

Dear team

To whom it may concern,

Thank you for your consideration and I am looking forward to hearing from you

Thank you for your consideration and I am looking forward to hearing your opinion

I'd like to express my sincere gratitude for

Here is my gratitude for

I want to thank you for

If it had not been for all your efforts, I would not have been able to  
something is on the table

Such a friendly environment = a friendly environment of such kind

It would be advised to take them seriously

My emphasis stems from the fact that

It has been to no avail

It is now being hailed by many westerns

Among the majority of people

Your score lived up to my expectations

College degrees are believed to play an important role in your career

It would be much appreciated if

On the one hand, on the other hand

On the debit side

It comes highly recommended that

You should be aware that

Just a tiny percentage of people

A large number of

A small fraction of

A significant fraction of

Without further ado

I wish it vanished off the face of the earth

My opinion rests on something

The poor culture may stem from poor financial status

It takes time to get it down to a fine art

You would be well-advised to do

You would be ill-advised to do

For no obvious reason

Aforementioned

Sth is beyond dispute = it is out of question

In retrospective

The fact that you are a good person doesn't change anything

It is worth mentioning that

I am not advocating that

We will reach the conclusion that

I know for a fact that

Where I stand on that is

Moreover = furthermore

In fact

In addition

In that sense

However

therefore

Otherwise

Arduous

The event had **repercussions throughout** Europe

Triumph

Compelling reason

**Affluent** neighborhood

There was a **thriving** market

Poor people **subsist on** 10 dollars per week

I'd like to express my sincere gratitude for  
If it hadn't been for all your efforts, I wouldn't been able to  
One thing I noticed was  
I strongly suggest ..ing  
It's important to take this matter seriously

Thank you for your consideration, and I look forward to hearing from you

X is a top priority.

.. that meets my needs.

I would greatly appreciate it if ..

I'd like to know **whether** utilities are included, and if not, ..

X would be a great extra feature.

It would also be a bonus if ..

Held on to old habits

**Adapting to** newer technology

It often didn't work out.

The reason behind my suggestion is that

Take a step forward

**Overall,**

**On the one hand, on the other hand**

**Where I stand on that is,**

**I strongly believe that**

**In a nutshell,**

**I also know for a fact that**

**Priority has to go to X**

X can be just as effective, if not more so, than Y

## **1- EMAIL**

1-1 Last weekend you attended the Canada Day community picnic. The event was a potluck, so everyone brought a dish of food to share. Some people, including you, have allergies or can't eat some types of food, such as nuts and seafood, so you included a list of ingredients with your dish. No one else did this.

- Express your overall enjoyment of last week's event.
- Explain why each potluck dish needs a list of ingredients.

- Describe how the potluck could be differently organized next year.

(ChatGPT)

Dear Canada Day Community Picnic Organizer,

**I'd like to express my sincere gratitude for** organizing such a fantastic and **well-run** event. **If it hadn't been for all your efforts, I wouldn't have** enjoyed such a memorable time with wonderful people in a warm and friendly atmosphere.

**One thing I noticed was that** although the food was diverse and delicious, it wasn't always clear what each dish contained. **I bring this up because** some guests, **including myself**, have allergies to specific ingredients like nuts or seafood. **As you may know**, allergies can sometimes be fatal, so **it's important to take this matter seriously**.

For future events, **I strongly suggest asking** participants to **include** an ingredient list **with** their dishes. This could be shared through the website or the event catalogue.

Having an ingredient list **would help** guests **make** safer and more confident choices without **putting their health at risk**.

**Thank you for your consideration. I look forward to hearing your feedback on this** suggestion.

**Best regards,**  
**Aly**

1-2 You have registered for a six-month computer training program at Sambro Community College. You want to rent a room from Sambro Housing Agency.

- Explain when you need to rent the room.

- Describe your requirements for the room.
- Ask about costs and the application process.

(ChatGPT)

Dear Sambro Housing Agency

I've registered for a six-month computer training program at Sambro Community College, and **I'm looking to rent** a room **starting around December 4th**, preferably close to the college.

