements Specification for

SMOOTEA Learning Access & Class Enrollment System (SLACES)

Version 2.0

Prepared by

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Table of Contents

| | |
|--|-----------|
| 1. Introduction (proposal) | 4 |
| 1.1. Purpose | 4 |
| 1.2. Document Conventions | 4 |
| 1.3. Intended Audience and Reading Suggestions..... | 5 |
| 1.4. Project Scope | 5 |
| 1.5. References | 7 |
| 2. Overall Description | 8 |
| 2.1. Product Perspective | 8 |
| 2.2. Product Features | 9 |
| 2.3. User Classes and Characteristics | 10 |
| 2.4. Operating Environment | 11 |
| 2.5. Design and Implementation Constraints..... | 13 |
| 2.6. User Documentation..... | 13 |
| 2.7. Assumptions and Dependencies | 14 |
| 3. System Features (use case + description) | 16 |
| 3.1 Use Case Diagram | 16 |
| 3.2 Use Case Description | 17 |
| 4.0 External Interface Requirements | 28 |
| 4.1. User Interfaces | 28 |
| 4.2. Hardware Interfaces | 28 |
| 4.3. Software Interfaces | 28 |
| 4.4. Communications Interfaces | 30 |
| 4.5 System Interfaces | 31 |
| 5. Other Nonfunctional Requirements | 40 |
| 5.1. Performance Requirements..... | 40 |
| 5.2. Safety Requirements | 40 |
| 5.3. Security Requirements | 40 |
| 5.4. Software Quality Attributes | 41 |
| 6. Other Requirements..... | 42 |
| Appendix A: Glossary..... | 42 |

| | |
|--|-----------|
| Appendix B: Analysis Models | 44 |
| Appendix C: Issues List..... | 60 |

1. Introduction (proposal)

1.1. Purpose

Due to the operational issues being experienced by SMOOTEA Academy especially in managing the enrolment of classes and access to learning using manual and disjointed processes, Smootea Learning Access & Class Enrollment System (SLACES) was created as a centralized system. The objective of this Software Requirement Specification (SRS) document is to outline the requirements and design of SLACES which is expected to eliminate the former practice of using static websites, manual verification of invoices and the use of third party applications like Facebook and WhatsApp.

SLACES will facilitate and automate the admission and access to learning contents by students and offer administrators effective tools to manage classes, invoices and materials. The system will allow introducing role-based dashboards, secure invoice code validation, and real-time progress tracking to improve the educational experience, decrease the administrative burden, and increase the efficiency of the operations of SMOOTEA Academy.

All the stakeholders in the development, implementation, and future improvement of the SLACES platform will take this SRS as a guide to ensure that the system is in line with the academy objectives of scalability, security, and professionalism in digital learning delivery.

1.2. Document Conventions

| Convention | Description |
|-------------------|--|
| Font Size | The header will include a font size of 12. The subheader is going to have a font size of 12. Font size 11 will be used for writing written material. |
| Font Type | The font used for the header, subheader and written content is Arial. |
| Bold | It will be used to highlight headers and subheaders, as well as focusing on some contents titles. |
| SRS | Stands for System Requirement Specification |
| DB | Stands for database |
| SSD | Stands for system sequence diagram |

1.3. Intended Audience and Reading Suggestions

The current Software Requirements Specification (SRS) document of the Smootea Learning Access & Class Enrollment System (SLACES) is targeted mainly to the system developers, SMOOTEA Academy administrators and students. The developers must pay attention to the sections of System Requirements, Functional Requirements, and Database Design which are the technical details needed to construct, integrate, and support the system, such as data structures, user roles, and implementation of features. The administrators will find the sections of the Functional Requirements, Use Case Descriptions, and User Interface Prototype useful in guiding them on how to manage invoices, classes, materials and student enrollments as well as how to understand the working flow of the system and the administrative controls. The students are advised to consult the Functional Requirements and Use Case Descriptions to understand how to register, enroll in classes, find and use learning materials and track their progress. The document has clear headings and a well-developed table of contents to enable every reader to find the information that is most applicable to his or her role and responsibilities within the SLACES platform.

1.4. Project Scope

SMOOTEA Learning Access & Class Enrollment System is a web-based system designed to be used by SMOOTEA Academy in order to make the process of class enrollment and access to learning materials as simple as possible. The system has two main users, namely, the students who have bought online classes in the academy and the administrators who control the information about the classes and the access of the students.

The system will be an internal system by SMOOTEA Academy via a web browser where students will be able to register and access their respective classes. After registration, the students will be asked to input a unique invoice number that they received during the purchase. The system will check the code with the records that are in the database. When the information is a match, the student will be allowed to access the corresponding class information without any manual authorization by the administrator.

Under this system, the management of all classes are centralised and this leads to less administrative burden and delivery of content to the students at a faster rate. The system will cover user registration and authentication, invoice code validation, role-based access control (student and admin), administration of class and invoice records on the admin side, progress tracking and student dashboards to access the enrolled classes and digital materials. Nonetheless, integration with payment gateways, external social media APIs, automated certificate generation, and live online classes are not part of this project.

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

This project was developed using the Waterfall methodology, following a structured and sequential process from requirements gathering and analysis, through system design and implementation and deployment.

1.5. References

Book

Glinz, M., Loenhoud, H. van, Staal, S., & Bühne, S. (n.d.). *Handbook for the Cpre FoundationLevel according to the Ireb Standard* (First Release, Vol. 1.0.0).

John W. Satzinger, Robert B. Jackson, Stephen D. Burd. *System Analysis And Design in a Changing World* (7th edition) .

Website

Bandakkanavar, R. (2023, May 8). Software Requirements Specification document with example. Krazytech. <https://krazytech.com/projects/sample-software-requirements-specificationsrs-report-airline-database>

2. Overall Description

2.1. Product Perspective

The Smootea Learning Access & Class Enrollment System (SLACES) is created as an independent web-based solution that meets the specific requirements of SMOOTEA Academy internally. It is not a mere improvement or supplement to existing social media or e-commerce systems but is a complete system that would substitute the earlier manual and scattered procedures of enrolling in classes, accessing materials and managing students. Before SLACES, SMOOTEA Academy used to depend on static websites, manual verification of invoices, third-party platforms like Facebook and WhatsApp to deliver content and communicate. The approaches created inefficiencies, security issues, and absence of centralized control. SLACES is an automated and modernized system that automates and modernizes all the fundamental academic processes such as student registration, enrolling students in classes based on invoices, management of learning materials, and tracking progress. The system is much more efficient in its operation and user experience by adding secure authentication, student and admin role-based dashboards, and centralized data management. SLACES removes the administrative overhead of manual approvals and external communication, and gives immediate access to courses and resources to students and simplifies class management to administrators. The system architecture has two primary user interfaces, which are the student dashboard and the admin dashboard. They are closely connected, which gives the possibility to update in real-time and transparently manage classes, invoices, materials, and enrollments. The independent and centralized nature of SLACES enables SMOOTEA Academy to expand its educational services, guard intellectual property, and ensure uniformity in the quality-of-service delivery, which is a testament to the innovative and professional approach of the academy to online learning.

2.2. Product Features

| Use Case | Admin | Student |
|-------------------------------|---|--|
| Log In | Insert username and password to log into the system. | Insert username and password to log into the system. |
| Manage Classes | Create, edit, delete, and view classes; assign instructors and upload thumbnails. | No access. |
| Manage Invoices | Upload, edit and delete invoice records for student enrollment. | No access. |
| Manage Class Materials | Upload, edit, delete materials (PDF, video, links) for any class. | No access. |
| View Enrolled Students | View list of enrolled students, their progress, and filter by class/status. | No access. |
| Join New Class | No access. | Submit invoice code and email to enroll in class; access is granted if valid. |
| View My Classes | No access. | View list of enrolled classes, including title, instructor, progress, and access button. |
| Access Class Materials | No access. | View, download, and mark materials as done/undone for enrolled classes. |
| Track Progress | View and monitor student progress/completion for each class/material. | Mark materials as done/undone; view personal progress in dashboard. |
| Contact Admin | No access (unless as a support recipient). | Open WhatsApp chat or link to contact admin for help. |

2.3. User Classes and Characteristics

Smootea Learning Access & Class Enrollment System (SLACES) is a system that will facilitate the two key user categories in SMOOTEA Academy, Admin and Student, with their respective roles and access rights in the learning management process.

1. Admin

Characteristics:

Admins take care of the whole system management and maintenance. They are also responsible to create, update and delete classes and materials, upload invoice records of students enrolled in the classes, track the progress of the students, manage user accounts and keep track of all the students enrolled in the classes. The advanced features available to admins include the ability to create dashboards of classes, upload materials (PDF, video, links), and analytics that can be used to monitor student engagement and completion rates.

Use Frequency:

Moderate- The admins normally communicate with the system when setting up classes, in the course of management of the material, and in regular checkups of the student enrollments and progress.

Privilege Levels:

High- Admins have complete control of system configuration, class and material management, invoice management and user management. They have full access to the modules and are able to execute important functions that influence the platform structure and data integrity.

Technical Expertise:

Moderate to Advanced-Admins need to be conversant with web-based interfaces, content management, and administration workflows. Database interactions and report generation may be needed in their activities.

2. Student

Characteristics:

Students are the main users of the system, and they register in classes through special invoice codes and get learning materials offered by the academy. Their primary activities involve creating an account, enrolling in new classes, viewing the list of classes enrolled in, course materials, progress, and reaching out to the admin in case of any issues. The students are restricted to access that is narrowly based on their enrollment and learning activities.

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

Use Frequency:

Regular usage - The frequent use of SLACES by students is to enroll in a class, access materials, monitor progress, and request help, particularly during active learning times.

Privilege Levels:

Limited - The students are only able to view and interact with their classes and materials, and are not able to manage classes, materials, or other users. They have limited permissions to functions that are required in learning and tracking of progress.

Technical Expertise:

Basic to Moderate - The students are supposed to know the basics of web navigation and the system usage, including registration, logging in, entering the invoice codes, and accessing the learning resources. The system is made to be user-friendly and accessible to the users who have different levels of digital literacy.

2.4. Operating Environment

Hardware

Table 2.4.1 Hardware Description

| Item | Description |
|-------------------------------|--|
| Central Processing Unit (CPU) | Intel(R) Core(TM) i5-1035G1 CPU @ 1.00GHz 1.19 GHz |
| Graphic Processing Unit (GPU) | Integrated Intel UHD Graphics |
| Solid State Drive (SSD) | KINGSTON SNV2S1000G |
| Random Access Memory (RAM) | 12GB DDR4 (HyperX) |
| Power Supply | Standard laptop AC adapter, Output: 19V DC, 2.37A, 45W; Input: 100~240V AC 50/60Hz universal |
| Keyboard | PC/AT Enhanced PS/2 Keyboard (101/102-Key) |
| Mouse | Logitech wired mouse |

Operating System

Table 2.4.2 Operation System Description

| Item | Description |
|---------------------|------------------------|
| Window 10 and above | Version 2202 and above |

Software

| Item | Description |
|------------------------------|------------------------------------|
| Visual Studio Code | Version 1.90 |
| MySQL/phpMyAdmin | MySQL database with phpMyAdmin GUI |
| Internet Browser | Microsoft Edge / Google Chrome |
| Apache HTTP Server / Laragon | Local development environment |
| Laravel Framework | PHP backend framework |
| StarUML / Draw.io | Design and diagramming tools |
| Microsoft Word | For documentation |
| WhatsApp Messenger | For communication |
| GitHub / Git | Version control |
| Antivirus/Firewall | McAfee |

Table 2.4.3 Software Description

2.5. Design and Implementation Constraints

| Types of Constraints | Constraints |
|-----------------------------|--|
| Network | <ul style="list-style-type: none">- The user access to SLACES may be compromised due to irregular internet connection and delay in enrollment or downloading of material.- The bandwidth, particularly when uploading files of large size (PDFs, videos), could be a problem in the effective sharing of material. |
| Software | <ul style="list-style-type: none">- Data format inconsistencies (PDF, video) or integration with external APIs (e.g., WhatsApp) may require specialized handling or skillsets.- The accessibility can be affected by compatibility problems between various operating systems (Windows, MacOS, mobile browsers).- Potential recurring license costs for third-party tools (e.g., Laravel, design tools, antivirus). |
| Hardware | <ul style="list-style-type: none">- Limited device processing power or memory, especially on older laptops or mobile devices, can affect performance and responsiveness.- Outdated or restricted input/output devices (e.g., keyboard, mouse, screen size) may reduce usability for some users.- Devices with short battery life or overheating may require additional power management or cooling solutions for extended use. |
| Tools and Database | <ul style="list-style-type: none">- Complex queries or advanced reporting needs may demand further optimization or migration to more powerful database solutions.- Current database or local server configuration could have scalability constraints that will limit expansion or growth of users in the future. |

2.6. User Documentation

The Smootea Learning Access & Class Enrollment System (SLACES) has user documentation that is intended to guide students and administrators to learn how to use the platform. Users will be given comprehensive user guides on how to register, enroll into classes via invoice codes, access learning materials, monitor progress and contact support. Administrators will also be provided with separate manuals, which will be aimed at class setup, invoice management, material uploads, student progress monitoring, and administrative functions.

Besides step-by-step guidelines, Frequently Asked Questions (FAQs) will be provided to answer general questions about the account management, enrollment problems, and access to materials. To

make sure that users are familiar with the terms used on the platform, a glossary will be provided that will explain the terms and roles specific to the system. Troubleshooting will provide answers to common issues that may arise during the log in process, enrollment or downloading of materials.

There will be user interface guidelines and navigation hints that will make the users get acquainted with the dashboard designs and major functions. All the documentation materials will be presented in an online help portal, downloadable PDF guides, and brief video tutorials, according to the SMOOTEA Academy level of clarity and accessibility. These resources are meant to facilitate an easy onboarding process and future support of all SLACES users.

2.7. Assumptions and Dependencies

The SLACES's performance is dependent on a few basic assumptions and external conditions. Assumptions are things we assume to happen, such as the availability of certain devices and the fact that communication follows established standards. Dependencies occur when we rely on other resources, such as specialized databases or delivery services. Clearing out these assumptions and dependencies ensures that the system functions well for Smootea. More information about them is provided below:

- Assumed that every user (students and administrators) will be connected to the internet with a stable connection and enough server resources to facilitate user registration, enrolling in classes and accessing learning materials. System access could be interfered with by any network interruptions or server downtimes, which could affect learning processes.
- The system will rely on the stable hardware and software infrastructure, such as the current laptops/desktops, compatible operating system, and the functioning backend server/database (e.g., MySQL, phpMyAdmin, Laravel). Performance and user experience can be affected by technical failures or outdated devices.
- Presumes that every user will input data correctly and consistently, such as the correct email addresses, invoice codes and classes. Improper or variable data entry can lead to enrollment errors, access problems or tracking of progress.
- The academic records should be updated regularly and with integrity, including invoice lists, class details and uploaded materials, as the success of the system will rely on it. The lack of or old data may hinder the enrollment and access to class

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

materials by the students.

- SLACES presupposes the compatibility with the organizational policies of SMOOTEA Academy, such as the data privacy, access control, and intellectual property management. The system configuration or workflows might need to be changed in case of any changes in these policies.
- The system depends on the external resources like third-party tools (e.g., WhatsApp integration to support), web browsers, and antivirus solutions. These resources may have interruptions, incompatibility, or policy change, which can affect the system operation.

These assumptions and dependencies need to be clarified and monitored to ensure reliable, secure, and effective learning management to all users.

3. System Features (use case + description)

3.1 Use Case Diagram

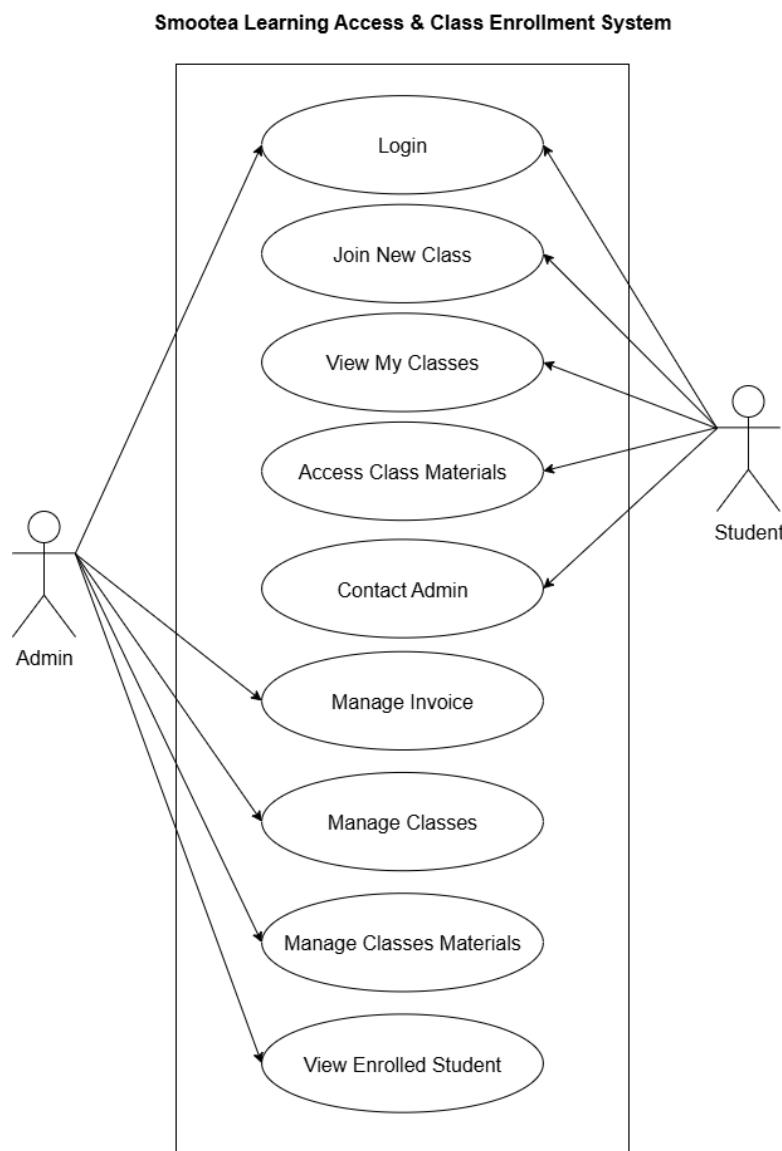


Figure 3.1.1 Use Case Diagram

3.2 Use Case Description

The Use Case Description describes the interactions of the users and the system in details of each functional requirement. It explains the situations where the users (students and admins) will interact with the system to carry out certain tasks. Every use case contains the goal, the sequence of actions, players, the system response, and exceptions to provide a complete picture and traceability of system functions.

