ALYONA RADKEVICH

CONTACT

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🌐 https://alyona-ra.github.io/
mea201/index.html

📍 Esenina 143-29
220051, Minsk, Belarus

EDUCATION

AS in Miltimedia Programming and Design

Borough of Manhattan Community College
New York, NY.

2020 - 2021

LANGUAGE

ENGLISH: Proficient

RUSSIAN: Proficient

WORK EXPERIENCE

SALES ASSOCIATE / CASHIER   2018-2020
Inditex, New York, NY

While being a sales assistant, my main responsibilities were assisting customers and making their shopping experience comfortable and pleasant as well as keeping my working space clean and organized. I had to memorize all the products the store was offering, including the location of the items, their sizes, and color options. Considering that the shipment with new products was twice a week, it was a good challenge for my memory.

When I was moved to being a cashier, the level of liability had grown significantly as I directly started working with money. In addition to previous responsibilities, I now was processing any kind of transactions, sometimes at the same time as answering phone calls from customers, which improved my multitasking abilities. I also had to restock perfumes and colognes and supplies. After some time, when I had shown my reliability, professionalism, and hard work, I earned the trust to train new cashiers and help them throughout their first month.

In short, my responsibilities were:

- Providing customer service and customer experience
- Processing transactions
- Organizing workspace and arranged displays
- Answering phone calls
- Training new employees

I gained a lot from working on Inditex as I improved both my personal and technical skills. And I sure will take this new knowledge onto my next job.

SKILLS

HTML	Adobe Photoshop
CSS	Adobe Illustrator
SCSS	Adobe InDesign
Java Script	Figma
C++	Zoom
React	Skype
Node.js	Google Meet
iQuery	Google Hangout
Arduino	

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🔗 PROFESSIONAL REFERENCES

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