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# AUTOMATED UNIVERSITY GARAGE MANAGEMENT SYSTEM (AUGMS)

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## TEAM MEMBERS:

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# Deliverable #1 Template – Database Project (Fall 2025)

## 1. English Requirements (Business Rules)

The Automated University Garage Management System (AUGMS) is a smart parking management system that automates vehicle registration, entry/exit verification, real-time parking spot monitoring using existing sensors, service requests (EV charging, car cleaning), and generates operational reports. It serves three main user types: Students/Faculty (Parking Users), Garage Administrators, and University Management.

### > System requirements here:

#### R1 — User Types and Hierarchy

- There are three main actor types: ParkingUser (Student or Faculty), GarageAdmin, and UniversityManager.
- A ParkingUser can be either a Student or a Faculty member (disjoint specialization of User).
- All users are controlled by UniversityManager (a UniversityManager can enable/disable the garage access).

#### R2 — Vehicle Registration

- Each ParkingUser may register one or more vehicles.
- A vehicle must have a unique licensePlate across the entire system.
- A vehicle must be approved by a GarageAdmin before it can access the garage.
- Only approved vehicles are granted entry.

#### R3 — Parking Garage and Spots

- The university has one or more ParkingGarages.
- Each ParkingGarage contains one or more parkingSpot(s).
- Each parkingSpot is monitored by exactly one OccupancySensor.
- A parkingSpot is either available or occupied at any time.

#### R4 — Entry and Exit Gates

- Each ParkingGarage has one or more Gates (entry/exit).
- Each Gate is monitored by one GateSensor that reads RFID.

#### R5 — Automated Entry/Exit

- When a vehicle approaches a gate, the GateSensor reads the RFID sticker returning the car's license plate.
- The system checks if the license plate belongs to an approved and access-enabled vehicle.
- If valid and accessStatus = true → gate opens and a Logging entry is created.
- If invalid or access disabled → access denied and incident logged.

#### R6 — Service Requests

- A registered ParkingUser can submit zero or more ServiceRequests (EV charging or car cleaning).
- Each ServiceRequest is of one ServiceType.
- A ServiceRequest must be approved and completed by staff → generates an Invoice.

#### R7 — Invoicing and Payment

- Every completed service generates exactly one Invoice.
- An Invoice is paid using one Payment (supports multiple payment methods).

#### R8 — Access Control

- UniversityManager can disable/enable garage access for any ParkingUser or GarageAdmin at any time (accessStatus flag).
- Disabled users/admins cannot enter the garage or perform admin actions.

#### R9 — Reporting

- The system automatically generates DailyOperationsReport every day.
- Weekly and monthly SummaryReports are generated on schedule.
- UsageReport can be requested on-demand by UniversityManager.