Table 3.2.1 Use Case Description Login

| | | | | | |
|-----------------------|--|--|--|--|--|
| Use Case ID | UC-B01 | | | | |
| Created By | Nur Syafika Alya | | | | |
| Use Case Name | Login | | | | |
| Scenario | A user (student or admin) wants to log into the system to access their dashboard. | | | | |
| Triggering Event | User clicks the "Login" button from the landing page. | | | | |
| Brief Description | This function allows users who have registered to log in using their email and password. Based on their role (student or admin), they will be redirected to the appropriate dashboard. | | | | |
| Actor | Student / Admin | | | | |
| Related Use Case | Join New Class, View My Classes | | | | |
| Stakeholder | Admin and Student | | | | |
| Pre-Conditions | User must be registered in the system. Login form must be accessible. | | | | |
| Post Conditions | User is authenticated and redirected to their respective dashboard. | | | | |
| Flow Activities | ACTOR | SYSTEM | | | |
| | 1.0 User clicks on the Login button. | 1.1 System displays the login form 1.4 System validates the credentials. [E1: Invalid Credentials] 1.5 If valid, system identifies user role. 1.6 System redirects user to corresponding dashboard. | | | |
| Exceptions Conditions | [E1: Invalid Credentials] System will display "Invalid email or password" if the login fails. | | | | |
| Special Requirements | <ul style="list-style-type: none"> • The system must support role-based redirection upon login. • Passwords must be encrypted and securely stored. | | | | |
| Assumptions | <ul style="list-style-type: none"> • User accounts are already created in the system. • Roles are assigned during or after registration | | | | |

| | |
|------------------|---|
| Notes and Issues | - |
|------------------|---|

Table 3.2.2 Use Case Description Join Class

| Use Case ID | UC-S01 | | | | | | | | | | | | | | |
|---|---|-------|--------|---|--|--|--|-------------------------------|---|--|---|--|---|--|--|
| Created By | Nur Syafika Alya | | | | | | | | | | | | | | |
| Use Case Name | Join New Class | | | | | | | | | | | | | | |
| Scenario | A student who has already purchased a class wants to enter their invoice code to join and access the class. | | | | | | | | | | | | | | |
| Triggering Event | Student clicks “Join New Class” and submits invoice code. | | | | | | | | | | | | | | |
| Brief Description | This function allows a student to enroll in a class using a unique invoice number received during purchase. If the code and email match a record in the system, the student is enrolled in the class. | | | | | | | | | | | | | | |
| Actor | Student | | | | | | | | | | | | | | |
| Related Use Case | Login | | | | | | | | | | | | | | |
| Stakeholder | Student, Admin | | | | | | | | | | | | | | |
| Pre-Conditions | User must be logged in and use the same email as in their invoice. The invoice data must already be uploaded by the admin. | | | | | | | | | | | | | | |
| Post Conditions | Student is enrolled in the class and the class will appear in their dashboard. | | | | | | | | | | | | | | |
| Flow Activities | <table border="1"> <thead> <tr> <th>ACTOR</th> <th>SYSTEM</th> </tr> </thead> <tbody> <tr> <td>1.0 Student navigates to “Join New Class”</td> <td>1.1 System displays the invoice code input form.</td> </tr> <tr> <td>1.2 Student enters their invoice number.</td> <td>1.4 System checks if the invoice exists.</td> </tr> <tr> <td>1.3 Student submits the form.</td> <td>1.5 System checks if the invoice matches student’s email.</td> </tr> <tr> <td></td> <td>1.6 If valid, system links the student to the class. [E1: Invalid Code] [E2: Code Already Used]</td> </tr> <tr> <td></td> <td>1.7 System redirects to student dashboard with class now visible.</td> </tr> </tbody> </table> | ACTOR | SYSTEM | 1.0 Student navigates to “Join New Class” | 1.1 System displays the invoice code input form. | 1.2 Student enters their invoice number. | 1.4 System checks if the invoice exists. | 1.3 Student submits the form. | 1.5 System checks if the invoice matches student’s email. | | 1.6 If valid, system links the student to the class. [E1: Invalid Code] [E2: Code Already Used] | | 1.7 System redirects to student dashboard with class now visible. | | |
| ACTOR | SYSTEM | | | | | | | | | | | | | | |
| 1.0 Student navigates to “Join New Class” | 1.1 System displays the invoice code input form. | | | | | | | | | | | | | | |
| 1.2 Student enters their invoice number. | 1.4 System checks if the invoice exists. | | | | | | | | | | | | | | |
| 1.3 Student submits the form. | 1.5 System checks if the invoice matches student’s email. | | | | | | | | | | | | | | |
| | 1.6 If valid, system links the student to the class. [E1: Invalid Code] [E2: Code Already Used] | | | | | | | | | | | | | | |
| | 1.7 System redirects to student dashboard with class now visible. | | | | | | | | | | | | | | |
| Exceptions Conditions | <p>[E1: Invalid Code] – System displays error “Invoice not found or mismatched email.”</p> <p>[E2: Code Already Used] – System displays “This code has already been used.”</p> | | | | | | | | | | | | | | |
| Special Requirements | <ul style="list-style-type: none"> Each invoice number can only be used once and is tied to a specific email. | | | | | | | | | | | | | | |

| | |
|------------------|---|
| | <ul style="list-style-type: none"> Email entered during registration must match the one used in payment. |
| Assumptions | <ul style="list-style-type: none"> Admin has uploaded invoice data beforehand. Student is using the correct email used during class purchase. |
| Notes and Issues | - |

Table 3.2.3 Use Case Description View My Classes

| | | |
|-------------------|--|---|
| Use Case ID | UC-S02 | |
| Created By | Nur Syafika Alya | |
| Use Case Name | View My Classes | |
| Scenario | A student wants to view all classes they are currently enrolled in. | |
| Triggering Event | Student logs in and clicks on “My Classes” from the dashboard. | |
| Brief Description | This function allows the student to see a list of classes they are enrolled in, along with basic information such as title, progress and access button | |
| Actor | Student | |
| Related Use Case | Join New Class, Access Class Materials | |
| Stakeholder | Student | |
| Pre-Conditions | User must be logged in and already enrolled in at least one class. | |
| Post Conditions | System displays a list of all classes the student has joined. | |
| Flow Activities | ACTOR | SYSTEM |
| | 1.0 Student logs in and accesses the dashboard. 1.2 Student clicks on “Classes”. | 1.1 System fetches enrollment data for the logged-in user. 1.3 System filters all classes linked to the student. [E1: No Enrollment Found] – System displays “You are not enrolled in any class yet.” 1.4 System displays list of class cards showing title, instructor, and “View Class” button. |
| Exceptions | [E1: No Enrollment Found] – System displays “You are not | |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

| | |
|----------------------|--|
| Conditions | enrolled in any class yet." |
| Special Requirements | <ul style="list-style-type: none"> • Display should be clear and mobile-friendly. • Each class card should include course title and instructor. • View Class button must only be active for enrolled classes. |
| Assumptions | <ul style="list-style-type: none"> • Enrollment data has been created correctly via valid invoice. • User is assigned student role. |
| Notes and Issues | - |

Table 3.2.4 Use Case Description Access Class Materials

| | | |
|---|--|--|
| Use Case ID | UC-S03 | |
| Created By | Nur Syafika Alya | |
| Use Case Name | Access Class Materials | |
| Scenario | A student wishes to view and interact with learning content for a specific class they are enrolled in, including marking materials as done for progress tracking. | |
| Triggering Event | Student clicks the "View Class" button from their class list. | |
| Brief Description | This function allows the student to access all learning materials (PDFs, videos, links) associated with their enrolled class, and to mark individual materials as done to track their progress and update their completion percentage. | |
| Actor | Student | |
| Related Use Case | View My Classes | |
| Stakeholder | Student, Admin | |
| Pre-Conditions | <ul style="list-style-type: none"> • Student must be logged in. • Student must be enrolled in the selected class. • Materials must have been uploaded by admin. • Enrollment and material relationships must exist in the database. | |
| Post Conditions | <ul style="list-style-type: none"> • Student successfully views or downloads class materials. • Student can mark materials as done/undone, affecting their progress. • Progress/completion percentage is recalculated and reflected in dashboard and admin views. • Enrollment status may be updated (pending/active/completed). | |
| Flow Activities | ACTOR | SYSTEM |
| | 1.0 Student clicks on "My Classes". | 1.1 System loads the list of classes the student is enrolled in. [E2: Unauthorized Access] – System blocks access if the student is not enrolled in the class. |
| 1.2 Student clicks on "View Class" for a class. | | |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

| | | |
|-----------------------|---|---|
| | <p>1.4 Student selects a material (e.g. PDF, video, link) to view.</p> <p>1.6 Student clicks “Mark as Done” for a material.</p> <p>1.8 Student may click “Mark as Undone” to revert.</p> | <p>1.3 System fetches and displays the class content page. [E1: No Materials Available] – System displays “No materials have been uploaded for this class.”</p> <p>1.5 System loads and displays/serves the selected file or link (download/preview/external redirect).</p> <p>1.7 System records completion in progress table, sets completed=true, stores timestamp. Recalculates completion percentage for class, updates enrollment status (pending, active or completed if 100%) and displays visual feedback. [E3: Invalid Marking Request] – System rejects marking/unmarking if material or enrollment is not found.</p> <p>1.9 System removes completion record for the material, recalculates completion percentage, updates enrollment status accordingly.</p> |
| Exceptions Conditions | [E1: No Materials Available] - System displays “No materials have been uploaded for this class.” [E2: Unauthorized Access] - System blocks access if the student is not enrolled in the class. [E3: Invalid Marking Request] - System rejects marking/unmarking if material or enrollment is not found. | |
| Special Requirements | <ul style="list-style-type: none"> Only students enrolled in the class may access or mark materials. All progress/completion must be tracked per material and per class. | |
| Assumptions | <ul style="list-style-type: none"> Admin has uploaded and published the class materials in advance. | |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

| | |
|------------------|---|
| | <ul style="list-style-type: none"> • All file URLs and links are valid and accessible. • User authentication and enrollment checks are handled by the backend. • Completion status and progress are visible to both student and admin. |
| Notes and Issues | Progress and status changes are reflected instantly in dashboard and admin views. |

Table 3.2.5 Use Case Description Contact Admin

| Use Case ID | UC-S04 | | | | | | | |
|-------------------------------------|---|-------|--------|-----------------------------------|--|-------------------------------------|--|--|
| Created By | Nur Syafika Alya | | | | | | | |
| Use Case Name | Contact Admin | | | | | | | |
| Scenario | A student needs help and wants to contact SMOOTEA admin directly via WhatsApp. | | | | | | | |
| Triggering Event | Student clicks on the “Contact Admin” or WhatsApp icon from the dashboard. | | | | | | | |
| Brief Description | This function allows a student to open a direct WhatsApp chat with the SMOOTEA admin. It removes the need to search for phone numbers manually or use a chatbot. | | | | | | | |
| Actor | Student | | | | | | | |
| Related Use Case | None | | | | | | | |
| Stakeholder | Student, Admin | | | | | | | |
| Pre-Conditions | Student must be logged in. Admin's WhatsApp number must be correctly set in the system. | | | | | | | |
| Post Conditions | WhatsApp (or WhatsApp Web) opens in a new tab with the admin's contact ready to chat. | | | | | | | |
| Flow Activities | <table border="1"> <thead> <tr> <th>ACTOR</th> <th>SYSTEM</th> </tr> </thead> <tbody> <tr> <td>1.0 Student logs into the system.</td> <td>1.1 System loads dashboard with WhatsApp contact button.</td> </tr> <tr> <td>1.2 Student clicks “Contact Admin”.</td> <td>1.2 System opens WhatsApp chat using wa.me link (e.g. wa.me/601.....). [E1: WhatsApp not installed (mobile)] [E2: Invalid admin number] [E3: Admin number is not registered to Whatsapp]</td> </tr> </tbody> </table> | ACTOR | SYSTEM | 1.0 Student logs into the system. | 1.1 System loads dashboard with WhatsApp contact button. | 1.2 Student clicks “Contact Admin”. | 1.2 System opens WhatsApp chat using wa.me link (e.g. wa.me/601.....). [E1: WhatsApp not installed (mobile)] [E2: Invalid admin number] [E3: Admin number is not registered to Whatsapp] | |
| ACTOR | SYSTEM | | | | | | | |
| 1.0 Student logs into the system. | 1.1 System loads dashboard with WhatsApp contact button. | | | | | | | |
| 1.2 Student clicks “Contact Admin”. | 1.2 System opens WhatsApp chat using wa.me link (e.g. wa.me/601.....). [E1: WhatsApp not installed (mobile)] [E2: Invalid admin number] [E3: Admin number is not registered to Whatsapp] | | | | | | | |
| Exceptions Conditions | <p>[E1: WhatsApp not installed (mobile)] – Redirect fails or user is prompted to use WhatsApp Web.</p> <p>[E2: Invalid admin number] – If the number is wrongly formatted, the redirect fails.</p> <p>[E3: Admin number is not registered to Whatsapp] – If the number is not registered to whatsapp “invite number to Whatsapp” will show up.</p> | | | | | | | |
| Special | <ul style="list-style-type: none"> • Button must be clearly visible on dashboard. | | | | | | | |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

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| Requirements | <ul style="list-style-type: none"> No login or verification is required to chat (external app opens). WhatsApp link must be encoded properly. |
| Assumptions | <ul style="list-style-type: none"> WhatsApp is available on the user's device (or browser supports it). Student is using a valid internet connection. |
| Notes and Issues | - |

Table 3.2.6 Use Case Description Manage Invoices

| | | |
|-------------------|--|---|
| Use Case ID | UC-A01 | |
| Created By | Nur Syafika Alya | |
| Use Case Name | Manage Invoices | |
| Scenario | Admin wants to upload, edit or delete invoice data to allow student enrollment using valid invoice codes. | |
| Triggering Event | Admin navigates to the "Invoices" section from the sidebar. | |
| Brief Description | This function allows the admin to manage invoice records by uploading records manually. Each invoice links an invoice number, a student email, and a specific class. | |
| Actor | Admin | |
| Related Use Case | View Enrolled Students | |
| Stakeholder | Admin, Student | |
| Pre-Conditions | Admin must be logged in. Classes must already exist in the database. | |
| Post Conditions | Invoice records are created, updated, or deleted. Students with matching emails can now enroll using valid codes. | |
| Flow Activities | ACTOR | SYSTEM |
| | 1.0 Admin clicks on "Manage Invoices". | 1.1 System displays a list of current invoices and action buttons. |
| | 1.2 Admin clicks "Add Invoice". | 1.3 System shows form to input: invoice number, email and class, amount and invoice status as unused. |
| | 1.3 Admin submits invoice form. | 1.5 System validates fields and saves to database. [E1: Missing Required Fields] |
| | 1.6 Admin clicks "Edit" for existing row. | 1.7 System loads record into form for editing. |
| | 1.8 Admin clicks "Delete" for an invoice. | 1.9 System confirms and deletes invoice from database. |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

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| Exceptions Conditions | [E1: Missing Required Fields] – System shows validation errors. |
| Special Requirements | <ul style="list-style-type: none"> Email in invoice must match what student will use during registration. Each invoice code can only be used once. Class ID must exist in class table. |
| Assumptions | <ul style="list-style-type: none"> Admin has invoice data ready in correct format. Admin checks accuracy before upload. Admin set new user invoice as unused. |
| Notes and Issues | - |

