



**Abderrahmane  
Maftah**

Data-driven professional with expertise in technical support, IT systems, and web development. Proficient in analyzing complex data, creating interactive dashboards, and providing actionable insights to drive business performance. Seeking to transition into a Business Analyst role, leveraging analytical skills, proficiency in PowerBI, and advanced Excel techniques.

Age	Nationality	Language
24 ans	Moroccan	Anglais C1
Mobile	Adress	
+212613375023	casablanca	
E-mail		
abderrahmanemaftah@outlook.com		

Skills

- Data Analysis and Reporting: PowerBI, Excel (Advanced Functions, Pivot Tables, VBA).
- Technical Expertise: Node.js, React.js/React TS, Material-UI, SQL Databases, Figma.
- Languages: Fluent in English and French.
- Soft Skills: Problem-solving, analytical thinking, attention to detail, communication.

Interests

- Data visualization, business analytics, and process improvement.
- Exploring emerging technologies and enhancing technical expertise.
- 

Education

- |   |            |
|---|------------|
| <b>Web Development Certificate</b>              | Tangier    |
| Bootcamp Simphon Socolide                       |            |
| 2022 → 2023                                     |            |
| <b>Common Core</b>                              | benguerir  |
| 1337 Coding School Um6P                         |            |
| 2019 → 2021                                     |            |
| <b>French Baccalaureate (Physical Sciences)</b> | benslimane |
| 2017 → 2018                                     |            |

Work Experience

- |  |   |            |
|--|---|------------|
| <b>Telus Digital</b>   | Technical Support Specialist                | Casablanca |
| march 2024 → Present   |   |            |
| <ul style="list-style-type: none"><li>• Provided technical support for smart home security devices, ensuring fast issue resolution.</li><li>• Troubleshoot hardware and software issues to enhance customer satisfaction.</li><li>• Delivered efficient and accurate support for network setups and configurations.</li></ul>  |   |            |
| <b>TE Connectivity</b>   | UI/UX Designer & Front-End Developer Intern | Tangier    |
| June 2023 → November 2023  |   |            |
| <ul style="list-style-type: none"><li>• Designed and developed a front-end application for locker management using React TS and Material-UI.</li><li>• Created user-centered prototypes with Figma to improve user experience.</li><li>• Conducted usability testing and implemented enhancements based on feedback.</li></ul> |   |            |
| <b>UHY Ben Mokhtar &amp; Co.,</b>  | IT Assistant                                | Tangier    |
| October 2021 → June 2022   |   |            |
| <ul style="list-style-type: none"><li>• Provided IT support, including inventory management and hardware maintenance.</li><li>• Streamlined system configurations and managed small-scale IT projects.</li></ul>   |   |            |