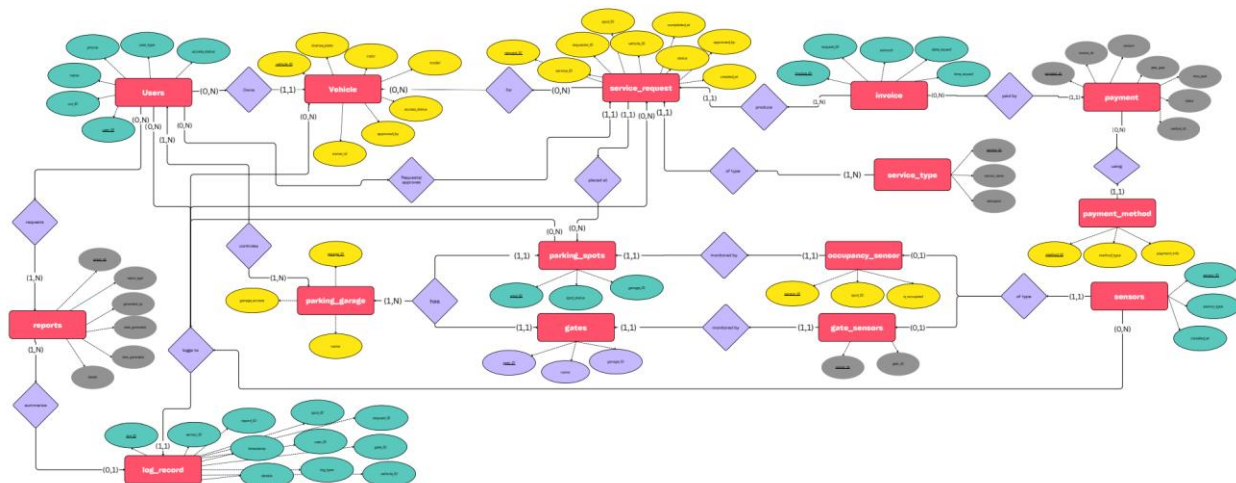
#### R10 — Occupancy Constraints

- Total occupied spots cannot exceed total spots in a garage.
- When occupancy reaches 100%, garage status becomes “FULL” and displayed accordingly.

## R11 — Sensor Data Integrity

- Every change in spot occupancy or gate passage must be recorded in Logging with timestamp.

## 2. Entity–Relationship Diagram (ERD)



<https://www.canva.com/design/DAG6e4LZSY/1dMp89tpYW45d4TSHCA98g/edit>

## 3. Relational Schema

### Users

user\_id (PK)  
uni\_ID (UNIQUE, NOT NULL)  
name (NOT NULL)  
phone

password  
user\_type  
access\_status  
created\_at

## **Vehicle**

---

vehicle\_id (PK)  
license\_plate (UNIQUE, NOT NULL)  
color  
user\_id (FK → Users.user\_id)  
model  
access\_status  
approved\_by (FK → Users.user\_id)  
created\_at

## **Service\_type**

---

service\_id (PK)  
service\_name  
description  
price

## **Parking\_garage**

---

garage\_id (PK)

name

garage\_access

garage\_status (CHECK: 'Open'/'Closed')

location

## **Gates**

---

gate\_id (PK)

garage\_id (FK → Parking\_garage.garage\_id)

name

## **Parking\_spots**

---

spot\_id (PK)

spot\_number

spot\_status

garage\_id (FK → Parking\_garage.garage\_id)

## **Occupancy\_sensor**

---

sensor\_id (PK)

spot\_id (FK → Parking\_spots.spot\_id)

is\_occupied

## **Gate\_sensors**

---

sensor\_id (PK)

gate\_id (FK → Gates.gate\_id)

## Sensors

---

sensor\_id (PK)

sensor\_type

spot\_id (FK → Parking\_spots.spot\_id)

## Service\_request

---

request\_id (PK)

user\_id (FK → Users.user\_id)

vehicle\_id (FK → Vehicle.vehicle\_id)

service\_id (FK → Service\_type.service\_id)

status

approved\_by (FK → Users.user\_id)

created\_at

completed\_at

spot\_id (FK → Parking\_spots.spot\_id)

## Invoice

---

invoice\_id (PK)

request\_id (FK → Service\_request.request\_id)

amount

date\_issued

time\_issued

### **Payment\_method**

---

method\_id (PK)

method\_type

payment\_info

### **Payment**

---

payment\_id (PK)

invoice\_id (FK → Invoice.invoice\_id)

amount

date\_paid

time\_paid

status

method\_id (FK → Payment\_method.method\_id)

### **Reports**

---

report\_id (PK)

report\_type

user\_id (FK → Users.user\_id)

date\_generated

time\_generated



details

### **Log\_record**

---

log\_id (PK)  
spot\_id (FK → Parking\_spots.spot\_id)  
gate\_id (FK → Gates.gate\_id)  
request\_id (FK → Service\_request.request\_id)  
report\_id (FK → Reports.report\_id)  
vehicle\_id (FK → Vehicle.vehicle\_id)  
user\_id (FK → Users.user\_id)  
sensor\_id (FK → Sensors.sensor\_id)  
log\_type  
details  
timestamp

### **Requests** (M:N between Users and Reports)

---

user\_id (PK, FK → Users.user\_id)  
report\_id (PK, FK → Reports.report\_id)

### **Controls** (M:N between Users and Parking\_garage)

---

user\_id (PK, FK → Users.user\_id)  
garage\_id (PK, FK → Parking\_garage.garage\_id)