Table 3.2.7 Use Case Description Manage Classes

| | | |
|-------------------|--|--|
| Use Case ID | UC-A02 | |
| Created By | Nur Syafika Alya | |
| Use Case Name | Manage Classes | |
| Scenario | Admin wants to create a new class, edit existing class details, or delete a class from the system. | |
| Triggering Event | Admin clicks on “Manage Classes” from the sidebar. | |
| Brief Description | This function enables the admin to view and perform CRUD (Create, Read, Update, Delete) operations on class records and choose between grid view (card-style) or list view (table-style) for better usability. Each class contains a title, description, status and thumbnail. | |
| Actor | Admin | |
| Related Use Case | Manage Invoices, Manage Class Materials, View Enrolled Students | |
| Stakeholder | Admin, Students | |
| Pre-Conditions | Admin must be logged in. System must be connected to the database. | |
| Post Conditions | <ul style="list-style-type: none"> Classes are listed and managed according to admin's actions. View mode (grid or list) is toggled and persists for session. Changes to classes are reflected system-wide. | |
| Flow Activities | ACTOR | SYSTEM |
| | 1.0 Admin clicks “Manage Classes”. 1.2 Admin chooses to toggle view (grid or list). 1.4 Admin clicks “Add New Class”. | 1.1 System displays a list of existing classes with options to add, edit, view, or delete. Provides toggle for grid or list view. 1.3 System switches display mode and remember choice (session/local storage). 1.5 System opens a form to |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

| | | |
|-----------------------|---|---|
| | <p>1.6 Admin fills in the form and submits.</p> <p>1.9 Admin clicks “Edit” for a class.</p> <p>1.11 Admin updates and submits changes.</p> <p>1.13 Admin clicks “Delete” for a class.</p> <p>1.15 Admin clicks “View” for a class.</p> | <p>input class title, description, status, and thumbnail.</p> <p>1.7 System validates the fields. [E2: Missing Fields]</p> <p>1.8 System saves the new class to the database and refreshes the class list. [E1: Duplicate Class Title]</p> <p>1.10 System loads the class data into an editable form.</p> <p>1.12 System validates and saves edits to the database, then refreshes the class list. [E2: Missing Fields]</p> <p>1.14 System prompts for confirmation, then removes the class and updates the list.</p> <p>1.16 System displays class details, including enrolled students and materials.</p> |
| Exceptions Conditions | [E1: Duplicate Class Title] - System displays “Class title already exists.” [E2: Missing Fields] - System shows error if any field is left empty. | |
| Special Requirements | <ul style="list-style-type: none"> • Title and instructor fields are mandatory. • Description field can be optional or short. • System should confirm deletion to prevent accidental loss. | |
| Assumptions | <ul style="list-style-type: none"> • Admin understands which instructor is assigned to which class. • Class data is used in other modules (e.g., material upload). | |
| Notes and Issues | Alternative: <ul style="list-style-type: none"> • Grid View: Classes shown as cards (thumbnail, title, status, actions). • List View: Classes shown in table/list (columns for ID, title, status, date, students, actions). | |

| | |
|--|---|
| | <ul style="list-style-type: none"> • Toggle: Admin can switch anytime; system updates UI and remembers preference. |
|--|---|

Table 3.2.8 Use Case Description Manage Class Materials

| Use Case ID | UC-A03 | | | | | | | | | | | | | | | | | | | |
|---|---|-------|--------|-------------------------------|--|---|--|---|---|----------------------------------|--|---|---|--------------------------------|--|----------------------------|--|--|--|--|
| Created By | Nur Syafika Alya | | | | | | | | | | | | | | | | | | | |
| Use Case Name | Manage Class Materials | | | | | | | | | | | | | | | | | | | |
| Scenario | Admin wants to upload, update, or delete learning materials for specific classes. | | | | | | | | | | | | | | | | | | | |
| Triggering Event | Admin clicks “Materials” and selects a class to manage its materials. | | | | | | | | | | | | | | | | | | | |
| Brief Description | This use case enables the admin to manage class materials such as video files, PDFs, or links. Each material is assigned to a class and tagged by type. Admin can also preview, filter, or edit existing content. | | | | | | | | | | | | | | | | | | | |
| Actor | Admin | | | | | | | | | | | | | | | | | | | |
| Related Use Case | Manage Classes | | | | | | | | | | | | | | | | | | | |
| Stakeholder | Admin, Student | | | | | | | | | | | | | | | | | | | |
| Pre-Conditions | Admin must be logged in. Class must already be created. Materials must be linked to existing classes. | | | | | | | | | | | | | | | | | | | |
| Post Conditions | Learning materials are available for students enrolled in that class. | | | | | | | | | | | | | | | | | | | |
| Flow Activities | <table border="1"> <thead> <tr> <th>ACTOR</th> <th>SYSTEM</th> </tr> </thead> <tbody> <tr> <td>1.0 Admin clicks “Materials”.</td> <td>1.1 System displays list of materials.</td> </tr> <tr> <td>1.2 Admin clicks “Upload New Material”.</td> <td>1.3 System opens material upload form.</td> </tr> <tr> <td>1.4 Admin fills out the form (title, type, file/link, description). [E2: Invalid File Type]</td> <td>1.6 System validates fields and saves material. [E1: Missing Required Fields]</td> </tr> <tr> <td>1.5 Admin submits material form.</td> <td></td> </tr> <tr> <td>1.7 Admin clicks “Edit” for a material.</td> <td>1.8 System loads material data into form.</td> </tr> <tr> <td>1.9 Admin updates and submits.</td> <td></td> </tr> <tr> <td>1.10 System saves changes.</td> <td>1.12 System confirms and removes material.</td> </tr> <tr> <td>1.11 Admin clicks “Delete” for a material.</td> <td></td> </tr> </tbody> </table> | ACTOR | SYSTEM | 1.0 Admin clicks “Materials”. | 1.1 System displays list of materials. | 1.2 Admin clicks “Upload New Material”. | 1.3 System opens material upload form. | 1.4 Admin fills out the form (title, type, file/link, description). [E2: Invalid File Type] | 1.6 System validates fields and saves material. [E1: Missing Required Fields] | 1.5 Admin submits material form. | | 1.7 Admin clicks “Edit” for a material. | 1.8 System loads material data into form. | 1.9 Admin updates and submits. | | 1.10 System saves changes. | 1.12 System confirms and removes material. | 1.11 Admin clicks “Delete” for a material. | | |
| ACTOR | SYSTEM | | | | | | | | | | | | | | | | | | | |
| 1.0 Admin clicks “Materials”. | 1.1 System displays list of materials. | | | | | | | | | | | | | | | | | | | |
| 1.2 Admin clicks “Upload New Material”. | 1.3 System opens material upload form. | | | | | | | | | | | | | | | | | | | |
| 1.4 Admin fills out the form (title, type, file/link, description). [E2: Invalid File Type] | 1.6 System validates fields and saves material. [E1: Missing Required Fields] | | | | | | | | | | | | | | | | | | | |
| 1.5 Admin submits material form. | | | | | | | | | | | | | | | | | | | | |
| 1.7 Admin clicks “Edit” for a material. | 1.8 System loads material data into form. | | | | | | | | | | | | | | | | | | | |
| 1.9 Admin updates and submits. | | | | | | | | | | | | | | | | | | | | |
| 1.10 System saves changes. | 1.12 System confirms and removes material. | | | | | | | | | | | | | | | | | | | |
| 1.11 Admin clicks “Delete” for a material. | | | | | | | | | | | | | | | | | | | | |

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

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| Exceptions Conditions | [E1: Missing Required Fields] – System shows validation errors. [E2: Invalid File Type] – System blocks unsupported uploads. |
| Special Requirements | <ul style="list-style-type: none"> • Each material must be assigned to a valid class. • System must support file previews and material type filtering. • System should confirm deletions. |
| Assumptions | <ul style="list-style-type: none"> • Admin understands the type of content each class requires. • Files are within size limits and properly labeled. |
| Notes and Issues | - |

Table 3.2.9 Use Case Description View Enrolled Students

| | | | | | |
|-----------------------|--|--|--|--|--|
| Use Case ID | UC-A04 | | | | |
| Created By | Nur Syafika Alya | | | | |
| Use Case Name | View Enrolled Students | | | | |
| Scenario | Admin wants to view the list of enrolled students, their associated classes, enrollment status, and course completion percentage. | | | | |
| Triggering Event | Admin selects the “Enroll Students” option from the sidebar/dashboard. | | | | |
| Brief Description | This use case allows the admin to view and filter enrolled students by class and status. Admin can view student details including name, email, class name, status and completion progress. | | | | |
| Actor | Admin | | | | |
| Related Use Case | Manage Invoices, Manage Classes | | | | |
| Stakeholder | Admin, Student | | | | |
| Pre-Conditions | Admin must be logged in. Enrollment data must already exist. Students must have successfully submitted valid invoice codes. | | | | |
| Post Conditions | Admin views enrollment list. | | | | |
| Flow Activities | ACTOR | SYSTEM | | | |
| | 1.0 Admin clicks on “Enroll Students”. | 1.1 System loads the list of all enrolled students. [E1: No Students Enrolled] | | | |
| | 1.2 Admin searches or filters by class/status. | 1.3 System updates the list based on the selected filter. | | | |
| | 1.4 Admin clicks the “View” button beside a student. | 1.5 System displays detailed information (name, email, class, completion status and other class enrolled). | | | |
| | | | | | |
| Exceptions Conditions | [E1: No Students Enrolled] – System displays “No students have joined this class yet.” | | | | |
| Special Requirements | <ul style="list-style-type: none"> • Only admin has access to this screen. | | | | |
| Assumptions | <ul style="list-style-type: none"> • Students are already properly enrolled via invoice code. | | | | |

| | |
|------------------|---|
| | <ul style="list-style-type: none">• Admin uses this feature for verification and correction only. |
| Notes and Issues | - |

4.0 External Interface Requirements

4.1. User Interfaces

The Smootea Learning Access & Class Enrollment System (SLACES) incorporates an easy-to-use web interface, which is intended to serve both the administrators and the students. The administrator dashboard offers easy to use functions to manage classes, upload materials, manage invoices, and track student enrollments and progress. The interface is clean and gives students the option to register, enroll in classes by using an invoice code, access course materials, mark progress and contact support. This system structure is based on explicit navigation menus, role-specific dashboards, and responsive design to be accessible through desktops, laptops, and mobile devices. Constructed using Laravel and being operated on Laragon, the interface will facilitate the simplicity of use among all stakeholders and facilitate the centralization of academic activities.

4.2. Hardware Interfaces

SLACES will communicate with a variety of hardware systems such as personal computers, laptops, network hardware (Wi-Fi routers, switches), and server infrastructure. The application and database are deployed on local or cloud-based servers and can be accessed using standard operating systems such as windows 10 and above. The CRUD and the relational data management are executed through the links to MySQL databases. Communication with networking hardware is done on standard protocols (e.g., TCP/IP), which makes data transfers reliable. Basic input/output peripherals like keyboard and mouse are needed to navigate the system using end user devices and the devices should support modern web browsers.

4.3. Software Interfaces

The platform incorporates various software tools to work in harmony with one another. Backend is developed using Laravel framework, and is deployed on Laragon development environment, and uses Apache HTTP Server and MySQL (through phpMyAdmin) to manage databases. The system will interact with web browsers (Microsoft Edge, Google Chrome) in order to access the user, and potentially third-party tools (e.g. WhatsApp, GitHub, Draw.io, StarUML) to assist and design. Data flows are user authentication requests, enrollment records, material uploads,

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

and transaction logs. Outgoing messages include enrollment confirmation, progress messages, and system messages.

4.4. Communications Interfaces

The SLACES platform utilizes secure and dependable communication protocols to facilitate efficient interaction between the users and back-end services. The web application can be reached through the main domain `jomcloud.com`, and it uses HTTPS protocols to secure data transmission with encryption. Responsive electronic forms and real-time notifications are used to facilitate user actions, including registration, class enrollment and material access, thus improving usability and reliability. The backend communication is enabled through RESTful APIs that enable the exchange and synchronization of data between the server, database and client browsers. Learning materials and file uploads and downloads are done through secure connections to avoid unauthorized access. The data backups, as well as continuous server monitoring, further ensures the integrity of information, whereas the optimized data transfer rates ensure a smooth user experience even at the peak times. Every interface meets the current standards of security and organizational policies and ensures a stable and reliable access to all users.

4.5 System Interfaces

The User Interface prototype of the Smootea Learning Access & Class Enrollment System is a visual of the main functions of the proposed system. It offers stakeholders a preview of the user interface and feature flow of the system early enough, where they can evaluate and validate it before it is implemented. The prototype is based on core modules which include student registration, joining classes, accessing class content and admin controls like invoice management and material management.

Landing Page

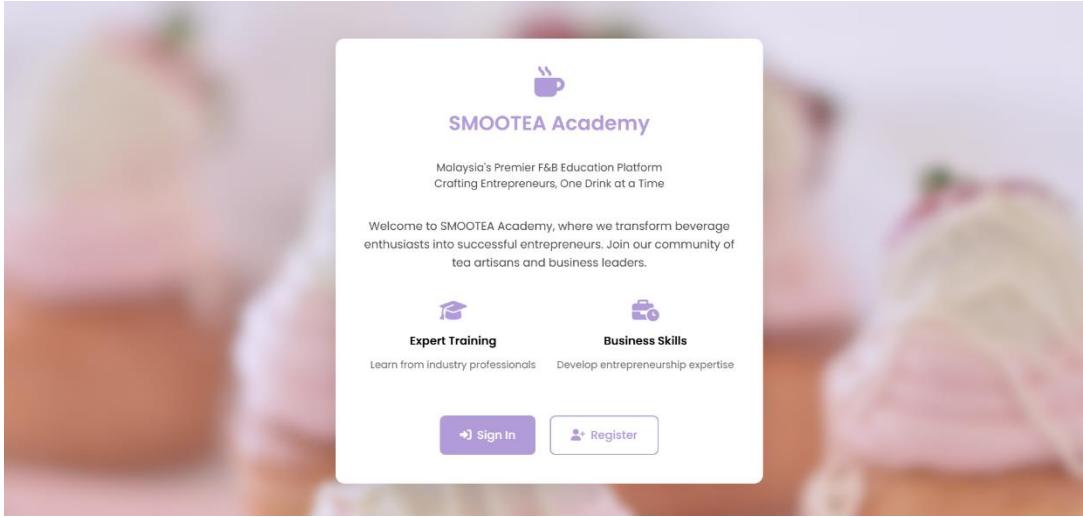


Figure 4.5.1 Landing Page

The landing page introduces users to SLACES, featuring options to register or log in.

Register Page

A screenshot of the Smootea Academy registration form. The top section has a purple header with the text "Join SMOOTEA Academy" and a sub-header "Begin your journey in beverage entrepreneurship education". The form fields are as follows: "Full Name" (placeholder "Enter your full name"), "Email Address" (placeholder "Enter your email address"), "Phone Number" (placeholder "Enter your phone number"), "Password" (placeholder "Create a password" and note "Password must be at least 8 characters long"), "Confirm Password" (placeholder "Confirm your password"). At the bottom are two buttons: a purple "Register" button and a link "Already have an account? Sign in".

Figure 4.5.2 Register Page

Registration form for new users, requiring name, email, and password. The system validates inputs and ensures email uniqueness before account creation.

Login Page

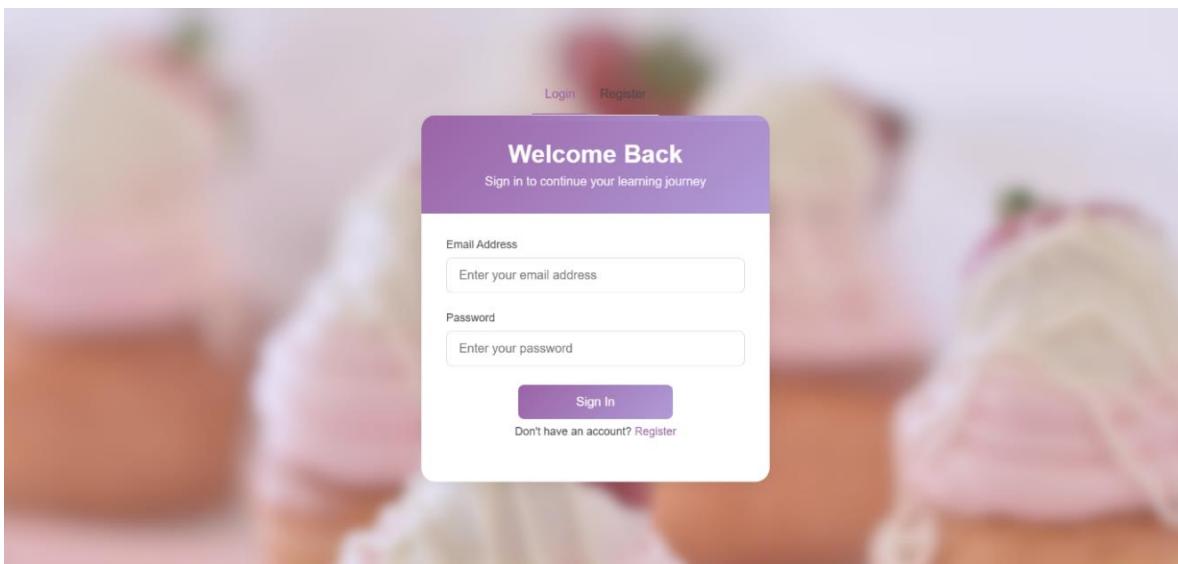


Figure 4.5.3 Login Page

Login interface for students and admins. Role-based redirection directs users to their respective dashboards upon successful authentication.

