# NRWA GUIDELINES ON GRADUAL WITHDRAWAL OF LOCK DOWN RESTRICTIONS

### wef 06<sup>th</sup> May, 2020.

As per MHA notification dated 1<sup>st</sup> May' 20, State of Haryana guide lines dated 03 May 2020 and the FAQs for RWA dated 04 May 2020 issued by District Administration Gurugram refers. The guide lines for entry of house maids part timers appended below.

Maids and other workers to strictly not be allowed if they are from containment zones. Updated containment zone list will be published regularly. Latest list attached for reference. Residents also to ensure those workers working with them are not from containment zone.

#### General guidelines

- 1) Aarogya Setu App: As per Govt. advisories use of the App is mandatory. All residents/citizens are requested to download the App and also instruct & train their maids/ other help to download the App on their phones for safety of all concerned. The mobile number in which the App is downloaded should be communicated to NRWA office for their records. Guards will also do random checking if it is there or not.
- 2) Health Certificate: All part time domestic helps be it cook, driver, car cleaner, Mali etc. recommended to get a medical check done and hand over a copy of the certificate (has to show the original as well) to the security officer. The medical certificate has to be from a registered medical practitioner with a minimum of MBBS qualification stating the following.

The concerned person is not suffering from high temperature/ high pulse rate/low SPO2 level/sore throat/chest congestion as on the date of the medical examination.

- 3) Domestic Help Pass: The person wanting to gain entry into Nirvana must have a valid domestic help pass. No entry would be permitted without a valid pass. If the pass is expired recently between lock down period then it is to be renewed by 06 May 2020. Residents those who do not use Society Connect app need to download same so that they get information as soon as maid enters and exit the complex.
- 4) Checks at Block Gate: Temp scanning, sanitizers & hand washing is mandatory for all staff wanting to gain entry, including wearing proper face masks. Any staff with symptoms like above normal temperature, cough or difficulty in breathing will not be allowed entry.

#### 5) Domestic help entry:

(i) Residents are required to make their own judgment & evaluate own comfort v/s risk involved in calling maids till the situation doesn't improve in Gurugram & NCR.

- (ii) Only one domestic help is allowed to work in one house.
- (iii) Houses having full time domestic helps are not allowed for part timers.
- 6) Inside Nirvana:
- a. Domestic help gaining entry to remain within the premise of the housed for which entry was sought.
- b. Once work in the house is finished, they need to walk back to exit gate and leave the complex and no social gathering permitted. As soon as they leave the resident will get the notification on society connect App. If there is too much delay resident need to inform NRWA office for suitable action.
- c. No one to come in common areas like parks, generator room for any reason
- d. No smoking, spitting, chewing tobacco etc. permitted in common areas.
- e. Domestic help not to sit with each other in common area.

## Entry time: 7:30 AM to 6:30 PM to comply with MHA restrictions after 7 PM to 7 AM

- 7) **Discontinuation of pass:** In case any of the help is found in violation of the guidelines as mentioned above, their entry pass will be suspended for 14 days. If anyone with a valid pass is found in violation of time restrictions, their pass would be cancelled and the matter may be reported to authorities.
- 8) Gardeners: Will be allowed to come 3 days in the week Sunday, Wednesday & Friday from 1500 1830 Hrs
- 9) Other Domestic Helps like Cook, Driver, Car cleaners, Press Wallah they shall be reviewed as progress and open up in a staggered manner.
- 10) Construction: We will be come back for proposal of construction site by 08 May 2020.
- 11) Measures for well-being and safety of persons across the country:

- a. For all non-essential activities, movement shall remain prohibited between 7 pm to 7 am.
- b. Persons above 65 years of age, pregnant women and children below the age of 10 years, shall stay at home.
- c. Use of Aarogya Setu app mandatory for all.

#### \*Disclaimer:

- (i) Screening at Main Gate is not fool proof in detection of asymptomatic cases & mild infections.
- (ii) Social & Community Implications: If a Covid-19 case is found in Nirvana any time, we will have to follow Health Department protocol / instructions and matter will be out of RWA control. This may lead to, sealing of whole colony as it was in containment zone as earlier. Door-to-door screening and sampling of residents in the colony or their contacts.