**Owns** (M:N between Vehicle and Service\_request)

---

vehicle\_id (PK, FK → Vehicle.vehicle\_id)

request\_id (PK, FK → Service\_request.request\_id)

#### 4. List of all queries:

### Query 1: Total Revenue Generated from Paid Invoices

**Type:** Aggregate Query

```
SELECT
    SUM(p.amount) AS Total_Revenue
FROM Payment p
WHERE p.status = 'Paid';
```

**Explanation:**

This query calculates the total revenue generated by the system by summing the payment amounts of all invoices that have a status of **Paid**. It is used to measure overall financial performance.

---

### Query 2: Number of Service Requests per Service Type

**Type:** Aggregate Query with Join

```
SELECT
    st.service_name,
    COUNT(sr.request_id) AS Total_Requests
FROM Service_type st
JOIN Service_request sr ON st.service_id = sr.service_id
GROUP BY st.service_name;
```

**Explanation:**

This query counts how many service requests were made for each service type. It joins the `Service_type` and `Service_request` tables and groups the results by service name.

---

## Query 3: Users Who Have Made More Than One Service Request

**Type:** Subquery with Aggregate

```
SELECT name
FROM Users
WHERE user_id IN (
    SELECT user_id
    FROM Service_request
    GROUP BY user_id
    HAVING COUNT(request_id) > 1
);
```

**Explanation:**

This query identifies users who have submitted more than one service request. A subquery is used to group service requests by user and filter those with multiple requests.

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## Query 4: Vehicles That Have Never Been Used in Any Service Request

**Type:** Subquery

```
SELECT license_plate
FROM Vehicle
WHERE vehicle_id NOT IN (
    SELECT DISTINCT vehicle_id
    FROM Service_request
);
```

**Explanation:**

This query retrieves vehicles that have never been associated with any service request. It is useful for identifying inactive or unused vehicles in the system.

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## Query 5 : Invoice, Payment, and Related Service Details

**Type:** Join (More Than Two Tables)

```
SELECT
    i.invoice_id AS 'Invoice ID',
    i.amount AS 'Amount',
    i.date_issued AS 'Date Issued',
    i.time_issued AS 'Time Issued',
```

```

    p.payment_id AS 'Payment ID',
    p.amount AS 'Paid Amount',
    p.date_paid AS 'Date Paid',
    p.time_paid AS 'Time Paid',
    p.status AS 'Payment Status',

    pm.method_type AS 'Payment Method Type',
    pm.payment_info AS 'Payment Credentials/Details',

    sr.request_id AS 'Related Service Request ID',
    u.uni_ID AS 'User University ID',
    u.name AS 'User Name',
    v.license_plate AS 'Vehicle License Plate'
FROM Invoice i
LEFT JOIN Payment p ON i.invoice_id = p.invoice_id
LEFT JOIN Payment_method pm ON p.method_id = pm.method_id
LEFT JOIN Service_request sr ON i.request_id = sr.request_id
LEFT JOIN Users u ON sr.user_id = u.user_id
LEFT JOIN Vehicle v ON sr.vehicle_id = v.vehicle_id
ORDER BY i.date_issued DESC, i.invoice_id DESC;

```

### Explanation:

This query retrieves comprehensive billing and payment information for each invoice, including payment status, payment method details, related service requests, user information, and vehicle data.

LEFT JOIN is used to ensure that **all invoices are displayed**, even if no payment has been made yet, making the query suitable for financial auditing and tracking unpaid invoices.

## Query 6: Total Payments per Payment Method

**Type:** Aggregate Query with Join

```

SELECT
    pm.method_type,
    SUM(p.amount) AS Total_Amount
FROM Payment p
JOIN Payment_method pm ON p.method_id = pm.method_id
GROUP BY pm.method_type;

```

### Explanation:

This query calculates the total amount of money collected through each payment method, helping analyze payment trends and preferred methods.