Student Dashboard

A screenshot of the student dashboard for Smootea Academy. The dashboard is divided into several sections: a sidebar on the left with "SMOOTEA Academy" branding, "Dashboard", "My Classes", and "Modules"; a main header with "Student Dashboard" and a user profile; a "Student Dashboard" section with a welcome message "Welcome back, Student User!", three cards for "Enrolled Classes" (1), "Overall Progress" (25%), and "Learning Materials" (4); a "My Progress" section showing an active class "Air Balang Vol.1" with 25% progress and 1/4 modules completed; and a "View All Classes" button. The footer includes copyright information "© 2025 SMOOTEA Academy Version 1.0" and a "Logout" button.

Figure 4.5.4 Student Dashboard

Personalized dashboard for students, displaying active classes, recent activity, and progress metrics. Includes quick access to learning resources and support

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

View My Class Page

The screenshot shows the 'My Classes' section of the Student Dashboard. On the left sidebar, under the 'SMOOTEA Academy' header, the 'My Classes' option is selected. The main content area is titled 'My Classes' and displays a grid of course cards. One card is visible, titled 'Air Balang Vol.I', which is described as learning to make yogurt-based and premium balang drinks. It shows a progress bar at 25% and a 'Start Learning' button. A search bar at the top right says 'Search classes...'. The bottom right corner features a green WhatsApp icon.

Figure 4.5.5 View My Classes Page

List of enrolled classes with titles, instructors, and access buttons. Students can navigate to specific class materials from this centralized view

Module Page

The screenshot shows the 'Learning Materials' section of the Student Dashboard. The left sidebar shows the 'Modules' option is selected. The main content area is titled 'Learning Materials' and displays a grid of material cards. Three cards are visible: 'Cara Buat Air Balang Yogurt' (Video), 'Resepi Premium Series Step-by-Step' (Video), and 'Template Kiraan Kos & Resepi' (PDF). Each card includes a preview image, a title, a subtitle, a date (Jul 24, 2025), and two buttons: 'View' and 'Mark as Done'. A search bar at the top right says 'Search materials...' and a green WhatsApp icon is in the bottom right corner.

Figure 4.5.7 Module Page

Class materials hub, featuring downloadable/streamable content (PDFs, videos, links). Organized by module for structured learning.

Admin Dashboard

The Admin Dashboard page features a purple header with the Smootea Academy logo and navigation links for Dashboard, Classes, Enroll Students, Invoices, Materials, and Logs. Below the header is a welcome message: "Welcome back, Admin!". The dashboard displays four key metrics in cards:

- Total Invoices: 3 (↑12% from last month)
- Students Enrolled: 3 (↑8% from last month)
- Active Classes: 4 (↑2 new this week)
- Pending Enrollments (unused invoices): 0

Below the metrics is a section titled "Recent Enrollments" with columns for Student, Email, Class, Date Joined, and Status. A "View All" button is located at the top right of this section.

Figure 4.5.8 Admin Dashboard Page

Admin overview panel showing system metrics (total classes, students, invoices). Provides quick access to management tools and recent activity logs.

Manage Classes

The Manage Classes page has a purple header with the Smootea Academy logo and navigation links for Dashboard, Classes, Enroll Students, Invoices, Materials, and Logs. It includes a search bar and a status dropdown. The main content area shows three class cards with images and descriptions:

- Air Balang Vol.1**: Learn to make yogurt-based and premium balang drinks with full R&D recipes and tips to start your dr...
Last updated: 2025-07-23
- Air Balang Vol.2**: Discover creative jelly yogurt drinks and floral tea balang beverages with marketable visual design...
Last updated: 2025-07-23
- Air Premium & Pudding Series**: Premium plan includes a rich collection of ice-blended, pudding, and boba tea recipes with full busi...
Last updated: 2025-07-23

Each card has edit and delete icons at the bottom. Below the cards are two more cards: "Active" and "Inactive".

Figure 4.5.9 Admin Manage Classes

Class management interface for admins. Supports CRUD operations (Create, Read, Update, Delete) for class records, including titles and status assignments.

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

Admin Manage Classes – Add new Class

The screenshot shows the 'Add New Class' form. The 'Class Name' field contains 'Air Balang Vol.'. The 'Description' field contains 'Learn to make yogurt-based and premium balang drinks with full R&D recipes and tips to start your drink business.' The 'Status' field is set to 'Active'. The 'Created Date' field is set to '2025-07-23'. The 'Thumbnail' field has a placeholder 'Choose File | No file chosen'. On the right, a preview of the class card is shown with the title 'Air Premium & Pudding Series' and a brief description: 'Premium plan includes a rich collection of ice-blended, pudding, and boba tea recipes with full busi...'. The date '2025-07-23' is also visible.

Figure 4.5.10 Admin Add New Class

Form to add new classes. Mandatory fields include title, description, and instructor. Ensures data consistency for future enrollments.

Admin Manage Classes – Edit Class

The screenshot shows the 'Edit Class' form. The 'Class Name' field contains 'Air Balang Vol.'. The 'Description' field contains 'Learn to make yogurt-based and premium balang drinks with full R&D recipes and tips to start your drink business.' The 'Status' field is set to 'Active'. The 'Created Date' field is set to '23/07/2025'. The 'Thumbnail' field has a placeholder 'Choose File | No file chosen'. On the right, a preview of the class card is shown with the title 'Air Premium & Pudding Series' and a brief description: 'Premium plan includes a rich collection of ice-blended, pudding, and boba tea recipes with full busi...'. The date '2025-07-23' is also visible.

Figure 4.5.11 Admin Edit Classes

Class editing interface. Admins modify existing class details (e.g., title, description, status and thumbnail) with real-time database updates.

Admin Manage Classes – Delete Class

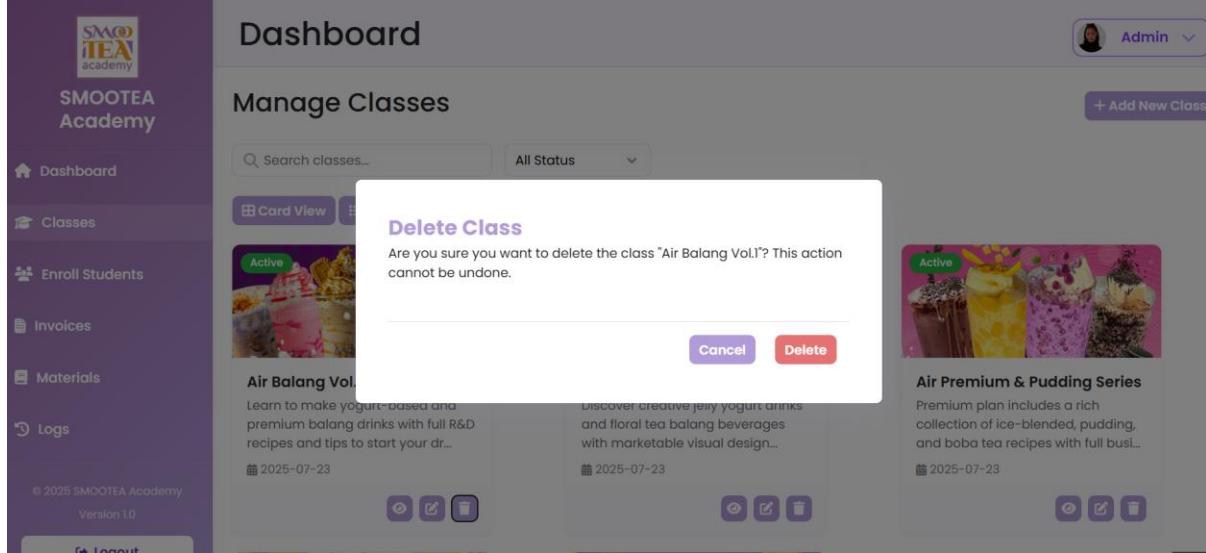


Figure 4.5.12 Admin Delete Classes

Confirmation dialog for class deletion. Prevents accidental data loss with a verification step.

Manage Class Materials

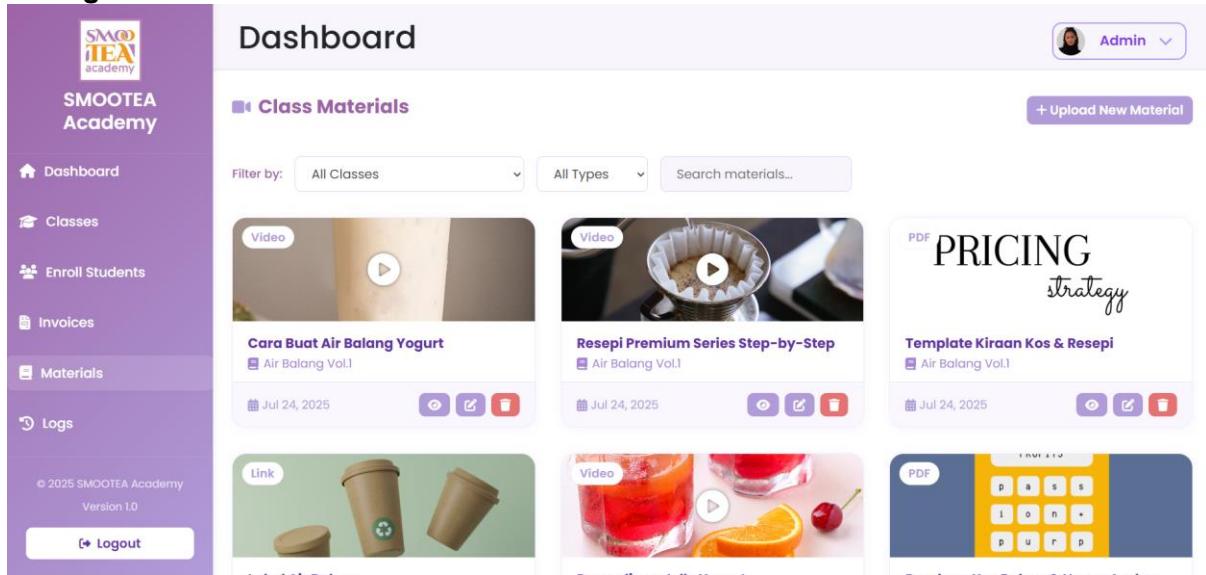


Figure 4.5.13 Admin Manage Class Materials

Material management panel. Admins upload, tag and organize resources (PDFs, videos) by class, with filtering options for efficiency.

Manage Class Materials – Upload New Material

The screenshot shows the 'Upload New Material' form. It has fields for 'Material Title' (with placeholder 'Enter a descriptive title'), 'Class' (with placeholder 'Select Class'), 'Material Type' (with placeholder 'Select Type'), 'Description' (with placeholder 'Provide a brief description of this material'), and 'Custom Thumbnail' (with a placeholder 'Upload thumbnail image'). At the bottom are 'Cancel' and 'Save Material' buttons. To the right, a preview of a video titled 'PRICING strategy' is shown.

Figure 4.5.14 Admin Upload New Material

Form for uploading new learning materials. Supports files (PDF, video) or external links, with fields for title, type, and description.

Manage Class Materials – View Material

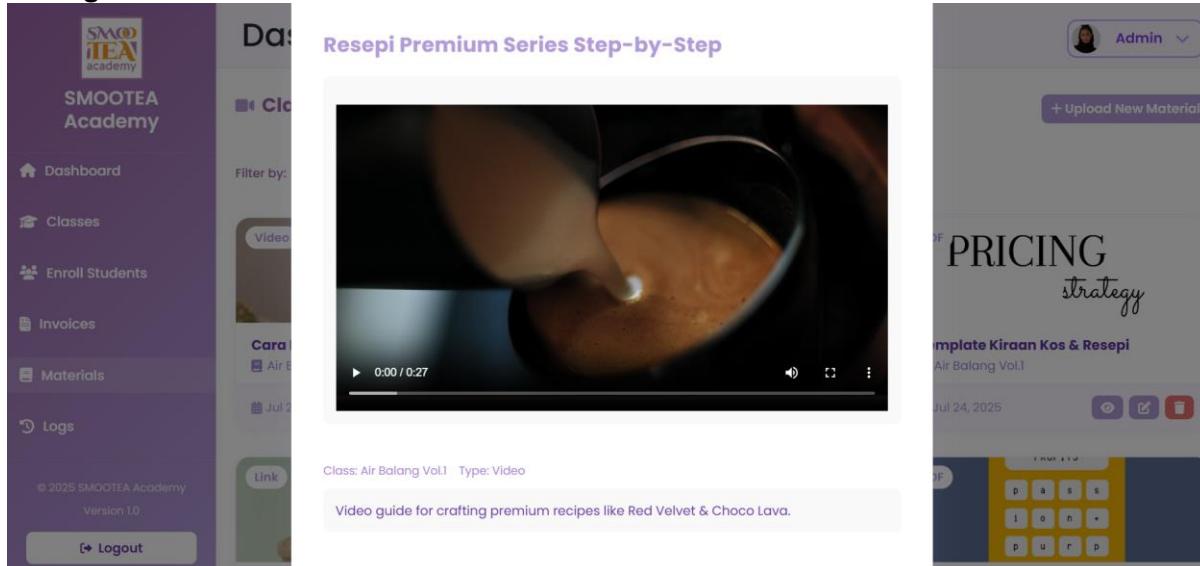


Figure 4.5.15 Admin View Material

Preview mode for uploaded materials. Admins verify content accuracy before publishing to students.

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

Manage Class Materials – Edit Material

The screenshot shows the 'Edit Material' form. It includes fields for 'Material Title' (Cara Buat Air Balang Yogurt), 'Class' (Air Balang Vol.I), 'Material Type' (Video), and an 'Upload Video' section with a placeholder 'Click or drag to upload video'. There are also fields for 'Duration (minutes)' (e.g. 15) and 'Description' (step-by-step video on preparing yogurt-based balang drinks using basic tools). A preview of the video thumbnail is visible on the right.

Figure 4.5.16 Admin Edit Material

Edit interface for existing materials. Admins update metadata (title, description) or replace files as needed.

Manage Class Materials – Delete Material

The screenshot shows a 'Delete Material' confirmation dialog box. It asks, 'Are you sure you want to delete "Resepi Premium Series Step-by-Step"? This action cannot be undone.' with 'Cancel' and 'Delete' buttons. The background shows the class materials dashboard with various items listed.

Figure 4.5.17 Admin Delete Material

Material deletion confirmation. Includes safeguards to prevent unintended removal of critical resources.

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

Admin Manage Invoices

The screenshot shows the 'Invoices' section of the admin dashboard. On the left is a sidebar with the 'SMOOTEA Academy' logo and links for Dashboard, Classes, Enroll Students, Invoices (which is highlighted in purple), Materials, and Logs. The main area has a header 'Dashboard' and 'Invoices'. It includes a search bar, dropdown filters for 'All Classes' and 'All Status', and a table with columns: Invoice Number, Student, Class, Amount, Status, Invoice Date, and Actions. The table contains three rows of invoice data.

| Invoice Number | Student | Class | Amount | Status | Invoice Date | Actions |
|----------------|-----------------------------------|------------------------------|---------|--------|--------------|---------|
| 222 | guest guest@gmail.com | Air Balang Vol.I | RM56.00 | Used | 2025-07-25 | |
| 333 | Test Guest testguest@gmail.com | Air Premium & Pudding Series | RM16.00 | Used | 2025-07-25 | |
| 111 | Student User student@gmail.com | Air Balang Vol.I | RM15.00 | Used | 2025-07-24 | |

Figure 4.5.18 Admin Manage Invoices

Invoice management table. Admins add, edit or delete invoice records to validate student enrollments.

Admin View Enrolled Student

The screenshot shows the 'Enrolled Students' section of the admin dashboard. The sidebar is identical to Figure 4.5.18. The main area has a header 'Dashboard' and 'Enrolled Students'. It includes a search bar, dropdown filters for 'All Classes' and 'All Status', and a table with columns: Name, Email, Class, Status, Completion, and Action. The table contains three rows of student data, each with a progress bar under 'Completion'.

| Name | Email | Class | Status | Completion | Action |
|--------------|---------------------|------------------------------|--------|------------|--------|
| Student User | student@gmail.com | Air Balang Vol.I | Active | 25% | |
| guest | guest@gmail.com | Air Balang Vol.I | Active | 100% | |
| Test Guest | testguest@gmail.com | Air Premium & Pudding Series | Active | 33% | |

Figure 4.5.19 Admin View Enrolled Student

Enrollment oversight panel. Admins view enrolled student and their progress.

