Aman Sharma

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Experience

Rodd and Gunn - Sales Associate

Aug 2024 - March 2025

Toronto | Canada

- Boosted monthly sales by 22% via personalized style consultation and upselling of high-value menswear.
- Handled over 20+ customer engagements daily, increasing average transaction value by 18%.
- Improved product visibility by optimizing inventory restocking and merchandising based on sales trends.
- Achieved 96% customer satisfaction by delivering tailored service and resolving issues efficiently.
- Supported peak season operations, reducing checkout time by 40%, helping drive **15% Y**oY growth in holiday sales.

Infowiz - IT Analyst (Intern)

Jan 2022 - Dec 2022

Chandigarh | India

- Secured IT deployment by conducting asset inventory, cutting deployment time by 30%.
- Built secure systems with access controls, boosting data security by 40%.
- Assisted with patching and troubleshooting, reducing system downtime by 25%.
- Promoted security awareness, increasing employee policy compliance by 50%.

Leadership and Projects

Tap To Transfer - IOS Demo App (2025)

- Worked as an aspiring software developer to develop a Swift and Objective-C compatible iOS wallet appusing SwiftUI, simulating peer-to-peer payments via tap-to-pay interactions on a simulated Iphone.
- Implemented secure authentication, MVC-to-MVVM transition, and reusable networking logic...

Host-Based Intrusion Detection Using OSSEC (2025)

- Deployed OSSEC on a Linux VM for real-time log analysis and file integrity monitoring.
- Simulated intrusion scenarios and validated alerting mechanisms for unauthorized access attempts.

Network traffic Analysis Using Wireshark (2025)

- Captured and analyzed PCAP files from simulated attacks (e.g., DDoS, brute-force, port scans) to identify suspicious behavior.
- Created detailed reports including threat indicators and remediation insights for incident response practice.

Education

York University, Toronto, ON - Post-Graduate Diploma in Business Administration & Cybersecurity Operations

Guru Nanak Dev University, Amritsar, PB - Bachelor's in Computer Engineering and Technology

Courses: Network Security, Cybersecurity Fundamentals, Vulnerability Management, Threat Detection & Response,

IT Policy & Compliance

Concentration: Cybersecurity Operations, Information Security Management, Network and Systems Security

Skills

Technical Skills: Network Security, Vulnerability Management, Threat Detection, Intrusion Detection Systems, Packet Analysis, Secure System Deployment, Real-time Alerts Configuration, System Log Monitoring, Access Control Implementation, Incident Response, MS Office, MS Excel, Risk Assessment, Regulatory Compliance.

Software Knowledge: Wireshark, OSSEC, NMAP, Metasploit, Splunk, Snort, Autopsy, Tcpdump, Yara, Linux Operating Systems.

Soft Skills: Analytical Thinking, Problem-Solving, Communication Skills, Team Collaboration, Attention to Detail, Adaptability, Initiative, Time Management, Critical Thinking, Continuous Learning, Client Relationship management, Client Retention.