Alyssa Gillen

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Portfolio: www.alyssagillen.github.io GitHub: https://github.com/alyssagillen LinkedIn: www.linkedin.com/in/alyssa-gillen

I have successfully launched major customer-facing features involving full-stack development during my first 2.5 years as a UX Engineer. I am focused on continuing to gain experience building beautiful and inviting applications that empower users.

Experience

UX Engineer II   2021 - Current
Citibank | Irving, TX

- Maintaining www.citi.com and Citibank's iOS and Android applications
- Launched 4 full screens in the online registration flow - 82000 total traffic hits
- Launched API in the personal loan account opening flow - 50000 total traffic hits
- Launched API feature, utilizing an updated database, that increased total successful automatic customer account linking by 60%
- Resolved 5 ADA defects in production within 11 business days
- Recruited and hired 3 interns and 2 full-time employees
- Program manager for team's 2022 interns
- Promoted from Software Engineer I to Software Engineer II in December 2022

Firmware Engineer - Intern   2020
Intel | Folsom, CA

- Worked on a high-velocity team that delivered firmware for P4510/P5510 Internal SSDs
- Launched internal application for remote SSD flashing, ensuring department WFH productivity
- Analyzed performance data and presented findings on a weekly basis

Software Engineer - Intern   2019
GE Healthcare | Waukesha, WI

- Launched internal web application for company's global team of X-Ray software developers
- Interviewed future users and stakeholders actively to tailor and test the product
- Focused on optimization techniques to provide efficient front-end performance while handling very large data sets

Skills

Languages		Frameworks	Tools
Java	HTML	Angular	Figma
Javascript	CSS	Spring	Splunk

Education

Master of Science in Applied Cognition and Neuroscience   2023 - 2026
Human-Computer Interaction Specialization | University of Texas at Dallas | Richardson, TX

Relevant Courses
ACN 6341 Foundations of Computer-Interaction
MIS 6396 User Experience Design
ACN 6395 Cognitive Psychology

Bachelor of Science in Computer Engineering   2017 - 2021
University of Florida | Gainesville, FL   GPA 3.6/4.0

Research Assistant	2019	**Teaching Assistant**	2018
UF Bioinformatics Lab		Programming Fundamentals I	