




CONTACT

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 <https://alyona-ra.github.io/mea201/index.html>

 Esenina 143-29
220051, Minsk, Belarus

EDUCATION

AS in Multimedia Programming and Design

Borough of Manhattan Community
College
New York, NY

May 2021

LANGUAGE










ENGLISH: Proficient





RUSSIAN: Proficient

ALYONA RADKEVICH



SKILLS

HTML 
CSS 
SCSS 
Java Script 
C++ 
React 
Node.js 
jQuery 
Arduino 

Adobe Photoshop 
Adobe Illustrator 
Adobe InDesign 
Figma 
Zoom 
Skype 
Google Meet 
Google Hangout 



WORK EXPERIENCE

SALES ASSOCIATE / CASHIER

2018-2020

Inditex, New York, NY

While working with Inditex, I learned a lot about services industry. My main responsibilities were:

- **Providing customer service and customer experience** to increase sales and develop client relationships
- **Processing transactions** (purchases, returns, exchanges)
- **Organizing workspace and arranging displays** to maintain the appearance of the store and the merchandise
- **Answering phone calls** to assist customers remotely
- **Keeping up to date on product information** regarding fits, fabrics, sizes, and current season trends
- **Training new employees** and helping them throughout their first period

I gained a lot from working on Inditex as I improved both my personal and technical skills. And I sure will take this new knowledge onto my next job.

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PROFESSIONAL REFERENCES



Jesse Alexander Harding

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Jody Culkin

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Inditex

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