
AUTOMATED UNIVERSITY GARAGE MANAGEMENT SYSTEM (AUGMS)

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Deliverable #1 Template – Database Project (Fall 2025)

1. English Requirements (Business Rules)

The Automated University Garage Management System (AUGMS) is a smart parking management system that automates vehicle registration, entry/exit verification, real-time parking spot monitoring using existing sensors, service requests (EV charging, car cleaning), and generates operational reports. It serves three main user types: Students/Faculty (Parking Users), Garage Administrators, and University Management.

> System requirements here:

R1 — User Types and Hierarchy

- There are three main actor types: ParkingUser (Student or Faculty), GarageAdmin, and UniversityManager.
- A ParkingUser can be either a Student or a Faculty member (disjoint specialization of User).
- All users are controlled by UniversityManager (a UniversityManager can enable/disable the garage access).

R2 — Vehicle Registration

- Each ParkingUser may register one or more vehicles.
- A vehicle must have a unique licensePlate across the entire system.
- A vehicle must be approved by a GarageAdmin before it can access the garage.
- Only approved vehicles are granted entry.

R3 — Parking Garage and Spots

- The university has one or more ParkingGarages.
- Each ParkingGarage contains one or more parkingSpot(s).
- Each parkingSpot is monitored by exactly one OccupancySensor.
- A parkingSpot is either available or occupied at any time.

R4 — Entry and Exit Gates

- Each ParkingGarage has one or more Gates (entry/exit).
- Each Gate is monitored by one GateSensor that reads RFID.

R5 — Automated Entry/Exit

- When a vehicle approaches a gate, the GateSensor reads the RFID sticker returning the car's license plate.
- The system checks if the license plate belongs to an approved and access-enabled vehicle.
- If valid and accessStatus = true → gate opens and a Logging entry is created.
- If invalid or access disabled → access denied and incident logged.

R6 — Service Requests

- A registered ParkingUser can submit zero or more ServiceRequests (EV charging or car cleaning).
- Each ServiceRequest is of one ServiceType.
- A ServiceRequest must be approved and completed by staff → generates an Invoice.

R7 — Invoicing and Payment

- Every completed service generates exactly one Invoice.
- An Invoice is paid using one Payment (supports multiple payment methods).

R8 — Access Control

- UniversityManager can disable/enable garage access for any ParkingUser or GarageAdmin at any time (accessStatus flag).
- Disabled users/admins cannot enter the garage or perform admin actions.

R9 — Reporting

- The system automatically generates DailyOperationsReport every day.
- Weekly and monthly SummaryReports are generated on schedule.
- UsageReport can be requested on-demand by UniversityManager.