5. Other Nonfunctional Requirements

5.1. Performance Requirements

The performance requirements of the SLACES system are aimed at maintaining data integrity, consistency, and quick accessibility to all users. This is to have the system database which is driven by MySQL and controlled by Laravel and Laragon to be optimized to support multiple class enrollments, uploading of materials and tracking progress with minimal latency. The synchronization should be in real-time that the availability of classes and enrollment statuses remain up to date, particularly when there are high registration times. Tough validation procedures and checks should be established to detect and correct any anomalies in enrollment data, invoice codes, or material records as soon as possible. The system must be able to make sure that any changes, including new enrollments or uploads of material, are instantly reflected in all the interfaces and dashboards. Performance monitoring tools are to be implemented to measure the response time of servers and efficiency of database queries and the overall throughput of systems, ensuring responsiveness and reliability with increased user numbers.

5.2. Safety Requirements

In order to sustain the safety and reliability of SLACES, the system should lack any malicious or unsafe software components. It is necessary to conduct regular security audits, code reviews and use trusted anti-malware solutions to keep the system integrity. The platform architecture should have protection against unauthorized access, data tampering, or deliberate compromise, with secure authentication protocols and encrypted communication protocols. Any input made by the user, including registration information, invoice codes, and uploaded content, should be subject to rigorous validation to guard against injection attacks and invalid data entry. It is required to comply with industry best practices of web application security (e.g., OWASP) and other organizational policies. The system should reject any effort to enter wrong enrollment dates or view restricted materials and there should be strong data protection procedures to avoid corruption or loss of data even when the server or applications fail.

5.3. Security Requirements

In order to provide a strong security to the SLACES system, sophisticated data protection and user authentication measures should be provided. All sensitive user data (registration data, invoice codes, and learning contents) should be encrypted in transit (HTTPS/SSL) and at rest. The system will be highly guarded and only the relevant administrators and students will be allowed to access the system with unique usernames and strong passwords. All privileged accounts should be subjected to multi-factor authentication (MFA) to further protect against unauthorized access. Any

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

important tasks including class enrollments and uploads of materials should be timestamped and identifiable by the user so as to allow traceability and accountability. It is necessary to adhere to external security standards and any relevant privacy regulations (e.g., GDPR or local data protection laws) and where necessary, the system must gain appropriate certifications. The administrative functions should be limited to authorized users by means of role-based access controls, and security audits should be conducted on a regular basis to evaluate and mitigate vulnerabilities. All these measures safeguard the integrity, confidentiality and availability of the system hence reducing chances of data breaches or unauthorized usage.

5.4. Software Quality Attributes

Adaptability:

The SLACES system should be able to support the changes in the business rules easily, including adding new enrollment triggers, or updating the class status workflow, without refactoring a lot of code. Change requests should be able to be handled within one development cycle at least 90 percent of the time. Flexibility is tested regularly through business change simulations and implementation effort and time.

Usability:

The interface should be user-friendly and effective so that administrators and students can work with a minimum amount of training and the possibility of making errors. Enrollment and progress tracking features should include date pickers that do not allow invalid entries to improve the accuracy of the operation and the user experience. The aim is to cut down on the time taken to onboard new users by at least 20 percent. Regular usability testing with representative users will be carried out to find and fix any possible problems with the interface.

Maintainability:

The SLACES codebase must follow the coding standards and must be well documented in order to make it easier to maintain. Key operations, including enrollment verification and content management, should be structured in modular units in order to make the updates and debugging easy. The maintainability index of the static code analysis must be at least 80. Code reviews and inspections will be conducted regularly to check compliance with the standards and the efficiency of maintenance will be monitored through error resolution time and resource consumption during updates.

6. Other Requirements

<There is no other requirements for the time being>

Appendix A: Glossary

SLACES Smootea Learning Access and Class Enrollment System

Smootea The stakeholder organization for Smootea Academy

Data Raw data, numbers, and symbols that represent information. Data in the OODS consists of stock details, request statuses, delivery information, and order history.

Hardware The physical components of a computer system, such as servers, computers, and networking devices, are required for the system to function.

Software Computer-based programs and applications.

Database A structured collection of data structured for easy access, storage, and management.

Operating System Software that holds computer hardware and provide services to computer applications.

Domain Class Diagram A visual illustration of the classes, relationships, and attributes inside the system's domain, providing an understanding of the important elements and how they relate to one another.

Use Case A description of a system's behavior as seen by an external actor (user or system).

Activity Diagram A UML diagram shows the flow of activities inside of a system or process, including actions, decision points, and transitions. It may be used to simulate the flow of stock requests and approvals through the system.

System Sequence Diagram A UML diagram depicting the interactions between actors and the system, including the flow of information sent.

