

# Amanda S. Lowry

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## SKILLS

HTML | CSS | JavaScript | jQuery |  
Node.js | MongoDB | Python | Django  
React | PostgreSQL | GitHub | Heroku

## EDUCATION

Bachelor of Science  
Visual Communication  
American Intercontinental University, 2010

## CERTIFICATIONS

Software Engineering Immersive  
General Assembly, 2021

## PROJECTS

### **Honeybee Bakery** — Python/Django/PostgreSQL/Materialize CSS/HTML

Bakery online order management site in which authenticated and authorized users can create/update/delete orders and view the order number and status, and the bakery admin can view all orders and update the status for each order.

### **Melty** — MongoDB/Mongoose Project

Melty was a pair-programmed project, using RESTful routes to obtain full "CRUD" ability using the REST convention. We used EJS to render objects from MongoDB in the browser as HTML templates. This project was planned using wireframes, user stories, and Entity Relationship Diagrams to illustrate the relationships between models. This site helps users find and share their favorite plant-based cheese brands, with the ability to upload pictures and type their own review about any particular brand.

### **CakeCollector** — Python/Django/PostgreSQL

Created a site for customers interested in tracking new cakes they have tried. From a bride to be or event planner, users can upload details about the cake they tried, when it was tasted, what customization they would like to add or remove, and the origin of the cake. This site uses authentication and authorization, so users may log in, log out, and keep track of the cakes they have uploaded.

### **JS Racer** — JavaScript Racing Game

Created a working game using HTML, CSS, and JavaScript to create a functional racing game in which the user starts on a splash page, clicks buttons, and uses keydown event listeners to get the user to the finish line.

## RELEVANT EXPERIENCE

### Verizon Wireless 2012- 2021

#### **Sr Analyst - Retail Sales Operations**

- Assisted in streamlining trouble ticket requests from frontline to systems team
- Managed frequent ad-hoc requests from the business for advice/assistance regarding controls and compliance.
- Aggregated and communicated timely and accurate information regarding improvement actions and compliance findings to the C-Suite and departmental stakeholders.
- Develop and maintain working relationships with stakeholders, including business partners, Internal Audit, Legal, Human Resources, Information Security and Corporate Security.
- Acted as a liaison between interdepartmental organizations to ensure alignment to business priorities.
- Educated, coached and developed frontline employees to improve revenue growth and customer experience, and compliance metrics.
- Maintaining team project tracking and distributions to ensure flawless execution around promotions, services, and new equipment launches.

#### **Account Manager - Indirect Distribution**

- Drove performance and sales within national retailer locations
- Built relationships with national retailer partners and management
- Enthusiastically delivered important information to national retailer partners in a strategic manner to drive results
- Served as point of contact for retailer agents' questions on Verizon products, policies and promotions via phone, text and weekly visits
- **Sr Analyst - Marketing, Indirect Sales Operations**
- Territory deep- dive analysis/recommendations for improvements and opportunities
- Provided market share and CMA reporting to sales directors to assist in location strategy for new doors
- Led west coast major location hub Marketing & Sales Operations community outreach programs
- Coordinated social employee engagement for Director and #weRPacific Instagram account