## Aman Patel

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**GitHub**: https://github.com/aman9824 **Portfolio**: https://amanpatel.vercel.app

#### SKILLS

Languages and Framework Java, Spring Boot, Maven, Junit, Mockito, JavaScript, React, Node.js, Python, TestNG

**Tools** Conduktor, Kibana, IntelliJ Idea, Rookout

**DevOps** OpenShift, Helm, Docker, Kubernetes, Microservices, Apache Kafka, Jenkins

**Databases** MySQL, PostgreSQL, Couchbase

Cloud GCP, AWS

Version Control Git, GitHub, Bitbucket

Other Skills Object-Oriented design, Algorithm design, Web or Mobile Application Development,

Unit Testing, Test-Driven Development, Unix/Linux environments, Data Structures, Multi-Tiered Systems, Software Development Life Cycle (SDLCs), Agile, Waterfall, Data Driven, RESTful APIs, Kibana, Problem Solving, Complexity Analysis, Written and Verbal Communications, Teamwork, Management, Leadership, Versatile, Enthusiastic,

Analytical

#### **WORK EXPERIENCE**

#### Software Developer | Amdocs

Jan 2022 - Present | Toronto, Canada (Hybrid)

- Part of the Development and delivery Unit responsible for the CRM application for the telecom base customers. Involving E2E implementation activity starting from development to delivery. Maintained clean code practice and with 100% aim on automated test coverage.
- Spearheaded the design, development, and maintenance of software code, ensuring compliance with industry standards and optimizing processes through the implementation of DevOps practices.
- Investigated and swiftly resolved issues, conducting thorough code reviews, and debugging, leading to a 30% reduction in system downtime and a 20% increase in overall software reliability.
- Facilitated seamless collaboration within cross-functional teams, leading to efficient decision-making and prompt issue resolution, fostering a cohesive work environment.

# Junior Quality Automation Engineer | Equifax (CompuStaff Corp)

July 2021 – Jan 2022 | Toronto, Canada (Remote)

- Executed comprehensive functional and end-to-end testing procedures using automated scripts, ensuring the accuracy of system responses and outputs in alignment with business requirements.
- Implemented a streamlined documentation process using tools like Confluence, reducing the time spent on project status updates by 15% and enhancing team communication.
- Played a key role in identifying and resolving critical system issues, utilizing debugging tools and collaborating with development teams, contributing to a 25% improvement in overall application reliability.

# Software Developer Intern | The Graduate Network

Jan 2021 – June 2021 | Toronto, Canada (Remote)

- Contributed significantly to the development of scalable, fault-tolerant distributed storage, index, and query systems using Java and Python on low cost, and easy to manage/use.
- Got hands-on experience in professional software engineering practices & best practices for the full software development life cycle, including coding standards, code reviews, source control management, build processes, testing, and operations.
- Received recognition for proactive problem-solving and collaboration, directly impacting the successful completion of project milestones ahead of schedule.

## **PROJECTS**

### MusicXML Convertor | GitHub

Fall 2020 | Toronto, CA

- Developed MusicXML Converter using Java and JavaFX, suitable for industrial use.
- Collaborated via GitHub with other students.

#### Book Store | Website, GitHub

Fall 2020 | Toronto, CA

- Developed Spring Boot and React.js E-commerce website, integrating IBM DB2 for cloud data storage.
- Managed substantial book data without compromising web performance.

#### **EDUCATION**

# Bachelor's Computer Science | York University

January 2019 - June 2021

## **Relevant Courses:**

Software Design (Design Patterns, object-oriented design), Data Structures and Algorithms, E-Commerce Development, OOP, Software Testing, User Interface, Database Management, Software Development Project

## COMMUNITY INVOLVEMENT

#### Volunteer

Microsoft Learn Student Ambassador, Toronto

- Selected as a Microsoft Learn Student Ambassador for 2021 from thousands of potential candidates around the world. I am one of 40 ambassadors from Canada.
- Demonstrated leadership by making improvements to work processes and helping to train others.
- Experience in communicating with users and other technical teams. Managed to collect requirements, describe software product features and technical designs of Azure to other students at university.