

Alyssa Reyes

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Work Experience

Senior Park Aide – Interpreter June 2025 – Current
California State Parks - San Diego Coast District 30 hours/week
Conduct interpretive programs for diverse audiences, including hikes and Junior Ranger activities, to enhance public understanding of natural and cultural resources. Create educational materials that improve visitor engagement and content for interpretive signage and events. Educate visitors on local fauna, flora, and conservation strategies. Support environmental monitoring with precise record-keeping for Swami's State Marine Conservation Area.

Seasonal Park Aide April 2025 – June 2025
California State Parks - San Diego Coast District 30 hours/week
Supported daily operations at California State beaches through visitor engagement and campground management enhancing the visitor experience. Conducted routine foot and vehicle patrols, provided information on park rules and ocean safety, and managed fee collection. Assisted Environmental Scientist team with grunion run monitoring by collecting GPS data and recording environmental conditions for accurate analysis.

Staff Shuttle Driver September 2023 - January 2025
Cal Poly Humboldt - Arcata, CA 40 hours/week
Delivered safe, timely transportation for students, including those with mobility disabilities. Maintained vehicles, recorded mileage, and trained new drivers. Adhered to safety protocols while managing diverse campus conditions. Demonstrated effective time management and communication skills by leading multiple drivers.

Seasonal Park Aide June 2022 - February 2024
California State Parks – Colorado Desert District 30 hours/week
Oversaw kiosk operations, conducted campground inspections, and performed park patrols. Provided information on wildlife, hiking, and safety for visitors. Collected fees and maintained accurate records. Enhanced visitor experiences through effective communication.

Research Assistant September 2021 - August 2022
Azusa Pacific University School of Nursing - Azusa, CA 30 hours/week
Oversaw research activities for multiple faculty-led projects. Conducted comprehensive literature reviews and organized consent forms. Managed data and maintained research materials for clinical trials. Facilitated data entry and coordinated nursing research initiatives. Organized and created multiple poster presentations for conferences.

Lead Guest Ambassador June 2018 - July 2021
San Diego Zoo Wildlife Alliance - Escondido, CA 30 hours/week
Oversaw guest services team, addressing visitor concerns affectively. Triaged issues and managed entry operations to ensure seamless guest experiences. Collaborated with supervisors to uphold exceptional guest service standards.

Education

M.S. Environmental Sciences Expected May 2027
Oregon State University – Corvallis, OR

B.S. Biology, Emphasis in Ecology December 2023
Cal Poly Humboldt - Arcata, CA

Certifications

Geospatial Certificate Program

May 2025

Cal Poly Humboldt – Arcata, CA

Publications

Tontz, P., Reyes, J., & Reyes, A. (2024). Impact of COVID-19 on Asynchronous Learning for Higher Education Administration Graduate Students. *Kentucky Journal of Excellence in College Teaching and Learning*, 20, 21-34.

Skills

Environmental Interpretation | Visitor Engagement | Ecological Restoration | Field Surveys
Wildlife Observation | Data Collection | Public Communication | GIS Mapping | Field Safety
Team Leadership | Environmental Education | Scientific Writing | Environmental Monitoring | 4WD Operation

References

Carrie Benner; California State Park Environmental Scientist, San Diego Coast District

- Phone: (619) 994-4018
- Email: Carrie.Benner@parks.ca.gov

Alexandra Latona; California State Park Interpreter III, San Diego Coast District

- Phone: (619) 936-3579
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Claire Andrews; California State Park Interpreter I, San Diego Coast District

- Phone: (619) 679-0466
- Email: Claire.Andrews@parks.ca.gov

Adam Borello; California State Park Ranger, Colorado Desert District

- Phone: (760) 315-6390
- Email: Adam.Borello@parks.ca.gov

John De Luca; Supervising State Park Ranger, Colorado Desert District

- Phone: (619) 985-4449
- Email: John.Deluca@parks.ca.gov

Krista Paddock; Transportation and Parking Coordinator, Cal Poly Humboldt

- Phone: (707) 826-4111
- Email: Krista.paddock@humboldt.edu

Dr. Hong Li; Director, Institute of Health Research and Associate Professor, Azusa Pacific University

- Phone: (626) 815-6000, Ext. 6324
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Dr. Jonathan Montgomery; Lecturer, Cal Poly Humboldt

- Phone: (707) 826-3673
- Email: jfm26@humboldt.edu

Josie Murphy; Guest Services Manager, San Diego Zoo Safari Park

- Email: jmurphy@sdzwa.org

Paul Tontz; Clinical Assistant Professor, Higher & Postsecondary Education

- Phone: (305) 849-8276
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