

# Aaron Magder

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Hamilton, ON

(289)-780-8981

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## Summary

Hard working self-motivator with many years of experience in the IT field. Currently holds a 96% average at Mohawk College with expectation to graduate by the end of 2015. Demonstrated strong technical skills and out-of-box problem solving. Proven leadership experience.

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## Education

### **Network Engineering and IT Security Analyst Advanced Diploma**

Mohawk College (2012-2015)

In progress (one semester remaining). Current GPA of 96% over 5 semesters. Been named to Dean's Honour List each semester.

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## Experience

### **IT Technician**

(Apr 2015 - Sep 2015)

Halton Hills Hydro

Troubleshooting a variety of issues on a small business network (approx 50 users). Backend support and server maintenance. Provided analysis of IDS reports. Designed an IDS. Developed software and web applications. Assisted with mobile device configuration.

### **Service Desk Analyst**

(Apr 2014 – Sep 2014)

Ministry of Government Services

Troubleshooting a variety of issues on a large enterprise network (approx 10,000 users). Fulfillment of service requests.

### **Helpdesk Specialist**

(Nov 2010 – Sep 2012)

Bell Mobility

Troubleshooting a variety of issues for end users for a mobile service provider. Assisting internal agents with enterprise tools. Reporting and tracking of service outages.

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## Skills

I am highly skilled in networking, security and administration of Windows/Linux networks. I have experience with a wide variety of technologies. If you'd like further detail about specific skillsets feel free to contact me.

TCP/IP Networking					
Network Security					
Windows Administration					
Linux Administration					
Mobile Devices					
Scripting/Programming/Web Dev					

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## Certifications and Awards

Comptia A+ Certification	2008
Part 2 Winner – IBM Master the Mainframe Challenge	2014

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## Additional Information

To view more information or to connect with me on social media visit:



<http://magder.me>