Not complete

Complete – thank you 😊

Semi complete

**Talking Tourist – Developer feedback 05.08.2022**

**Homepage feedback**

* “Book a lesson” top nav should bring up the pop up (same as the one on the homepage). Once customer has selected, it should generate their options. Same as homepage.
* Need to add ‘Other’ to language drop down list
* Homepage wording for drop down selections. Please can you make the wording Bold or White so that its easier to read.
* Highlight in orange step 1 on Book a Lesson page 4 step navigation.
* Still a glitch before loading when you click on “Destinations” on top nav
* Q. How does the social media bit work on the login page? Is it integrated in? How does the login work with Google? I haven’t done this before.

Google image there. Button still showing as cut off. Should be same size as Facebook button

* Found these on homepage. Please complete a full check of the website and apply these **common design principles** across all pages.

1. Ensure boxes are same size, no matter how long the review. I can then just limit word count to fit into size of box. E.g. Homepage review boxes

Thank you, I can see you have aligned the homepage reviews boxes now. Please can you check all existing forms for alignment e.g. I have noticed the feedback form has misaligned titles/ boxes. You can shorten the “name” box to align. Please check all others.

Has been aligned, however its showing an error message now when you try to select the ‘+’ button.

Graphical user interface, application

Description automatically generated

2. Ensure wording is in the centre e.g. button below on homepage isn’t central. Text size in buttons should also maintain a consistent size:

**Yes:** A picture containing shape

Description automatically generated**No:** Graphical user interface, application

Description automatically generated

Other alignment on designs:

-Availability page on book a lesson. Spacing doesn’t stay the same when no time slots are there, looks messy. Please amend so that the spacing stays the same (put in an invisible grid or something?). See below image where early morning and morning need to be evenly spaced the same as afternoon and evening.

-Availability calendar. Please dont turn text colour to white when a date is selected, too hard to see. Change to black text please. This has been fixed for the green buttons but still needs fixing for the pink buttons, thanks.

Graphical user interface, application

Description automatically generated

Please tidy up design structure for teachers profile pages to match agreed designs:[**https://xd.adobe.com/view/c649af27-9827-4273-8623-cd173c52fa84-931a/screen/fdc50c36-6855-4c97-a101-32b270752f7c/**](https://xd.adobe.com/view/c649af27-9827-4273-8623-cd173c52fa84-931a/screen/fdc50c36-6855-4c97-a101-32b270752f7c/)See Nishant page: Video too large. Random words in there "french" "intermediate". Lesson plan shows per lesson on 1 line but not others.

**General feedback applicable to all user flows**

* Correct language isn’t showing through, after being selected in drop down. E.g. select Ecuador and it brings up only Mexico as an option. Can you create a dummy for each option and test it? Happy for you to reduce options to only 3 if easier: Mexico, Spain, Argentina.
* Add “Best match” to an option.
* Should always show 3 options.

You are now showing 4 teachers. Should only ever show maximum 3 teachers. Rules = i) Show 3 teachers (I will always have 3 available for each country and language as minimum) ii) If there are more than 3 teachers available, display those with matching language and country, and then show highest rated first. If 3 with matches, show teacher with highest rating as "best match". Then when customer filters on time/ availability/budget the best match should change to meet their criteria as priority above ratings.

* Bring back in the icons that we had in the design for “From” and “Teaches”
* Wording should be same font, and aligned. Green tick needs to be in line also (see image). Graphical user interface, application

  Description automatically generated
* Can you add some mock stars so I can see what it looks like and what colour? 4 stars or 5.
* Filter option button doesn’t currently work
* “Sort by” button, what should this do? Is this needed, as we will only be showing 3 teachers in a row.
* Still a glitch between form and lesson packages pages. And between lesson package and availability pages.
* Remove wording “General availability settings” on availability page
* Can you test the functionality of having some dates with availability (green on calendar) with corresponding times. And some dates with no availability (red) with no dates showing. Currently I also cant see if you have fixed the alignment issue as its only showing one column of times available. Please add other times so I can see if its fixed.

Graphical user interface

Description automatically generated

* Payment: add 2 decimal places so that it shows as $10.00 and $47.50 and then it will all align.
* Payment section isn’t showing “Pay now / Submit” button. It’s a dead end
* If you select PayPal it doesn’t bring anything up. Please remove the “Please login to continue” wording/link. We should let people pay, show them a success page/ notification, and then create a new page with create account or login options that take them to their dashboard once completed.

