

Aman Bhandari

Data Set: [Customer Call List.xlsx](#)

	A	B	C	D	E	F	G	H
1	CustomerID	First_Name	Last_Name	Phone_Number	Address	Paying Customer	Do_Not_Contact	Not_Useful_Column
2	1001	Frodo	Baggins	123-545-5421	123 Shire Lane, Shire	Yes	No	TRUE
3	1002	Abed	Nadir	123/643/9775	93 West Main Street	No	Yes	FALSE
4	1003	Walter	/White	7066950392	298 Drugs Driveway	N		TRUE
5	1004	Dwight	Schrute	123-543-2345	980 Paper Avenue, Pennsylvania, 18503	Yes	Y	TRUE
6	1005	Jon	Snow	876 678 3469	123 Dragons Road	Y	No	TRUE
7	1006	Ron	Swanson	304-762-2467	768 City Parkway	Yes	Yes	TRUE
8	1007	Jeff	Winger		1209 South Street	No	No	FALSE
9	1008	Sherlock	Holmes	876 678 3469	98 Clue Drive	N	No	FALSE
10	1009	Gandalf		N/a	123 Middle Earth	Yes		FALSE
11	1010	Peter	Parker	123-545-5421	25th Main Street, New York	Yes	No	TRUE
12	1011	Samwise	Gamgee		612 Shire Lane, Shire	Yes	No	TRUE
13	1012	Harry	...Potter	7066950392	2394 Hogwarts Avenue	Y		TRUE
14	1013	Don	Draper	123-543-2345	2039 Main Street	Yes	N	FALSE
15	1014	Leslie	Knope	876 678 3469	343 City Parkway	Yes	No	FALSE
16	1015	Toby	Flenderson	304-762-2467	214 HR Avenue	N	No	FALSE
17	1016	Ron	Weasley	123-545-5421	2395 Hogwarts Avenue	No	N	FALSE
18	1017	Michael	Scott	123/643/9775	121 Paper Avenue, Pennsylvania	Yes	No	FALSE
19	1018	Clark	Kent	7066950392	3498 Super Lane	Y		TRUE
20	1019	Creed	Braton	N/a	N/a	N/a	Yes	TRUE
21	1020	Anakin	Skywalker	876 678 3469	910 Tatooine Road, Tatooine	Yes	N	TRUE
22	1020	Anakin	Skywalker	876 678 3469	910 Tatooine Road, Tatooine	Yes	N	TRUE
23								

## Python Code : [index.py](#)

index.py ×

index.py > ...

```
1  import pandas as pd
2  import matplotlib.pyplot as plt
3  import seaborn as sns
4  import os
5
6  # Load the Excel file
7  file_path = "Customer Call List.xlsx"
8  df = pd.read_excel(file_path)
9
10 # Make a copy for cleaning
11 df_cleaned = df.copy()
12
13 # Step 1: Standardize column names (remove spaces)
14 df_cleaned.columns = df_cleaned.columns.str.strip().str.replace(' ', '_')
15
16 # Step 2: Drop completely empty rows
17 df_cleaned.dropna(how='all', inplace=True)
18
19 # Step 3: Handle missing values
20 df_cleaned['Phone_Number'] = df_cleaned['Phone_Number'].fillna('Unknown')
21 df_cleaned['Last_Name'] = df_cleaned['Last_Name'].fillna('Unknown')
22 df_cleaned['Do_Not_Contact'] = df_cleaned['Do_Not_Contact'].fillna('No')
23
24 # Step 4: Drop duplicates
25 df_cleaned.drop_duplicates(inplace=True)
26
27 # Step 5: Remove unnecessary columns
28 if 'Not_Useful_Column' in df_cleaned.columns:
29     df_cleaned.drop(columns=['Not_Useful_Column'], inplace=True)
30
31 # Step 6: Save cleaned data to Excel
32 output_excel = "Refined_Customer_Call_List.xlsx"
33 df_cleaned.to_excel(output_excel, index=False)
34
35 # Step 7: Set seaborn style
36 sns.set(style="whitegrid")
37
```