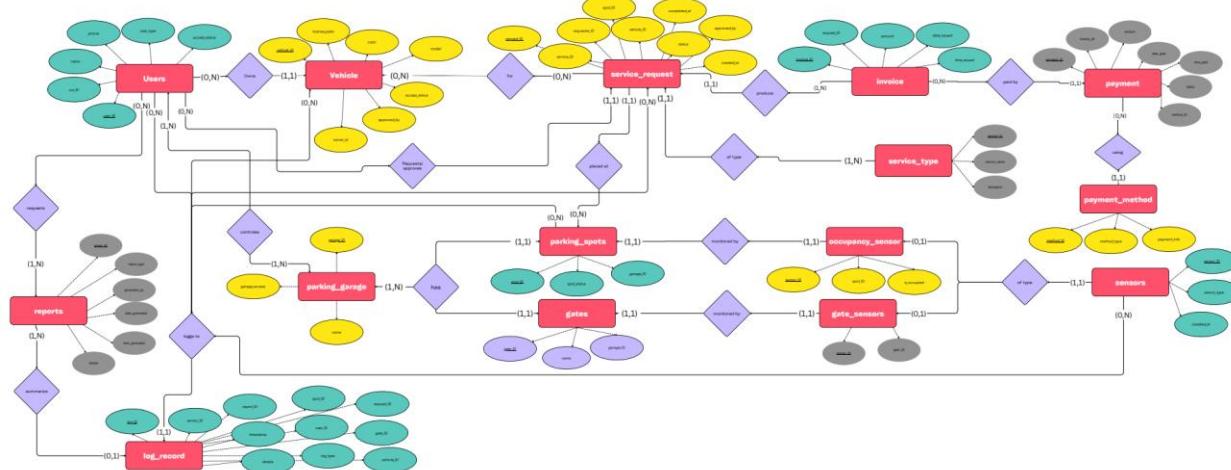
R10 — Occupancy Constraints

- Total occupied spots cannot exceed total spots in a garage.
- When occupancy reaches 100%, garage status becomes “FULL” and displayed accordingly.

R11 — Sensor Data Integrity

- Every change in spot occupancy or gate passage must be recorded in Logging with timestamp.
-

2. Entity–Relationship Diagram (ERD)



<https://www.canva.com/design/DAG6e4lZSYY/1dMp89tpYW45d4TSHCA98g/edit>

3. Relational Schema

Users

<u>user_id</u>	(PK)
uni_ID	(UNIQUE, NOT NULL)
name	(NOT NULL)
phone	

password
user_type
access_status
created_at

Vehicle

vehicle_id (PK)
license_plate (UNIQUE, NOT NULL)
color
user_id (FK → Users.user_id)
model
access_status
approved_by (FK → Users.user_id)
created_at

Service_type

service_id (PK)
service_name
description
price

Parking_garage

garage_id (PK)

name
garage_access
garage_status (CHECK: 'Open'/'Closed')
location

Gates

gate_id (PK)
garage_id (FK → Parking_garage.garage_id)
name

Parking_spots

spot_id (PK)
spot_number
spot_status
garage_id (FK → Parking_garage.garage_id)

Occupancy_sensor

sensor_id (PK)
spot_id (FK → Parking_spots.spot_id)
is_occupied

Gate_sensors

sensor_id (PK)

gate_id (FK → Gates.gate_id)

Sensors

sensor_id (PK)

sensor_type

spot_id (FK → Parking_spots.spot_id)

Service_request

request_id (PK)

user_id (FK → Users.user_id)

vehicle_id (FK → Vehicle.vehicle_id)

service_id (FK → Service_type.service_id)

status

approved_by (FK → Users.user_id)

created_at

completed_at

spot_id (FK → Parking_spots.spot_id)

Invoice

invoice_id (PK)

request_id (FK → Service_request.request_id)

amount

date_issued

time_issued

Payment_method

method_id (PK)

method_type

payment_info

Payment

payment_id (PK)

invoice_id (FK → Invoice.invoice_id)

amount

date_paid

time_paid

status

method_id (FK → Payment_method.method_id)

Reports

report_id (PK)

report_type

user_id (FK → Users.user_id)

date_generated

time_generated

details

Log_record

log_id (PK)
spot_id (FK → Parking_spots.spot_id)
gate_id (FK → Gates.gate_id)
request_id (FK → Service_request.request_id)
report_id (FK → Reports.report_id)
vehicle_id (FK → Vehicle.vehicle_id)
user_id (FK → Users.user_id)
sensor_id (FK → Sensors.sensor_id)
log_type
details
timestamp

Requests (M:N between Users and Reports)

user_id (PK, FK → Users.user_id)
report_id (PK, FK → Reports.report_id)

Controls (M:N between Users and Parking_garage)

user_id (PK, FK → Users.user_id)
garage_id (PK, FK → Parking_garage.garage_id)

Owns (M:N between Vehicle and Service_request)

vehicle_id (PK, FK → Vehicle.vehicle_id)

request_id (PK, FK → Service_request.request_id)

4. List of all queries:

Query 1: Total Revenue Generated from Paid Invoices

Type: Aggregate Query

```
SELECT
    SUM(p.amount) AS Total_Revenue
FROM Payment p
WHERE p.status = 'Paid';
```

Explanation:

This query calculates the total revenue generated by the system by summing the payment amounts of all invoices that have a status of **Paid**. It is used to measure overall financial performance.

