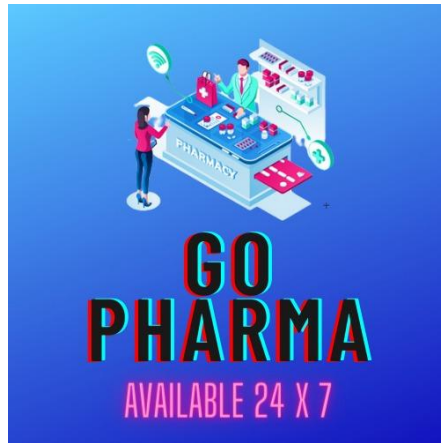


GO PHARMA USER GUIDE



We aim to create an application to help pharmacists maintain records of different medicines in store, different customers in store, employees working in the store, different distributors and other store information, and medicines available in store. In our online store customers can order medicines online with help of our solution and get it delivered to their doorsteps within 2 hours.

First option :

Login /signup as : Manager or Customer

Then:

When the program is started, the user will be presented with the following options:

For Manager:

1. Press 1 to view profile and other information
2. Press 2 to Manage delivery Person
3. Press 3 to Manage medicines
4. Press 4 to Manage Customer
5. Press 5 to Manage employees
6. Press 6 to Manage Manufacturer
7. Press 7 to exit

1.View Profile and Other Information

This option allows managers to view their own profile and other information related to their account, such as their name, ID, age, email, and branch ID.

2.Manage Delivery Person

This option allows managers to manage delivery persons. Managers can:

- View a delivery person's details, including their name, ID, phone number, and delivery area
- Add a new delivery person to the system by providing their name, phone number, and delivery area
- Delete a delivery person from the system by providing their ID

3.Manage Medicines

This option allows managers to manage medicines. Managers can:

- View a medicine's details, including its name, ID, date of manufacture, date of expiry, manufacturer name, price, and description
- Add a new medicine to the system by providing its name, date of manufacture, date of expiry, manufacturer name, price, and description
- Modify the price of an existing medicine by providing its ID and the new price
- Delete a medicine from the system by providing its ID

5.Manage Customer

This option allows managers to manage customers. Managers can:

- View a customer's details, including their name, ID, age, email, and address
- Delete a customer from the system by providing their ID. Note that this action will also delete any associated reviews.

6.Manage Employees

This option allows managers to manage employees. Managers can:

- View an employee's details, including their name, ID, date of joining, age, email, branch ID, department ID, and dependent ID
- Add a new employee to the system by providing their name, date of joining, age, email, branch ID, department ID, and dependent ID
- Delete an employee from the system by providing their ID. Note that this action will also delete any associated reviews and transactions.

7.Manage Manufacturer

This option allows managers to manage manufacturers. Managers can:

- View a manufacturer's details, including their name, ID, address, and phone number
- Add a new manufacturer to the system by providing their name, address, and phone number

- Delete a manufacturer from the system by providing their ID. Note that this action will also delete any associated medicines.

8.Exit

This option allows the user to exit the program.

****Note that some options may require the user to provide additional information. The program will prompt the user for this information as needed.****

For Customer:

Press 1 to view profile and other information
Press 2 to Check Cart
Press 3 to Add medicines to cart
Press 4 to View previous review or Add new review
Press 5 to Update Membership
Press 6 to Add Money to account
Press 7 to Logout

1.View profile and other information:

This option allows you to view your customer profile and related information such as your ID, name, phone number, email, password, address, customer type, and wallet balance. Enter 1 to view this information.

2.Check cart:

This option allows you to view your current cart details.

Enter 2 to select this option, and then you will be provided with further options.

- Press 1 to view the total bill of your cart,
- press 2 to clear the cart,
- press 3 to checkout and place an order, and press 4 to return to the main menu.

3.Add medicines to cart:

This option allows you to add medicines to your cart.

Enter 3 to select this option.

- Then, enter the name of the medicine you want to add.
- The system will query the Medicine table to check if the medicine exists.
- If the medicine is found, its price will be added to the cart's total bill.

4.View previous review or add a new review:

This option allows you to view your previous reviews or add a new one.

Enter 4 to select this option.

- If you have not written any reviews yet, you will be notified of that. Otherwise, your previous reviews and their respective dates will be displayed.
- You can add a new review if you want.
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5.Update membership:

This option allows you to update your customer type, which is either "Regular" or "Premium."

Enter 5 to select this option, and then enter the type of membership you want to update.

6.Add money to account:

This option allows you to add money to your wallet balance.

Enter 6 to select this option, and then enter the amount you want to add.

7.Logout:

This option allows you to logout from your account. Enter 7 to select this option.

Overall the things that are getting done....

1.Creating an Account:

To use the application, customers need to create an account by providing basic information like name, email address, phone number, and a password.

2.Searching for a Product:

Customers can use the search bar on the homepage to find the medicine they need. They can search for the medicine by its name or by its brand.

3.Selecting a Product:

Once the customer has found the medicine they need, they can select the product and view its details. They can view the price of the medicine, its description, and its availability.

4.Adding to Cart:

Customers can add the medicine to their cart by clicking on the "Add to Cart" button.

5.Uploading Prescription:

If the customer has a prescription for the medicine, they can upload it while placing the order. This will help the pharmacy to verify the order and provide the correct medicine.

6.Entering Address:

After adding the medicine to the cart, the customer needs to enter their address for delivery. The application will automatically find the nearest pharmacy that has the medicine in stock.

7.Payment and Checkout:

Once the customer has entered their address, they can proceed to the checkout page. They can select the payment method they prefer, like credit card or online banking, and complete the payment.

8.Delivery:

Once the order has been confirmed and the payment has been made, the pharmacy will prepare the order and hand it over to the delivery partner. The delivery partner will then deliver the medicine to the customer's address within 2 hours.

9.Admin Panel:

The admin panel is for the pharmacy's employees who can manage the store's inventory, add new products, update prices, and manage categories. They can also view the orders placed by customers, assign delivery partners, and manage the delivery process.

10.Help and Customer Care:

If the customer needs help or has any questions about the application, they can contact the customer care team through the application. They can also view the help section to find answers to commonly asked questions.

11.Coupons and Discounts:

The pharmacy can provide coupons and discounts to customers based on various criteria like the total order value, the number of orders placed, or the loyalty of the customer. Customers can use these coupons while placing their orders to avail discounts.

12.Feedback and Ratings:

After receiving the order, customers can rate the product and provide feedback. This will help other customers to make informed decisions while purchasing the same medicine.

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