

AMAN KUMAR DAYAL

Date of Birth: - 26 January 2001

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PROFILE

As a reliable fresher, I have acquired skill in preparing banquet set-ups. Having had exposure to hotel conferences, buffet set ups and a la carte dining restaurant, I am confident that the food and beverage department will benefit greatly from my energy and can-do attitude.

KEY SKILLS

Skilled in buffet setup, decision making, fast thinking at the time of operation. Basic knowledge of wines, mocktail, beer, whiskey. excellent communication and relationship-building skill.

INDUSTRIAL EXPOSURE

The Westin, Kolkata from 20 December 2021 to 10 April 2022. Received letter of appreciation for my contribution to the F& B Dept. and Front Office Dept.

- F&B Service Learnt chair setup and buffet setup, how to do clearance, guest handling.
- Front office Gained information about PMS and to use PMS, key making
- Housekeeping Learnt bed making, how to set a room properly, uses of chemicals

PROFESSIONAL EXPERIENCE

Speciality Restaurant, Mumbai June 2023 to July
Operational Trainee

- Provided excellent customer service.
- Skilled in speaking with the public in a professional manner.
- Ability to resolve customer disputes calmly and professionally.
- Performed opening and closing duties as required.
- Cash handled; authorizes credit charges, balanced register, issue receipts, refunds, credits, or change due.

EDUCATIONAL QUALIFICATIONS

Month year	Qualification	Institute/Board	Marks Obtained
October 2020	B.Sc. in H&H. A	IHM GOA, NCHMCT	69.46%
March 2018	10+2	Vig English School / CISCE	52%
March 2016	10 th	Vig English School/ CISCE	66%

INTEREST AND HOBBIES

Playing chess, Watching Movies, Reading books



(Aman Kumar Dayal)