Name: Abdelaziz Lyazami

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Objective:

To obtain a challenging position as a System Administrator where I can utilize my experience and technical skills to contribute to the success of a dynamic organization.

Summary:

Highly experienced System Administrator with over 8 years of experience in IT and computer networking. Proficient in configuring and installing network equipment, updating virus protection software, monitoring computer systems, and providing technical support. Skilled in server management, using ABM, VoIP, Meraki MDM, Azure, M365, and a ticketing system. Experienced in fixing software and hardware configuration issues and knowledgeable in installing and managing Ubiquiti Unifi. Adept at communicating technical issues and providing training to employees and new users.

Work Experience:

Network Administrator: Tru-Skin Dermatology - Austin, TX
January 2022 to February 2023

Maintained computer networks and systems, including software, mainframes, VPNs, routers, and other physical hardware

Installed and configured network equipment to update or fix hardware or software issues

Updated virus protection software to keep data and communications protected

Monitored computer systems to improve network performance for computer systems and networks

Communicated technical issues to other employees and management and provided training to new users

Fixed software and hardware configuration issues for users on-demand or from inspection of the systems

CEO and Founder: Smart House Expert - Fes
March 2019 to August 2021

CEO and founder of Smart House Expert, specializing in network and home automation installation

Project manager, network and IoT configuration manager, and marketing manager

Head of IT Department: American School Fez - Fes
August 2018 to April 2021

Optimized business IT processes and monitored IT efficiency

Assessed, monitored, and upgraded business systems and processes

Liaised with vendors and third parties and managed IT security and governance

Managed and developed the business IT division, lead and trained the IT department team

Optimized the grading system and performed stakeholder management

Board Member: American School Fez - Fes
August 2018 to April 2021

Provided a balcony view of the school and assisted the principal in making decisions

Ensured a focus on learning and continuous improvement and guided the work of the collaborative teams

Stewarded the school's mission, vision, and core values, monitored achievement, climate, and satisfaction data

Identified gaps in performance or processes and planned for their improvement

Elementary and Middle School Technology Teacher: American School Fez - Fes
August 2017 to April 2021

Introduced basic computer, mobile, keyboard, and Internet skills to students

Taught students to use design applications, computer-aided drafting (CAD) or manufacturing to develop technological solutions

Assigned projects that taught students to deal with real-world constraints, such as time and materials

Encouraged creative thinking with challenging classroom projects, including video editing, graphic design, basic coding, and robotics

Marketing Manager: American School Fez - Fes

August 2017 to April 2021

Produced marketing and promotional materials, monitored and managed social media

Conducted customer and market research, produced internal communications, and was events manager

TOEFL Test Center Administrator Fes

August 2016 to April 2021

Primary Contact, test center administrator, survey responder, and proctor

Reviewed technical configuration requirements and guidelines to ensure the test center network and desktop environment

Completed check-in

• Ensure the security of the CTAS test center• Write test Center Problem Reports (CPRs) • Coordinate activities with the proctor

IT Director American school Fes - Fes

August 2017 to July 2018

• Oversee all technology operations (e.g., network security) and evaluate them according to established goals• Devise and establish IT policies and systems to support the implementation of strategies set by upper management• Analyze the business requirements of all departments to determine their technology needs• Purchase efficient and cost-effective technological equipment and software• Inspect the use of technological equipment and software to ensure functionality and efficiency• Identify the need for upgrades, configurations or new systems and report to upper management• Coordinate IT managers and supervise computer scientists, technicians and other professionals to provide guidance• Control budget and report on expenditure• Assist in building relationships with vendors and creating cost-efficient contracts

IT Manager American School Fes - Fez

August 2015 to July 2017

Help teachers with class technology, Installing and configuring, Setting Up Peripherals, Maintaining and Repairing, Keeping Records. Installing and configuring computer hardware, software, systems, networks, printers, and scanners. Monitoring and maintaining computer systems and networks. Providing technical support across the school. Setting up email and grading system accounts for new users. Repairing and replacing equipment as necessary.

Public Relations Manager Empire global trading, LLC - Fez

September 2013 to July 2015

Empire global trading company is an American Moroccan company that specialized in importing electronics to Morocco and exporting Moroccan traditional items worldwide. My job was finding new clients to buy the electronics and get new businesses relation to buy the traditional items from. And deal with important and export procedures.

Education
Bachelor of Science in Computer Science
Faculté des Sciences et Techniques de Fés - Fes
September 2010 to July 2013

Technical Skills
- Public relations (2 years)
- Social media management (2 years)
- Network support (7 years)
- IT support (7 years)
- Teaching (5 years)
- Windows
- Help desk
- Active Directory
- Computer networking
- Software troubleshooting
- Customer service
- TCP/IP
- TCP
- VPN
- Enterprise software
- LAN
- Low voltage (4 years)
- CCTV
- Power tools
- Repair, maintenance & installation (9 years)
- Repair, Maintenance & Installation (9 years)
- VMWare
- Mobile device management (4 years)
- Meraki (2 years)
- VoIP (3 years)
- ABM (1 year)
- NinjaRmm
- LogMeIn
- WAN
- IPsec

Languages
English - Fluent
Arabic - Expert
French – Intermediate
Links
https://www.facebook.com/touch2much24
Certifications
Teaching Certificate
August 2019 to Present
College Board Certified AP seminar Teacher K-11 K-12: • AP Seminar is an interdisciplinary course that encourages students to demonstrate critical thinking, collaboration, and academic research skills on topics of the student are choosing. To accommodate the wide range of student topics, typical college course equivalents include interdisciplinary or general elective courses.