Either a private studio or a private room in a flatshare would work well for me.

My **essential** requirements are a furnished space, reliable Wi-Fi, and a clean shared kitchen.

Wi-Fi **is a top priority**. **It would also be a bonus** if the place has a balcony or shared yard. A large TV screen **would be a great extra feature**.

Could you please send me a proposal with available options and their rental costs? I'd like to know **whether** the utilities are included, and **if not**, could you **provide an estimate of** monthly utility expenses?

Since December is approaching, **I would greatly appreciate it if** you could share current vacancies that **meet my needs** as soon as possible.

Thank you for your time, and I look forward to hearing from you.

2-1 You live in a house near a park. Recently, a lot of teenagers have been meeting in the park at night. They are very noisy.  
to the local government

- Provide information about where you live.
- Explain the problem and how it affects your life.
- Suggest a way to solve the problem.

To whom it may concern,

I would like to register my complaint. I live in Amstel Street 343, Amsterdam, and my postal code is 1096GG. I moved here two years ago, and although my place is so close to Vondel Park, it used to be fairly quiet and peaceful until recently, some teenagers have been hanging out in the park at night and making too much noise.

It is worth mentioning that I am an employee in the bank and as you may know, working in the bank is very disciplined. **The aforementioned people** usually hang out after midnight, **and** sometimes it is impossible to sleep, **which** is not something that I can compromise; **otherwise, I would not ask you to bother with it.**

I have tried to give them a **gentle** warning a couple of times, but **it has been to no avail**. I wish I would not have to write this complaint. However, I hope you can **enforce a form of curfew** or officially ask them to **noise down**.

The local residents and I would much appreciate your consideration on this matter.

Regards  
Ali Sharifi

**2-2 You are a high school teacher. A student of yours has just graduated with excellent marks from high school. This person wants to find work. Write an email to this student**

- Explain how you feel about her high school grades.
- Explain why a college education is good.
- Explain why going to work instead of college is unwise.

Dear student

First of all, **congratulations on your fantastic marks this semester.** Your score completely **lived up to my expectations,** and I am so proud of you and myself for having such diligent students like you.

The main concern I am trying to convey in this email **which you may neglect is, how important and vital is a college education.** Although **among the majority of people the college degree is believed to have nothing to do with career successes,** I strongly disagree. **It has been proven there is just a tiny percentage of people who are successful without a college degree.**

I totally understand you are already qualified for many job positions, and I can imagine how tempting it is to **join the industry as early as possible. Moreover,** it is always more exciting and fascinating to earn money in **youth. What lies behind my emphasis is, if you want a promising future ahead,** this would be a hasty decision for your future.

Of course, **This is your life and I am not the one making your critical life decisions.** However, were I in your shoes I would definitely finish my degree before jumping to work.

Regards  
Ali Sharifi



**3-1 You saw a car accident. Now you have been asked to write a report for the police describing the scene.**

**To police**

- **Explain when and where you saw the accident.**
- **Describe the road conditions, what you saw, and how many people and vehicles were involved.**
- **Explain who you feel was responsible and why.**

**To whom it may concern,**

I would like to report the car accident that I was a witness of. It occurred on **Dec 4th at approximately 2 PM** in the intersection of Amstel Street and George Avenue.

Regarding the detail, Car A(a Mercedes A-class) was trying to pass Car B(a Fiat500) in Amstel Street. As you may know, Amstel **Street is too narrow to be able to get past another car in.** Moreover, the Fiat was too slow, and I can remember **the car behind** was honking **continuously to get the way.** Exactly in the intersection once the light turned green, Car A tried to pass Car B unsuccessfully; Therefore, it hit the right back side of Car B. Immediately, both drivers pulled over to the side and got out of their cars **shouting at each other.**

Although I am not an expert at this, **If I were to judge,** I would say Car A must be guilty for the accident since regardless of how many times the driver honked to warn, it is not acceptable to pass other cars in **a narrow street of such kind.**

I hope my observation will help your judgment regarding the accident, and in case more details are needed, please do not hesitate to **reach out to me.**

Regards

Ali Sharifi

3-2 You have borrowed money from your bank. You agreed to repay a fixed amount every month. However, it will be difficult to pay any money back this month. (NOT REVIEWED)

- State the amount of money you borrowed and the repayment schedule.
- Explain why you borrowed the money.
- Explain the reason you cannot pay any money this month and why you will be able to pay next month.