## New Query 7 : Number of Service Requests per Garage

**Type:** Aggregate Query with Multiple Joins

```

SELECT
    pg.name AS 'Garage Name',
    COUNT(sr.request_id) AS 'Total Service Requests'
FROM Parking_garage pg
JOIN Parking_spots ps ON pg.garage_id = ps.garage_id
JOIN Service_request sr ON ps.spot_id = sr.spot_id
GROUP BY pg.name
ORDER BY COUNT(sr.request_id) DESC;

```

### Explanation:

This query calculates the total number of service requests handled in each parking garage. It joins parking garages, parking spots, and service requests to analyze garage-level activity and workload distribution.

## Query 8: Service Requests with Assigned Parking Spots and Garages

**Type:** Join (More Than Two Tables)

```

SELECT
    sr.request_id,
    u.name AS User_Name,
    v.license_plate,
    ps.spot_number,
    pg.name AS Garage_Name,
    sr.status,
    sr.created_at
FROM Service_request sr
JOIN Users u ON sr.user_id = u.user_id
JOIN Vehicle v ON sr.vehicle_id = v.vehicle_id
JOIN Parking_spots ps ON sr.spot_id = ps.spot_id
JOIN Parking_garage pg ON ps.garage_id = pg.garage_id;

```

### Explanation:

This query retrieves service requests along with their associated users, vehicles, assigned parking spots, and the garages in which the spots are located.

It joins **five related tables** to present a complete view of parking utilization without depending on the logging mechanism.

## 5. The GUI screenshots:

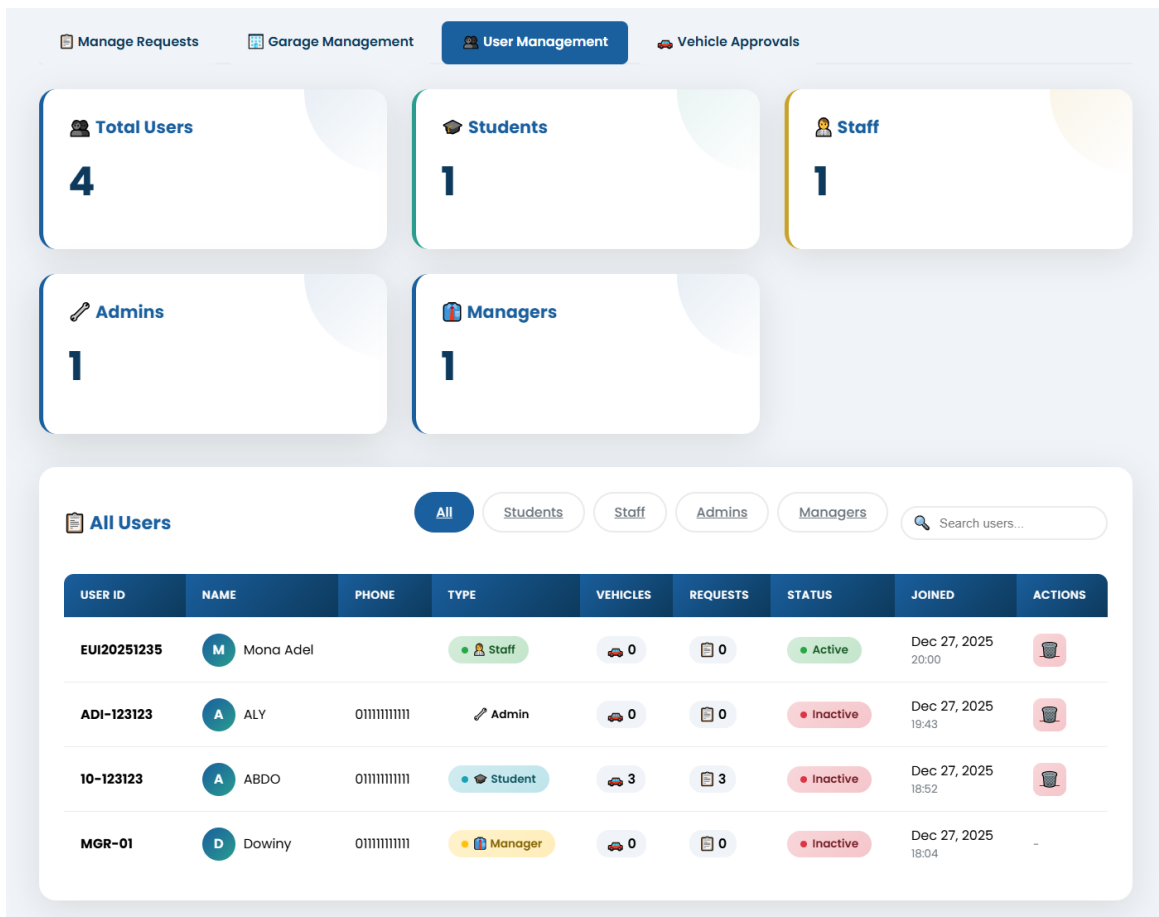
```
SQLQuery1.sql...UA\101 (62))" x
1  INSERT INTO Users (uni_ID, name, user_type, access_status)
2  VALUES ('EUI20251235', 'Mona Adel', 'Staff', 1);
```