Query 2: Number of Service Requests per Service Type

Type: Aggregate Query with Join

```
SELECT
    st.service_name,
    COUNT(sr.request_id) AS Total_Requests
FROM Service_type st
JOIN Service_request sr ON st.service_id = sr.service_id
GROUP BY st.service_name;
```

Explanation:

This query counts how many service requests were made for each service type. It joins the `Service_type` and `Service_request` tables and groups the results by service name.

Query 3: Users Who Have Made More Than One Service Request

Type: Subquery with Aggregate

```
SELECT name
FROM Users
WHERE user_id IN (
    SELECT user_id
    FROM Service_request
    GROUP BY user_id
    HAVING COUNT(request_id) > 1
);
```

Explanation:

This query identifies users who have submitted more than one service request. A subquery is used to group service requests by user and filter those with multiple requests.

Query 4: Vehicles That Have Never Been Used in Any Service Request

Type: Subquery

```
SELECT license_plate
FROM Vehicle
WHERE vehicle_id NOT IN (
    SELECT DISTINCT vehicle_id
    FROM Service_request
);
```

Explanation:

This query retrieves vehicles that have never been associated with any service request. It is useful for identifying inactive or unused vehicles in the system.

Query 5 : Invoice, Payment, and Related Service Details

Type: Join (More Than Two Tables)

```
SELECT
    i.invoice_id AS 'Invoice ID',
    i.amount AS 'Amount',
    i.date_issued AS 'Date Issued',
    i.time_issued AS 'Time Issued',
```

```

p.payment_id AS 'Payment ID',
p.amount AS 'Paid Amount',
p.date_paid AS 'Date Paid',
p.time_paid AS 'Time Paid',
p.status AS 'Payment Status',

pm.method_type AS 'Payment Method Type',
pm.payment_info AS 'Payment Credentials/Details',

sr.request_id AS 'Related Service Request ID',
u.uni_ID AS 'User University ID',
u.name AS 'User Name',
v.license_plate AS 'Vehicle License Plate'
FROM Invoice i
LEFT JOIN Payment p ON i.invoice_id = p.invoice_id
LEFT JOIN Payment_method pm ON p.method_id = pm.method_id
LEFT JOIN Service_request sr ON i.request_id = sr.request_id
LEFT JOIN Users u ON sr.user_id = u.user_id
LEFT JOIN Vehicle v ON sr.vehicle_id = v.vehicle_id
ORDER BY i.date_issued DESC, i.invoice_id DESC;

```

Explanation:

This query retrieves comprehensive billing and payment information for each invoice, including payment status, payment method details, related service requests, user information, and vehicle data.

`LEFT JOIN` is used to ensure that **all invoices are displayed**, even if no payment has been made yet, making the query suitable for financial auditing and tracking unpaid invoices.

Query 6: Total Payments per Payment Method

Type: Aggregate Query with Join

```

SELECT
    pm.method_type,
    SUM(p.amount) AS Total_Amount
FROM Payment p
JOIN Payment_method pm ON p.method_id = pm.method_id
GROUP BY pm.method_type;

```

Explanation:

This query calculates the total amount of money collected through each payment method, helping analyze payment trends and preferred methods.

New Query 7 : Number of Service Requests per Garage

Type: Aggregate Query with Multiple Joins

```

SELECT
    pg.name AS 'Garage Name',
    COUNT(sr.request_id) AS 'Total Service Requests'
FROM Parking_garage pg
JOIN Parking_spots ps ON pg.garage_id = ps.garage_id
JOIN Service_request sr ON ps.spot_id = sr.spot_id
GROUP BY pg.name
ORDER BY COUNT(sr.request_id) DESC;

```

Explanation:

This query calculates the total number of service requests handled in each parking garage. It joins parking garages, parking spots, and service requests to analyze garage-level activity and workload distribution.

