# MORGAN TAMAYO

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### **Education**

### **MS IN APPLIED STATISTICS**

Kennesaw State University Aug 2017—July 2019

#### **BS IN MATHEMATICS**

Kennesaw State University Aug 2012—Dec 2016

### Work

### STATISTICIAN

Epsilon in Atlanta, GA.

Dec 2019 — Present

- Provided reoccurring market share/flowshare analytics for video & broadband customer behavior.
- Automated deliverable processes in SAS.
- Performed ad hoc analyses based on client needs.

### **CONTRACTOR / GRADUATE ASSISTANT**

Unnamed Financial Company in Atlanta, GA.

Aug 2018 — Dec 2018

- Cleaned car loan payment data using R.
- Developed model to predict which customers would default or pay their loans off in full.
- Delivered framework for creating risk likelihood scores for customers.

#### **CONTRACTOR / GRADUATE ASSISTANT**

Blue Cross Blue Shield of Tennessee in

Chattanooga, TN. May 2018 — July 2019

- Cleaned and modeled physician data in Python.
- Elucidated new factors affecting physician expenses in perinatal care.

### **Projects**

# SOLAR PANEL ANALYSIS FOR SOUTHERN COMPANY

- Lead team using SAS to analyze solar panel and weather data to recommend ideal panel-washing intervals.
- Presented recommendations showing efficiency improvements in scheduling washes to Southern Company.

# WEATHER ANALYSIS FOR SOUTHERN COMPANY

- Employed SQL to join airport weather data scraped via R with cleaned and organized customer conversion data.
- Created SAS visualizations (maps and graphs) for final presentation to Southern Company executives and marketing team.
- Presented findings detailing correlations between weather data and customer conversion rates.

# CLICKSTREAM ANALYSIS FOR THE HOME DEPOT

- Worked with .5 terabytes of clickstream data to find insights about customer behavior.
- Cooperated with The Home Depot on data dictionary definitions.
- Merged tabled and selected variables using SQL
- Utilized survival analysis for insight into variables leading to customers leaving the THD website.
- Presented winning findings and suggestions to The Home Depot executives.

### Skills

#### **TOOLS**

SAS, R, SQL, Python (Pandas, Numpy, NLTK), Excel, SAS Enterprise Miner, JMP, LISREL.

#### **METHODS**

Advanced Regression, Binary Classification,
Data Mining, K-means Clustering, Experimental Design,
Structural Equation Modeling.