Insert Statement

The screenshot displays the 'User Management' dashboard. At the top, there are navigation tabs: 'Manage Requests', 'Garage Management', 'User Management' (active), and 'Vehicle Approvals'. Below these, there are five summary cards showing user counts: 'Total Users' (3), 'Students' (1), 'Staff' (0), 'Admins' (1), and 'Managers' (1). Below the summary cards is a section titled 'All Users' with tabs for 'All', 'Students', 'Staff', 'Admins', and 'Managers'. A search bar is also present. The main table lists the following users:

USER ID	NAME	PHONE	TYPE	VEHICLES	REQUESTS	STATUS	JOINED	ACTIONS
ADI-123123	ALY	0111111111	Admin	0	0	Inactive	Dec 27, 2025 19:43	
10-123123	ABDO	0111111111	Student	3	3	Inactive	Dec 27, 2025 18:52	
MGR-01	Dowiny	0111111111	Manager	0	0	Inactive	Dec 27, 2025 18:04	

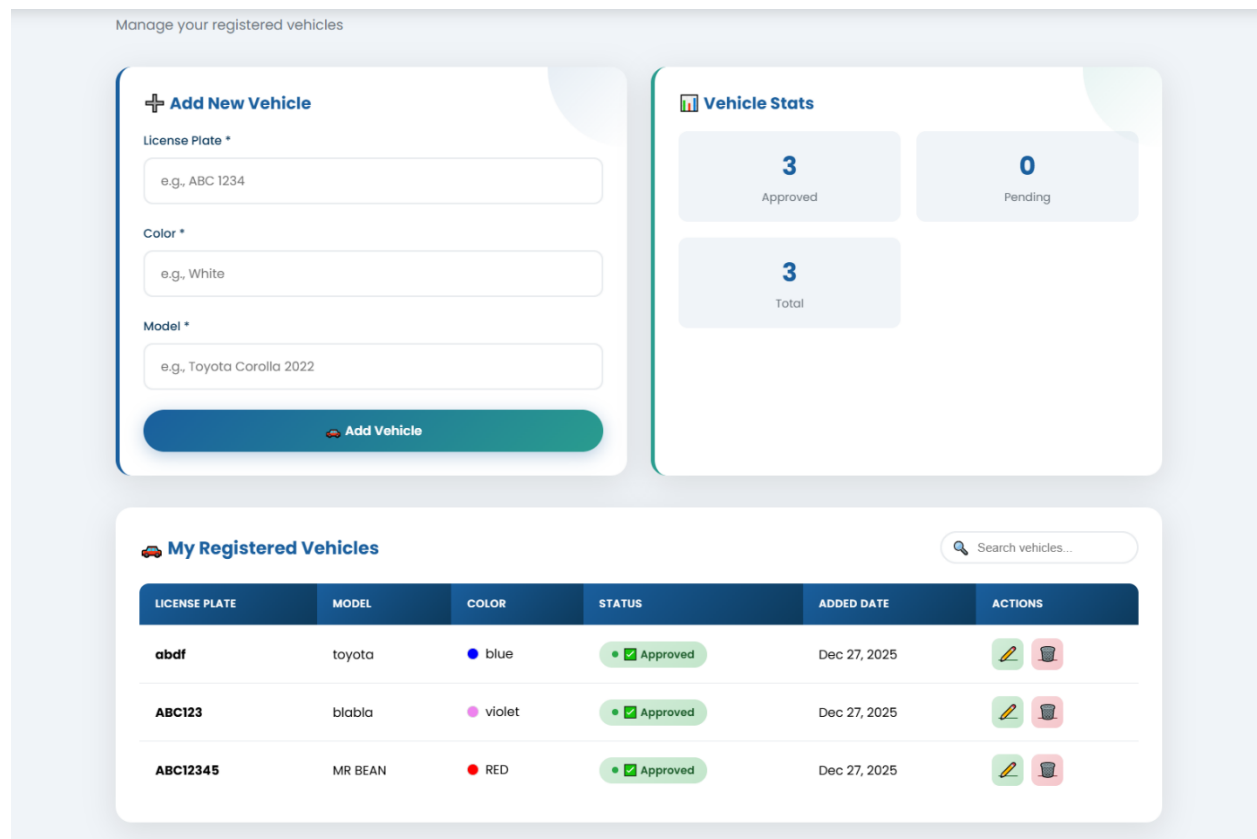
Users board before insert statement



User board after insert statement

```
SQLQuery1.sql--UAI101 (62)1  INSERT INTO Vehicle (license_plate, color, model, user_id, access_status, approved_by)2  VALUES ('DEF-9012', 'Black', 'Ford Mustang', 4, 1, 1);
```

Insert statement



### Vehicle board before insert statement

+ Add New Vehicle

License Plate \*

e.g., ABC 1234

Color \*

e.g., White

Model \*

e.g., Toyota Corolla 2022

Add Vehicle

Vehicle Stats

4  
Approved

0  
Pending

4  
Total

My Registered Vehicles

Search vehicles...

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	Black	Approved	Dec 27, 2025	<div>Edit Delete</div>
abdf	toyota	blue	Approved	Dec 27, 2025	<div>Edit Delete</div>