Okay thats fine thanks and makes sense. Login to continue transition is really nice, good to keep them on page, nice job on this thank you. I have one question around, what if they haven’t signed up yet? Do we prompt them to do this before going through book a lesson? Or can we add a login or sign up to continue?

* \*new\* The submit card details button has a multi-coloured dial when its waiting to process. Please can you amend this to something else as it doesn’t look professional.

A picture containing text

Description automatically generated

* If incorrect card details are input, it shows a “Travelintwolanguages” webpage error message.

Thanks for the video on payment. When we take them to the dashboard, the logic should show the country and language under "You are learning .... " "For your trip to...." section. It shouldn’t be blank as below if they just booked a lesson

**1 language, 2 destinations feedback**

-Same feedback as above for single language & destination. Plus one other, should just show relevant language or stacked languages in rows with green tick next to relevant one:

A picture containing logo

Description automatically generated

-Selected Argentina and Spain. Correct country names are pulling through. 2nd country (Columbia) isn’t showing any teacher options.

Prompted me to select German to continue, isn’t logical. Please see below comments in red to fix.

-Tried selecting Spain and Mexico. Vikas example showing Spain as the option but with no green tick. Mexico showing teacher but with same issue as above “French,Spanish”. Not letting me select a teacher for both countries. Lets me progress and chooses teacher for lesson packages even though I wasn’t able to select. No times available for Vikas showing so cant progress with option.

You need to fully work through the examples / dummy teachers for us to check it works. If you make 3x dummy teachers for Spanish (Mexico, Spain, Argentina) and 3x dummy teachers for French (France, Switzerland, Canada) then we can check it works.

Correct matches: Logic not working for Mexico and Spanish example. You had one before for Mexico? I need to know the logic works. Can you show me in the back end on a video or build the teacher profiles for 6x countries (Mexico, Argentina, Spain, France, Switzerland, Canada) and 2x languages (Spanish and French) to show all 4 scenarios work. Then that’s only 6 tester profiles needed.

New issue: showing multiple best matches. It should only ever show one. Please make it simple and create the profiles as above with matching logic. Use Spanish speaking countries for Spanish (Mexico, Argentina, Spain) and French speaking for French (France, Switzerland, Canada) so that I can check them please and sign this off.

Graphical user interface, chart, application

Description automatically generated

**2 languages, 1 destination feedback**

-Same feedback as above for single language & destination. Plus one other, should just show relevant language or stacked languages in rows with green tick next to relevant one:

A picture containing logo

Description automatically generated

-Selected French and Spanish for Spain and it showed green ticks but didn’t show for Vikas that matched both “spain” and teaches “French”

-Rest of flow seems to be working okay. Same issues around payment and not showing availability for teacher but still able to progress and pay for lesson.

**2 languages, 2 destinations feedback:**

-Visuals to be improved / aligned. Same comments as before:

Graphical user interface, application

Description automatically generated

-Matching to same country twice. Same comments as before re having set matches for certain countries, we can discuss.

* **Colour contrast changes for accessibility.**

-I have checked this website for accessibility and it looks like we can’t do any orange against white background text or on buttons (e.g. lesson package select buttons). Please can you change these to blue text (against white background).

I can’t see where this has been changed. I still see a lot of orange text against white.

A picture containing graphical user interface

Description automatically generated

-We can keep orange buttons with white text so long as the text is in bold and more than 14pt text (so current buttons are fine). Just need to change the orange background colour to this shade of orange for all buttons please: #F2641C

Thank you. I can see its been updated in some places e.g. Finish and checkout button below. If you can please ensure its completed across all. See below, the first button appears to be the old shade

Graphical user interface, text, application, chat or text message

Description automatically generated

**Customer Dashboard**

Please align to the design so 15.Student dashboard with the text size and spacing for "Your upcoming lessons" "Today" "Tomorrow" etc: [home updated (adobe.com)](https://xd.adobe.com/view/c649af27-9827-4273-8623-cd173c52fa84-931a/screen/876a1c1f-60ef-40dd-9031-d8a7a24047b2/)  
  
The functionality at the top of the customer dashboard should only show a 2nd line of options once the customers has selected "Add new language and destination" link.

This is not correct:

Graphical user interface, application

Description automatically generated

It should be as per the designs and show the flag of the country being visited on the left hand side. And then have their language and country already selected. With the “Add new language and destination” option below it.





Only when they select “Add new language and destination” then it should look like this:

Graphical user interface, text, application, chat or text message

Description automatically generated

**Small additional ask:**

-Can you amend best match banner to be in blue please? Feels out of brand having it in red. Or even change to a green colour? As a positive colour not negative.

-Remove “contact” box on sign up form.