Query 8: Service Requests with Assigned Parking Spots and Garages

Type: Join (More Than Two Tables)

```

SELECT
    sr.request_id,
    u.name AS User_Name,
    v.license_plate,
    ps.spot_number,
    pg.name AS Garage_Name,
    sr.status,
    sr.created_at
FROM Service_request sr
JOIN Users u ON sr.user_id = u.user_id
JOIN Vehicle v ON sr.vehicle_id = v.vehicle_id
JOIN Parking_spots ps ON sr.spot_id = ps.spot_id
JOIN Parking_garage pg ON ps.garage_id = pg.garage_id;

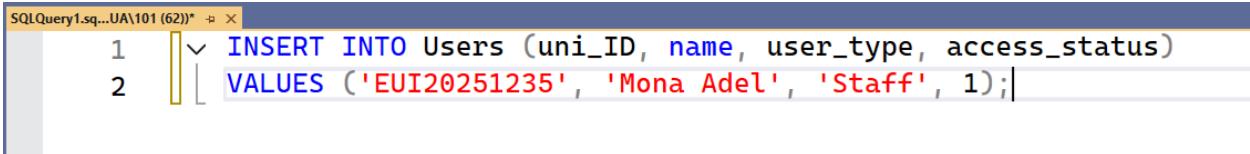
```

Explanation:

This query retrieves service requests along with their associated users, vehicles, assigned parking spots, and the garages in which the spots are located.

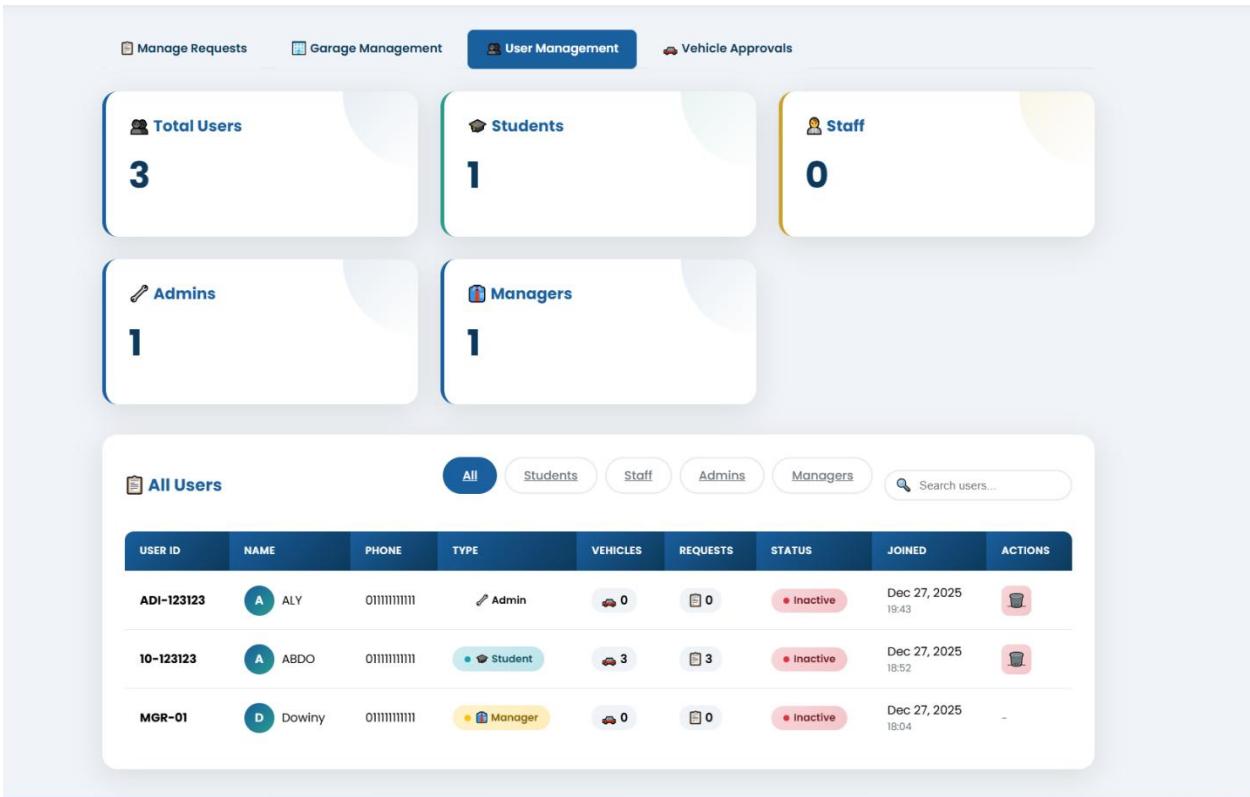
It joins **five related tables** to present a complete view of parking utilization without depending on the logging mechanism.