ABC123	blabla	violet	Approved	Dec 27, 2025	<div>Edit Delete</div>
ABC12345	MR BEAN	RED	Approved	Dec 27, 2025	<div>Edit Delete</div>

### Vehicle board after insert statement

```

1  -- Deletes the vehicle 'ABC123' along with its service requests, invoices, and payments
2  ✓ DELETE FROM Payment
3    WHERE invoice_id IN (
4        SELECT i.invoice_id
5        FROM Invoice i
6        JOIN Service_request sr ON i.request_id = sr.request_id
7        WHERE sr.vehicle_id = (SELECT vehicle_id FROM Vehicle WHERE license_plate = 'ABC123')
8    );
9
10 ✓ DELETE FROM Invoice
11   WHERE request_id IN (
12       SELECT request_id
13       FROM Service_request
14       WHERE vehicle_id = (SELECT vehicle_id FROM Vehicle WHERE license_plate = 'ABC123')
15   );
16
17 ✓ DELETE FROM Service_request
18   WHERE vehicle_id = (SELECT vehicle_id FROM Vehicle WHERE license_plate = 'ABC123');
19
20 ✓ DELETE FROM Vehicle
21   WHERE license_plate = 'ABC123';

```



## Delete statements

</

### Vehicle board before delete statement

My Vehicles

Manage your registered vehicles

+ Add New Vehicle

License Plate \*

e.g., ABC 1234

Color \*

e.g., White

Model \*

e.g., Toyota Corolla 2022

Add Vehicle

Vehicle Stats

2  
Approved

0  
Pending

2  
Total

My Registered Vehicles

Search vehicles...

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	• <span>✓ Approved</span>	Dec 27, 2025	<div><div></div><div></div></div>
abdf	toyota	● blue	• <span>✓ Approved</span>	Dec 27, 2025	<div><div></div><div></div></div>

Vehicle board after delete statement

Recent Requests

Search requests...