index.py X

index.py > ...

```
37
38 # Plot 1: Paying vs Non-Paying Customers
39 plt.figure(figsize=(6,4))
40 sns.countplot(data=df_cleaned, x='Paying_Customer')
41 plt.title('Paying vs Non-Paying Customers')
42 plt.xlabel('Paying Customer')
43 plt.ylabel('Count')
44 plt.tight_layout()
45 plt.savefig("Paying_vs_NonPaying.png")
46 plt.close()
47
48 # Plot 2: Do Not Contact Distribution
49 plt.figure(figsize=(6,4))
50 sns.countplot(data=df_cleaned, x='Do_Not_Contact')
51 plt.title('Do Not Contact Preference')
52 plt.xlabel('Do Not Contact')
53 plt.ylabel('Count')
54 plt.tight_layout()
55 plt.savefig("Do_Not_Contact_Distribution.png")
56 plt.close()
57
58 # Plot 3: Top 10 First Names
59 plt.figure(figsize=(8,5))
60 top_names = df_cleaned['First_Name'].value_counts().head(10)
61 sns.barplot(x=top_names.index, y=top_names.values)
62 plt.title('Top 10 Most Common First Names')
63 plt.xlabel('First Name')
64 plt.ylabel('Frequency')
65 plt.xticks(rotation=45)
66 plt.tight_layout()
67 plt.savefig("Top_10_First_Names.png")
68 plt.close()
69
70 print("✅ Data cleaning are completed and plots are also saved.")
71
```

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### Output :

EXPLORER

ASSIGNMENT 2 Big Data  
Customer Call List.xlsx  
Do\_Not\_Contact\_Distribution.png  
index.py  
Paying\_vs\_NonPaying.png  
Refined\_Customer\_Call\_List.xlsx  
Top\_10\_First\_Names.png

index.py > ...  
# Step 5: Remove unnecessary columns  
if 'Not\_Useful\_Column' in df\_cleaned.columns:  
df\_cleaned.drop(columns=['Not\_Useful\_Column'], inplace=True)  
  
# Step 6: Save cleaned data to Excel  
output\_excel = "Refined\_Customer\_Call\_List.xlsx"  
df\_cleaned.to\_excel(output\_excel, index=False)  
  
# Step 7: Set seaborn style  
sns.set(style="whitegrid")  
  
# Plot 1: Paying vs Non-Paying Customers  
plt.figure(figsize=(6,4))  
sns.countplot(data=df\_cleaned, x='Paying\_Customer')  
plt.title('Paying vs Non-Paying Customers')  
plt.xlabel('Paying Customer')

PROBLEMS OUTPUT DEBUG CONSOLE TERMINAL PORTS  
Python + -

PS C:\Users\amanb\Downloads\Assignment 2 Big Data> & C:\Users\amanb\AppData\Local\Programs\Python\Python312\python.exe "c:\Users\amanb\Downloads\Assignment 2 Big Data\index.py"  
Data cleaning are completed and plots are also saved.  
PS C:\Users\amanb\Downloads\Assignment 2 Big Data>

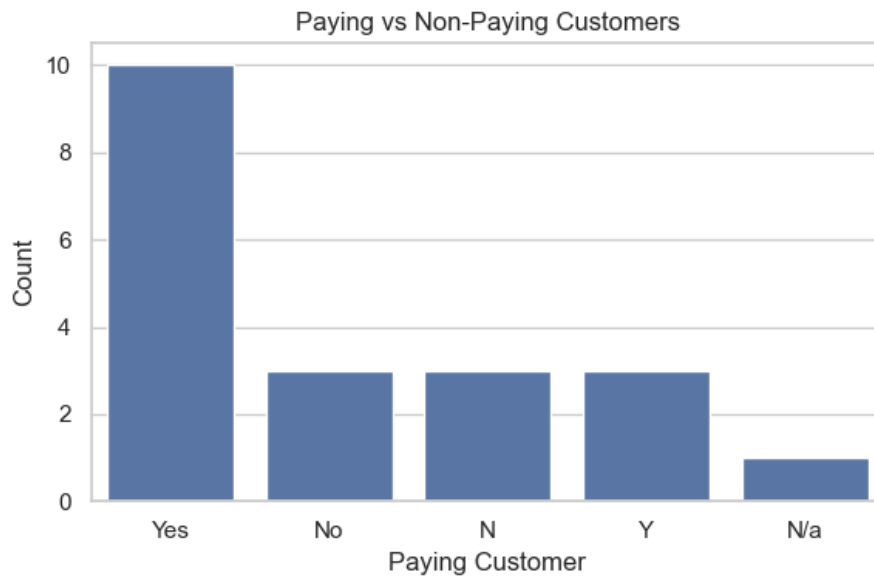
**Excel Created:** As mentioned on Step 6 : Line no 32 in index.py File

