



Privacy Policy

Effective Date: 28/09/2024

Sweto'h ("we," "our," or "us") respects your privacy and is committed to protecting the personal information you share with us. This Privacy Policy outlines how we collect, use, disclose, and safeguard your personal information when you visit our website or purchase our products.

1. Information We Collect

We collect information to improve our products and services and to provide you with a better experience.

a. Personal Information

When you interact with us, we may collect the following personal information:

Name

Email Address Phone

Number

b. Non-Personal Information

Browser type and version

Device type and operating system

IP address and usage data (collected via cookies and analytics tools)

2. How We Use Your Information

We use your information for the following purposes:

To process and fulfill orders

To communicate with you about your order, products, or promotions

To improve our website, services, and product offerings

To comply with legal obligations

For marketing, if you have provided consent (you can opt-out at any time)

3. How We Share Your Information

We do not sell or rent your personal information to third parties. However, we may share your information under the following circumstances:

Service Providers: We may share data with trusted third-party vendors who assist us with operations such as payment processing, order fulfillment, and marketing.

Legal Requirements: We may disclose information if required to do so by law or in response to legal requests.

4. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to collect information about your activity on our site. This helps us improve your user experience by remembering your preferences and providing personalized content.

You can manage your cookie preferences through your browser settings.

5. Data Security

We take data security seriously and implement reasonable technical, administrative, and physical safeguards to protect your personal information. However, no method of transmission over the internet is completely secure, and we cannot guarantee absolute security.

6. Your Rights and Choices

You have the following rights regarding your personal information:

Access and Correction: You may request access to or correction of your personal data.

Opt-Out: You may opt out of marketing communications at any time by following the unsubscribe link in the emails or by contacting us. Data Deletion:

You may request that we delete your personal information, subject to certain exceptions required by law.

7. Children's Privacy

Our website is not intended for use by individuals under the age of 13. We do not knowingly collect personal information from children under 13. If we learn we have collected such information, we will promptly delete it.

8. Third-Party Links

Our website may contain links to third-party websites. We are not responsible for the privacy practices or content of such websites.

9. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated effective date.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Sweto'h

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