SERVICE	VEHICLE	PARKING SPOT	STATUS	DATE
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	acv	N/A	Approved	Dec 27, 2025 - 20:15
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	abdf	N/A	Approved	Dec 27, 2025 - 19:44
<div><div>Oil Change</div><div>EGP 150.00</div></div>	ABC12345	E-303	Approved Paid	Dec 27, 2025 - 19:37
<div><div>Tire Rotation</div><div>EGP 75.00</div></div>	ABC123	S-210	Approved Paid	Dec 27, 2025 - 19:30
<div><div>Car Wash</div><div>EGP 50.00</div></div>	ABC12345	E-301	Approved Paid	Dec 27, 2025 - 19:26
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	ABC123	N/A	Approved	Dec 27, 2025 - 19:24
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	ABC123	N/A	Approved	Dec 27, 2025 - 19:20

Requests board before delete statement

My Vehicles

2

Registered vehicles

Add Vehicle

My Requests

4

Total requests

New Request

Request Status

0

Pending

4

Approved

Recent Requests

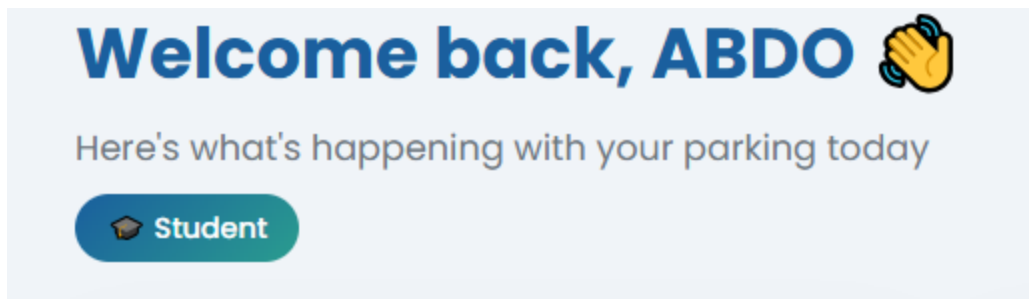
Search requests...

SERVICE	VEHICLE	PARKING SPOT	STATUS	DATE
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	acv	N/A	Approved	Dec 27, 2025 - 20:15
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	abdf	N/A	Approved	Dec 27, 2025 - 19:44
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	ABC123	N/A	Approved	Dec 27, 2025 - 19:24
<div><div>Vehicle Registration</div><div>Vehicle Registration</div></div>	ABC123	N/A	Approved	Dec 27, 2025 - 19:20

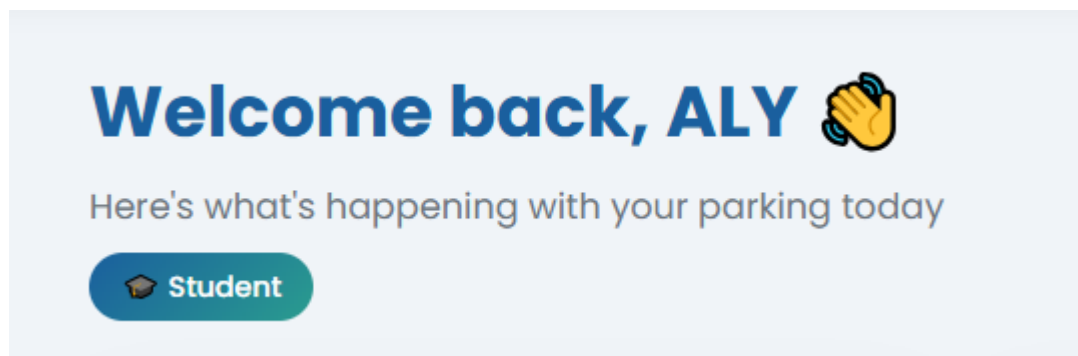
Vehicle board after delete statement

```
SQLQuery1.sql...UA\101 (62))* X
1
2  ✓ UPDATE Users
3  SET name = 'ALY',
4    uni_ID = '10-101010'
5  WHERE user_id = 4
6  AND EXISTS (
7    SELECT 1 FROM Vehicle
8    WHERE license_plate = 'abdf'
9    AND user_id = 4
10 );
```