To whom it may concern,

I borrowed 10,000 dollars from the bank six months ago. It has been arranged to pay 200 dollars monthly. I would like to ask if I could postpone my payment this month exceptionally.

**What lies behind my loan was that** I was trying to buy an apartment in Amsterdam. Although my other bank account helped me with the mortgage, I was not able to afford the downpayment. Here is my gratitude for your loan, and I have to say, but for your help, I would not have been able to buy my apartment.

Recently, I have been informed, my place needed a major renovation, and it was not something I could compromise, since it may be **critical** for the entire building. **Moreover**, the government **has made** the minimum renovation **required** in our area. I have been trying to **fulfill** all renovation costs **with** my savings, but **it has not been to no avail**. **Therefore, It would be much appreciated** if I could **postpone** my payment this month without any penalty.

Since Christmas is approaching, I am supposed to receive my holiday allowance from my company. **By doing so**, I can guarantee that I will pay my payment next month along with my debt.

Thank you for your consideration and I am looking forward to hearing from you.

Regards  
Ali Sharifi

## 2 Survey

1-1 Your local newspaper is experiencing low sales of its newspapers since many readers are now choosing the online version. Its current number of online subscribers is now three times the number of print subscribers. The newspaper has sent a survey to all of its print and online subscribers to see whether there is enough demand to keep the print version.

(GPT)

I would like to suggest that publishing print versions should not continue.

Although the legacy newspaper has loyal readers, it's wiser to look at the long-term picture. In the past, whenever we held on to old habits instead of adapting to newer technology, it often didn't work out. These days, almost everyone owns a smartphone or a laptop, and people are becoming more comfortable using them. That's why investing in printing newspapers doesn't make sense anymore.

It's also important to mention that producing paper is harmful to nature and can worsen climate change. In that sense, we need to think about future generations. I may not be an expert in this area, but I believe this is a serious issue that deserves extra attention.

The reason behind my suggestion is that the local newspaper community and, in general, the whole world need to take a step forward. Overall, reducing paper use and switching to the digital world is a more practical choice.

1-2 Your company wants to allow some employees to work from home. Not everyone can have this choice because some jobs must be done at the

office. The company wants to know if this is fair by surveying your opinion about working from home.

A work-from-home choice is fair

(GPT)

Where I stand on that is, the company should allow employees to work from home.

I fully understand that not all employees can work remotely. The nature of some jobs is simply not compatible with the idea of remote work. I also know for a fact that some managers can get the most out of their teams when interacting with them in person. However, I believe these challenges should not stop us from thinking creatively and staying open-minded about remote work, which is absolutely possible for a wide variety of roles.

I strongly believe that with efficient management and modern strategies, working from home can be just as effective—if not more so—than working on-site for many positions, such as software engineers, quality assurance specialists, software testers, and customer service staff. The key is using the right tools and methods to keep employees productive and motivated.

In addition, commuting to work increases energy use and harms the environment. This is another important reason to be considered.

In a nutshell, if a job can be done with a laptop and an internet connection, there's no reason it can't be done from anywhere.

2-1 Your children's grade 5 class teacher likes to take the children on field trips to museums or parks. Sometimes the teacher takes the children on public buses. Some parents are unhappy. They say the school should always use school buses even though it is more expensive. You have been asked to respond to an opinion survey.

**Public Transit: I think it's okay for children to travel on public transit.**

I personally think that it is perfectly fine to use public transport for our children's trip. I am saying that while I am fully aware of all potential trouble that might threaten our children's convenience.

