



## Portfolio Documentation: Shipping Cost Analysis Data Model

### Project Title: Shipping Cost Analysis Data Integration in Tableau

#### 1. Overview

This project demonstrates a comprehensive data integration and modelling process in Tableau Public to support a shipping cost analysis. It involves joining multiple data sources, cleaning and transforming data, and creating a robust relational data model for visualization and insights.

#### 2. Data Model Structure

The data model is built using multiple connections between fact and dimension tables to create a star schema-like structure. This model enables seamless data exploration and analysis of shipping costs across different dimensions such as products, customers, and regions.

#### 3. Data Sources:

- fact\_sales.csv:**
  - Contains transactional sales data.
  - Includes fields such as Order ID, Shipping Cost, and Product ID.
- dim\_customers.csv:**
  - Dimension table with customer attributes.
  - Key fields: Customer ID, Order State, Postal Code, and geographic details like Latitude and Longitude.
- dim\_products.csv:**
  - Dimension table with product information.
  - Key fields: Product ID, Description, Stock Code, and Weight.
- state\_region\_mapping.csv:**
  - Mapping table to associate states with regions.
  - Key fields: State, Region.

## 4. Data Integration Process

The data integration is accomplished through logical relationships defined in Tableau Public:

### a. Join Logic:

- fact\_sales.csv is the central fact table.
- dim\_customers.csv is joined to fact\_sales.csv using the Customer ID field.
- dim\_products.csv is joined to fact\_sales.csv using the Product ID field.
- state\_region\_mapping.csv is joined to dim\_customers.csv using the Order State field to map states to regions.

### b. Joins and Relationships:

- Joins are set up in Tableau to ensure referential integrity between the fact and dimension tables, enabling robust drill-down analysis.
- Example join conditions:
  - fact\_sales.CustomerID = dim\_customers.CustomerID
  - dim\_customers.OrderState = state\_region\_mapping.State

## 5. Data Cleaning

### a. State Standardization:

- The Order State field in state\_region\_mapping.csv contains mixed-case values (e.g., "ak", "AK").
- Cleaning is performed to standardize state names for accurate joining.

### b. Field Transformation:

- Calculated fields were created for data validation and transformation:
  - Example Calculation: Flagging inconsistencies in state mapping.

```
IF [Order State] IS NULL THEN "Unknown"  
ELSE "Valid"  
END
```

### c. Field Renaming:

- Renamed fields for clarity (e.g., state\_region\_mapping.State → State).

## **6. Key Features of the Data Model**

### **a. Scalability:**

- The model supports additional dimensions, such as warehouse locations or product categories, without major restructuring.

### **b. Dynamic Mapping:**

- The state\_region\_mapping.csv table allows dynamic regional aggregation for analyses such as shipping cost by region.

### **c. Normalization:**

- Splitting customer, product, and region data into dimension tables ensures a clean and efficient model.

## **7. Purpose and Applications**

**The integrated data model is designed to support the following analytical objectives:**

- a. Compare baseline and what-if shipping costs by product, customer region, and state.
- b. Drill down into shipping cost trends by region or product type.
- c. Identify regions or products contributing most to shipping costs.
- d. Perform scenario analyses for logistics optimization.

## **8. Challenges and Solutions**

### **a. Inconsistent State Names:**

- Solution: Standardized state names using calculated fields and verified mappings in Tableau.

### **b. Complex Joins:**

- Solution: Visualized and debugged relationships using Tableau's Data Model Canvas to ensure correct joins.

### **c. Performance:**

- Solution: Limited data fields and applied filters to reduce data load during dashboard visualization.