Name Update Statement




Name before Update statement







Name after Update statement


```
SQLQuery1.sql...UA\101 (62))* X
1  -- 1. Update vehicle details (using license plate and user_id as conditions)
2  UPDATE Vehicle
3  SET access_status = 1,
4    approved_by = 1,
5    color = 'red', -- Update with desired color
6    model = 'honda civic' -- Update with desired model
7  WHERE license_plate = 'abdf'
8  AND user_id = 4
9  AND EXISTS (
10   SELECT 1 FROM Users
11   WHERE user_id = 4
12   AND name = 'Aly'
13   AND uni_ID = '10-101010'
14 );
15
16
```





## Vehicle update statement

 **My Registered Vehicles** Search vehicles...



LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	Approved	Dec 27, 2025	 
abdf	toyota	● blue	Approved	Dec 27, 2025	 

## Vehicle board before update statement






 **My Registered Vehicles** Search vehicles...



LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	Approved	Dec 27, 2025	 
abdf	honda civic	● red	Approved	Dec 27, 2025	 

## Vehicle board after update statement

SQLQuery1.sql...UA\101 (62))\*  

```
1 SELECT
2     user_id,
3     uni_ID,
4     name,
5     phone,
6     user_type,
7     access_status,
8     created_at
9 FROM Users
10 ORDER BY name ASC;
```

121 %  3  0   

 Results  Messages

	user_id	uni_ID	name	phone	user_type	access_status	created_at
1	4	10-101010	ALY	011111111111	Student	NULL	2025-12-27 18:52:46.783
2	5	ADI-123123	ALY	011111111111	Admin	NULL	2025-12-27 19:43:55.573
3	1	MGR-01	Dowiny	011111111111	Manager	NULL	2025-12-27 18:04:54.580
4	11	EUI20251235	Mona Adel	NULL	Staff	1	2025-12-27 20:00:39.130

## User Select Statement

All Users

All

Students

Staff

Admins

Managers

Search users...

USER ID	NAME	PHONE	TYPE	VEHICLES	REQUESTS	STATUS	JOINED	ACTIONS
EUI20251235	<div>M</div> Mona Adel		<div>Staff</div>	<div>0</div>	<div>0</div>	<div>Active</div>	Dec 27, 2025 20:00	<div></div>
ADI-123123	<div>A</div> ALY	0111111111	<div>Admin</div>	<div>0</div>	<div>0</div>	<div>Inactive</div>	Dec 27, 2025 19:43	<div></div>
10-101010	<div>A</div> ALY	0111111111	<div>Student</div>	<div>2</div>	<div>0</div>	<div>Inactive</div>	Dec 27, 2025 18:52	<div></div>
MGR-01	<div>D</div> Dowiny	0111111111	<div>Manager</div>	<div>0</div>	<div>0</div>	<div>Inactive</div>	Dec 27, 2025 18:04	-

GUI User Board

SQLQuery1.sql...UA\101 (62))

1

2

3

4

5

6

7

8

9

10

11

12

```

SELECT
    v.vehicle_id,
    v.license_plate AS 'License Plate',
    v.model,
    v.color,
    u.name AS 'Owner Name',
    v.access_status AS 'Approved (1=Yes, 0=No)',
    v.created_at AS 'Registered At'
FROM Vehicle v
LEFT JOIN Users u ON v.user_id = u.user_id
LEFT JOIN Users approver ON v.approved_by = approver.user_id
ORDER BY v.license_plate;

```

Results

vehicle_id	License Plate	model	color	Owner Name	Approved (1=Yes, 0=No)	Registered At
10	abdf	honda civic	red	ALY	1	2025-12-27 19:44:38.330
16	DEF-9012	Ford Mustang	Black	ALY	1	2025-12-27 20:19:16.630

Select Statement involving more than one table of the database- (using joins).

My Registered Vehicles

Search vehicles...

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	<div>Approved</div>	Dec 27, 2025	<div></div> <div></div>
abdf	honda civic	● red	<div>Approved</div>	Dec 27, 2025	<div></div> <div></div>

GUI of the above select statement.

