

## CONTACT



375 29 176 56 46



alyona.radkevich@  
stu.bmcc.cuny.edu



[https://alyona-ra.github.io/  
portfolio/index.html](https://alyona-ra.github.io/portfolio/index.html)



Esenina 143-29  
220051, Minsk, Belarus

## EDUCATION

### AS in Multimedia Programming and Design

Borough of Manhattan Community  
College  
New York, NY

May 2021

## LANGUAGE

ENGLISH: Proficient

RUSSIAN: Proficient

# ALYONA RADKEVICH



## SKILLS

HTML \_\_\_\_\_  
CSS \_\_\_\_\_  
SCSS \_\_\_\_\_  
Java Script \_\_\_\_\_  
Node.js \_\_\_\_\_

Adobe Photoshop \_\_\_\_\_  
Adobe Illustrator \_\_\_\_\_  
Adobe InDesign \_\_\_\_\_  
Figma \_\_\_\_\_



## WORK EXPERIENCE

### SALES ASSOCIATE / CASHIER

Inditex, New York, NY

While working with Inditex, I learned a lot about services and sales. My main responsibilities were: **2018-2020**

- **Providing customer service and customer experience** to increase sales and develop client relationships
- **Processing transactions** (purchases, returns, exchanges)
- **Organizing workspace and arranging displays** to maintain the appearance of the store and the merchandise
- **Answering phone calls** to assist customers remotely
- **Keeping up to date on product information** regarding fits, fabrics, sizes, and current season trends
- **Training new employees** and helping them throughout their first period

I gained a lot of interpersonal and technical skills while working at Inditex, and look forward to applying this new knowledge to my next job.

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## PROFESSIONAL REFERENCES

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### Jesse Alexander Harding

Lab Manager  
Borough of Manhattan Community College

Phone: (212) 346-8525

Email: [jesse.alexander.harding@gmail.com](mailto:jesse.alexander.harding@gmail.com)



### Jody Culkin

Professor in the Media Arts and Technology Department  
Borough of Manhattan Community College

Phone: (212) 346-8525

Email: [jculkin@bmcc.cuny.edu](mailto:jculkin@bmcc.cuny.edu)



### Naveen Grero

Assistant Manager  
Inditex

Phone: (212) 868-6551

Email: [naveengrero@inditex.com](mailto:naveengrero@inditex.com)