5. The GUI screenshots:



```
SQLQuery1.sql...UA\101 (62)*  x
1  |  INSERT INTO Users (uni_ID, name, user_type, access_status)
2  |  VALUES ('EUI20251235', 'Mona Adel', 'Staff', 1);
```

Insert Statement



The screenshot shows the User Management section of a web application. At the top, there are four summary cards: Total Users (3), Students (1), Staff (0), Admins (1), and Managers (1). Below this is a detailed table of all users.

User ID	Name	Phone	Type	Vehicles	Requests	Status	Joined	Actions
ADI-123123	ALY	0111111111	Admin	0	0	Inactive	Dec 27, 2025 19:43	
10-123123	ABDO	0111111111	Student	3	3	Inactive	Dec 27, 2025 18:52	
MGR-01	Dowiny	0111111111	Manager	0	0	Inactive	Dec 27, 2025 18:04	-

Users board before insert statement

Total Users

4

Students

1

Staff

1

Admins

1

Managers

1

All Users

All
Students
Staff
Admins
Managers
 Search users...

User ID	Name	Phone	Type	Vehicles	Requests	Status	Joined	Actions
EUI20251235	Mona Adel		Staff	0	0	Active	Dec 27, 2025 20:00	
ADI-123123	ALY	0111111111	Admin	0	0	Inactive	Dec 27, 2025 19:43	
10-123123	ABDO	0111111111	Student	3	3	Inactive	Dec 27, 2025 18:52	
MGR-01	Dowiny	0111111111	Manager	0	0	Inactive	Dec 27, 2025 18:04	-

User board after insert statement

```
SQLQuery1.sql...UA(101 (62))*
1 1 ✓ INSERT INTO Vehicle (license_plate, color, model, user_id, access_status, approved_by)
2 1 | VALUES ('DEF-9012', 'Black', 'Ford Mustang', 4, 1, 1);
```

Insert statement

Manage your registered vehicles

Add New Vehicle

License Plate *

Color *

Model *

Add Vehicle

Vehicle Stats

3

Approved

0

Pending

3

Total

My Registered Vehicles

All
Search vehicles...