Appendix B: Analysis Models

Activity Diagram

Business activity diagram

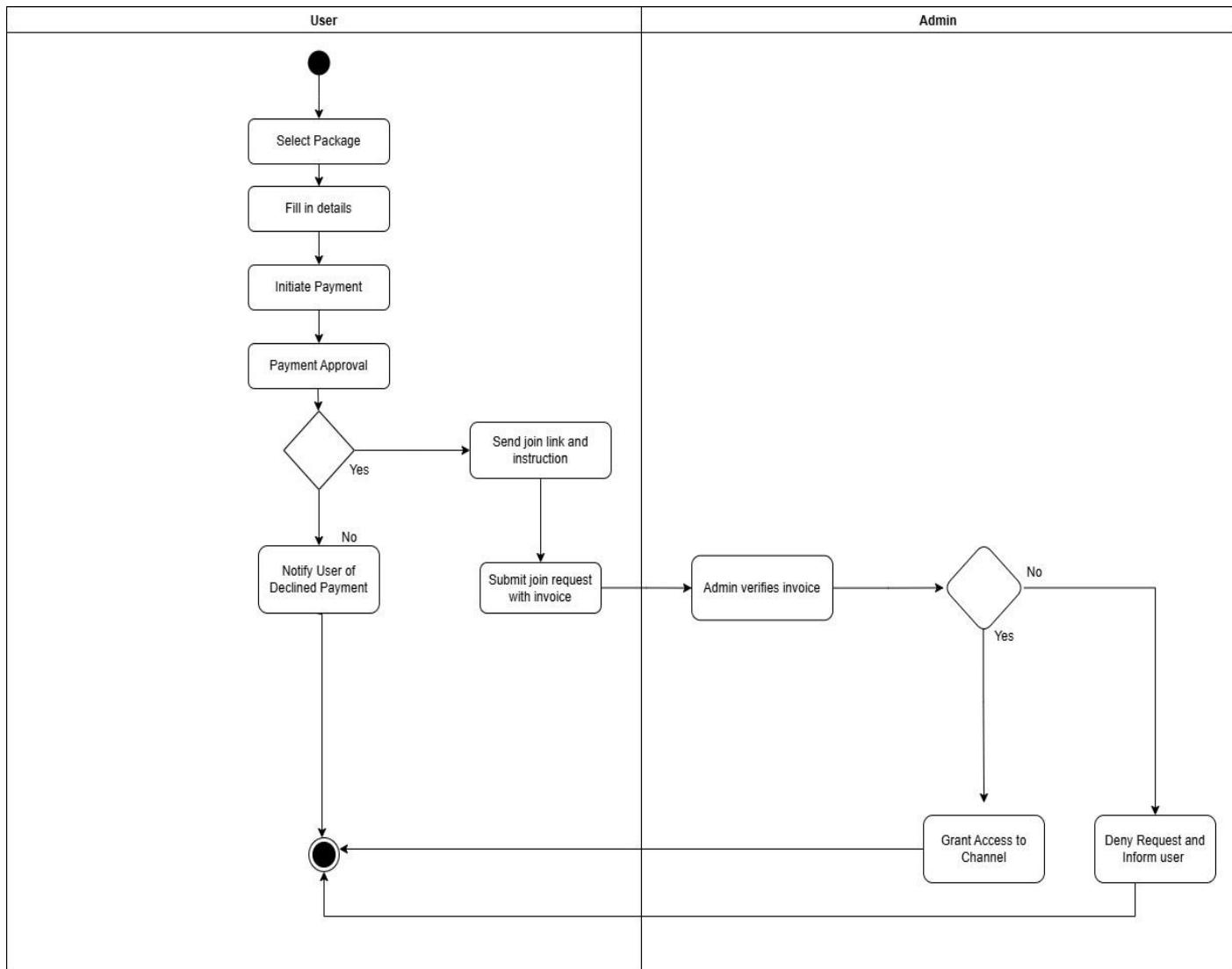


Figure B.1 Business Activity Diagram

Login

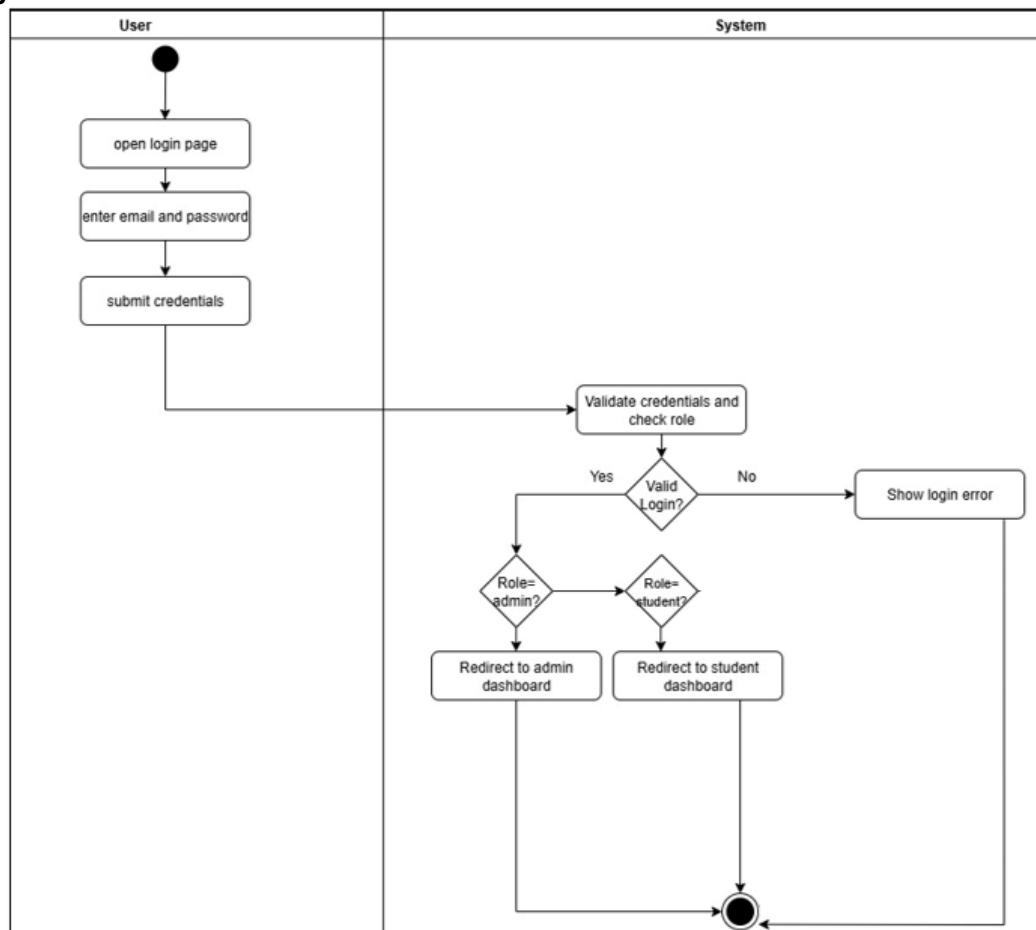


Figure B.2 Activity Diagram Login

Join New Class

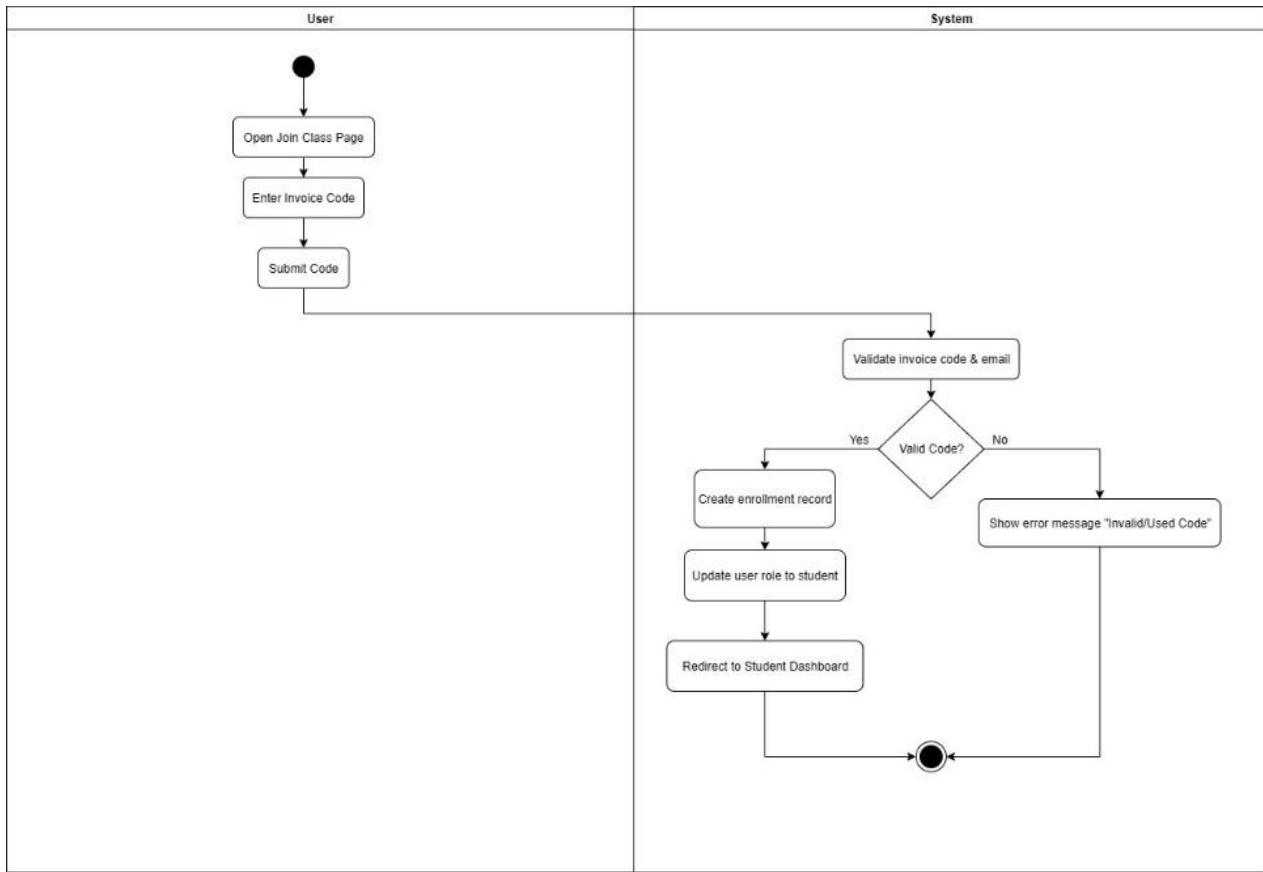


Figure B.3 Activity Diagram Join New Class

View My Classes

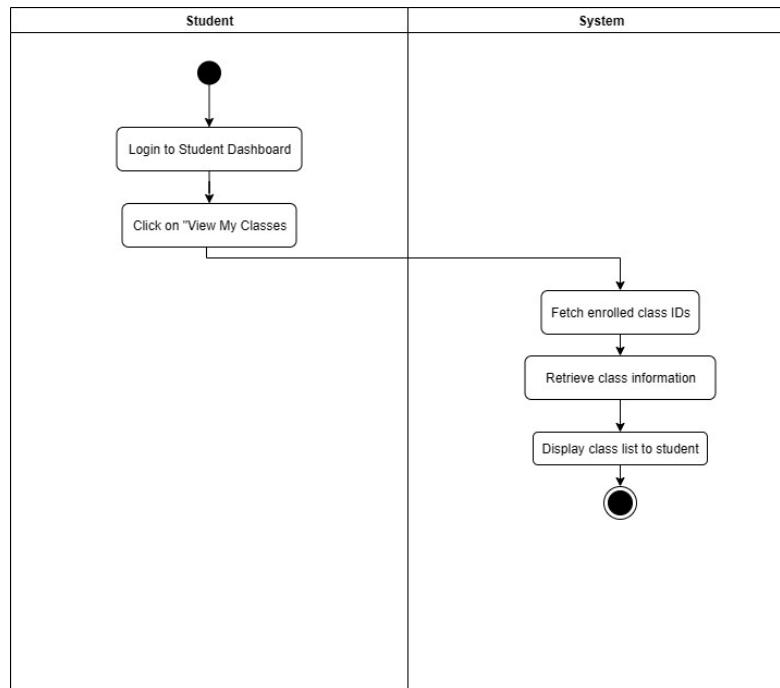


Figure B.4 Activity Diagram View My Classes

Access Class Materials

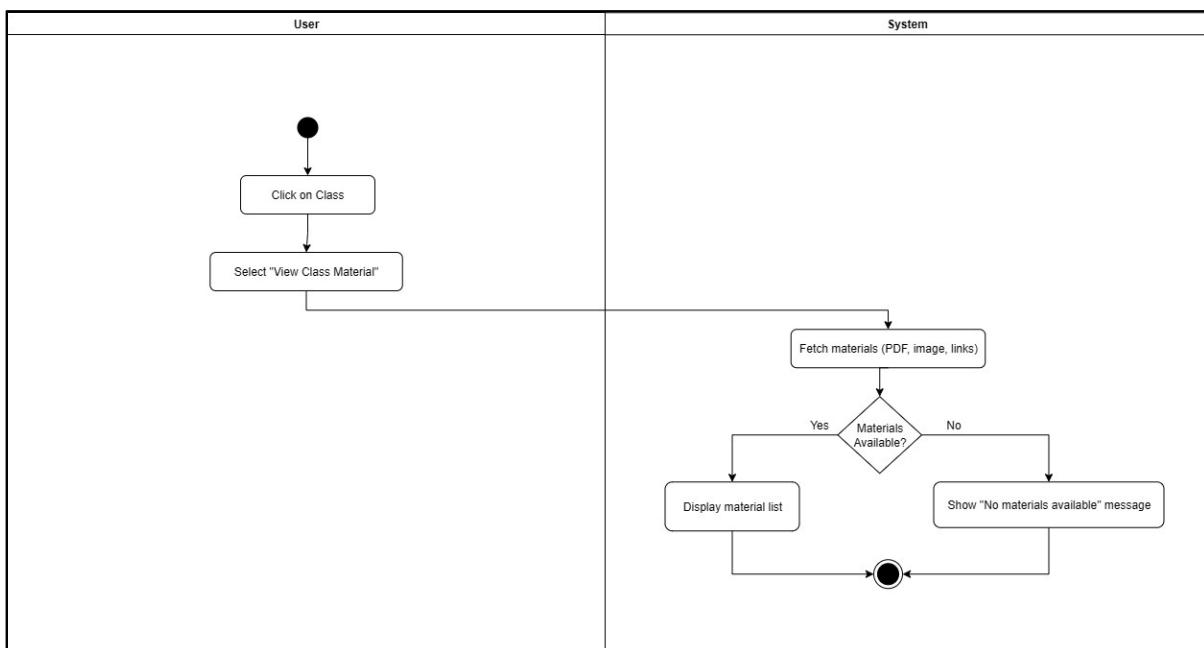


Figure B.5 Activity Diagram Access Class Materials

Contact Admin

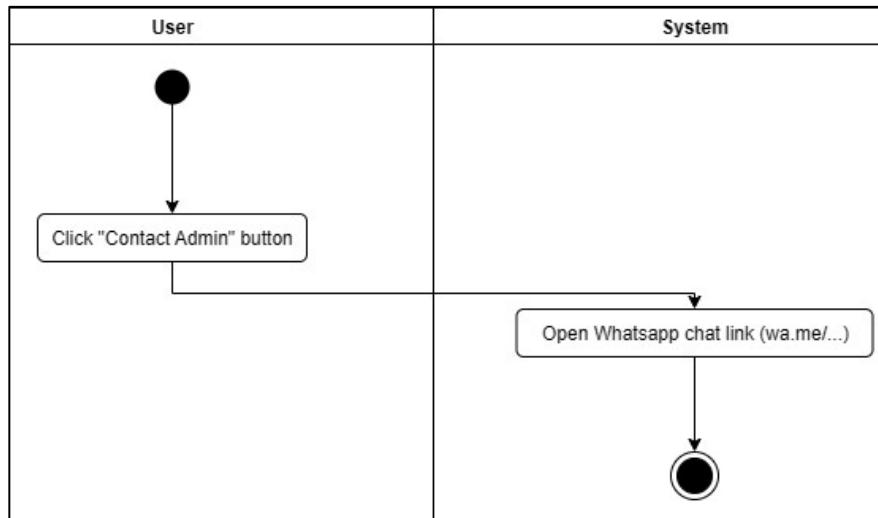


Figure B.6 Activity Diagram Access Contact Admin

Manage Classes

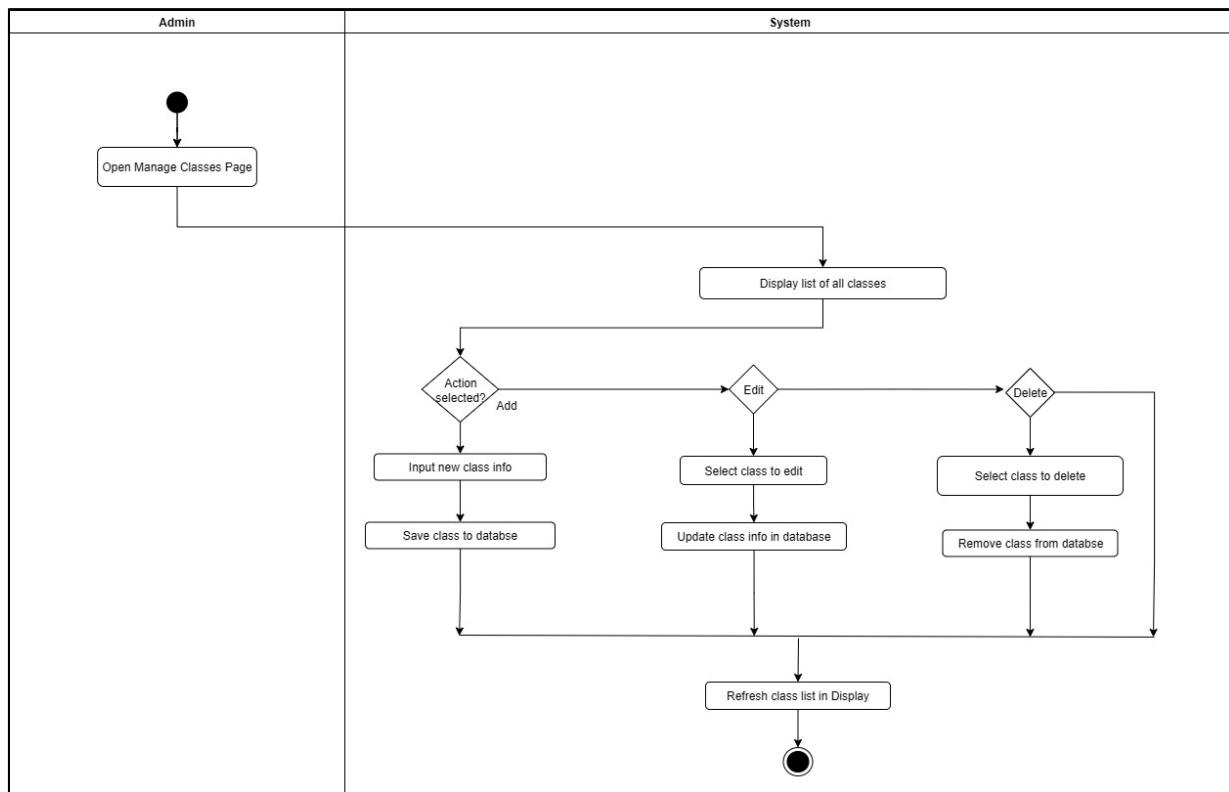


Figure B.7 Activity Diagram Manage Classes

Manage Class Materials

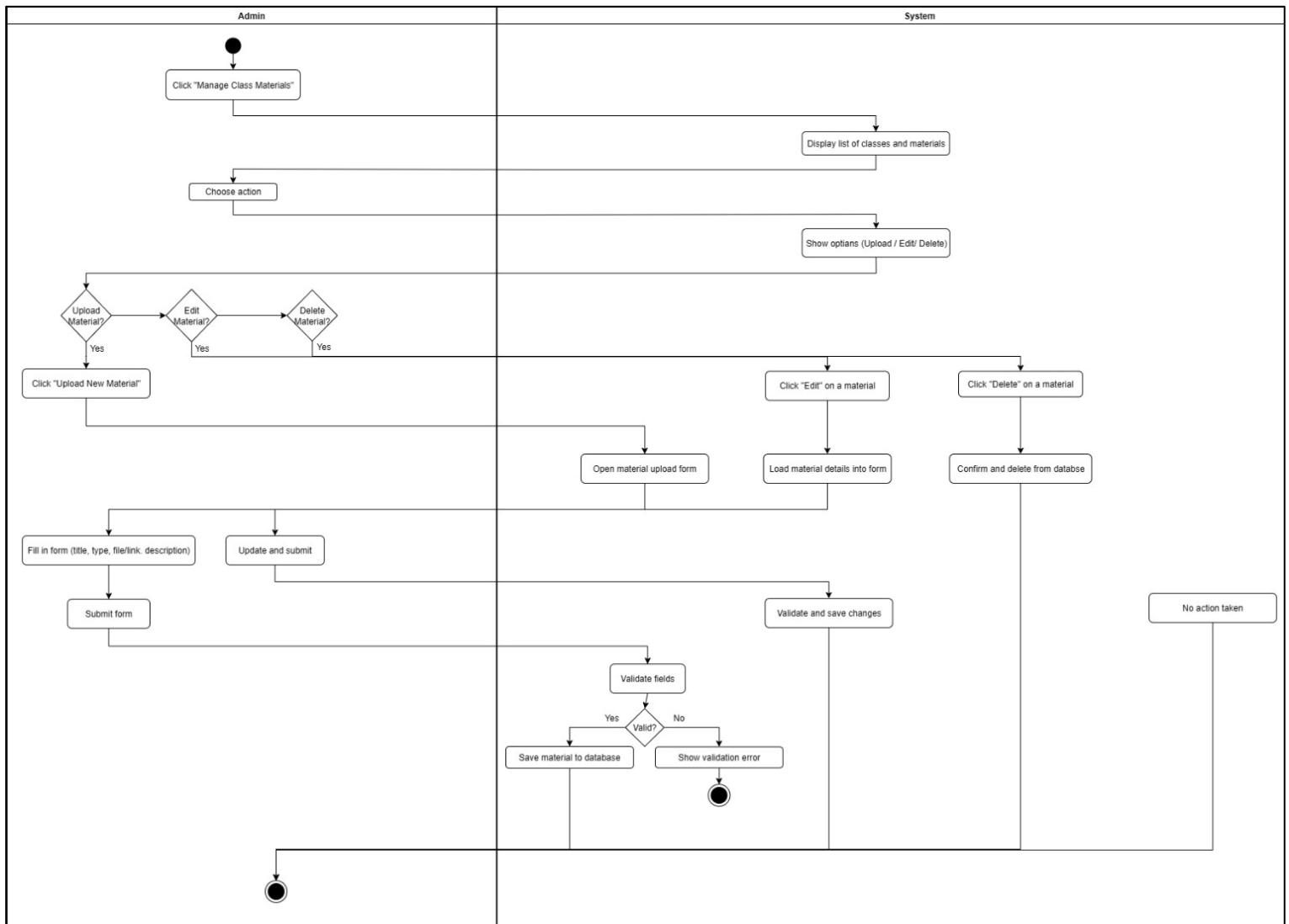


