

# Alysa Truong

Junior Developer

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An entry-level software development position that utilizes my technical skills, education, business experience and passion for solving interesting problems and transforming complication into simplicity. Strong background in technical support and a drive for continuous knowledge and improvements in developing applications.

## Education

### Temple University

AUG 2011 - DEC 2016

### Bachelor of Science, Information Science & Technology

GPA: 3.29, Dean's List: Fall 2011

### Temple University

AUG 2015 - DEC 2016

### Certificate, Computer Security & Digital Forensics

Introduction to Criminal Justice, Computer Network & Security, Introduction to Digital Forensics

### University of St. Andrews

SEP 2014 - DEC 2014

### Computer & Informatics Science

External Study Abroad Program under IFSA-Butler

## Work Experience

### REINVESTMENT FUND

MAY 2016 - PRESENT

### Information Technology Solutions Intern

Provide end-user support to employees in identifying, diagnosing, and resolving computer and equipment challenges for Philadelphia, Baltimore, and Atlanta offices. Enhance and maintain multiple network diagrams in VISIO.

- Implement organization's private code repository server and configured low-level settings for data analysis team.
- Design and deliver presentations, demonstrations, and workshops on git and GitLab that train 10 users within IT and Policy Solution departments.
- Draft, finalize, and maintain GitLab server manuals for Operational and Maintenance procedures.

### TEMPLE UNIVERSITY IS&T CAPSTONE PROJECT

JAN 2016 - DEC 2016

### Student Learning Assessment Manager (SLAM)

Devised a web reporting system that administers, records, and monitors student learning assessments for 400+ degree programs within Temple University's Institutional Research & Assessment (IR&A) department.

- Utilized an Object-oriented Software Development Lifecycle (SDLC) approach with Unified Modeling Language (UML) tools and reviewed VISIO documents with client.
- Followed an Agile Development Process that includes multiple Sprints and completing weekly scrum reports for Scrum meetings.
- Coded the Faculty member home page using C# and SQL in Visual Studio and MS SQL, using git and GitHub for code management.
- Developed Test Plans and executed system testing as an individual, a team, and with client.
- Prepared all final system documentation including 50+ pages User Manuals and Operation procedures.

### City Hall of Philadelphia

MAY 2014 - AUG 2014

### Research Intern

Supported developments of Philadelphia's first annual PHL Live Center Stage Music Competition that provides local musicians and artists a platform to exhibit their talents. Collected data on potential artists, judges, and venues and created spreadsheets based on these datasets. Promoted event to local musicians and venues through phone calls and emails.

## Skills

### Languages

C#, SQL, Java, HTML & CSS, Bootstrap, ASP.NET, JavaScript, jQuery

### Databases

MySQL, MS SQL, MS Access

### Workflows

Software Development Lifecycle (SDLC), Wallfall/Agile, Scrum

### Applications/Platforms

Visual Studio, Git, GitHub/GitLab, Netbeans, Trello, Slack, JIRA, Windows, Mac OS X, Linux (Ubuntu)