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
abdf	toyota	blue	Approved	Dec 27, 2025	
ABC123	blabla	violet	Approved	Dec 27, 2025	
ABC12345	MR BEAN	RED	Approved	Dec 27, 2025	

Vehicle board before insert statement

Add New Vehicle

License Plate *

Color *

Model *

Vehicle Stats

4
Approved

0
Pending

4
Total

My Registered Vehicles

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	
abdf	toyota	● blue	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	
ABC123	blabla	● violet	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	
ABC12345	MR BEAN	● RED	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	

Vehicle board after insert statement

```
SQLQuery1.sql...UA\101 (62)* ↵ ×
1 -- Deletes the vehicle 'ABC123' along with its service requests, invoices, and payments
2 DELETE FROM Payment
3 WHERE invoice_id IN (
4   SELECT i.invoice_id
5   FROM Invoice i
6   JOIN Service_request sr ON i.request_id = sr.request_id
7   WHERE sr.vehicle_id = (SELECT vehicle_id FROM Vehicle WHERE license_plate = 'ABC123')
8 );
9
10 DELETE FROM Invoice
11 WHERE request_id IN (
12   SELECT request_id
13   FROM Service_request
14   WHERE vehicle_id = (SELECT vehicle_id FROM Vehicle WHERE license_plate = 'ABC123')
15 );
16
17 DELETE FROM Service_request
18 WHERE vehicle_id = (SELECT vehicle_id FROM Vehicle WHERE license_plate = 'ABC123');
19
20 DELETE FROM Vehicle
21 WHERE license_plate = 'ABC123';
```

Delete statements

+ Add New Vehicle

License Plate *

Color *

Model *

Add Vehicle

Vehicle Stats

4

Approved

0

Pending

4

Total

My Registered Vehicles

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	✓ Approved	Dec 27, 2025	
abdf	toyota	● blue	✓ Approved	Dec 27, 2025	
ABC123	blabla	● violet	✓ Approved	Dec 27, 2025	
ABC12345	MR BEAN	● RED	✓ Approved	Dec 27, 2025	

Vehicle board before delete statement

+ Add New Vehicle

License Plate *

Color *

Model *

Add Vehicle

Vehicle Stats

2

Approved

0

Pending

2

Total

My Registered Vehicles

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	✓ Approved	Dec 27, 2025	
abdf	toyota	● blue	✓ Approved	Dec 27, 2025	

Vehicle board after delete statement

Recent Requests				
Service	Vehicle	Parking Spot	Status	Date
Vehicle Registration Vehicle Registration	acv	N/A	● Approved	Dec 27, 2025 - 20:15
Vehicle Registration Vehicle Registration	abdf	N/A	● Approved	Dec 27, 2025 - 19:44
Oil Change EGP 150.00	ABC12345	E-303	● Approved ✓ Paid	Dec 27, 2025 - 19:37
Tire Rotation EGP 75.00	ABC123	S-210	● Approved ✓ Paid	Dec 27, 2025 - 19:30
Car Wash EGP 50.00	ABC12345	E-301	● Approved ✓ Paid	Dec 27, 2025 - 19:26
Vehicle Registration Vehicle Registration	ABC123	N/A	● Approved	Dec 27, 2025 - 19:24
Vehicle Registration Vehicle Registration	ABC123	N/A	● Approved	Dec 27, 2025 - 19:20

Requests board before delete statement

Recent Requests				
Service	Vehicle	Parking Spot	Status	Date
Vehicle Registration Vehicle Registration	acv	N/A	● Approved	Dec 27, 2025 - 20:15
Vehicle Registration Vehicle Registration	abdf	N/A	● Approved	Dec 27, 2025 - 19:44
Vehicle Registration Vehicle Registration	ABC123	N/A	● Approved	Dec 27, 2025 - 19:24
Vehicle Registration Vehicle Registration	ABC123	N/A	● Approved	Dec 27, 2025 - 19:20

Vehicle board after delete statement

```
SQLQuery1.sql...UA\101 (62)* ▾ X
1
2   UPDATE Users
3     SET name = 'ALY',
4         uni_ID = '10-101010'
5   WHERE user_id = 4
6   AND EXISTS (
7     SELECT 1 FROM Vehicle
8     WHERE license_plate = 'abdf'
9     AND user_id = 4
10 );
```