On the one hand, public transport could be less convenient and it might get our children into some difficulties. On the other hand, it pushes our children beyond their comfort zone, and I strongly believe it will help them out in their future life. When it comes to personal development, how do they learn how to live if they do not face real life challenges? To be honest, in that sense, we, as a parent, used to spoil our older son, and I wish I had not done it. If we had let him try more public activities in society when he was a child, he would not be a spoiled boy right now.

What lies behind my decision is that our children should get used to dealing with strangers and public society as long as it is safe. It is worth mentioning that my opinion has nothing to do with money. In fact, it comes highly recommended that the budget could be spent on more fun activities instead of arranging a school bus.

2-2 Your community centre is surveying your opinion on a new event happening every Saturday in the park near your home. There are two events being considered. One suggestion is a vegetable and fruit market. The other suggestion is a second-hand furniture and appliance market.

**I would like to have a second-hand furniture and appliance market every Saturday in the park.**

Both events sound exciting and useful to me, but If I am supposed to choose one, I would prefer the second-hand furniture and appliance market.

**What lies behind my decision is that,** as you know, our area is relatively new and there are many buildings under construction. **In that sense, it stands to reason,** many residents, including me, **are still** looking for furniture. I personally have already bought some of my vital appliances, but **If I knew that we might have a second-hand market close to our place, I would definitely wait for that.** I have also tried to find some good quality second-hand stuff on facebook, but **it has been to no avail.** The second-hand market close to our building can be a game changer, and there is no doubt the neighbours will forget about the other choices. It is worth mentioning that the nearest furniture market is pretty far from here and relatively expensive **for no obvious reason** and you **should be aware that** this area is not a rich one.

I suppose I have mentioned enough solid reasons why I vote for a second-hand furniture market.

### 3-1 School Lunch Survey

Your children's school provides free school lunches. Usually the lunch is a hamburger, hotdog, or pizza. The children really enjoy the lunches. Some parents want to change the lunches so that the children eat salad or vegetables every day. The school asked you to respond to an opinion survey.

**I would prefer they changed the lunches.**

I would suggest that veggie lunches should be provided. Where I stand on that is we should stick to healthy diets for our children as much as we can.

**On the one hand**, I am fully aware of how fun it is for kids to have fast foods like hamburgers, hotdogs, fried chickens, and pizzas to name a few. I can vividly remember how thrilled I was the first time I tried pizza. **On the other hand**, our children's diet will be their eating habits in their future. **In that sense**, if the school attempts to adhere to a healthy life-style including a good diet as much as possible, our children will get used to a better diet, and accordingly a large number of potential diseases will be diminished. I wish my parents had worked on that when I was a kid. **What lies behind my emphasis is**, If it had not been for fast foods advertisements on the media and all over the place when I was a kid/teenager, I would not have to spend so much time at gyms on compensating for those days.

**The bottom line is**, believe it or not, our mind can convince ourselves what is delicious and what is not. **Therefore**, it comes highly recommended that you should promote healthier foods to our children especially when their mind is still so flexible and their subconscious mind has not completely formed yet.

3-2 Your company has extra money to spend on office upgrades. Your boss wants to build 5 additional parking spaces for the employees. One of your co-workers, though, suggests building 30 bike stands to promote a healthy lifestyle instead. The company asked you to respond to an opinion survey.

I would prefer to have more parking spaces.

I would recommend having parking spaces.

On the one hand, I am fully aware of the benefits of bike stands, health-wise and economic-wise. It will encourage people to use bikes more than cars and accordingly, it will lessen the air pollution issues. On the other hand, it should be considered, in Toronto, it is not practical for everybody to use their bike as a transportation vehicle. If commuting via a bike was a feasible option, without a shadow of a doubt, I would definitely vote for bike stands. A majority of colleagues, including me, need to commute from afar. In that sense, we all need to drive to get to work, and you must know, internal parking lots are not adequate for all staff. It is worth mentioning that finding parking spaces close to our office have always been considered a big concern/challenge since parking spaces outside are either too far or too expensive for no obvious reason. I, personally, have tried all possibilities, and it has been to no avail.

What lies behind my vote is that it is measurable how many coworkers need to drive for commuting, and I assume, sooner or later, we will definitely be in need of more parking spaces.