Figure B.8 Activity Diagram Manage Class Materials

Manage Invoices

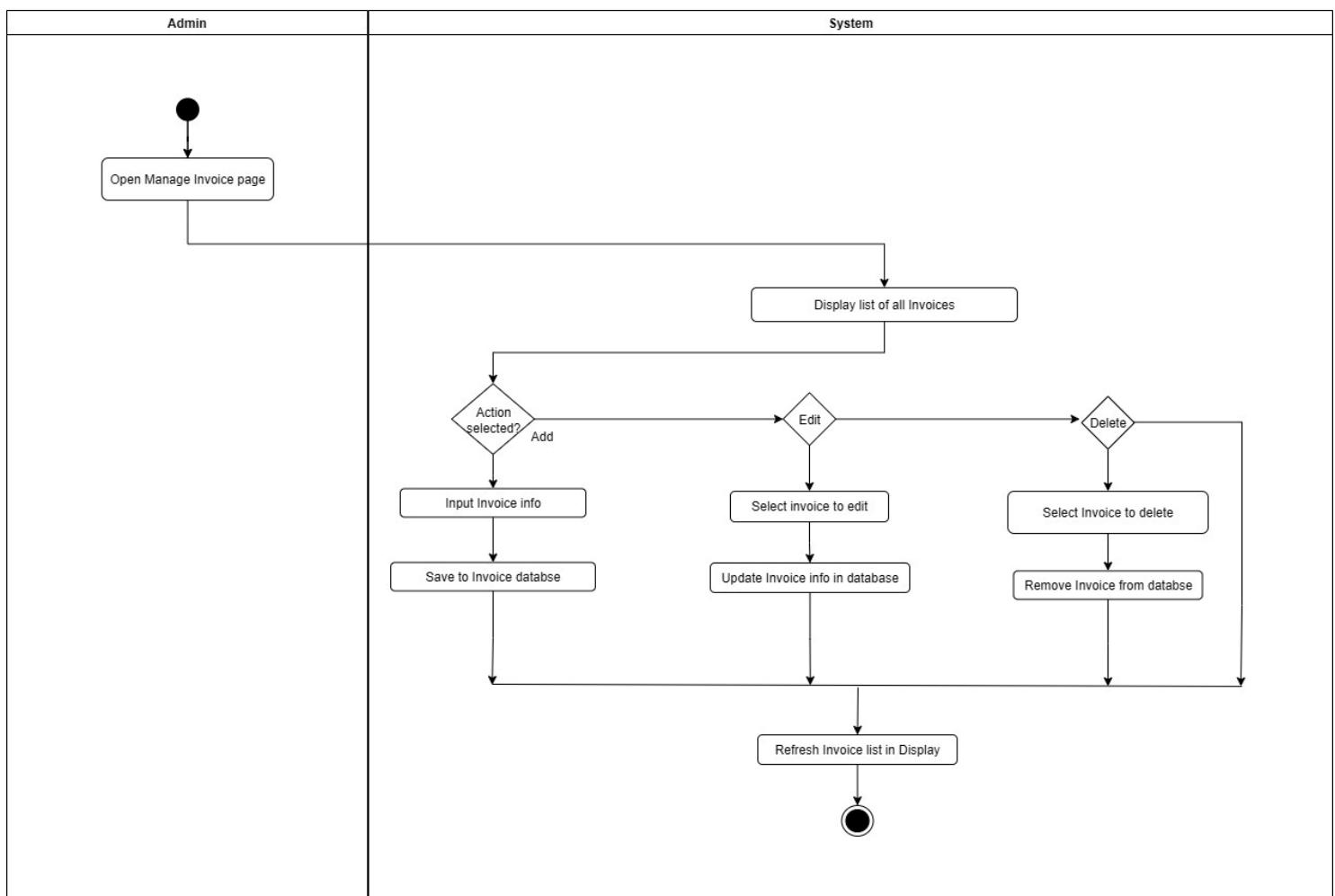


Figure B.9 Activity Diagram Manage Invoice

View Enrolled Students

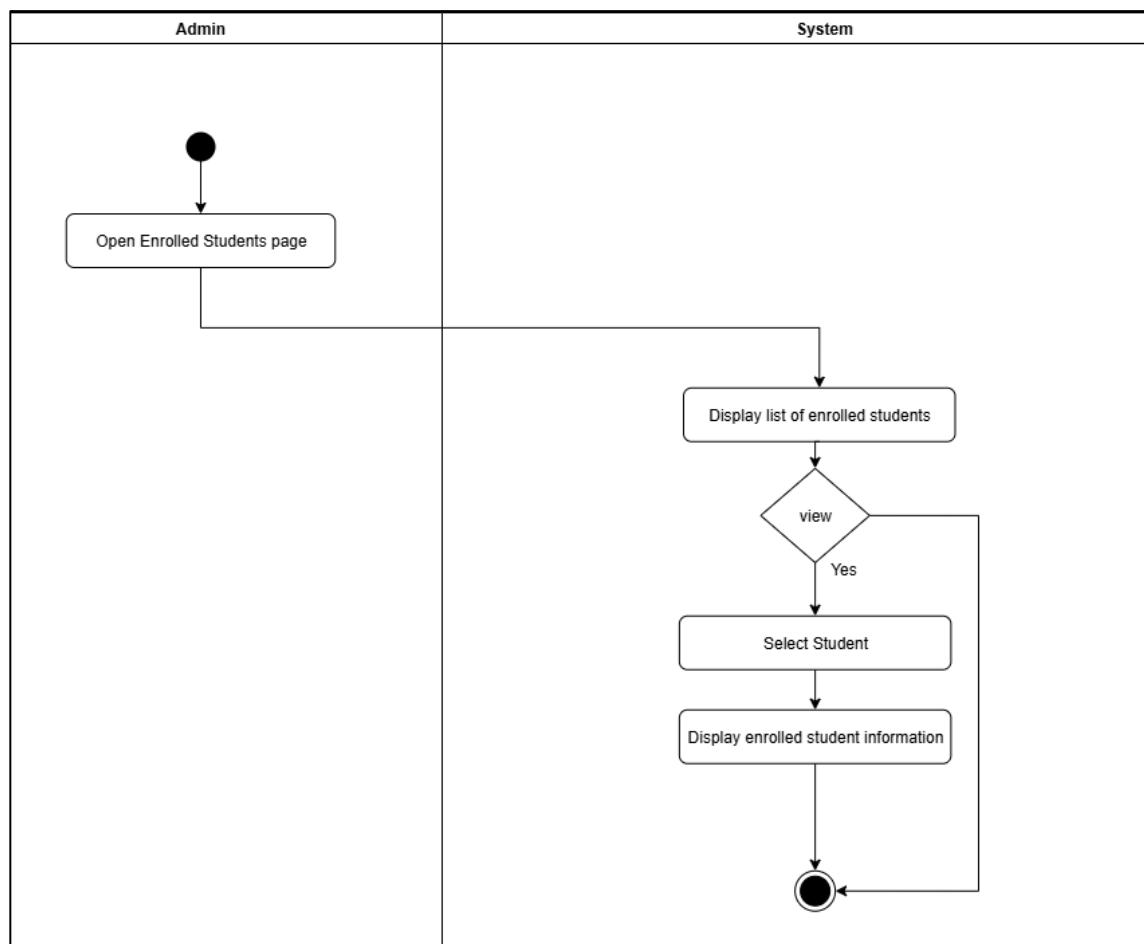


Figure B.10 Activity Diagram View Enrolled Students

Domain Class Diagram

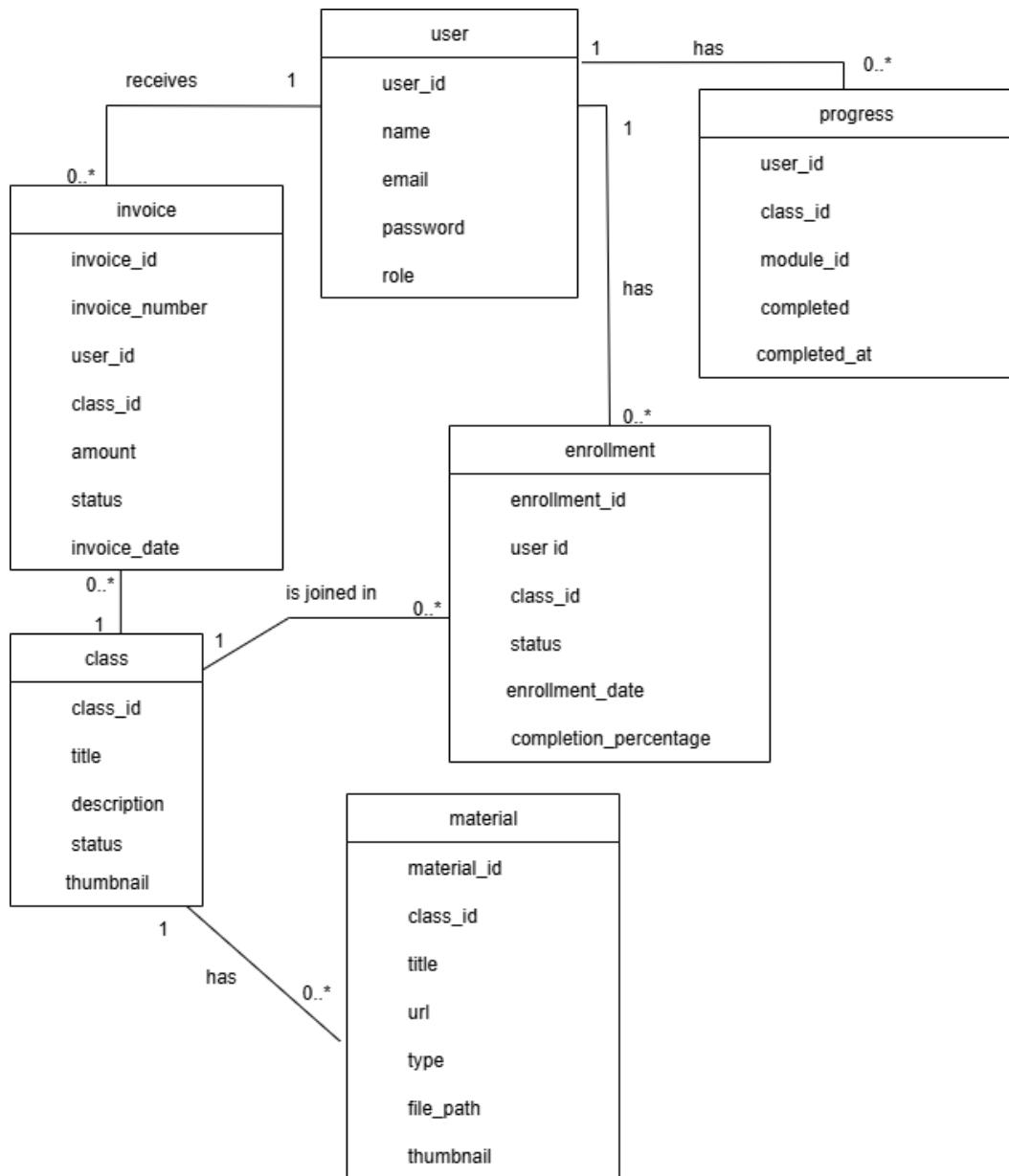


Figure B.11 Domain Class Diagram

Sequence Diagram

Login

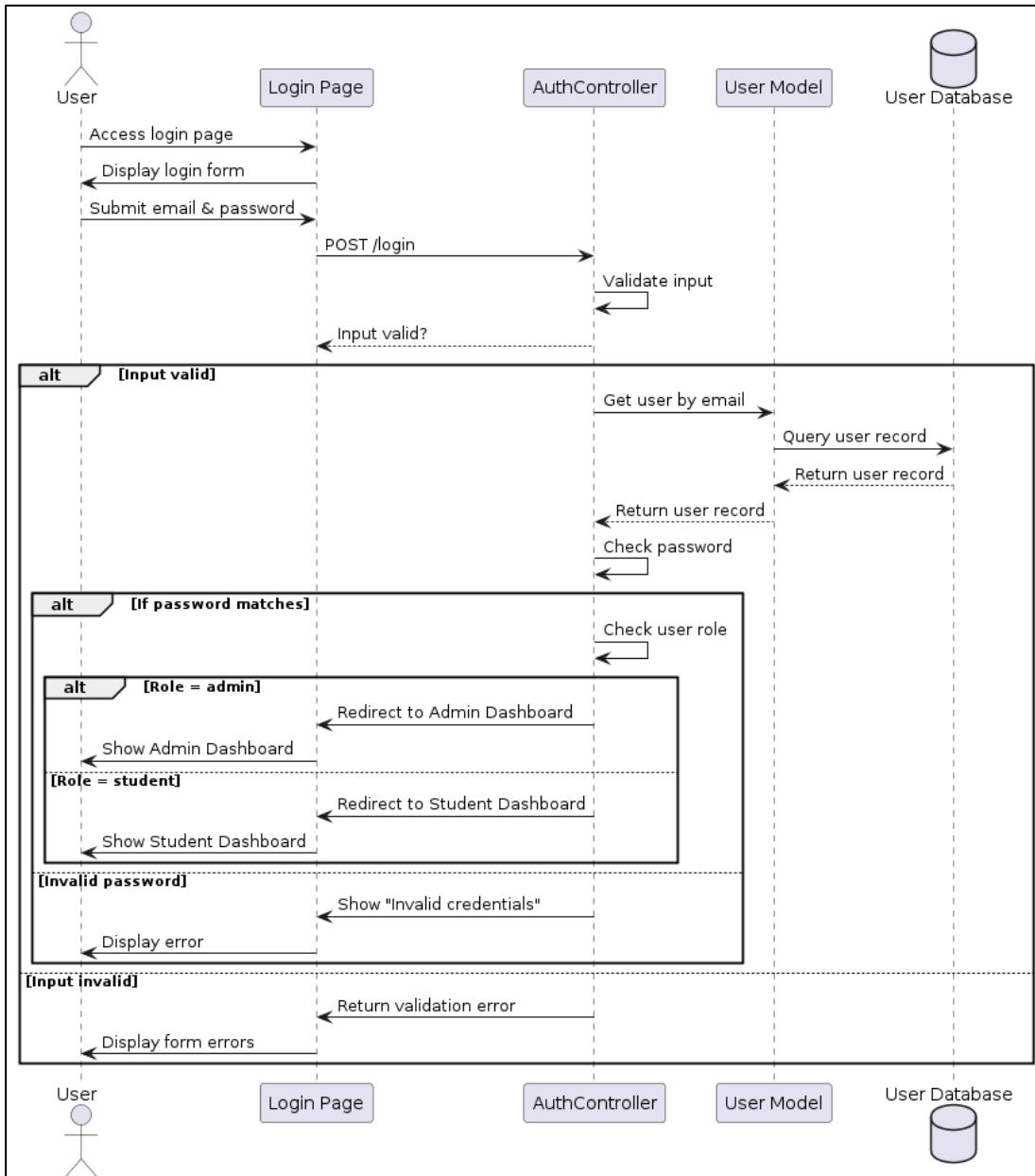


Figure B.12 Sequence Diagram Login

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

Join New Class

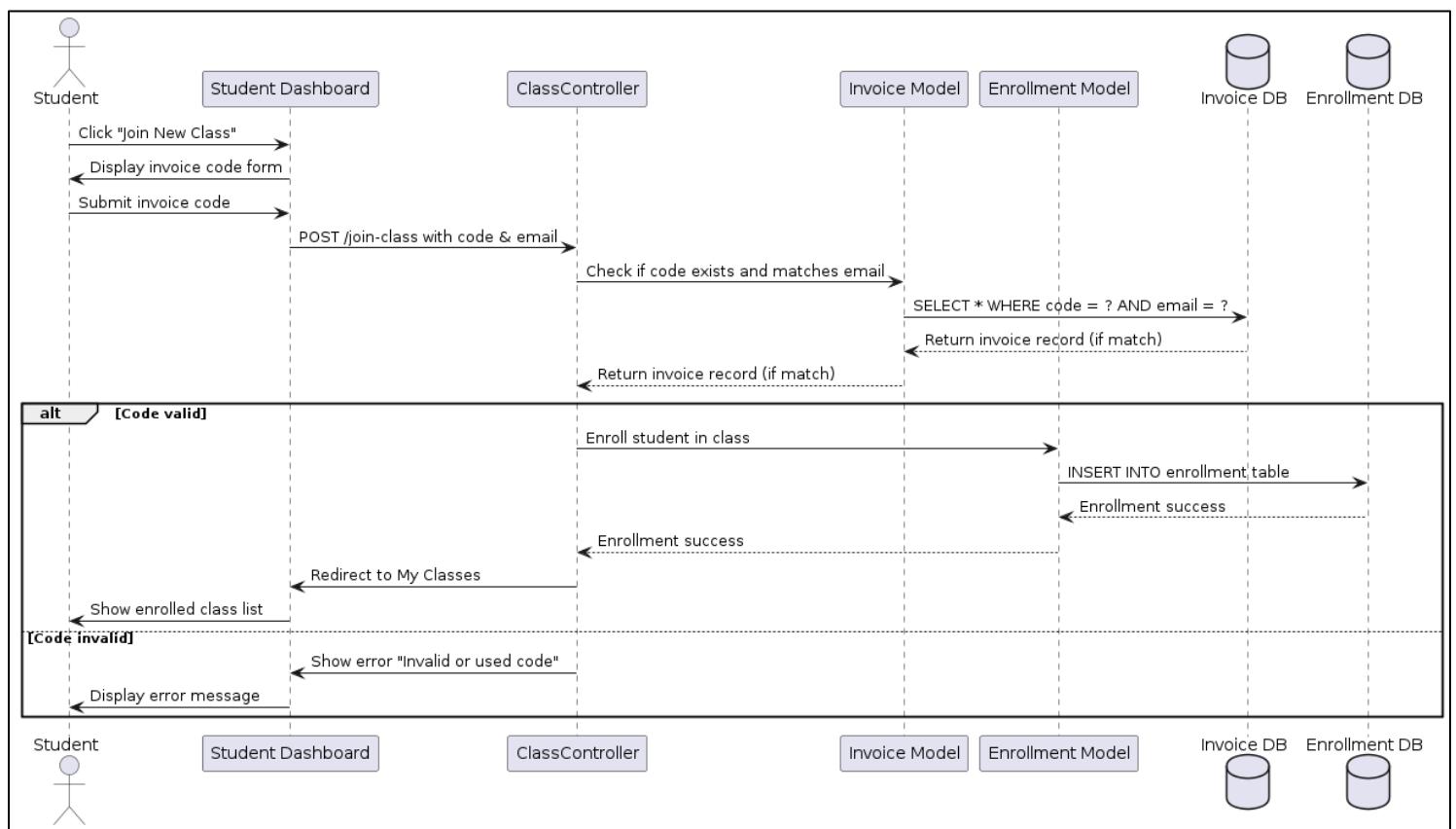


Figure B.13 Sequence Diagram Join New Class

View My Classes

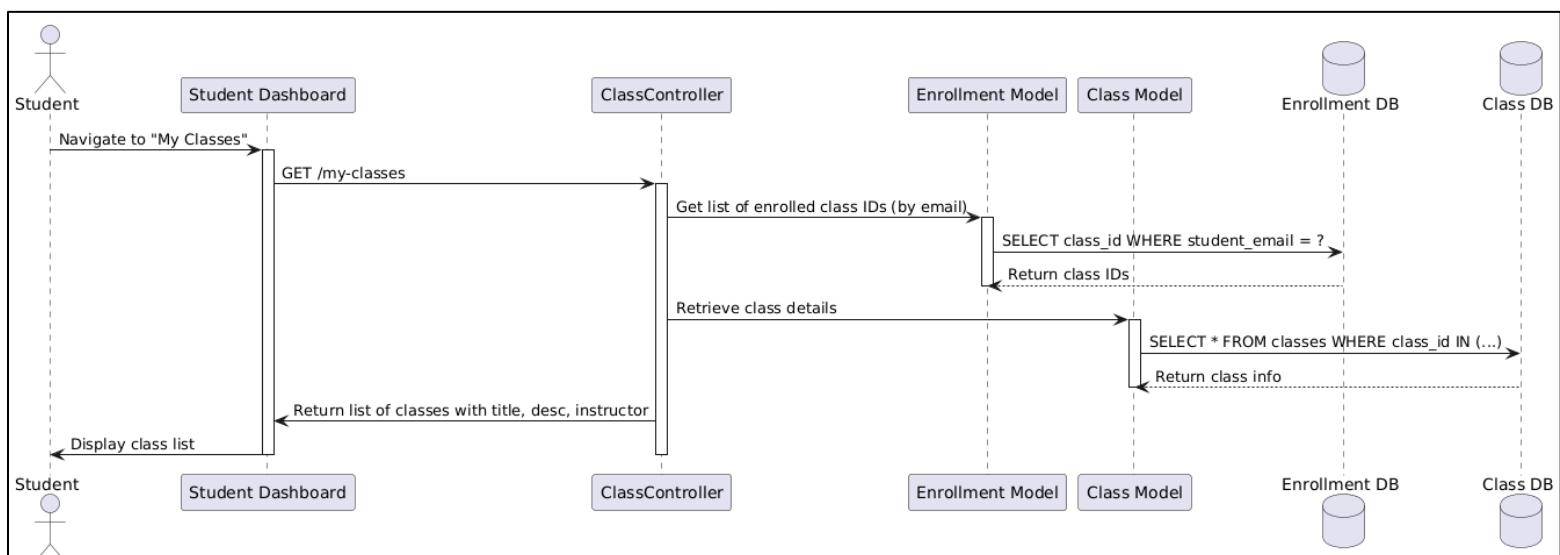


Figure B.14 Sequence Diagram View My Classes

Access Class Materials

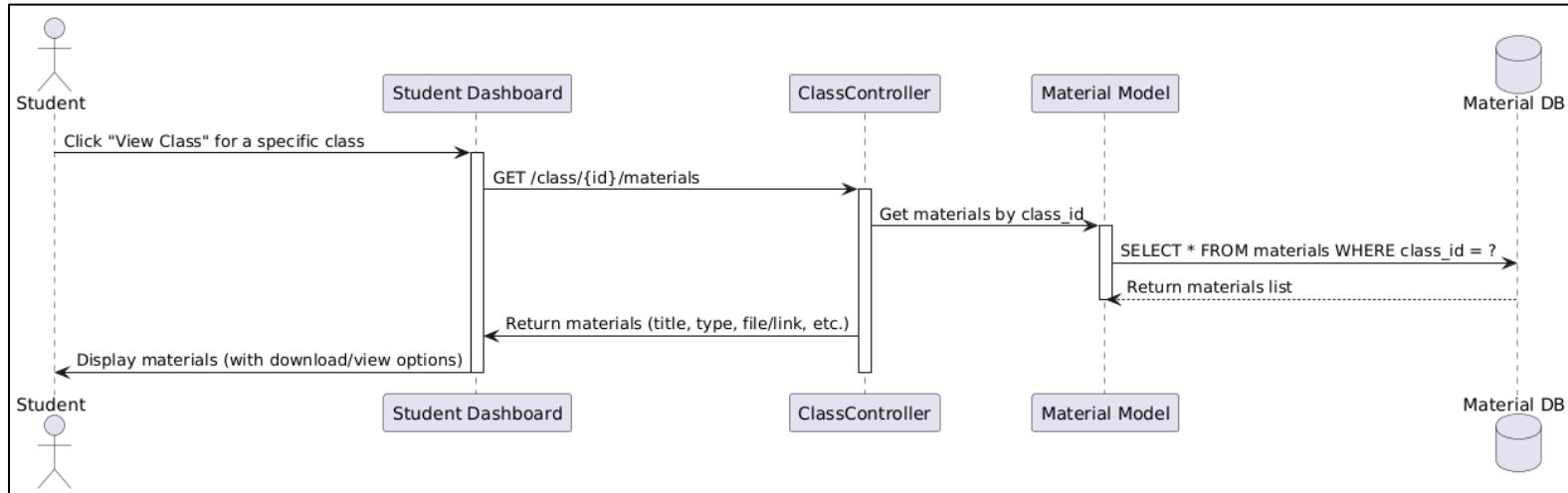


