

# Alyssa Reyes

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## Work Experience

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| Senior Park Aide – Interpreter<br><i>California State Parks - San Diego Coast District</i>  | June 2025 – Current<br>30 hours/week |
| Conduct interpretive programs for diverse audiences, including hikes and Junior Ranger activities, to enhance public understanding of natural and cultural resources. Create educational materials that improve visitor engagement and content for interpretive signage and events. Educate visitors on local fauna, flora, and conservation strategies. Support environmental monitoring with precise record-keeping for Swami's State Marine Conservation Area. |                                      |
| <b>Seasonal Park Aide</b>   | April 2025 – June 2025               |
| <i>California State Parks - San Diego Coast District</i>  | 30 hours/week                        |
| Supported daily operations at California State beaches through visitor engagement and campground management enhancing the visitor experience. Conducted routine foot and vehicle patrols, provided information on park rules and ocean safety, and managed fee collection. Assisted Environmental Scientist team with grunion run monitoring by collecting GPS data and recording environmental conditions for accurate analysis.                                 |                                      |
| <b>Staff Shuttle Driver</b>   | September 2023 - January 2025        |
| <i>Cal Poly Humboldt - Arcata, CA</i>   | 40 hours/week                        |
| Delivered safe, timely transportation for students, including those with mobility disabilities. Maintained vehicles, recorded mileage, and trained new drivers. Adhered to safety protocols while managing diverse campus conditions. Demonstrated effective time management and communication skills by leading multiple drivers.  |                                      |
| <b>Seasonal Park Aide</b>   | June 2022 - February 2024            |
| <i>California State Parks – Colorado Desert District</i>  | 30 hours/week                        |
| Oversaw kiosk operations, conducted campground inspections, and performed park patrols. Provided information on wildlife, hiking, and safety for visitors. Collected fees and maintained accurate records. Enhanced visitor experiences through effective communication.  |                                      |
| <b>Research Assistant</b>   | September 2021 - August 2022         |
| <i>Azusa Pacific University School of Nursing - Azusa, CA</i>   | 30 hours/week                        |
| Oversaw research activities for multiple faculty-led projects. Conducted comprehensive literature reviews and organized consent forms. Managed data and maintained research materials for clinical trials. Facilitated data entry and coordinated nursing research initiatives. Organized and created multiple poster presentations for conferences.  |                                      |
| <b>Lead Guest Ambassador</b>  | June 2018 - July 2021                |
| <i>San Diego Zoo Wildlife Alliance - Escondido, CA</i>  | 30 hours/week                        |
| Oversaw guest services team, addressing visitor concerns effectively. Triaged issues and managed entry operations to ensure seamless guest experiences. Collaborated with supervisors to uphold exceptional guest service standards.  |                                      |

## Education

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| <b>M.S. Environmental Sciences</b><br><i>Oregon State University – Corvallis, OR</i> | Expected May 2027 |
| <b>B.S. Biology, Emphasis in Ecology</b><br><i>Cal Poly Humboldt - Arcata, CA</i>    | December 2023     |

## A.S. Biology

*San Diego Community College District - San Diego, CA*

*May 2021*

## Certifications

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### Geospatial Certificate Program

*Cal Poly Humboldt – Arcata, CA*

*May 2025*

## Publications

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Tontz, P., Reyes, J., & Reyes, A. (2024). Impact of COVID-19 on Asynchronous Learning for Higher Education Administration Graduate Students. *Kentucky Journal of Excellence in College Teaching and Learning*, 20, 21-34.

## Skills

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Environmental Interpretation | Visitor Engagement | Ecological Restoration | Field Surveys  
Wildlife Observation | Data Collection | Public Communication | GIS Mapping | Field Safety  
Team Leadership | Environmental Education | Scientific Writing | Environmental Monitoring | 4WD Operation

## References

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Carrie Benner; California State Park Environmental Scientist, San Diego Coast District

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Claire Andrews; California State Park Interpreter I, San Diego Coast District

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Adam Borello; California State Park Ranger, Colorado Desert District

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John De Luca; Supervising State Park Ranger, Colorado Desert District

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Krista Paddock; Transportation and Parking Coordinator, Cal Poly Humboldt

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Dr. Hong Li; Director, Institute of Health Research and Associate Professor, Azusa Pacific University

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Dr. Jonathan Montgomery; Lecturer, Cal Poly Humboldt

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Josie Murphy; Guest Services Manager, San Diego Zoo Safari Park

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Paul Tontz; Clinical Assistant Professor, Higher & Postsecondary Education

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