Refined Customer Call List.xlsx

	A	B	C	D	E	F	G
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2	1001	Frodo	Baggins	123-545-5421	123 Shire Lane, Shire	Yes	No
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5	1004	Dwight	Schrute	123-543-2345	980 Paper Avenue, Pennsylvania, 18503	Yes	Y
6	1005	Jon	Snow	876 678 3469	123 Dragons Road	Y	No
7	1006	Ron	Swanson	304-762-2467	768 City Parkway	Yes	Yes
8	1007	Jeff	Winger	Unknown	1209 South Street	No	No
9	1008	Sherlock	Holmes	876 678 3469	98 Clue Drive	N	No
10	1009	Gandalf	Unknown	N/a	123 Middle Earth	Yes	No
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17	1016	Ron	Weasley	123-545-5421	2395 Hogwarts Avenue	No	N
18	1017	Michael	Scott	123/643/9775	121 Paper Avenue, Pennsylvania	Yes	No
19	1018	Clark	Kent	7066950392	3498 Super Lane	Y	No
20	1019	Creed	Braton	N/a	N/a	N/a	Yes
21	1020	Anakin	Skywalker	876 678 3469	910 Tatooine Road, Tatooine	Yes	N
22							

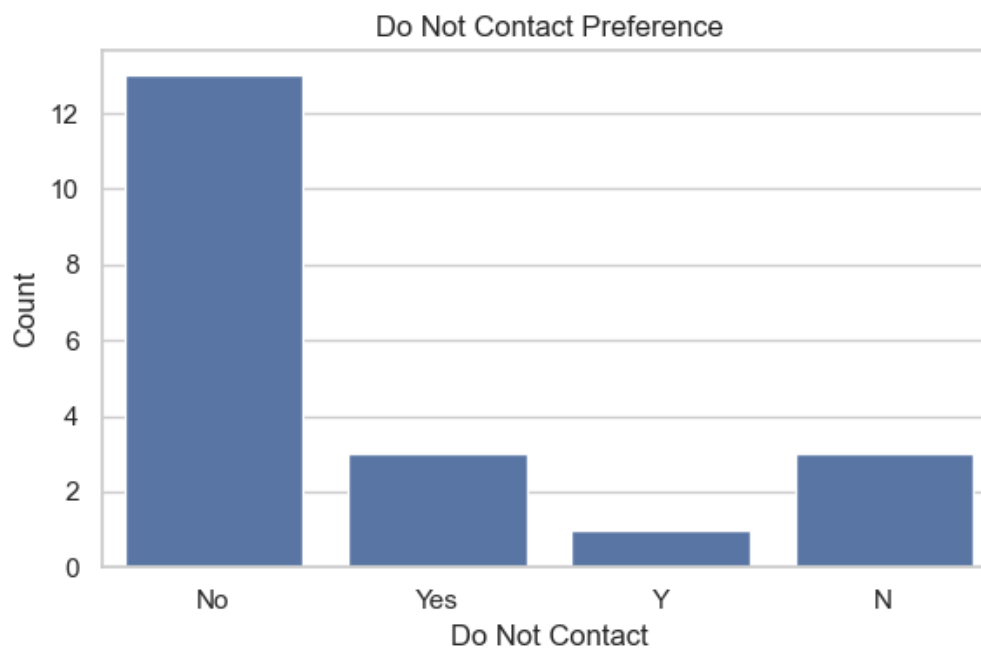
**Plot 1:** As mentioned in line 38 of index.py file

[Paying\\_vs\\_NonPaying.png](#)



**Plot 2:** As mentioned in line 48 of index.py file

[Do Not Contact Distribution.png](#)



**Plot 3:** As mentioned in line 58 of index.py file

[Top\\_10\\_First\\_Names.png](#)

