

Diabetes Complications Website for PMH
Stage 2 Testing Feedback Form

Name: Rathi Jayabalan

Date: 13/10/14

Test ID: S2-1

Comments

~~Brain and Nerves → Depression not more of a complication. Stroke information needs adding on.~~

(Heart) ~~Cardiac → Stroke information needs to be taken out and put in brain section. Information from ~~vet~~ audio needs to be in the box.~~

When clicked on find out more goes into complications pass the symptoms section. easily might be missed.

~~Last part of nerves all the complication. Remember part of this journey. Summary of line.~~

Speak to your health care professional for further information.

Nerves

~~During the journey of ~~it~~ of having diabetes, refer to add ans. to script.~~

**Diabetes Complications Website for PMH
Stage 2 Testing Supervision Form**

Supervisor: John Shakin

Test Date: 13/10/14

Test Length: ~~14:51~~ 14:51 - 15:16 ; 25 min

Test ID: 52-1

Testing Configuration

Browser: _____

Operating System: _____

Test Details

Help Given To Tester

- Verbal feedback given by tester, but no assistance ~~requested~~ requested.
- Indication of more content below app section

General Notes

- Test was interrupted to move rooms.
- ~~Find out~~ "Find out more button, skips symptoms section"
- "Body image is fine"

- "Audio script should match ~~the~~ content of boxes" no extra info
- Linka ~~the~~ joined test ~~the~~ after approx 5 min
- For nerves audio, reward ending; same for other audio
- Add button or direction to lead from app to ~~more~~ ~~content~~ management section

Feedback given verbally

script - body
nerves - feet
heart = heart
eyes = eyes
kidneys = kidneys
= brain

Diabetes Complications Website for PMH
Stage 2 Testing Feedback Form

Name: Mark

Date: 15/10/14

Test ID: S2-2

Comments

food, —

remove 8 or 9 yrs

kidney disease, heart disease.

eye disease.

Effects of Diabetes

Diabetes ~~can~~ can affect the
body the different ways ~~long term~~
if the blood glucose levels are high

Diabetes Complications Website for PMH
Stage 2 Testing Supervision Form

Supervisor: John Shabin

Test Date: 15/10/14

Test Length: 14:44 - 13:07; 23 min

Test ID: 52-2

Testing Configuration

Browser: Chrome 37.0.2062.124 m

Operating System: Windows XP Pro Service Pack 3

Test Details

Help Given To Tester

Discussed with Rathi as he used website

General Notes

- "What is diabetes" section could use specific reference to type 1; generic at moment
- Can shorten "What is" P2 to autoimmune reference with outside link
- Use word atherosclerosis ~~to~~ next to definition. ?? maybe no change if audio
- ~~"This will affect the kidneys causing it to"~~
- "The result of this can lead to kidney disease" ?? doesn't change
- Says that it flows nicely.
- "on your diet and activity levels"

Diabetes Complications Website for PMH
Stage 2 Testing Feedback Form

Name: Rathi

Date: 15/10/14

Test ID: S2-3

Comments

Add What is Type 1 Diabetes
Type 1 in front of Diabetes
Delete by the body resistant to insulin
or by a combination of the two
Delete beta cells are affected
In this very slow process there may
take up to 8-9 years
Delete signs & symptoms of Diabetes
do not present until about 90%
of beta cells have been destroyed.

**Diabetes Complications Website for PMH
Stage 2 Testing Supervision Form**

Supervisor: John Shuhin
Test Date: 15/10/14
Test Length: 15:11 - 15:21; 10 min
Test ID: S2-3

Testing Configuration

Browser: Chrome 37.0.2062.124 m
Operating System: Windows XP Pro Service Pack 3

Test Details

Help Given To Tester

General Notes

- In "What is" section, put "Type 1" in front of all references to diabetes.
- Delete last two sentences in "What is"
- Check image in heart & brain section; move to feet & nerves section if it is a neuron
- Need proofreading for grammar and spelling

Diabetes Complications Website for PMH
Stage 2 Testing Feedback Form

Name: Melanie Barker

Date: 15/10/14

Test ID: S2-4

Comments

- Click boxes highlight (make more details)
- symptoms of diabetes (smaller, or a list)
- Audio stops when interacting with body
- ENO PMH box - "refer to diabetes team, if you have any questions"

**Diabetes Complications Website for PMH
Stage 2 Testing Supervision Form**

Supervisor: Andrew

Test Date: 15/10/14

Test Length: 3:11 - 3:30 (approx); 19 min approx

Test ID: S2 - 4

Testing Configuration

Browser: Chrome

Operating System: Windows XP

Test Details

Help Given To Tester

- Told that symptoms are not links.

General Notes

- Attempting to click on symptoms
- Side button overlaps with body app.
- Audio stops when new event is triggered.
- App ~~app~~ is too wide.
- Similar ending to body parts requested.
- Missed feet & eyes?

Diabetes Complications Website for PMH
Stage 2 Testing Feedback Form

Name: # Fran Deles Santos; Annette Hart; Elise Ritchie

Date: 15/10/15

Test ID: 52-#5

Comments

- Screen ① No need to use 'for educational purposes'
- ② Very wordy. No definition of 'Type' of diabetes
Picture of 'HbA1c' does not show glucose molecules on RBC
* Review grammar in 2nd paragraph (commences w/ 'Although')
Use term 'immune system'
Explain beta cells & HbA1c
- Screen ③ Remove 'major'

Heart & Brain - Picture of a neuron ?? ~~Show~~ Picture should be for 'Nerves in the feet'
* Deviating from script

- * Possible 'introduction' page prior to going through various parts of the body
* Make it clearer what parts of the body needs to be clicked

- Screen ④ ~~gap~~ Paragraph line spacing inconsistent
* Amend 'two types of insulin' paragraph as there are more than 2 types
Para 6 - Remove use of word 'normal' when describing blood glucose levels
Para 7 - Amend first sentence last paragraph
* Use of 'under control' → maybe use 'managing'
* Remove suggestion of using 'sweets' as treatment
* Remove use of 'normal'