Name Update Statement

Welcome back, ABDO

Here's what's happening with your parking today

 Student

Name before Update statement

Welcome back, ALY

Here's what's happening with your parking today

 Student

Name after Update statement

```
SQLQuery1.sql...UA\101 (62)* ▾ X
1   -- 1. Update vehicle details (using license plate and user_id as conditions)
2   UPDATE Vehicle
3     SET access_status = 1,
4         approved_by = 1,
5         color = 'red', -- Update with desired color
6         model = 'honda civic' -- Update with desired model
7   WHERE license_plate = 'abdf'
8   AND user_id = 4
9   AND EXISTS (
10     SELECT 1 FROM Users
11     WHERE user_id = 4
12     AND name = 'Aly'
13     AND uni_ID = '10-101010'
14 );
15
16
```

Vehicle update statement

My Registered Vehicles					
LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	 
abdf	toyota	● blue	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	 

Vehicle board before update statement

My Registered Vehicles					
LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	 
abdf	honda civic	● red	● <input checked="" type="checkbox"/> Approved	Dec 27, 2025	 

Vehicle board after update statement

```
SQLQuery1.sq...UA\101 (62)* ↵ ×
1   SELECT
2     user_id,
3     uni_ID,
4     name,
5     phone,
6     user_type,
7     access_status,
8     created_at
9   FROM Users
10  ORDER BY name ASC;
```

121 %   3  0  

	user_id	uni_ID	name	phone	user_type	access_status	created_at
1	4	10-101010	ALY	011111111111	Student	NULL	2025-12-27 18:52:46.783
2	5	ADI-123123	ALY	011111111111	Admin	NULL	2025-12-27 19:43:55.573
3	1	MGR-01	Dowiny	011111111111	Manager	NULL	2025-12-27 18:04:54.580
4	11	EUI20251235	Mona Adel	NULL	Staff	1	2025-12-27 20:00:39.130

User Select Statement

All Users

User ID	Name	Phone	Type	Vehicles	Requests	Status	Joined	Actions
EUI20251235	Mona Adel		Staff	0	0	Active	Dec 27, 2025 20:00	
ADI-123123	ALY	0111111111	Admin	0	0	Inactive	Dec 27, 2025 19:43	
10-101010	ALY	0111111111	Student	2	0	Inactive	Dec 27, 2025 18:52	
MGR-01	Dowiny	0111111111	Manager	0	0	Inactive	Dec 27, 2025 18:04	-

GUI User Board

```

SQLQuery1.sq...UA\101 (62)* ↵ X
1  SELECT
2    v.vehicle_id,
3    v.license_plate AS 'License Plate',
4    v.model,
5    v.color,
6    u.name AS 'Owner Name',
7    v.access_status AS 'Approved (1=Yes, 0=No)',
8    v.created_at AS 'Registered At'
9  FROM Vehicle v
10 LEFT JOIN Users u ON v.user_id = u.user_id
11 LEFT JOIN Users approver ON v.approved_by = approver.user_id
12 ORDER BY v.license_plate;
121 % ① 0 ↑ ↓
  Results Messages
  +-----+-----+-----+-----+-----+-----+-----+
  | vehicle_id | License Plate | model | color | Owner Name | Approved (1=Yes, 0=No) | Registered At |
  +-----+-----+-----+-----+-----+-----+-----+
  | 10 | abdf | honda civic | red | ALY | 1 | 2025-12-27 19:44:38.330 |
  | 16 | DEF-9012 | Ford Mustang | Black | ALY | 1 | 2025-12-27 20:19:16.630 |
  +-----+-----+-----+-----+-----+-----+-----+

```

Select Statement involving more than one table of the database- (using joins).

My Registered Vehicles

LICENSE PLATE	MODEL	COLOR	STATUS	ADDED DATE	ACTIONS
DEF-9012	Ford Mustang	● Black	Approved	Dec 27, 2025	
abdf	honda civic	● red	Approved	Dec 27, 2025	

GUI of the above select statement.