Figure B.15 Sequence Diagram Access Class Materials

Contact Admin

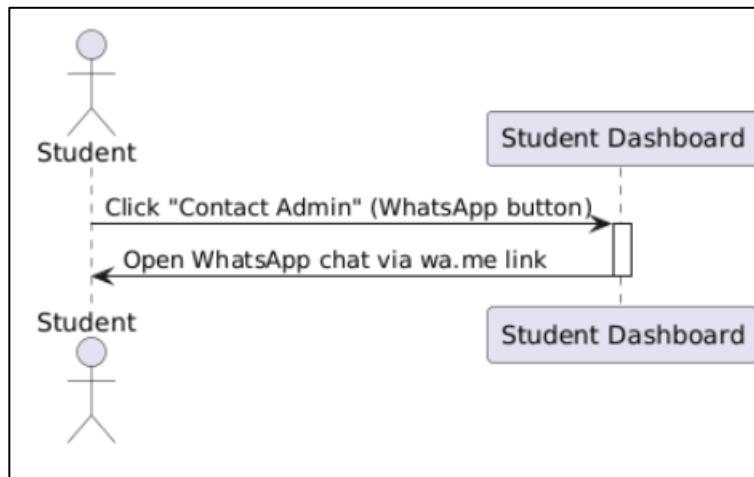


Figure B.16 Sequence Diagram Access Contact Admin

Manage Invoices

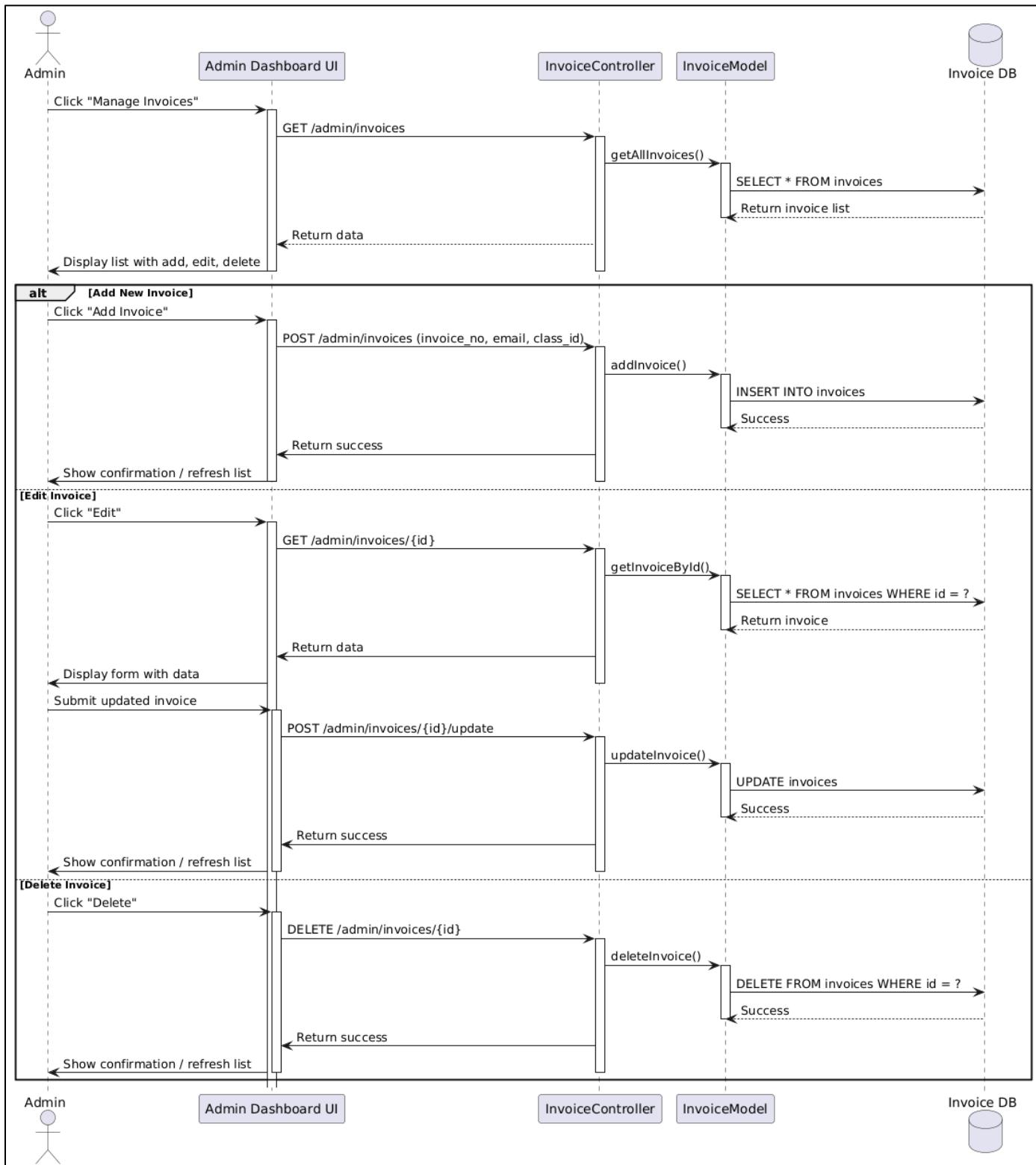


Figure B.17 Sequence Diagram Manage Invoice

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

Manage Classes

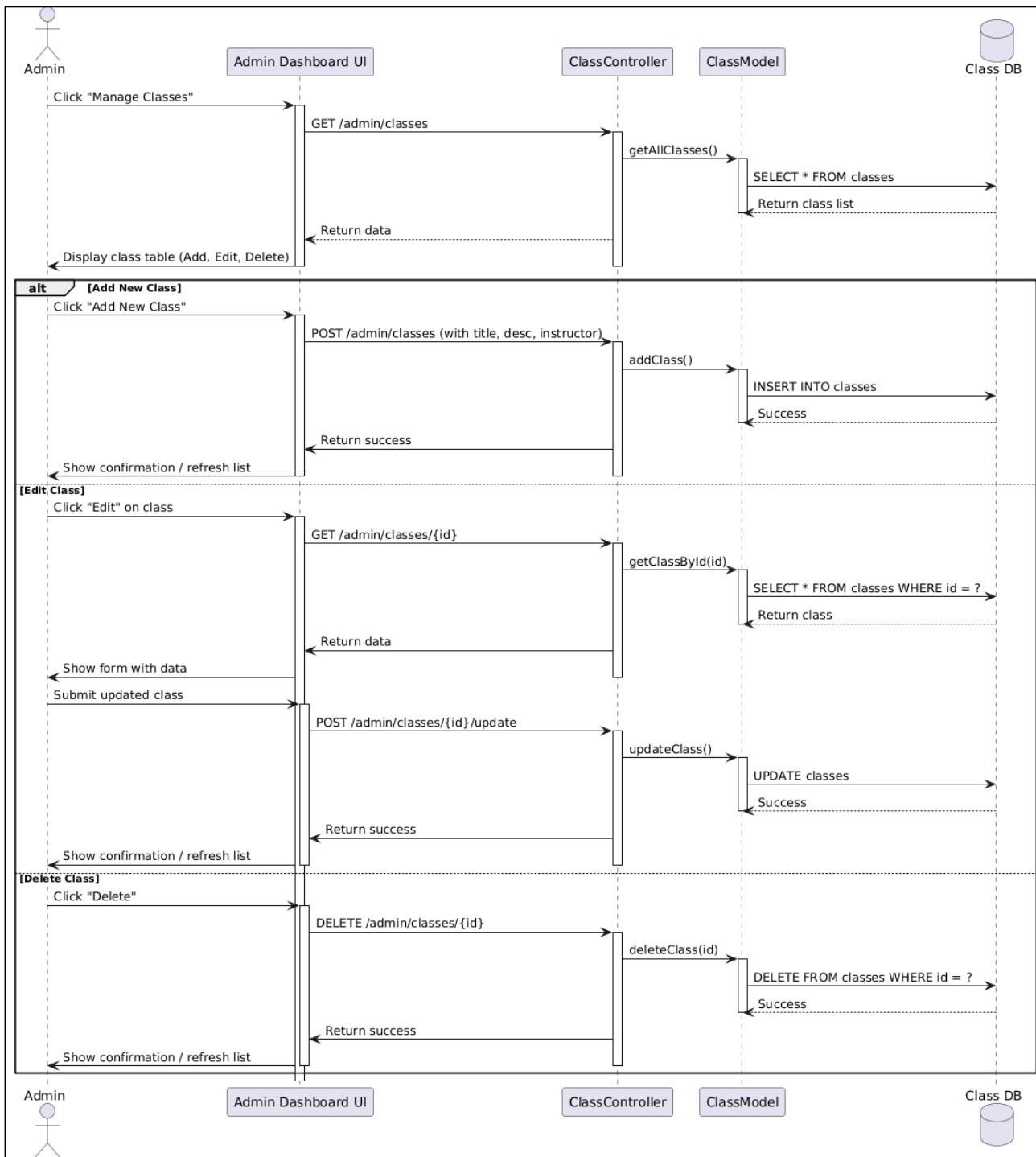


Figure B.18 Sequence Diagram Manage Classes

Manage Class Materials

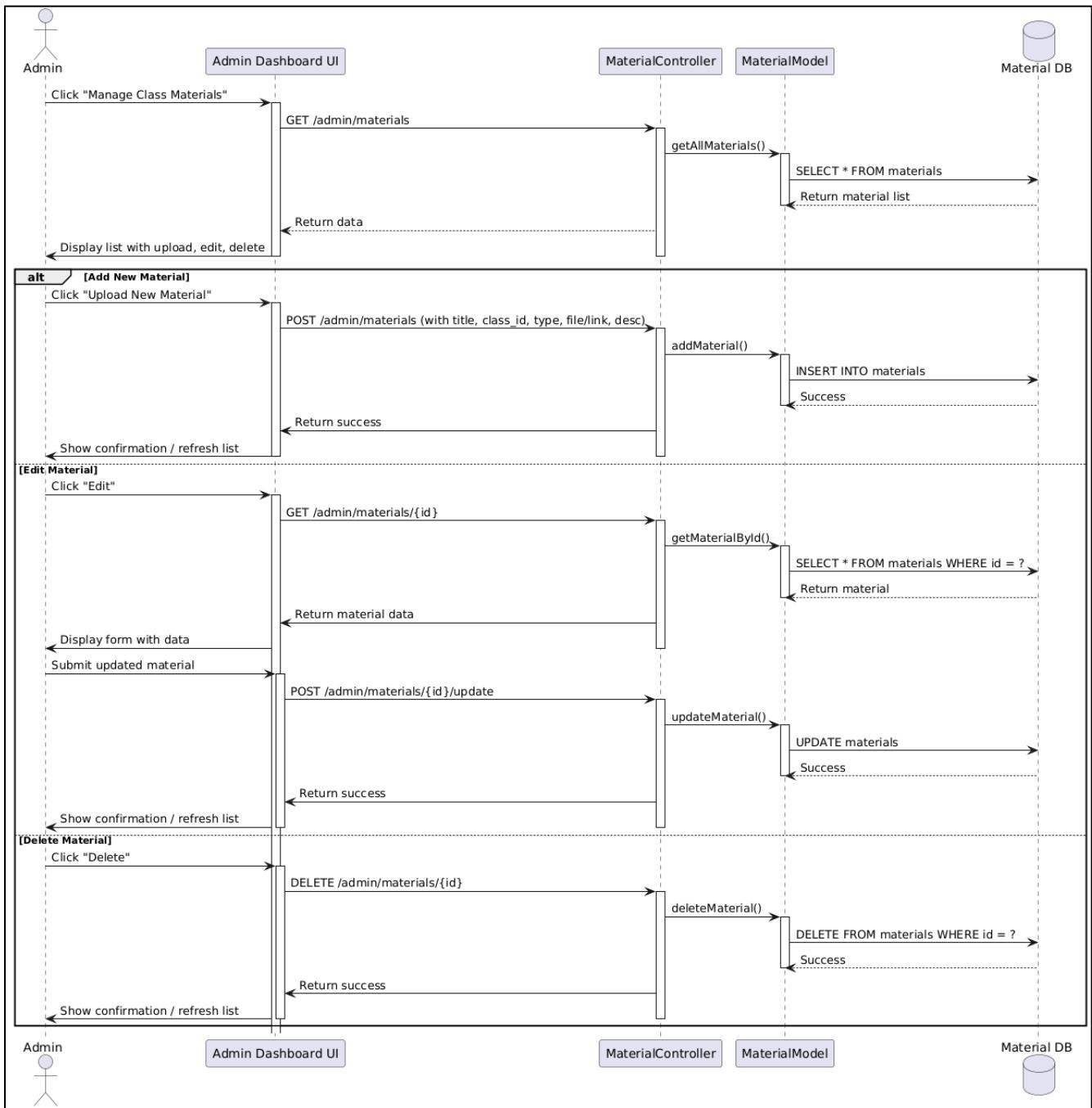


Figure B.19 Sequence Diagram Manage Class Materials

Software Requirements Specification for Smootea Learning Access and Class Enrollment System

View Enrolled Students

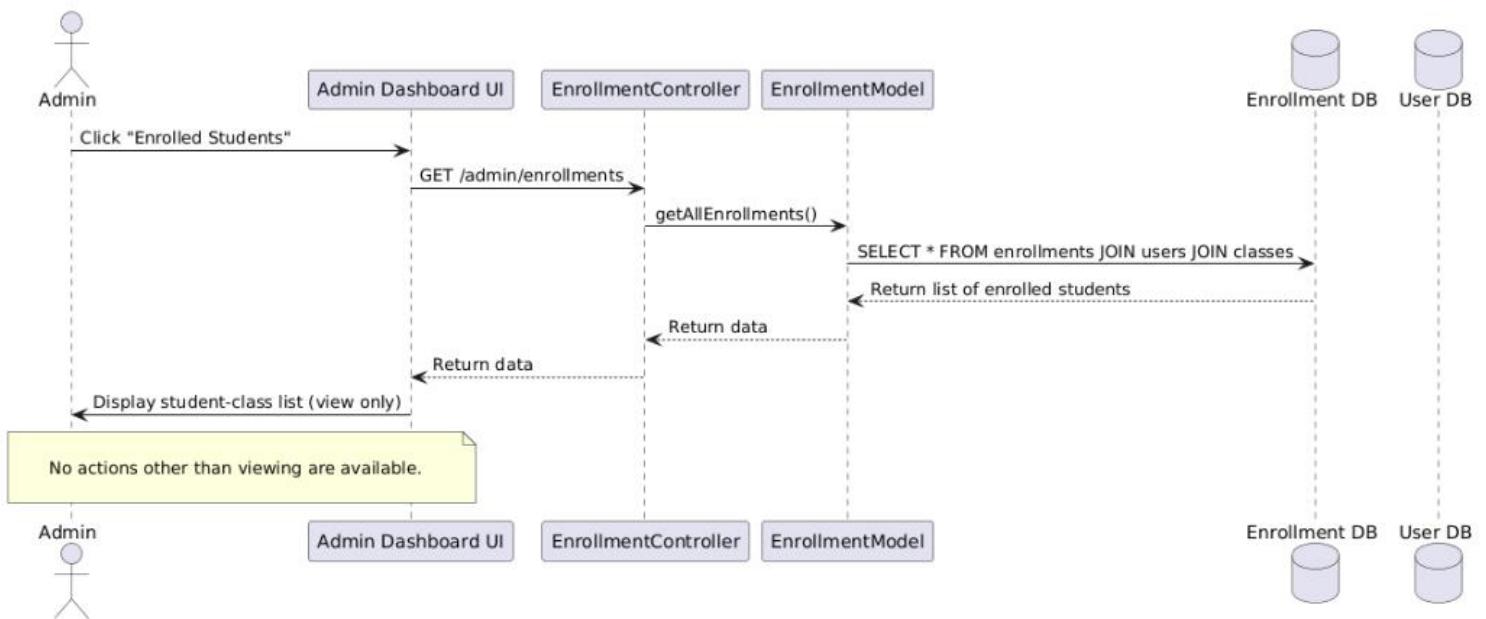


Figure B.20 Activity Diagram View Enrolled Students

Appendix C: Issues List

< No issue or indecisive decision for the time being>